BSI Software helps NPSEG to stay one step ahead

"To continue to achieve in an increasingly demanding market, we must source supply chain partners with like-minded strategies for improvement, sustainability and standards.

To do nothing will leave us standing alone.

BSI aligns with NPS on its views and ethos. The Business Improvement Software system, and continued development in its life-cycle, will ensure NPS does not stand alone.

Our BSI consultant has provided excellent support and advice, allowing us to gain the most from the Business Improvement Software to enhance our organization.

This is with the aim of keeping accurate documentation and revision control, and ensuring the quality cycle of "plan, do, check, act" can be undertaken in a more timely and cost-efficient process"

Victoria Boocock,
Compliance Officer
Northern Pump Suppliers

NPS Engineering Group incorporates several diverse companies. Northern Pump Suppliers (NPS) Pump division operates largely within the hygienic food and drink processing industry but encompasses chemical and other industrial applications. NPS Systems division adds value to fluids handling in the water utility markets and is a market leader in off-site manufactured products reducing risk and life-cycle cost to the client. Other group companies include NPS Fabrications, which manufactures stainless and mild steel products to suit a variety of applications. NPS GRP manufactures kiosks and enclosures ranging from road side cabinets to certified anti-terrorism constructions, used in hostile environments. All group companies are involved in the BSI product roll out.

What challenges did NPS face?

- Integrated Management System (IMS) software limitations reduced the ability to improve quality streams and increase efficiencies, and the incumbent system could not be upgraded

- Changing standards in leadership and risk meant that compliance was becoming more difficult to achieve

- Processes were adapted to the existing system rather than the system supporting the business as it changed and developed

- A system was needed to support the strategy for organisational growth.

What did implementation help NPS to achieve?

BSI Business Improvement Software gave NPS the opportunity to transition their standards in a controlled way, ensuring it provided a vehicle to communicate multiple standards throughout the organisation at all levels.

It was developed in line with on-going strategic objectives and growth plans. NPS Group is certified to ISO 9001, ISO 14001 and BS OHSAS 18001. The Knowledge and Compliance modules now house NPS's IMS documentation.

Major benefits so far:

- NPS's IMS is now stored in a more controlled, flexible and organised manner

- The ability to tag "people to documents" means that training can be recorded more easily

- The training matrix and documents ensure employees' competence can be verified, no matter what location in the world they are attending

- Asset management has become easier to manage and ensures compliance for

For more information
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