

### Course background

Today many organizations both service companies, governments, educational institutions and public service organizations that have implemented ISO to improve performance, performance, efficiency and the requirements for its customers. However, sometimes of the organizations that have implemented ISO is still not supported by the ability of Management Representative (MR) / Management Representative adequate and competent in their field so a lot of organizations that do not receive benefits and only became a regular workload and additional costs for the application of ISO. This training is designed to build a Management Representative (MR) having appropriate competence requirements and is able to build, implement, develop and care for better management system so kinerjapun increasing performance.

### Learning objective

On completion of this training, participants will be able to:

- Understanding of the standards, structure, requirements and differences for an ISO and OHSAS MR
- Duties, responsibilities and authority of a MR
- Organizational structure and terms of office of a MR
- Documentation preparation techniques for an MR
- ISO & OHSAS implementation techniques for an MR
- Design techniques for a business process map MR
- Understanding and internal audit for the MR environment organization
- Making techniques and the application of management system audit programme
- Engineering management system audit reporting
- Case analysis and practical methods

### Attended audience

Who should attend this training courses:

- Senior Management
- Quality Managers
- Regulatory Affairs Managers
- Internal and external Auditors
- Anyone involved with the implementation of the standard

### How will I benefit ?

What are the benefits for you:

- Participants can understand the construct Management Representative (MR) based QHSE
- Participants can understand and know the duties, responsibilities and authority of a person MR in companies / an Organization