



Entropy™

Powering people, improving performance

**bsi.** | entropy™

...making excellence a habit.™

## What is Entropy™?

BSI Entropy™ provides a powerful management solution that significantly reduces the cost and effort needed to proactively manage risk, performance and sustainability activities.

Used globally, by companies of all sizes, Entropy™ provides a number of powerful features that drive continual business improvement throughout your organization.

Entropy™ is also helping organizations get the most from their management system investment. Whether you are new to certification and starting your journey, currently implementing management systems or have obtained certification already, Entropy™ can help you maximize its success.



# Entropy™ transforms your data into meaningful information to support decision making.

Entropy™ is composed of five key modules, which function independently or as a whole to help organizations effectively manage business challenges around the areas of:

### Audit and Compliance Management

Demonstrate compliance with internal and external standards, legislations, procedures and codes of conduct while providing instant and real-time visibility of the compliance profile of your entire organization

### Incident Management

Manages all incidents, from workplace injuries to environmental spills through to quality deficiencies, security breaches, and supply chain disruptions. It provides a comprehensive set of features for documenting, reporting, and investigating injuries and incidents

### Performance Management

Designed to minimize and manage risk in relation to corporate objectives and strategy, aids decision-making, helps improve individual, departmental and business performance, and provides a 'traffic light' dashboard view of performance across your business

### Risk Management

Provides businesses with an easy-to-use, efficient, and flexible means to significantly improve data quality for corporate governance and risk management.

### Knowledge Management

Ensures all users have instant access to all the information needed for their roles within your business

Entropy  
Software  
Modules

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## About Entropy™

BSI provides Entropy™, an integrated GRC (Governance, Risk and Compliance) management system solution for risk, compliance, and performance management. BSI is a global provider of management systems assessment, certification and training services, with more than 80,000 certified locations and clients in over 100 countries.

As a management system framework for corporate governance and corporate social responsibility, Entropy™ helps businesses:

- Continuously **improve** control, assurance and accountability
- **Reduce** risks, incidents, liability, and cost
- **Protect** and **enhance** brand value and reputation

Entropy™ is in use at over 50,000 sites worldwide to address companies' risk, compliance and performance management in areas of corporate governance, corporate social responsibility, environmental, health & safety, quality, and supply chain compliance management. It has been designed and developed to meet recognized standards, providing a risk management and compliance system that is certifiable and auditable against international requirements such as: ISO 14001, ISO 9001, ISO 13485, and OHSAS 18001.

## Why Entropy™?

The Entropy™ solution offers extensive features, powerful customization, effortless integration, and the best end-user experience. Best of all, thanks to our on-demand model, it can all be deployed immediately around the globe, freeing you from traditional software and its hidden costs, high failure rates, unacceptable risks, and protracted implementations.



## Features and Benefits include:

- Real time access and enhanced visibility of management information through clear **reports and graphs**
- **Complete visibility** by showing you where you are with your risk, performance and sustainability initiatives at any time with very visible and transparent metrics
- **Dashboards** provide a single, corporate scorecard for an at-a-glance overview of your entire organization, covering all areas of your system management
- Focus more **resources** on tasks that add value to your business
- Ensures critical information is **transparent, auditable** and **actionable** from anywhere in your business
- Allow users to **easily** locate people, solutions, and CAPA, effectively increasing knowledge base and building management system resiliency
- **Eliminates** inaccurate, out-of-date information reducing errors and duplication

Whether you're new to Entropy™ or have used it for years, BSI offers the best, most flexible training available.

BSI offers comprehensive training for Entropy™ and a complete range of training on a variety of standards, such as ISO 9001, ISO 14001, and OHSAS 18001. We provide you with the hands-on experience that helps you get the most out of your Entropy™ implementations.

Training is available for a variety of users and can be further customized where necessary. Our sessions are interactive and modular and we'll even come to you to train your entire team in private classes.

Speak to our training experts today. Call us on **1300 730 134** or email the training team on [training.aus@bsigroup.com](mailto:training.aus@bsigroup.com) and book your Entropy™ training with us today.

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# What else do we do?

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## Business assurance and quality management

Our quality products and services will help your business perform at its best, from implementing a quality management system to the testing and certification of your products. Investing in quality can help you save money, increase profit, win more business and satisfy more customers. We also offer sector-specific quality management schemes including aerospace, automotive, medical devices and IT service.

## Environmental and Sustainability Services

Good Environmental Choice Australia (GECA)

NGERS Verification

Australian Forestry Standard AS 4708

Chain of Custody AS 4707

Australian Wood Packaging Certification Scheme

Product Stewardship

Roundtable of Sustainable Materials (RSB)

E-Waste

Sustainable Events ISO 20121

Product Carbon Footprint ISO 14067

Carbon Neutrality PAS 2060

Energy Management ISO 50001

Water Management

Environmental and Sustainability training courses

## Food safety

BSI believes the world should be supplied with safe, quality food and we now offer a broad range of Food Safety certification services after integrating with NCSI. We are Australia's leading food safety certification provider, with extensive auditing capacity and capability to conduct integrated audits for a wide range of Food Safety standards across the entire food and beverage supply chain. Our service solution for food safety includes certification, training, assessment, and supply chain software, providing you and your customer's assurance and enabling you to manage risk more effectively.

## Health and Safety

Taking health and safety seriously can achieve maximum return for your employees, your operations and your customers. We provide a range of products and services to help you make your workplace healthy and safe, as well as providing testing and certification services to help Personal Protective Equipment (PPE) manufacturers meet and demonstrate compliance with relevant legislation. We offer safety management certification for AS/NZS 4801, OHSAS 18001, National (OHS) Self-Insurance and SafetyMAP schemes. A well-structured safety management system gives you an advantage over your competitors in tendering processes.

## Training

We understand that business success starts with people. We're one of the world's leading providers of training on standards, management systems and business improvement. Our trainers are recognized as leaders in the field and provide quality training to organizations of all sizes and from all sectors. We offer both public and tailored in-house training across a range of areas including Quality, Environmental and Safety management systems, as well as courses on Food Safety. Whether you're looking to gain a basic understanding of how standards can help your business, want to learn best practice for implementing standards, want to become a qualified auditor, or gain a nationally recognized diploma – we'll support you all the way.

Talk to one of our advisors today and tell us what you need. In the meantime please visit [bsigroup.com/en-au](https://bsigroup.com/en-au) for more information about BSI's service offering.

**Find out more:**

**Call: 1300 730 134**

**Visit: [bsigroup.com/en-au](https://bsigroup.com/en-au)**

