

Supply Chain  
Management



Put your suppliers under  
the spotlight with VerifEye.

Have your very own global team of  
experts on the ground – watching,  
analyzing and verifying your suppliers.

**bsi.** VerifEye™

...making excellence a habit.™

# Reputation is everything. Don't risk yours by not verifying a supplier's.

"Is this supplier who they say they are?"; "What are they not telling me?";  
"Are there any hidden risks?"; "How secure are their facilities?"

If you can't answer these questions, your supply chain is at risk. But how do you authenticate a supplier properly? How do you have eyes and ears in all the right places?

## VerifEye. A trusted and proven service.

VerifEye is BSI's trusted and proven Supplier Verification Audit service. It gives you eyes and ears on the ground – rigorously examining your suppliers. The intelligence provided can give you the peace of mind, as well as the confidence to meet your future business objectives and protect your brand reputation. Our Onsite Supplier Verification Services include:

- Onsite audits, tailored to include multiple areas of risk
- Consideration, and experience, of local laws and customs
- Audit performed in local language
- Common sense approach to issues or areas of non-conformity
- Comprehensive reports and invaluable observations and recommendations
- Benchmarking and performance improvement
- Corrective action support
- BSI's secure, cloud based Supplier Compliance Manager (SCM)

### Audits to meet your business needs

Our Verification Audits can give you a complete picture of your suppliers along the chain; highlighting weak links and potential risk points.

It's easy to implement – simply choose from BSI's suite of assessments or customize your audit based around an existing programme.

Our supply chain assessments can include:

- Assessing and completing the BSI Verified Company Profile
- Supply Chain Security
- Government Compliance – Partners in Protection (PIP), Authorized Economic Operator (AEO), Customs-Trade Partnership Against Terrorism (C-TPAT)
- Corporate Social Responsibility (CSR)
- Environmental Compliance
- Quality
- Supplier Customer Specific Audit and Quality Initiatives.

When your audit is done, you will get a detailed Verification Report that shows clear actions and risk areas. You will also receive a 'BSI Verified' official document for each of your suppliers, showing that your supplier has passed the exacting BSI audit process.

### Why VerifEye is different

Apart from the high-quality, in-country expertise that BSI can provide, VerifEye is distinctive because the service loads all data into our SCM. This is a fully automated solution that simplifies risk management, giving you ultimate visibility, transparency and control of your supply chain. As part of a suite of supply chain solutions, BSI Supplier Verification Audits are proven to:

- Mitigate risk
- Protect your brand
- Keep your supply chain going
- Lighten the load on your resources
- Respond quickly if spot audit needed
- Let you focus on core business.



## Sample audit:

- Supplier pre-qualification
- Supply Chain Security
- Corporate Social Responsibility (CSR)
- Material Flow Cost Accounting
- Environmental – Water, Energy, Waste
- Integrated Quality Management systems
- Code of Conduct / Anti-bribery
- Health & Safety
- Business Continuity Management

## On site. On the ground. On the ball.

### Trace it. Trust it.

It pays dividends to know where your products are actually made and the route they take. It is crucial to collect data such as product type, critical component supplier, country of manufacturer, legal entity, contact details, years of manufacturing, product and system certification, factory size, employees, capacity, capabilities, security parameters, photos of storage and production facilities.

### Room for improvement

Suppliers come in four 'generations' and levels of performance:

- **Generation 1** (unacceptable performance) – No Quality Assurance (QA) policies, variable standards, no budget for QA, OHS, EMS, CSR, no visibility
- **Generation 2** (low performance) – Policies exist, not 'owned' at board level, some auditing, budget exists but QA seen as a cost, little visibility
- **Generation 3** (medium performance) – QA policies exist and are reviewed, some board commitment, good communication, positive attitude from management, visibility to stakeholders
- **Generation 4** (meets expectations) – Full board commitment, leading policies, excellent communication, internal and external auditing. With specific information, you can implement a continuous supplier improvement plan, moving suppliers from one generation to the next.

### Eyes everywhere

Our auditors are on the ground in every major country in the world, this means:

- Greatly reduced travel costs
- In-depth eyewitness verification
- Nothing is 'lost in translation'
- Deep understanding of local ways of doing business
- Ability to conduct initial visits quickly, with rapid follow-ups
- Able to scale up quickly.

“100,000 audits  
done every year  
by our experts.”

### Which would you rather do?

Worry constantly about exposure and high profile brand damage? Or have a global network of supply chain experts behind you who can verify your suppliers' credentials on the ground?

For more information about how our suite of Supply Chain Management applications can help you, please call **6270 0777** or email us at [sgp@bsigroup.com](mailto:sgp@bsigroup.com)

[www.bsigroup.com/verifeye](http://www.bsigroup.com/verifeye)

# Your business is only as good as your supply chain: Put its future in safe hands.

BSI is trusted as a leader in global risk management, with proven expertise and an extensive network of worldwide supply chain specialists who are well placed to help you mitigate risks. This means the risks you are aware of and, just as crucially, the ones you don't yet know about. As well as our network of experts, we provide companies with a sophisticated range of supply chain security applications. It is the combined power of our applications and network that gives us a unique global reach and effectiveness, and that gives our clients the reassurance of:

- **65 offices worldwide**
- **70,000 customer locations**
- **2,000 standards issued each year**
- **Over 150,000 audit days performed each year**
- **More than 67,000 students trained in 2012**
- **Thousands of licensed software locations**
- **Supply chain risk intelligence covering over 200 countries**

#### **With VeriEye you can find out about:**

- Import/Export Security
- Method/Mode of Transportation
- Country of Origin
- Business & Political Climate
- Business Continuity
- On-going Quality & Performance
- Labour Practices / Environmental and Waste
- Code of Conduct
- Management of Supply Chain
- Information Security
- Legal Compliance
- Counterfeiting
- Ethical Trading
- Code of Conduct
- Verification of Industry Certification Programmes & Self-Assessment
- Human Rights

For more information about how our suite of supply chain management applications can help you, please call **6270 0777** or email us at **[sgp@bsigroup.com](mailto:sgp@bsigroup.com)**

**[www.bsigroup.com/verifeye](http://www.bsigroup.com/verifeye)**

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