



➤ The new ISO 9001

Why it's better for your organization?

Executive Briefing

ISO 9001 – Quality Management System, the world's most popular management system standard, is used by over one million organizations around the world, helping them run more efficiently and profitably. It provides a framework for consistent performance, reliable service and long-term continuous improvement. BSI shaped the original standard that became ISO 9001 - BS 5750 - and has since worked with tens of thousands of organizations, helping them embed the standard and continuous performance improvement.

➤ The new ISO 9001:2015 Revision

ISO 9001 has provided many benefits to the business community over the years. Over 96% of BSI clients that embraced ISO 9001 gained benefits from such certification:

- 67% improved quality of their products or services
- 61% reduced the likelihood of mistakes
- 57% attracted new customers

Business has changed radically since the last major revision in 2000 and to ensure that ISO 9001 continues to serve the business community and maintain its relevance in today's market place, the standard is being revised.

One thing remains constant, to be successful, businesses have to adapt to meet the growing needs of customers. A customer centric approach is key to business success and gaining and monitoring customer feedback ensures your organization continues to meet their needs and expectations. ISO 9001 was originally written with the customer in mind and that remains the priority for ISO 9001:2015.

The revision, due to be published in September 2015, will include a number of key changes bringing the following new benefits:

Bringing Quality and Continuous Improvement into the heart of your business

The new standard ensures that quality management is now completely integrated and aligned with the business strategies of your organization. Used as a business management tool, this will improve performance and drive real value in the organization, embedding healthy performance improvement processes over time.

Leadership

With greater involvement in the management system by the leadership team, the new standard ensures top management is held to account for the system's effectiveness and that the whole organization will be motivated towards its goals and objectives.

Introduction of Risk & Opportunity Management

The introduction of risk and opportunity management into your management system now reinforces its use as a governance tool. This will ensure that it will be quicker and easier to implement multiple management system standards, saving both time and money. This holistic approach provides even greater benefits by reducing duplication, increasing efficiency and providing a complete view of the whole organization.

An Integrated Approach

ISO has introduced a common structure and core text for all its management system standards. Using risk-based thinking throughout, it promotes a proactive approach to identifying risks and taking opportunities making continual improvement systematic. This leads to improved governance and decision making and makes it easier to integrate multiple systems, saving both time and money.

Organizations can only continue to benefit from the new ISO 9001. It will give you an opportunity to review your organization and current processes ensuring they are aligned with your business strategy, to achieve sustainable performance improvements and increase the quality of your products and services in a cost effective way.

Transition to the new standard at the earliest opportunity to take advantage of the business benefits.

To find out more about how BSI can help you, visit:

http://www.bsigroup.com/en-SG/ISO-9001-Quality-Management/BSI_ISO9001_2015-Singapore/

➤ ISO 9001 Transition Journey

Buy a copy of the Standard as soon as possible

Visit the BSI website [bsigroup.com/isorevisions](https://www.bsigroup.com/isorevisions) for the latest support material and whitepapers

The Importance of leadership

Process vs procedure

The Importance of risk in quality management

Attend one of our training courses, to help you fully understand the changes

Senior management briefing

General transition

Implementer training

Auditor training

Deep dive training

Download our Implementation Toolkit

Transition guide

Self-assessment guide

Mapping guide

Internal communications pack

Consider further services to help implement the changes

Gap assessment

BSI Action Manager or Entropy™

Transition assessment

About BSI

BSI (British Standards Institution) is the business standards company that equips businesses with the necessary solutions to turn standards of best practice into habits of excellence. Formed in 1901, BSI was the world's first National Standards Body and a founding member of the International Organization for Standardization (ISO). Over a century later it continues to facilitate business improvement across the globe by helping its clients drive performance, manage risk and grow sustainably through the adoption of international management systems standards, many of which BSI originated. With over 80,000 clients in 172 countries, BSI is an organization whose standards inspire excellence across the globe.



BSI Group Singapore
1 Robinson Road
#15-01 AIA Tower
Singapore 048542

T: +65 6270 0777
E: sgp@bsigroup.com
W: [bsigroup.sg/training](https://www.bsigroup.sg/training)