



100% of TTC Group's internal audits were completed on time thanks to BSI Software

"Having an automated system such as BSI Business Improvement Software has significantly reduced the stress that is associated with operating a quality management system.

By providing our business with increased levels of availability, communication and analytical options, the system will help streamline our quality system.

The key result is that we now have an automated system that can be accessed at any time by any registered user. This improves business continuity along with increased transparency thanks to easy access of data."

David Finney,
Quality Manager, TTC Group

TTC Group work with the Police and Government to reduce road casualties by educating drivers.

For both individual and professional drivers, TTC provides courses on speed awareness, drink-drive rehabilitation and other diversionary courses as an alternative to motoring offenders attending court.

What challenges did TTC face?

- Reliance on a manual system for scheduling and managing internal audits
- Heavy reliance on one individual to manage the system and ensure that all relevant tasks from the Quality Management System were completed as required.

What did implementation help TTC to achieve?

The Compliance module of the Business Improvement Software has been implemented, and once all of the data is fed in to the system, it will allow TTC to set up

auditing schedules that can be consistent, and transmit automatic communications to all relevant parties.

Communication is essential to the efficient running of the system which includes the distribution of tasks, allocation of audits and reminders, and the issuing of non-conformances and corrective actions. It also provides transparency so that managers can see what is happening in the system, with the ability to extract reports.

Three major benefits so far:

- 100% of internal audits completed within set timescale
- 100% of corrective actions completed on time
- Approximately 60% reduction in human resource

For more information

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