

# **BSI Training Academy**

Your complete guide to ISO/IEC 27001 training



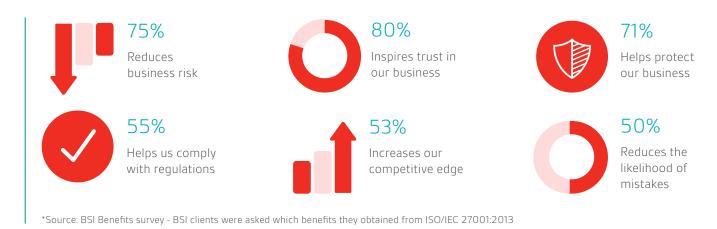


# ISO/IEC 27001:2013 protecting your information

ISO/IEC 27001 is recognized globally as a best practice framework for an information security management system (ISMS). It helps organizations embed resilience and protect their personal records and commercially sensitive information from business risk and vulnerabilities.

BSI has been at the forefront of ISO/IEC 27001 since the start, which allows us to develop training courses that help organizations get the most out of their information security.

#### How BSI clients benefit from ISO/IEC 27001\*



This flyer showcases our suite of ISO/IEC 27001 training courses so you can select the ones that best meet your business needs. Developed with you in mind, our courses are informative, enjoyable, and interactive. They are delivered by our expert tutors whose knowledge is second-to-none.

We make sure you gain the knowledge and skills to be confident and competent when you work with ISO/IEC 27001 back in your organization.



## Our tutors

When it comes to teaching how to make standards work, our tutors are the best in the business. As experienced assessors with years of hands-on business and industry experience, they understand the challenges you're most likely to face. They are passionate about standards and have a proven ability to facilitate great learning.



# Our expertise

As the world's first National Standards Body and founding member of ISO, no one knows standards like BSI. And when you train with us you benefit from this experience. You can trust us to say we know what we're talking about and you'll benefit from a premium learning experience. When it comes to standards even our competitors choose us.



# Our approach Accelerated Learning

We really understand how training works and that everyone learns and retains knowledge differently. Based on the latest research, our accelerated learning approach is proven to fast-track learning, improve knowledge retention and ensures you can apply your knowledge straight away. We constantly evaluate our results based on your satisfaction and success rate, to provide the best training experience in the industry.



# Our solution

We provide a proven pathway to success, wherever you are in your training journey. So whether you want to build your knowledge, learn how to implement or how to audit and improve your management system, we have the right solution for you. You'll also learn right beside your peers; we'll discuss real-world challenges and share best practice based on over 100 years' experience.

# Why invest in training from BSI?

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring information security to life with relevant and contemporary examples to enhance your learning.

## Public Training Courses are available



Network and learn best practices from a variety of sectors with our diversified schedule of courses and locations.

Talk to one of our experts to find out more.

## Training delivered at your site



This could be a convenient and cost effective option, especially if you have multiple delegates.

Talk to one of our experts to find out more.

# Our BSI Training Academy ISO/IEC 27001:2013 courses

### **ISO/IEC 27001:2013 Requirements** – 1 days

Level



#### Who is this for

- Those new to ISO/IEC 27001
- If your knowledge needs a refresh

#### You'll discover

- The main requirements and benefits of ISO/IEC 27001
- An understanding of an effective information security management system (ISMS)

#### How this will help you

- Communicate the benefits and importance of an ISMS
- Apply the requirements of ISO/IEC 27001 to your business

### **ISO/IEC 27001:2013 Implementation** – 3 days

Level



#### Who is this for

- Those with a thorough understanding of ISO/IEC 27001
- If you need to implement or manage a new ISO/IEC 27001 management system

#### You'll discover

- A typical ISO/IEC 27001 implementation framework
- Your organization's current position with ISO/IEC 27001
- How to implement an effective ISMS

#### How this will help you

- Confidently implement and maintain an ISMS
- Understand what resources are required to implement ISO/IEC 27001
- Use a gap analysis to review your current system

### **ISO/IEC 27001:2013 Internal Auditor** – 2 days

Level



#### Who is this for

- Those with a thorough knowledge of ISO/IEC 27001
- If you need to carry out ISO/IEC 27001 internal audits
- If you're an existing auditor who needs to refresh your knowledge

#### You'll discover

- The principles of an ISO/IEC 27001 audit
- How to write up audit reports
- How to suggest corrective actions and follow them up to continually improve

#### How this will help you

- Confidently carry out an ISO/IEC 27001 internal audit
- Add value to your ISMS and be best-placed for an ISO/IEC 27001 third party assessment
- Be recognized as an ISO/IEC 27001 expert

# **ISO/IEC 27001:2013 Lead Implementer** – 5 days

Leve



#### Who is this for

- Those new to ISO/IEC 27001
- If you need to implement and take the lead with an ISO/IEC 27001 management system

#### You'll discover

- The benefits of ISO/IEC 27001
- Your organizations current position with ISO/IEC 27001
- How to interpret the requirements and implement an effective ISMS
- Management tools and techniques

#### How this will help you

- Engage employees and communicate the importance of your ISMS
- Use a gap analysis to review your current system
- Confidently implement and maintain an effective ISMS as a qualified lead implementer

# ISO/IEC 27001:2013 Lead Auditor IRCA Certified (A17287) — 5 days Some homework will be required for this course

Level



#### Who is this for

- Those with a thorough knowledge of ISO/IEC 27001
- If you're responsible for leading ISO/IEC 27001 second party audits
- Consultants who advise on ISMS audits
- If you're looking to gain an internationally recognized audit qualification

#### You'll discover

- The roles and responsibilities of a lead auditor
- How to lead, plan, manage and follow up an audit in accordance with internationally recognized best practice (ISO 19011)
- The benefits of third party certification

#### How this will help you

- Achieve a recognized qualification
- · Confidently lead an audit
- Be best-placed for an ISO/IEC 27001 third party assessment
- Great continual professional development to advance your career



# ISO/IEC 27001:2013 Requirements

Level



Our one-day ISO/IEC 27001 requirements course is a great place to start for any business. It provides an excellent introduction to the standard and the importance of information security to you and your interested parties. Packed with practical activities, group discussion and classroom learning, our expert tutors will make sure you complete the course feeling confident that you can apply your new knowledge as soon as you step back inside your organization.

#### Our course agenda

- Information Security Management (ISM)
- Background to ISO/IEC 27001 and ISO/IEC 27002
- Clause 4: Context of the organization
- Clause 5: Leadership
- · Clause 6: Planning
- Clause 7: Support

- Clause 8: Operation
- Clause 9: Performance evaluation
- Clause 10: Improvement
- Reflection and feedback

Book today at

bsigroup.com/training

#### Make sure this is the right course for you.

#### This course is for you if:

- You're new to ISO/IEC 27001
- Your knowledge needs a refresh
- You're planning, implementing, or maintaining ISO/IEC 27001
- You're part of a team involved in ISO/IEC 27001

#### What's the course like?

- One day
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away

#### How will I benefit?

- Be confident in explaining the importance of an ISMS
- Gain an understanding of the main ISO/IEC 27001 requirements and how to start to apply them within your business
- Develop professionally
- Network with likeminded peers
- Receive a BSI certificate





# ISO/IEC 27001:2013 Implementation



If you've already got an understanding of ISO/IEC 27001 and need to implement a management system then this course is for you. Most delegates on this course have already attended our ISO/IEC 27001 Requirements course and are ready to develop the knowledge to implement an effective ISMS. You will learn how best to implement the requirements, as well as how to carry out a gap assessment. The two-day course is structured to optimize your learning using our unique accelerated approach, which blends practical activities, group discussions and classroom learning.

# "I highly appreciate the efforts extended by the tutor. He is an asset and recommend to other entities. Basil Assaf, Project Manager, Emirates Transport, Dubai-UAE

#### Our course agenda

#### Day 1

- What is an ISMS?
- · Key terms and definitions
- Implementing a management syste
- Requirements and documentation
- Baseline gap analysis
- Context
- Interested parties
- Scope
- Project Planning
- Leadership

#### Day 2

- Planning process
- Risks and opportunities
- Support
- Operation
- Monitoring, measurement, analysis & evaluation
- Internal audit and management review
- Noncomformity, corrective action process and improvement
- Integration
- Gap Analysis Risk Assessment

#### Day 3

- Cost Estimation
- Monitor and Measure
- Selection of Controls -Statement of Applicability
- Review
- Legal Requirements and Communication
- Information on Practical Controls
- · Plan, Do, Check, Review
- Course review and questions
- Reflection and feedback

#### Make sure this is the right course for you.

#### This course is for you if:

- You have a thorough understanding of ISO/IEC 27001
- You need to implement or manage a new ISO/IEC 27001 management system
- You're part of a team involved in ISO/IEC 27001

#### What's the course like?

- Two days
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away

#### How will I benefit?

- Confidently implement and maintain an ISMS
- Be able to make sure ISO/IEC 27001 adds value to your organization
- Develop professionally
- Network with likeminded peers





# ISO/IEC 27001:2013 Internal Auditor



If you are new to auditing and already have a thorough understanding of ISO/IEC 27001 then this training is for you. This packed two-day course will enable you to carry out an ISO/IEC 27001 internal auditor and give you the vital skills to produce and distribute audit reports. Our highly experienced tutors will make sure that you walk away with the confidence to perform effective ISO/IEC 27001 audits to help your organization to continually improve. The course is structured to optimize your learning using our unique accelerated approach, which blends practical activities, group discussions and classroom learning.

#### Our course agenda

#### Day 1

- Background to Information Security Management Systems (ISMS)
- ISO/IEC 27001: structure, auditing areas, terms and definitions
- Management system and ISMS auditing
- Auditor competence, responsibilities and characteristics
- Audit evidence triangle

- Types of audit
- Audit activities
- Creating an audit plan
- Checklists
- Audit questioning techniques: communication and interpersonal skills
- Conducting the opening meeting
- Conducting an audit

#### Day 2

- Work documents
- Nonconformities
- Documenting nonconformities
- Creating the audit report: prepare, approve and distribute
- Conducting audit follow-up activities
- Course review and questions
- Reflection and feedback

Book today at bsigroup.com/training

#### Make sure this is the right course for you.

#### This course is for you if:

- You already have a thorough knowledge of ISO/IEC 27001
- If you need to carry out ISO/IEC 27001 internal audits
- Your knowledge of the internal audit process needs a refresh

#### What's the course like?

- Two days
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away

#### How will I benefit?

- Gain the confidence to carry out an ISO/IEC 27001 internal audit
- Get the skills to add value to your ISMS
- Be able to write factual audit reports
- Develop professionally
- Network with likeminded peers



TP



# ISO/IEC 27001:2013 Lead Implementer

Level 1 C 2 C 3 C 4

An internationally recognized best practice for an information security management system (ISMS), ISO/IEC 27001 helps organizations to build resilience and protect information. So it's no surprise that companies invest in training their people to get the knowledge and skills to use ISO/IEC 27001 to secure their business.

If you're new to ISO/IEC 27001 and need to take the lead on implementing a management system then this course is for you.

You will learn the importance of an ISMS and get the vital skills to interpret and implement the requirements, carry out a gap assessment, as well as gain awareness of management tools and techniques.

The five-day course is packed with practical activities, group discussion and classroom learning to help you retain the knowledge to implement an effective management system. It includes an exam on the final day and upon successful completion you will be awarded with the BSI ISO/IEC 27001 Lead Implementer qualification.

"I learned so much and I feel more confident going through the certification with the knowledge I've gained. I am sure that I will track the courses you deliver to attend more! I truley feel that now I understand what ISO means and I appreciate the standards more."

Abeer Shata, Qatar



# ISO/IEC 27001:2013 Lead Implementer

#### Our course agenda

#### Day 1

- Information Security Management (ISM)
- Background to ISO 27001/ISO 27002
- Clause 4: Context of the organization
- Clause 5: Leadership
- Clause 6: Planning
- Clause 7: Support
- Clause 8: Operation
- Clause 9: Performance evaluation
- Clause 10: Improvement

#### Day 2

- What is an ISMS?
- · Terms and definitions
- Implementing a management system
- Requirements and documentation
- Baseline gap analysis
- Context
- Interested Parties
- Scope
- Leadership
- Summary

#### Day 3

- Planning process
- Risks and opportunities
- Objectives and targets
- Support
- Operation
- Monitoring, measurement, analysis and evaluation
- Internal audit and management review
- Nonconformity, corrective action process and improvement
- Integration

#### Day 4

- · Leadership and management
- Brainstorming
- · Eight disciplines problem solving
- Ishikawa/Fishbone
- Change management
- Delegation
- Support
- Motivation
- Specimen exam paper

#### Day 5

- Final questions/revision
- Evaluation
- · Introduction to the exam
- Exam
- Reflection and feedback



# Book today at bsigroup.com/training

#### Make sure this is the right course for you.

#### This is the course for you if:

- You're new to ISO/IEC 27001
- You need to implement or manage a new ISO/IEC 27001 management system
- You're leading a team involved in ISO/IEC 27001

#### What's the course like?

- Five days
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away
- There will be a two-hour exam on the final day

#### How will I benefit?

- Confidently implement and maintain an ISMS
- Be prepared with management tools and techniques
- Successfully carry out a gap analysis
- Network with likeminded peers
- Develop professionally and gain a recognized qualification





# ISO/IEC 27001:2013 Lead

# **Auditor IRCA Certified (A17287)**

Level 1 **C** 2 **C** 3 **C** 4

As internationally recognized best practice for an information security management system (ISMS), ISO/IEC 27001 helps organizations to build resilience and protect information. So it's no surprise that companies invest in training their people to get the knowledge and skills to use ISO/IEC 27001 to secure their business.

Our ISO/IEC 27001 Lead Auditor training is an intensive five-day course where you'll discover internationally-recognized best practice auditing techniques so you can confidently lead auditing activities.

You'll already have a detailed understanding of ISO/IEC 27001 requirements.

Many delegates on this course will have already attended our ISO/IEC 27001 Internal Auditor training course.

Using accelerated learning techniques our tutors will make sure you leave with the skills to lead, plan, manage and follow up an ISMS audit in accordance with internationally recognized best practice (ISO 19011). It will culminate on day five with a written exam and upon successful completion you'll be awarded an internationally recognized auditing qualification. This course will not only benefit you when you return to your organization, but it could also be an opportunity to advance your career with a professional qualification.

"Thank you so much for the valuable information given to us. I am looking forward to cooperating with BSI in order to meet our training requirements.." Hussein Omar Osma, MAF Dalkia Middle East, Dubai-UAE



## ISO/IEC 27001:2013 Lead Auditor IRCA Certified (A17287)

#### Our course agenda

#### Day 1

- · First, second and third party audits
- Audit process
- Audit objectives, scopes and criteria's
- Audit resources
- Roles, responsibilities and confidentiality
- Audit methods
- Stage 1 audit
- Stage 2 audit
- Audit plan understanding
- · Work documents understanding
- · Opening meeting understanding
- Audit evidence
- Effective communication
- Audit findings
- Audit meetings
- Closing meeting
- Audit reports
- Audit follow-up

#### Day 2

- Purpose and business benefits of an ISMS
- Terminology
- Plan-Do-Check-Act
- ISMS processes and context
- · Role of the auditor
- ISMS documentation
- Initiating the audit
- Document review
- Audit plan in practice
- Work documents in practice
- Opening meeting in practice
- Observations
- Auditing 'top management'

#### Day 3

- Specimen exam: sections 1 and 2 review
- Auditing 'context'
- Auditing 'actions to address risks and opportunities'
- Tutorial on body language
- Questions and evidence
- Auditing 'objectives, resource and competence'
- Auditing 'operations and monitoring....'

#### Day 4

- Specimen exam: section 3 review
- Auditing 'continual improvement'
- Nonconformities
- Closing meeting in action
- Audit report
- Audit follow-up in action
- Specimen exam: section 4

#### Day 5

- Hand in homework audit report
- Final questions/revision
- Evaluation
- Introduction to the exam
- Exam
- Reflections and feedback



Book today at bsigroup.com/training



Upon successful completion of the course, you'll receive an internationally recognized IRCA Accredited - BSI certificate.



# ISO/IEC 27001:2013 Lead Auditor IRCA Certified (A17287)

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire skills that will continue to be of use beyond the course.

#### Make sure this is the right course for you.

#### This course is for you if:

- You already have a thorough knowledge of ISO/IEC 27001
- You're a manager who is responsible for a team of internal auditors
- You're responsible for leading ISO/IEC 27001 second party audits
- You're looking to gain an internationally recognized audit qualification

#### What's the course like?

- Five days with some homework
- Led by a BSI expert tutor
- Relaxed and comfortable learning environment
- You'll receive comprehensive course materials to take away
- There will be a two-hour exam on the final day

#### How will I benefit?

- Confidently lead an ISMS audit team
- Be prepared for a successful third party ISO/IEC 27001 assessment
- Be able to audit according to internationally recognized best practice (ISO 19011:2011)
- Network with likeminded peers
- Develop professionally and gain a recognized qualification



The trademarks in this material (for example the BSI logo or the word "KITEMARK") are registered and un-registered trademarks owned by The British Standards Institution in the UK and certain other countries throughout the world.

BSI Management Systems Limited BSI Management Systems Limited

Suite 208, 2nd Floor Sultan Business Centre PO Box 26444 Dubai-UAE - UAE T: +971 4 336 4917 F: +971 4 336 0309 Suite 1303, 13th Floor Al Niyadi Building Airport Road P.O. Box 129835 Abu Dhabi-UAE

T: +971 2 443 9660 F: +971 2 443 9664 ACTVET license number 320/2015 British Standards Institution Group Middle East LLC

Office 4605, Level 46, Palm Tower B West Bay, P.O. Box 27773 Doha - Qatar T: +974 40 29 9001

F: +974 40 29 9002

**BSI Group South Africa (Pty) Ltd** 210 Amarand Avenue

UK

210 Amarand Avenue Regus Business Park Menlyn Maine, Waterkloof Ext 2 Pretoria 0181 South Africa Tel: +27 (0)12 004 0279