Need a quality system to improve and develop your IT capabilities?

TickITplus with BSI is the quality benchmark for you.
Improve the quality of your IT and software delivery with **TickITplus** certification.

The development and delivery of quality software and other IT activities such as service management, information security and IT infrastructure is a top priority for businesses. Due to the nature of deliverables the sector needs more specific guidance on quality. TickITplus provides businesses with an approach, which builds on the ISO 9001 requirements, to deliver a formal quality benchmark for the sector. Developed and maintained by the Joint TickITplus Industry Steering Committee (JTISC) the scheme aims to develop robust solutions that meet business users’ needs in an ever-evolving industry.

TickITplus is the software and IT quality benchmark for UK businesses. It is a certification scheme that includes process capability maturity evaluation. With flexible features it can help you take a multi-level approach to IT quality and certification assessment that is appropriate for your business. TickITplus has been designed to improve IT and software delivery, providing industry and business with more effective and reliable IT services.

TickITplus can be graded at five levels, allowing you to select the level most appropriate for your business. You can choose from a basic process model at the foundation level through to platinum offering, driving continual improvement in key processes. For existing TickIT-certified IT organizations, the foundation level provides a straightforward opportunity to transfer to the TickITplus scheme. And the higher levels allow you to move beyond conformance to performance.

One of the great strengths of the TickITplus scheme is the quality of the auditors that carry out the assessments. All of the auditors have demonstrated both strong industry knowledge as well as the required skills to audit within the IT sector. We match auditors to organizations based on their specific skills, which fulfil the eight TickITplus scope profiles. These profiles are: legal and compliance, service management, systems and software development, project and programme management, corporate strategy planning and management, information management and security, and IT systems engineering and infrastructure.

TickITplus provides a robust software and IT quality benchmark that meets business user needs. It allows for the optional inclusion of other key IT standards including ISO/IEC 27001 for information security and ISO/IEC 20000-1 for IT service management. While all very different, these standards have many common features, and can be integrated using the TickITplus scheme.

**Benefits of a TickITplus scheme include:**

- **Management**
  Manage your quality processes with TickITplus for greater efficiency.
  The TickITplus scheme provides a framework for the integration of commonly used IT standards, helping to streamline assessment and certification, which can save you time and money.

- **Sales & Marketing**
  With the flexible features of TickITplus you can make sure you keep pace with IT and software companies worldwide and remain in a strong competitive position.
  Use TickITplus to stand out from competitors, gaining a market advantage and helping to win new business.

- **Operations & Facilities**
  Use the flexibility of TickITplus to develop and improve your delivery of IT related services.

- **Finance**
  Manage your processes more effectively and achieve best value and performance.
  Involve your staff in developing and improving your IT activities and provide them with training to become TickITplus practitioners, saving you money.

- **Continual Improvements**
  TickITplus builds on the ISO 9001 requirement for continual improvement by providing additional formality and rigour in assessing both the effectiveness and process capability.
Improve the quality of your IT and software delivery with TickITplus certification.

The development and delivery of quality software and other IT activities such as service management, information security and IT infrastructure is a key priority for businesses. Due to the nature of deliverables the sector needs more specific guidance on quality. TickITplus provides businesses with an easy-to-adopt, flexible and comprehensive model for the sector. Developed and managed by the joint TickITplus industry steering committee, TickITplus has been designed to ensure natural alignment that meets business needs in an ever-evolving industry.

TickITplus is the software and IT quality benchmark for UK organisations, a key starting point when looking to improve, driving continual improvement in key processes. For existing TickITplus can be graded at five levels, allowing you to select the most appropriate for your business. You can choose from a TickITplus offering, continuous improvement in key processes. For existing TickITplus provides a robust software and IT quality benchmark that meets business user needs. It allows for the option of inclusion of other key IT standards including ISO/IEC 27001 for information security. TickITplus allows TickITplus scope profiles. These provide legal and compliance service management, systems and service development project engineering and information security.

One of the great strengths of the TickITplus scheme is the quality of the audits that carry out the assessments. The auditing team demonstrate strong industry knowledge as well as the required skills to audit within the sector. We reach out to organisations based on their specific needs, which tailor the TickITplus scope profiles. These provide legal and compliance service management, systems and service development project engineering and information security.

TickITplus provides a robust software and IT quality benchmark that meets business user needs. It allows for the option of inclusion of other key IT standards including ISO/IEC 27001 for information security and BS 25999 for IT service management while at the same time being part of the TickITplus framework.

Benefits of a TickITplus scheme include:

- A framework for the integration of other key IT standards including ISO/IEC 27001 for information security.
- A flexible approach to continual improvement, allowing you to move at your own pace.
- A certification scheme that includes process scope profiles. These provide legal and compliance service management, systems and service development project engineering and information security.
- A guide for your TickITplus journey with BSI.
- The TickITplus Management Base Process and Common Requirements. TickITplus provides a robust software and IT quality benchmark that meets business user needs.
- The TickITplus scheme provides a framework for continual improvement. The auditing team demonstrate strong industry knowledge as well as the required skills to audit within the sector. We reach out to organisations based on their specific needs, which tailor the TickITplus scope profiles. These provide legal and compliance service management, systems and service development project engineering and information security.

Implementing TickITplus with BSI will help you provide your stakeholders with a more effective and reliable IT service. We will work with you at every step of the way to help you achieve best practice in the provision of IT and software development and delivery.

A guide for your TickITplus journey with BSI

Understanding

- Information gathering
- Calculating the benefits

Implementing the solutions

- Choosing the organizations
- Planning an implementation plan
- Running the system
- Proving it’s working

Getting certified

- Renewable the system to ensure it meets the standards requirements

Making an excellent habit

- Looking for opportunities for contractual improvement

BSI services to help you

- Finance
- Sales & Marketing
- Operations & Todays
- Continual Improvements
- BSI contact
- Webinars
- Case studies

TickITplus

- Management Base Process and Common Requirements
- Sales & Marketing
- Marketing
- Continuous and Communication

TickITplus is the software and IT quality benchmark for UK organisations, a key starting point when looking to improve, driving continual improvement in key processes. For existing TickITplus services to help you understand how implementing TickITplus will help you:

- Understand the scope ofTickITplus and its business requirements.
- Understanding how implementing TickITplus will benefit your business.
- Tour your team ensure the implementation understanding the principles and remain current based on practice.
- Compare your activity and TickITplus requirements, then prepare a gap analysis report.
- Celebrate and promote your TickITplus with BSI's client portal.
- BSIs unique client portal helps you effectively manage your systems and drive performance.
- BSI's gaps analysis tool helps you effectively manage your systems and drive performance.
- BSI's unique client portal helps you effectively manage your systems and drive performance.
- BSI's unique client portal helps you effectively manage your systems and drive performance.
- BSI's unique client portal helps you effectively manage your systems and drive performance.
TickITplus with BSI – helping you deliver quality.

We can help give you a competitive advantage because:

- BSI is the business standards company that helps organizations make excellence a habit – all over the world. That’s our business, enabling others to perform better.

- BSI has been involved in aspects of the TickITplus document production and auditor registration from the very beginning.

- With over 70,000 clients in 150 countries, our clients can trust BSI to help them perform better, reduce risk and grow sustainably.

- Our clients range from top global brands to small ambitious businesses. Our people have understood their challenges, and see the opportunities to share learnings.

- Clients enjoy the benefits of working with experienced BSI trainers and assessors. They will ensure your people are competent and fully able to implement systematic risk practices that are tested and work, day in, day out.

- We talk with, and listen to clients every day, via our ‘Voice of the Customer’ survey. We ask them what they want and how satisfied they are with our products and services, so that we make sure we are meeting their expectations and giving them the opportunity to tell us their thoughts.
Enhance your IT and software quality with TickITplus.

We’ve used our expertise in this field to design a range of products and services to help you establish a best practice framework and operating model in your organization. So you can not only meet the quality benchmark for software and IT development, but continually improve.

Improve the quality of your business performance
Delivering quality through your products and services isn’t always straightforward. At BSI we can work with you to make sure you have the right solution to meet your business needs. And by committing to improving your business performance with BSI you will be able to show clients that you have a strong system in place, building their confidence in your organization.

TickIT & TickITplus SC
Quality Management ISO 9001 STC
IT Security ISO/IEC 27001 STC
IT Service Management ISO/IEC 20000-1 STC
Business Continuity ISO 22301 STC
Electronic Information BS 10008 SC
Anti-Bribery BS 10500 STC
Risk Management BS ISO 31000 ST

Key: Standard S Training T Certification C

Talk to one of our advisors today to discuss your requirements for improved quality in your business performance, or visit bsigroup.com to find out more and see how other businesses have made excellence a habit.

Find out more:
Call +44 845 080 9000
Visit: www.bsigroup.com