# **Products & Services**

BSI Group Singapore



...making excellence a habit."

ISO 9001 Quality Management

ISO 22000 Food Safety Management

FSSC 22000 Food Safety System Certification

AS 9100 Aerospace Quality Management

ISO/TS 16949 Automotive Quality Management

ISO 39001 Road Traffic Safety Management

ISO 14001 Environmental Management

FSC Forest Stewardship Council™ certification

SAN CoC Sustainable Agriculture Network Chain of Custody certification

ISO 50001 Energy Management

ISO 20121 Sustainable Event Management

CSR and governance

PAS 2060 Carbon Neutrality / GHG emissions

#### The world's most recognized quality management standard.

Manage quality whatever the size of your business with a standard that's recognized the world over. And you can save money, increase profit, win more business, and satisfy more customers.

#### Managing food safety from farm to fork.

ISO 22000 is an international standard that defines the requirements of a food safety management system covering all organizations in the food chain from "farm to fork".

#### Contains a complete certification scheme for Food Safety Systems.

The FSSC 22000 certification scheme has been given full recognition by the Global Food Safety Initiative Board of Directors. This follows an extensive benchmarking process using the requirements laid out in the GFSI Guidance.

We help businesses comply with many different aerospace and aviation requirements. Quality, reliability and safety are critical values for the aerospace industry. Our products and services can help your organization enhance safety and reliability requirements, and ensure consistency of quality throughout the supply chain.

#### Product quality for the automotive industry.

ISO/TS 16949 outlines everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products.

#### Reduce the incidence and risk of serious injury related to road traffic accidents.

Governments, road authorities, safety groups and private companies were keen to develop such a standard due to the rising number of people killed or injured on the road each year.

#### The world's most recognized environmental management standard.

Put environmental management at the heart of your operations to achieve sustainable success. This international standard helps you reduce your environmental impact as well as grow your business.

#### FSC certification service in association with the Rainforest Alliance.

BSI Japan aims to broaden its contribution to society through "third-party certification services" with this tie-up with Rainforest Alliance, an organization with extensive achievements in forest conservation.

# Efficient and productive agriculture, biodiversity conservation and sustainable community development by creating social and environmental standards.

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# Effective energy management isn't just good for business, it's also becoming a requirement.

We can help organizations improve energy consumption and efficiency, reduce costs as well as providing wealth of information for the utilities sector.

#### Ensure an environmentally responsible approach to your next event.

Your event could achieve the same outcome with minimal negative impacts on the environment, communities and local economy – maximizing the positive impacts and leaving a legacy to be proud of. ISO 20121 was inspired by London 2012.

#### Meet your stakeholders' expectations through effective CSR and governance.

Corporate Social Responsibility (CSR) and governance are areas that no organization can afford to ignore. We offer a range of products and services that provide invaluable advice and insight into CSR, corporate governance and business ethics.

#### Demonstrate your carbon neutrality and reduce greenhouse gas emissions.

You can do more than claim that your business is carbon neutral. You can give these claims credibility with the internationally applicable PAS 2060 Specification for the demonstration of carbon neutrality.

#### ISO/IEC 27001 Information Security Management

PCI DSS Payment Card Industry Data Security Standard

ISO/TS 29001 Oil and Gas Management

ISO 22301 Business Continuity Management

ISO/IEC 20000 IT Service Management

OHSAS 18001 Occupational Health and Safety Management

PAS 99 Integrated Management

ISO 29990 Learning Service Management

ISO 10002 Customer Satisfaction. Complaints Handling

Developing new standards

Entropy<sup>®</sup> Software

**British Standards Online** 

#### Keep your confidential information safe.

Information security management gives you the freedom to grow, innovate and broaden your customer-base in the knowledge that all your confidential information will remain that way.

#### The Payment Card Industry Data Security Standard

PCI DSS is a proprietary information security standard for organizations that handle cardholder information for the major debit, credit, prepaid, e-purse, ATM, and POS cards.

#### Specification for quality management of oil and gas industries

ISO/TS 29001 defines the quality management system requirements for the design, development, production, installation and service of products for the petroleum, petrochemical and natural gas industries.

#### Minimize the impact of disruptive incidents.

ISO 22301 specifies the requirements for a management system to protect against, reduce the likelihood of, and ensure your business recovers from disruptive incidents.

#### The first internationally recognized standard for IT service management.

Your IT services need to be cost effective, reliable, consistent and efficient. You can achieve all of this with ISO/IEC 20000 if you manage internal IT services or provide IT services as an outsourced service provider.

#### Reduce workplace hazards and boost employee morale.

Work with us to bring OHSAS 18001 into your business and you can achieve the maximum return for your employees, your operations and your customers.

#### Making the most from multiple management systems.

PAS 99 Integrated Management Systems allows you to streamline the way you operate, align all common standard requirements and cut the cost of separate audits and administration.

#### Basic requirements for learning service providers.

ISO 29990 would benefit anyone offering or procuring non-formal education and training such as vocational training, lifelong learning and in-company training (either outsourced or in-house).

#### Helping you manage customer complaints more effectively.

The customer complaints management system is a basic but essential requirement for any business – especially businesses that want to become and remain successful.

#### Developing a PAS to meet immediate market need.

If you're looking to develop a standard that fulfills an immediate market need, then work with us and sponsor the development of a PAS.

#### Entropy<sup>™</sup> Software from BSI

BSI Entropy Software provides a powerful management solution that significantly reduces the cost and effort needed to proactively manage risk, performance and sustainability activities.

#### Get every British Standard at your fingertips.

British Standards Online gives you access to every British Standard, instantly. That's 55,000 standards, available to you 24/7. You'll also receive email alerts when standards are updated, letting you know what's changed and when.

# We can help you meet your regulatory and quality requirements for medical devices.

Medical Devices

ISO 13485

BSOL

We provide rigorous quality management reviews and product certifications for medical device manufacturers around the world, and we can do it for you too.

### Why BSI?

#### Because we know a good standard when we see one.

#### We can help give you a competitive advantage because:

We have a proven track record, having worked with over 70,000 companies globally, from small and medium sized businesses, to more than 50% of the combined FTSE 100, Fortune 500 and Nikkei organizations.

You can trust us to get the standard right and keep it relevant; after all we helped shape ISO in the first place. BSI works in partnership with industry experts, government bodies, trade associations and consumer groups to gain the widest possible market and industry view to shape standards of excellence for the challenges facing organizations today.

You can enjoy the benefits of working with people who have decades of experience helping businesses to understand the benefits of and how to implement ISO in an array of different sectors, so they understand your challenges.

• We talk with, and listen to clients like you every day, asking them what they want and how satisfied they are with our products and services. This way we can make sure we are responding to the needs of our clients as they arise.

BSI invests heavily in recruiting and developing the best assessors, who are scored on average 9.2/10 in our Global Client Satisfaction Survey.

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By Royal Charter



### **BSI Group Singapore**

T: +65 6270 0777 F: +65 6270 2777 E: sgp@bsigroup.com W: bsigroup.sg