

ISO 9001 Quality Management Systems

Internal Auditor

What is it?

An ISO 9001 quality management system allows you to monitor quality across all operations. And critical to this is the way you monitor the system's performance. An internal audit allows you to assess your organization's quality management in detail. By doing this you can be confident that your ISO 9001 framework remains effective and compliant – helping you to continually improve the way your business operates. Take the next steps in your ISO 9001 journey to make sure your quality management system stays compliant, fulfils its potential and gives you maximum benefit.



Why do I need it?

Auditing is critical to continually improving your ISO 9001 quality management system. As your business grows and evolves, so must the way you manage quality – not only to maintain compliance, but also effectiveness. Internal audits help you to assess whether every aspect of your system continues to meet the ISO 9001 standard. And internal auditing skills help you identify gaps in your quality management – giving you the knowledge needed to close them and the confidence to continually improve the way you work.

How will I benefit?

An ISO 9001 quality management system helps you become a consistent competitor in your market place. **And by auditing this system to maintain compliance, you can also maintain your competitive strength – staying up-to-date with the latest ISO 9001 requirements.** You will continue to operate in a way that cuts costs, increases revenue and improves operational performance. Your staff will also remain confident that they can meet the ISO 9001 standard, and your customers will trust the quality of your services more and more.

What will I learn?

This two-day course will show you how to consistently maintain compliance with ISO 9001 requirements. You will review how much you already know about the standard, close gaps in your knowledge and consider ISO 9001 requirements in the context of an audit. Become confident planning, performing and reporting on an internal audit, and understand how your findings inform action to improve your quality management system. Our tutors will help you identify roles and responsibilities that are critical to a successful internal audit – giving you the confidence to fulfil them.

You can now download our course schedule by visiting www.bsigroup.sg/training or call us at **+65 6270 0777** today

How will I learn?

Quickly. We use accelerated learning techniques that encourage interaction and collaboration, keep the course varied and put your learning in context. Your tutors are the best in their field and will make sure your learning needs are met. You can choose between public or in-company courses tailored to your business – whatever delivers the most positive and successful outcome for you.

Where will I learn?

You won't have to travel far to our first class venues. Our training venue is conveniently located in the Central Business District at AIA Tower, and is within a 5 minutes walk from the Raffles Place MRT.

Any prerequisite for the course?

This course does not detail the requirements of ISO 9001. Prior knowledge of the ISO 9001 standard, such as the overview provided in BSI's 'Introduction to

a Quality Management System' course or previous work with ISO 9001 in an organization, is strongly recommended.

Who are we?

As the world's first National Standards body, our expertise in shaping business standards spans more than a century. Our tutors are skilled in transferring knowledge contained within each standard to help you embed excellence within your organization. With over 65,000 clients in 150 countries world-wide, you can trust BSI to help you perform better, reduce risk and grow sustainably.

Why train with us?

We've trained and audited thousands of businesses using the same standards so we can genuinely benchmark performance. And we can take you from beginner to certification quickly then support you with follow-up courses – and all this for the price of your course.

Did you know?

More than one million companies are already certified to the ISO 9001 Quality Management standard.

What our customers say

"A very good course that opened my eyes to the workings of the standard as opposed to the perceived workings within my company at present."

"I'm looking forward to applying this new knowledge to real world applications."

"The balance of exercises and slides was very good. Our tutor made us feel comfortable and was very encouraging and supportive."

Next step

To book this course, call one of our dedicated training experts at **+65 6270 0777** or download our course schedule online at **www.bsigroup.sg/training**

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