



BSI Action Manager

Effective management of corrective actions

bsi.

...making excellence a habit.™

Successful management and reporting of non-conformities and corrective actions is essential to driving excellence and serve as an integral part of your organization's continual improvement plan.



Drive continual business improvement

BSI Action Manager is a tool that can enable your organization to capture, track and maintain accurate, non-conformance data. It provides an end-to-end solution that helps you capture issues from anywhere in your operations, determine the root cause, manage the related action management process, implement required changes, and ensure that the issue is resolved quickly and effectively. In addition, reporting capability and dashboards ensure the effective management of the corrective action process from initiation to closure, giving managers complete real-time visibility into the remediation process.

Action Manager aligns with other management system related processes such as audits and non-conformities. It also supports you in responding to, and effectively managing, key finding raised from your BSI audit, no matter where an issue originates, or how many departments the problem touches.

BSI Action Manager will help your organization:

- Capture detailed data in a consistent format about operational issues from anywhere in the organization
- Reduce the risk of regulatory non-compliance across operations
- Accelerate assignment, acceptance, approval, and closure of issues
- Improve communication and teamwork on operational issues and activities across departments and function areas
- Gain visibility into the status of remediation activities and tracking metrics across your business
- Reduce adverse events and prevent recurrence
- Save operational time and costs through effective management of the corrective action process.

To learn more visit:
bsi-entropy.com/actionmanager

Business improvement software

Features that drive the efficient management of the corrective action process

BSI Action Manager has features that drive effective management of all discovered non-conformities or other findings. It enables comprehensive planning and can align with corrective action processes. With Action Manager you can

- Assign responsibility and ownership for an action
- Provide a timeline for completion with a due date
- Utilize business workflows to enable acceptance of the action and approved once completed
- Link the Action to any associated record for further information
- Upload or link to any file for additional supporting documentation
- Group multiple actions together under an action plan

Affordable low cost pricing

BSI Action Manager is available on flexible payment systems to suit your business. For details on pricing and to arrange a demo visit: bsi-entropy.com/actionmanager

Management of corrective actions

Working with over 80,000 clients in over 172 countries we are aware of the common challenges faced in the effective management of the corrective action process, with the key operational issues being;

- The time and effort required to obtain information with limited resources
- Failure to determine root cause, leading to repeated occurrence of issues
- Lack of knowledge management leading to reduced visibility of best practice
- Multiple disparate systems affecting alignment of processes
- Lack of notifications leading to missed deadlines

Additional solutions to drive business improvement

BSI Action Manager is just one of the tools available as part of our business improvement software – Entropy. Other modules on offer are:

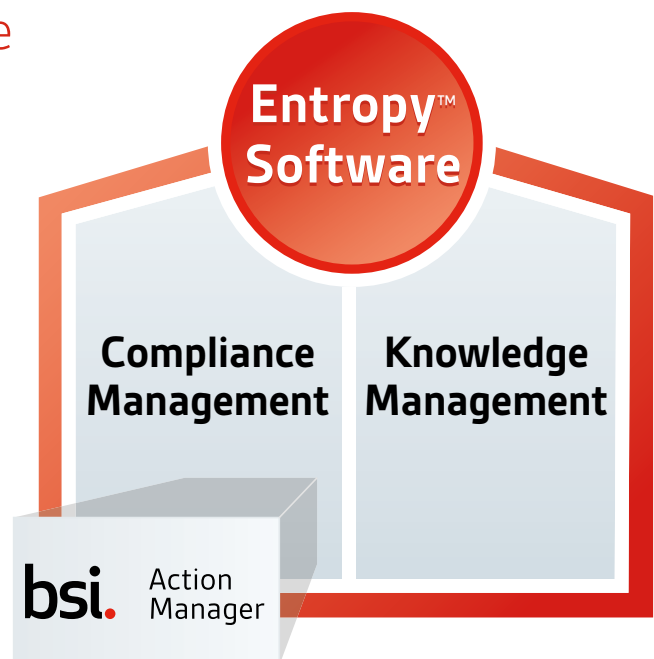
- Compliance Management
- Knowledge Management

Entropy™ Software allows you to pick the modules or tools that you need in order to cost effectively deal with areas of your business that cause the most challenges.

Our software delivers solutions for a wide range of industry sectors and tackles real business challenges.

Find information on all our tools, visit:

bsi-entropy.com/explore-entropy





BSI Group India
The Mira Corporate Suite, A-2
Plot 1&2, Ishwar Nagar
Mathura Road
New Delhi-110065
India

T: +91 11 2692 9000
E: info.in@bsigroup.com
bsigroup.com

bsi. Action
Manager

 bsi-entropy.com