

June to
December
2014



BSI Middle East & Africa Training Catalogue.

Train with the best to enhance your learning experience!

NEW

CSA:
Cloud Security
BS 10500:
Anti-Bribery
ISO/IEC 27001:
2013 Information Security
ISO 39001:
Road Traffic Safety
ISO 55001:
Asset Management

bsi.

...making excellence a habit.™

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About BSI

BSI (British Standards Institution) is a global organisation that equips businesses with the necessary solutions to turn standards of best practice into habits of excellence. Formed in 1901, BSI was the world's first National Standards Body and a founding member of the International Organization of Standardisation (ISO). Over a century later it continues to facilitate business improvement across the globe by helping its clients drive performance, reduce risk and grow sustainably through the adoption of international management systems standards, many of which BSI originated. Famed for its marks of excellence including the instantly recognizable Kitemark®, BSI's influence spans multiple sectors including oil & gas, telecom, aerospace, construction, energy, engineering, finance, healthcare, IT and retail. With over 64,000 clients in 150 countries, BSI is an organisation whose standards inspire excellence across the globe. To learn more, please visit www.bsigroup.ae

نبذة عن المعهد البريطاني

BSI أو (المعهد البريطاني للمقاييس) هو منظمة عالمية تقوم بتزويد الشركات بالحلول اللازمة لتحويل معايير أفضل الممارسات إلى صور من التميز. تأسس المعهد البريطاني للمقاييس في سنة 1901م، وكان أول هيئة مقاييس وطنية والعضو المؤسس للمنظمة الدولية للمواصفات والمقاييس (أيزو). على مدار قرن مضى، ظل هذا المعهد يعمل على تسهيل عمليات تحسين الأعمال على مستوى العالم حيث ساعد العملاء على تحسين الأداء وخفض معدلات المخاطر والنمو بشكل مضطرب عن طريق تبني معايير أنظمة الإدارة التي وضع المعهد العديد منها. اشتهر المعهد بعلامات التميز بما في ذلك العلامة المسجلة كايتمارك® (Kitemark®). وامتد تأثير المعهد ليشمل قطاعات عدة بما في ذلك قطاعات الفضاء والإنشاءات والطاقة والهندسة والنمويل والرعاية الصحية وتكنولوجيا المعلومات وتجارة التجزئة. مع وجود أكثر من 64,000 عميل في 157 بلداً، يأتي المعهد البريطاني للمقاييس بوصفه مؤسسة تعمل معاييرها على تحقيق التميز في جميع أنحاء العالم. لمعرفة المزيد عن المعهد البريطاني للمقاييس، يرجى زيارة موقعنا التالي: www.bsigroup.ae



Welcome to BSI Training.

Middle East and Africa

Our approach

We accelerate your learning. Everyone has preferred learning techniques which we introduce to our training to help you progress naturally and quickly. We encourage interaction and collaboration because the more involved you are, the more positive the outcome.

We also keep the courses varied and put your learning in context to give you an enjoyable, successful and satisfying experience.

Our trainers

Train with the best to become the best. Our tutors are recognized as leaders in their field, offering a world-class learning experience. They are trained to understand and meet your different learning needs, and they have years of industry experience.

Our trainers have current experience across a range of industry sectors including: Construction, Manufacturing, Healthcare Oil & Gas, Government, Defence, Aerospace and Automotive, Mining and Materials, Information Technology Utilities.

Why train with us?

Because we've helped shape and develop many of the world's leading standards, our expert knowledge means a lot, and when you train with us you benefit from this expertise.

We understand that business success starts with people. And we've audited thousands of businesses, applying the same standards to each, so we can genuinely benchmark performance.

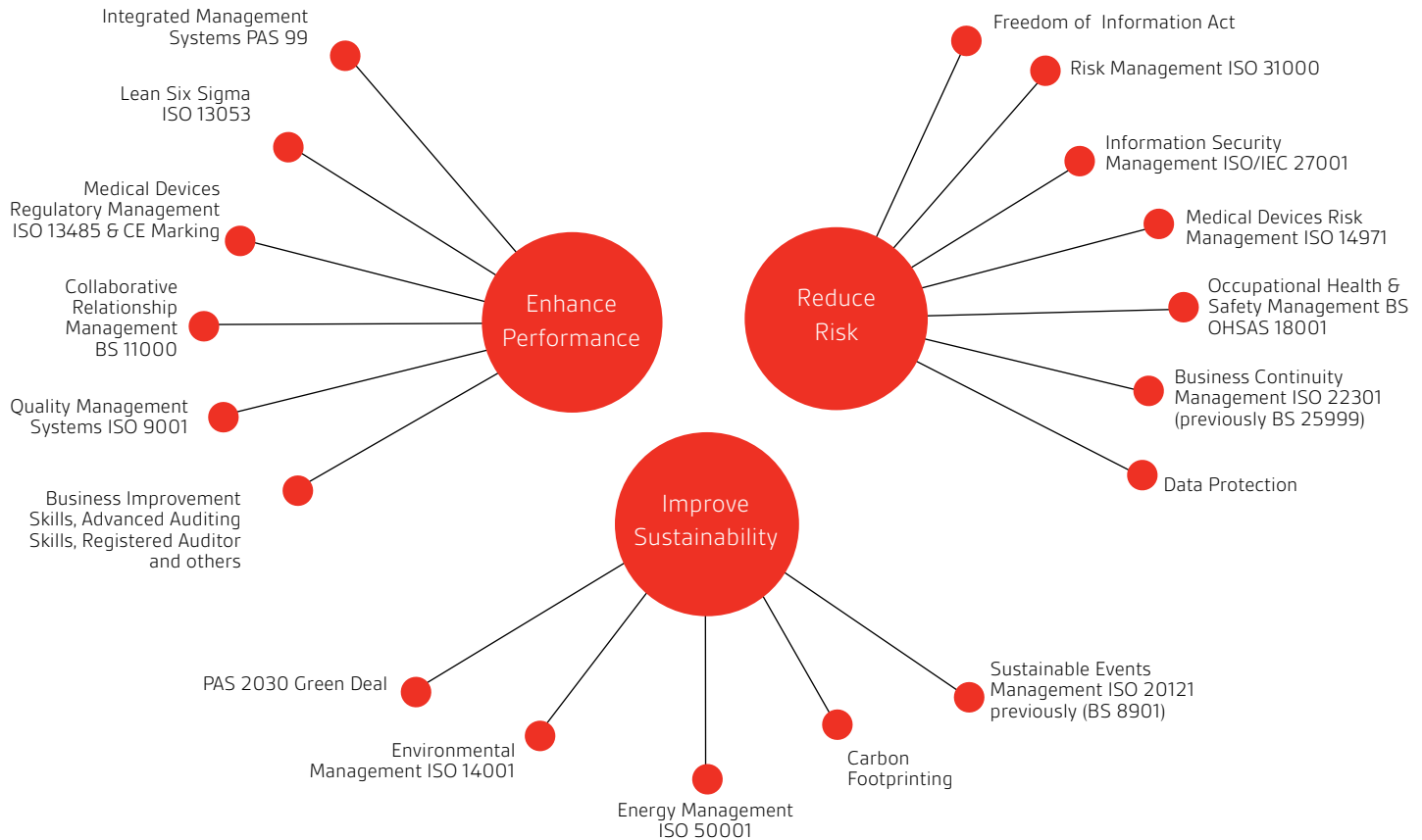
We've also trained many auditors who carry out these assessments and know we can take you from beginner to certification to expert quickly – wherever you are on your learning journey, we can tailor training to you and your business.



Shahm Barhom
General Manager – Training MEA

“Through our courses, we strive to deliver best practices suited to your own organisation, not only to recognize excellence, but to maintain and build on it through continual improvement.”

Whatever your area of responsibility, you'll find the standards and courses that can help you to improve your business here:



Our training delivery options

Your organization is unique, so we offer a range of training options to suit you. From public to in-company and distance learning courses, BSI offers training in different formats and languages (English/Arabic—choose the best that suits you or your organizations' needs.

Public training courses

Public training courses are available to employees from any organization, and are perfect when you want to train between one to four people. They are run regularly and provide effective training allowing you to network with peers from different industries.

In-company (in-house/on-site) training

This option means the training is tailored to your organisations' needs and let your people study in the setting where they'll use their skills. Our approach is interactive, combining up-to-date experience with practical application to create the ideal learning situation.

Distance learning

Allows you to study at your own pace and whenever is convenient to you. It's cost effective and puts you in control of your learning.

The BSI Certificate

The BSI Certificate is recognised throughout the world as a mark of expertise, quality and integrity. Where appropriate BSI courses are independently certified by IEMA or IRCA.



Our Venues

We deliver five star learning at first class venues. These are selected especially to make sure you learn in the best possible environment with great facilities, refreshments and quality accommodation. This way you can focus on and maximize your learning experience. Also, any of our public courses can be tailored to your specific needs and delivered at your premises making it even more convenient for you.

99% of course delegates say they would recommend BSI.

Here are some of their reasons for doing so:

- Experience and breadth of training
- Brand association
- Choice of course style
- Ease of booking
- Quality course material
- Learn Plus
- Reputable venues

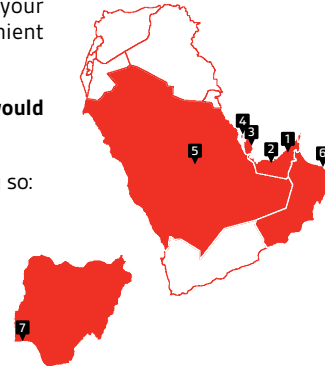
Certified Courses



IRCA is an auditor training certification body. Over 50,000 students choose to complete IRCA-certified training courses every year in more than 100 countries. IRCA-approved courses are indicated by the IRCA logo.



IEMA is a professional body for individuals and organizations involved in environmental management and assessment. The Institute supports its members by providing recognition of environmental competence, through professional qualifications, supporting professional development, building networks of like minded individuals and providing good practice guidance to members.



Public courses Venues:

1. Dubai-UAE
2. Abu Dhabi-UAE
3. Doha-Qatar
4. Bahrain
5. Riyadh-KSA
6. Muscat-Oman
7. Lagos-Nigeria

Standard Course Structure

The BSI courses for quality, environmental, health and safety, information security and business continuity are available at four levels. The course structures are outlined here.

INTRODUCTION COURSES

The Course

Fast-paced, one-day course to help delegates learn the fundamentals and requirements of a specific standard and how it can be applied to improve the effectiveness of business.

Who should attend?

Anyone involved in the development, implementation and maintenance of a management system.

Course content

- * Purpose and intent of the standard
- * Benefits to the organization of adopting the standard
- * Management systems framework
- * Requirements of the standard
- * Importance of the Plan-Do-Check-Act Cycle Assessment and certification procedures

Duration: 1 day

IMPLEMENTATION COURSES

The Course

A two day course to help delegates develop the necessary skills to implement and maintain an effective management system. The course covers the fundamental disciplines and the methods that should be applied to implement a chosen standard.

Who should attend?

Executives and managers responsible, or involved in, implementing or maintaining a management system.

Course content

- * Interpretation of the philosophy and requirements of the standard
- * Structure of a management system
- * Review of current practices and new techniques
- * Objectives and target setting, corrective action and management review
- * Preparing for an assessment
- * Maintenance and continual improvement of the management system

Duration: 2 days / 3 days

INTERNAL AUDITOR COURSES

The Course

Comprehensive two day courses to help delegates develop the skills to conduct effective audits. Attendees will learn how to plan, perform and report on an audit and how the requirements of corrective action are applied.

Who should attend?

Anyone who needs to develop the knowledge and skills to perform internal audits of a management system. Delegates will ideally already possess a good understanding of the standard.

Course content

- * Overview of the standard requirements
- * Planning an audit and setting objectives
- * Establishing audit criteria
- * Performing an audit
- * Human aspects of auditing
- * Reporting audit findings, nonconformity and follow up

Duration: 2 days / 3 days

LEAD AUDITOR COURSES

The Course

Five day courses which deliver practical training for auditing professionals on the principles and practices of effective management system audits in accordance with ISO 19011:2001. Delegates will further their skills and abilities to conduct and lead effective audits and manage the entire audit process.

Who should attend?

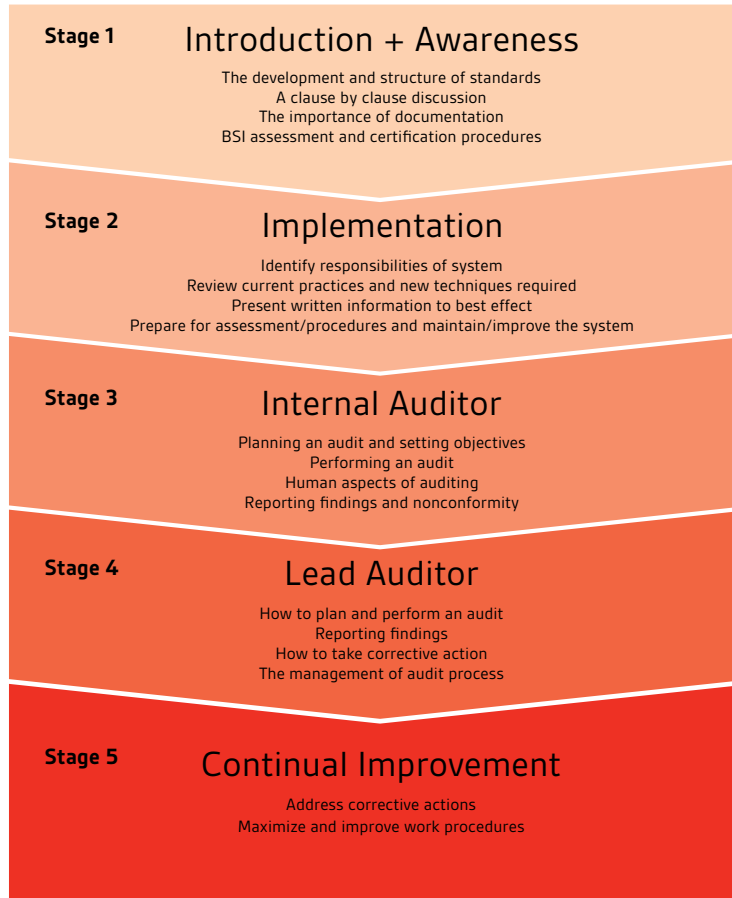
Anyone managing internal audit programme or conducting third party audits.

Course content

- * Requirements of the standard in the context of an audit
- * Establishment of scope, duration and resources for audits
- * Understanding of critical auditor competencies
- * Planning and organization of an audit in accordance with ISO 19011:2002
- * Understanding of the duties of a lead auditor within an organization or for a third party

Duration: 5 days

Your journey to professional path



How to use QR codes

You may notice some puzzle-like shapes throughout this catalogue. These are QR codes and we have put together this quick guide on how to use them...

1. Download a free QR code scanner application to your smartphone or tablet
2. Launch the application and position your camera so that it points at your chosen QR code. Press "scan" - your phone will automatically read the QR code
3. You will then be automatically directed to the training page and have access to lots more information about BSI and our courses

If you do not have access to applications or a QR code scanner, you can browse the same information on our website.



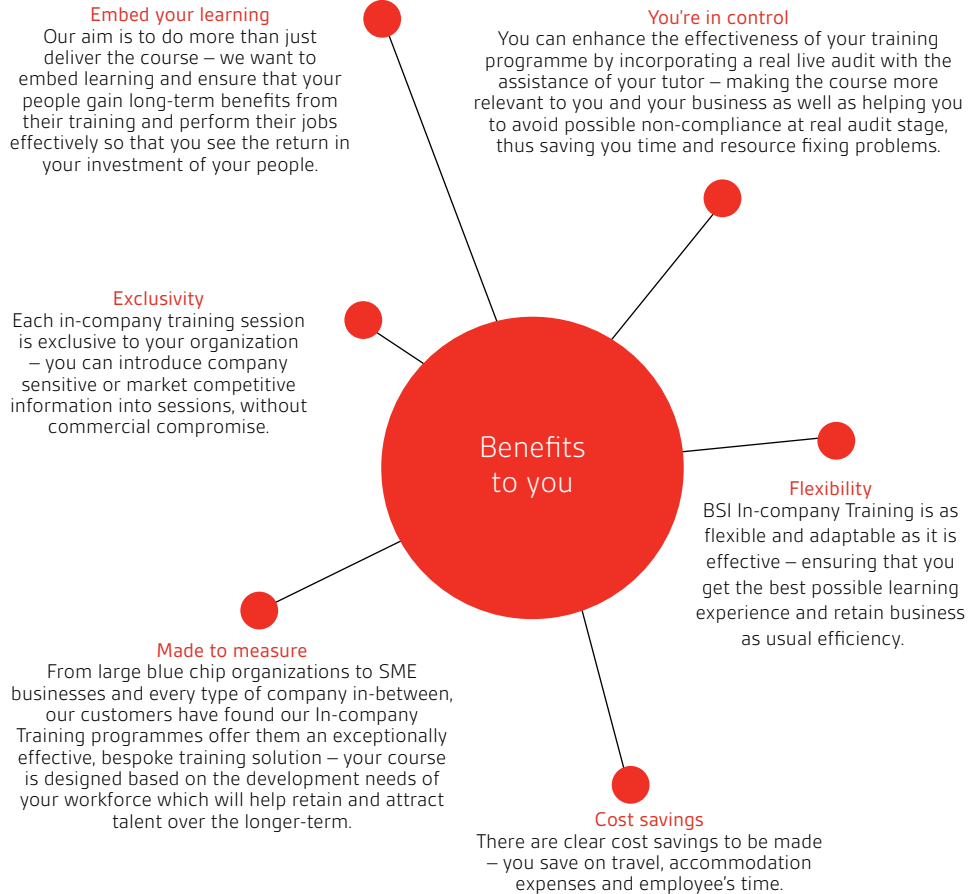
BSI In-company Training.

Your Training – Your Terms

Designed for you

We take the time to understand your company's learning needs to develop tailored training solutions that satisfy your business objectives. We'll review what you want to achieve and bring our expert trainers to your site to make it convenient for you.

This way you save costs and your training stays consistent and effective. Working with you, we'll help to develop your people, improve processes and enhance your systems. Our aim is to try to do more than just deliver the course – we want to help you embed your learning.



Advanced Auditing Skills.

This one-day intensive course is suitable for auditors of any discipline. Refresh and enhance your auditing skills and prepare yourself for the BSI Registered Auditor qualification process.

MONTH	DAY	LOCATION
June	2	Abu Dhabi-UAE
July	1	Dubai-UAE
August	4	Doha-Qatar
September	1	Dubai-UAE
October	13	Abu Dhabi-UAE
November	10	Dubai-UAE
December	15	Doha-Qatar
Duration: 1 day		USD 1145



BSI Registered Auditor

Ensure that your audit programme is performed to the highest standard by becoming qualified as a BSI Registered Auditor.

You will continue to improve your skills through the qualification, leading to improvements to your business and increased value and relevance of the audit results.

Benefits of the qualification

- Career development
- Excellent training, progression and a professional qualification
- Ensures that audits deliver benefits specific to your business
- Contribute to the effectiveness of your corporate governance
- Stay up-to-date with the latest developments, ensuring ongoing excellence in performance

“Qualifying as a BSI Registered Auditor was highly enjoyable and provided a valuable evaluation of my auditing skills.”

- Nir Barak, Registered Auditor



Route to qualification*

BSI Registered Auditor

Pass the BSI Internal Auditor course appropriate to the specific standard (if not already completed)

BSI Registered Auditor

Pass the BSI Internal Auditor course appropriate to the specific standard (if not already completed)

Complete the one day Advanced Auditing course

Complete and pass our qualifying review

Audit and review session carried out at your premises. Your reviewer will be observing your conduct of the audit to ensure that you cover the key aspects looked at during your training. Specifically, the following activities will be assessed during your qualifying review; audit planning and preparation, communication skills, professionalism, audit management, audit technique, technical knowledge and reporting.

*Annual registration fee plus triennial review fee applies

What is Lean Six Sigma?

Lean Six Sigma is a systematic approach to process improvement that focuses on the customer. This process can be applied to Service, Manufacturing and Design. Lean Six Sigma uses statistical tools and techniques to analyse and improve processes. The core of Lean Six Sigma drives continual improvement, a philosophy that is the foundation of all management systems and any business that wants to grow and progress for the future. Six Sigma is the relentless effort to continuously reduce process and product variation.



Business Excellence: An Introduction to Lean Six Sigma

This workshop based awareness course gives delegates an exposure to the application of business improvement tools, firsthand experience of the most popular tools from within the business improvement portfolio and an understanding of how to effectively apply these tools to help drive continual improvement within their organization.

MONTH	DAY	LOCATION
September	6	Dubai-UAE
November	8	Dubai-UAE
December	6	Dubai-UAE
Duration: 1 day		USD 1145

Lean Practitioner

For senior managers wanting a more in-depth understanding of Lean methodologies. Our four day course teaches you how to evaluate organizational readiness, identify potential benefits, prepare a business case and plan an effective deployment strategy.

MONTH	DAY	LOCATION
June	1-4	Abu Dhabi-UAE
September	7-10	Dubai-UAE
November	9-12	Dubai-UAE
December	7-10	Dubai-UAE
Duration: 4 day		USD 2885

How Lean Six Sigma can benefit your organization.

People

Lean and Six Sigma are the perfect combination to take your people through a journey that unites them to make your business grow. Team work, new skills, and a respected qualification will drive morale so your people know they are working for an organization that encourages progression personally and collectively.

Voice of the customer

Business Improvement will change the way you look at your customers, it will help you too really understand the Voice of the customer, so you can make business decisions that not only improve the bottom line but will let your clients know that they are at the heart of what drives your business.

Uniting your business

The best organizations have a united workforce that can operate in a fluid manner, enabling joined up thinking; and working together this helps to fulfil objectives that will make your business a success.

Continual Improvement

Continual Improvement is a term that is used in various aspects of life, within the world of business improvement this should be part of the day to day culture.

Lean Six Sigma Green Belt

Learn and understand the tools necessary to successfully lead or take part in a Lean Six Sigma project.

Lean Six Sigma Black Belt

The Black Belt learning enables delegates to run multifunction projects and to coach and mentor Green Belts in their organization. It provides a thorough exposure to the tools and methods necessary to lead Lean DMAIC improvement projects.

Lean Six Sigma Green Belt (Manufacturing)

MONTH	DAY	LOCATION
May	11-15 (2)	Abu Dhabi-UAE
September	14-18 (1)	Dubai-UAE
October	19-23 (2)	Dubai-UAE
Duration: 10 days		USD 7185

Lean Six Sigma Black Belt (Manufacturing)

MONTH	DAY	LOCATION
June	8-12 (3)	Abu Dhabi-UAE
July	6-10 (4)	Abu Dhabi-UAE
September	14-18 (1)	Dubai-UAE
October	19-23 (2)	Dubai-UAE
November	16-20 (3)	Dubai-UAE
December	14-18 (4)	Dubai-UAE
Duration: 20 days		USD 12,950

Lean Six Sigma Black Belt Conversion (Manufacturing)

MONTH	DAY	LOCATION
June	8-12 (1)	Abu Dhabi-UAE
July	6-10 (2)	Abu Dhabi-UAE
November	16-20 (1)	Dubai-UAE
December	14-18 (2)	Dubai-UAE
Duration: 10 days		USD 7185

Lean Six Sigma Green Belt (Services)

MONTH	DAY	LOCATION
September	21-25 (1)	Dubai-UAE
October	26-30 (2)	Dubai-UAE
Duration: 10 days		USD 7185

Lean Six Sigma Black Belt (Services)

MONTH	DAY	LOCATION
June	15-19 (3)	Abu Dhabi-UAE
July	13-17 (4)	Abu Dhabi-UAE
September	21-25 (1)	Dubai-UAE
October	26-30 (2)	Dubai-UAE
November	23-27 (3)	Dubai-UAE
December	21-25 (4)	Dubai-UAE
Duration: 20 days		USD 12,950

Lean Six Sigma Black Belt Conversion (Services)

MONTH	DAY	LOCATION
June	15-19 (1)	Abu Dhabi-UAE
July	13-17 (2)	Abu Dhabi-UAE
November	23-27 (1)	Dubai-UAE
December	21-25 (2)	Dubai-UAE
Duration: 10 days		USD 7185

Statistical Process Control



MONTH	DAY	LOCATION
June	22-23	Dubai
July	20-21	Dubai
August	24-25	Dubai
September	21-22	Dubai
October	19-20	Dubai
November	16-17	Dubai
December	21-22	Dubai
Duration: 2 days		USD 1875

Structured Problem Solving



MONTH	DAY	LOCATION
June	22-23	Dubai
July	26-27	Dubai
August	23-24	Dubai
September	23-24	Dubai
October	21-22	Dubai
November	18-19	Dubai
December	23-24	Dubai
Duration: 2 days		USD 1875

Quality Management.

ISO 9001:2008

Our ISO 9001 quality management training is designed for organizations of all sizes and sectors. Our courses will help you continually monitor and manage the quality of your performance across all operations.

You'll learn how to achieve and benchmark consistent output by improving infrastructure, performance, work environment and how you meet objectives. By embedding ISO 9001 you will drive positive customer experiences by achieving consistency in your quality of service.



Introduction: ISO 9001

Provides an awareness and understanding of the principles of a quality management system.

MONTH	DAY	LOCATION
June	8	Abu Dhabi-UAE
June	15	Dubai-UAE
July	6	Doha-Qatar
July	13	Dubai-UAE
August	10	Dubai-UAE
September	7	Abu Dhabi-UAE
September	14	Dubai-UAE
September	21	Doha-Qatar
October	12	Muscat-Oman
October	19	Dubai-UAE
November	2	Doha-Qatar
November	9	Abu Dhabi-UAE
November	16	Dubai-UAE
December	7	Dubai-UAE

Duration: 1 day

USD 755

Implementing: ISO 9001

It covers the fundamental disciplines needed and the methods that should be applied when implementing Quality Management Systems.

MONTH	DAY	LOCATION
June	9-10	Abu Dhabi-UAE
June	16-17	Dubai-UAE
July	7-8	Doha-Qatar
July	14-15	Dubai-UAE
August	11-12	Dubai-UAE
September	8-9	Abu Dhabi-UAE
September	15-16	Dubai-UAE
September	22-23	Doha-Qatar
October	13-14	Muscat-Oman
October	20-21	Dubai-UAE
November	3-4	Doha-Qatar
November	10-11	Abu Dhabi-UAE
November	17-18	Dubai-UAE
December	8-9	Dubai-UAE

Duration: 2 days

USD 1355

Our delegate said:

"This is one of the best training courses that I have attended. I learnt a lot about a valuable subject and enjoyed doing it."

Ayesha Al-Hashmi, Logistical Coordinator, Family Development Foundation

BSI clients that achieved ISO 9001 certification report major benefits from the quality standard

75% Improved their levels of customer satisfaction and loyalty

75% boosted their operational performance

71% acquired new customers and retained existing customers

55% achieved cost savings

Source

International BSI Excellerator research 2011

Internal Auditor: ISO 9001

Take practical training on planning and executing internal audits for those who already have knowledge of the standard.

MONTH	DAY	LOCATION
June	11-12	Abu Dhabi-UAE
June	18-19	Dubai-UAE
July	9-10	Doha-Qatar
July	16-17	Dubai-UAE
August	13-14	Dubai-UAE
September	10-11	Abu Dhabi-UAE
September	17-18	Dubai-UAE
September	24-25	Doha-Qatar
October	15-16	Muscat-Oman
October	22-23	Dubai-UAE
November	5-6	Doha-Qatar
November	12-13	Abu Dhabi-UAE
November	19-20	Dubai-UAE
December	10-11	Dubai-UAE
Duration: 2 days		USD 1355

Lead Auditor: ISO 9001 (A17070)

Learn to plan, conduct and lead effective assessment audits.

MONTH	DAY	LOCATION
June	15-19	Abu Dhabi-UAE
June	22-26	Dubai-UAE
July	13-17	Doha-Qatar
July	20-24	Dubai-UAE
August	17-21	Dubai-UAE
September	14-18	Abu Dhabi-UAE
September	21-25	Dubai-UAE
September	28 - Oct 2	Doha-Qatar
October	19-23	Muscat-Oman
October	26-30	Dubai-UAE
November	9-13	Doha-Qatar
November	16-20	Abu Dhabi-UAE
November	23-27	Dubai-UAE
December	14-18	Dubai-UAE
Duration: 5 days		USD 3035

Our delegate said:

"Thank you for customizing the course to ensure it was relevant to the student's needs, it really made a difference in enhancing their understanding!"

Leisa Dobson, Academic Coordinator – Business Faculty, Abu Dhabi Men's College

Corrective & Preventive Actions

NEW

Course Description

This course provides you with a thorough understanding of "Corrective Action" and "Preventive Action." The Course will teach you how to properly document a corrective (CAR) or preventive (PAR) action request, answer a CAR/PAR, and close out a CAR/PAR.

Using a case study with simulated non-conformances, you will identify the problem, detect the root cause of the problem, and develop a corrective action plan.

The objective of this course is to provide delegates with the opportunity to practice their skills during simulated processes. This practical emphasis, along with high tutor to delegate contact hours, allow a substantial degree of individual guidance and tuition.

Benefit to your Business

Understanding of CAPA and Develop continuous improvement that provides ongoing future benefits to your company's growth and success.

Develop more effective techniques, improve evaluation and communication skills, increase your ability to implement corrective action programs .

Intended Audience

Processes owners , Quality Managers, Engineers, Technicians, Project Leaders, and anyone responsible for overseeing, or who will be involved in, the corrective and preventive action process in an organization.

MONTH	DAY	LOCATION
June	15-16	Dubai
July	13-14	Abu Dhabi
August	17-18	Doha, Qatar
September	14-15	Dubai
October	19-20	Abu Dhabi
November	9-10	Doha, Qatar
November	16-17	Dubai
December	7-8	Abu Dhabi
Duration: 2 days		USD 1515

Corrective & Preventive Actions



Root Cause Analysis (RCA)

NEW

Course Description

- To get to the root of the problem efficiently and thereby improve a process, effective problem-solvers use something called root cause analysis.
- Root causes can be uncovered and analyzed by using a number of approaches, techniques, and tools that help the problem-solver get to the heart of the problem and find its cause(s). Some such tools are generic and can be used in many applications; others are suited solely for root cause analysis.
- Root cause analysis is best suited for the average employee and is not reserved for the organization's quality manager. The results from using it are most effective when it is applied in groups of caring employees who want to improve their work situation and the products or services they generate.

Benefit to your Business

Understanding of RCA and Develop continuous improvement that provides on-going future benefits to your company's growth and success.

Develop more effective techniques, improve evaluation and communication skills, increase your ability to implement corrective action programs .

Intended Audience

Processes owners, Quality Managers, Engineers, Technicians, Project Leaders, and anyone responsible for overseeing, or who will be involved in, the Root Cause Analysis process in an organization.

MONTH	DAY	LOCATION
June	17-19	Dubai
July	15-17	Abu Dhabi
August	19-21	Doha, Qatar
September	16-18	Dubai
October	21-23	Abu Dhabi
November	11-13	Doha, Qatar
November	18-20	Dubai
December	9-11	Abu Dhabi
Duration: 2 days		USD 2185

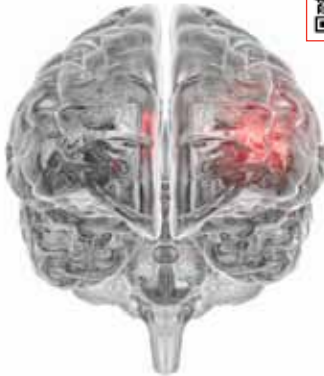


Medical Devices.

ISO 13485:2012 & CE marking

Our ISO 13485 quality management training will help you to demonstrate your ability to provide medical devices and related services that consistently meet customer requirements and regulatory requirements.

Our CE marking courses will give you solid understanding of the medical devices regulatory requirements and directives to help you sell your products within the EU.



Introduction: ISO 13485

Discover ISO 13485, its importance and the links to the Medical Device Directives. You'll look at comparisons between its requirements to that of ISO 9001 and the FDA's QSR.

MONTH	DAY	LOCATION
June	8	Dubai-UAE
August	10	Abu Dhabi-UAE
October	19	Dubai-UAE
December	7	Abu Dhabi-UAE

Duration: 1 day

USD 1145

Implementing: ISO 13485

Gain your introduction in the concepts needed to understand, develop, and implement a quality management system as outlined in ISO 13485.

MONTH	DAY	LOCATION
June	9-10	Dubai-UAE
August	11-12	Abu Dhabi-UAE
October	20-21	Dubai-UAE
December	8-9	Abu Dhabi-UAE

Duration: 2 days

USD 1875

Internal Auditor: ISO 13485

Learn more about ISO 13485 and compare its requirements with ISO 9001. The course covers the planning, preparation, conducting, reporting and closure of internal audits.

MONTH	DAY	LOCATION
June	11-12	Dubai-UAE
August	13-14	Abu Dhabi-UAE
October	22-23	Dubai-UAE
December	10-11	Abu Dhabi-UAE

Duration: 2 days

USD 1875

Lead Auditor: ISO 13485

Review ISO 13485 and build on the principles of process auditing in accordance with quality management system standards. Learn about the concepts of risk management (ISO 14971) and its integration with the audit approach.

MONTH	DAY	LOCATION
June	15-19	Dubai-UAE
August	17-21	Abu Dhabi-UAE
October	26-30	Dubai-UAE
December	14-18	Abu Dhabi-UAE

Duration: 5 days

USD 3355

Introduction: CE Marking

Gain an introduction to the Medical Device Directives (MDD, AIMDD, IVDD) and cover their background and key features.

MONTH	DAY	LOCATION
June	23	Dubai-UAE
August	25	Abu Dhabi-UAE
November	2	Dubai-UAE
December	22	Abu Dhabi-UAE
Duration: 1 day		USD 1145

Medical Devices CE Marking

Examine European medical devices regulatory and standards principles, focusing on sound implementation of the regulatory requirements.

MONTH	DAY	LOCATION
June	24-26	Dubai-UAE
August	26-28	Abu Dhabi-UAE
November	3-5	Dubai-UAE
December	23-25	Abu Dhabi-UAE
Duration: 3 days		USD 2515

Laboratory Accreditation.

ISO/IEC 17025:2005

Laboratory accreditation confirms that you have the correct quality systems in place to manage everything from administration to technical operations. And you can achieve all of this by choosing from our range of ISO/IEC 17025 courses.

We help you demonstrate to customers, regulatory authorities and accreditation bodies that your laboratory complies with ISO/IEC 17025 requirements – starting with an introduction to laboratory accreditation, to implementing and auditing your own system to maintain compliance.



Laboratory Accreditation

Introduction, Implementation and Internal Auditor: ISO/IEC 17025

Learn everything you need to know about ISO17025 laboratory accreditation. We'll take you through every stage of the certification journey on our ISO 17025 Introduction, Implementation and Internal Auditor training course.

MONTH	DAY	LOCATION
July	13-17	Abu Dhabi-UAE
September	14-18	Dubai-UAE
November	16-20	Abu Dhabi-UAE
Duration: 5 days		USD 3355

Auditor Team Leader: ISO/IEC 17025

Understand effective quality control and how to achieve certification in your testing or calibration lab. Get in-depth knowledge of the standard to lead your team towards ISO 17025 accreditation, and take on the role of auditor to maintain compliance.

MONTH	DAY	LOCATION
July	20-24	Abu Dhabi-UAE
September	21-25	Dubai-UAE
November	23-27	Abu Dhabi-UAE
Duration: 5 days		USD 3355

Integrated Management.

PAS 99:2012

Our Integrated Management courses will help you understand how to integrate multiple management systems in your organisation.

Learn how to combine ISO 9001, ISO 14001, OHSAS 18001 and ISO/IEC 27001, as well as easily introduce new management systems. And with PAS 99 in place you can align all processes and procedures, increasing efficiency and effectiveness.



Implementing: PAS 99

Discover the benefits of streamlining and simplifying all your standards frameworks with PAS 99 to achieve greater transparency across your business. Learn to align ISO 9001 with ISO 14001, BS OHSAS 18001 and more.

MONTH	DAY	LOCATION
June	22-23	Doha-Qatar
July	20-21	Dubai-UAE
August	24-25	Abu Dhabi-UAE
September	21-22	Doha-Qatar
October	26-27	Dubai-UAE
November	16-17	Doha-Qatar
November	23-24	Dubai-UAE
December	21-22	Abu Dhabi-UAE
Duration: 2 days		USD 1875

Our delegate said:

"The trainer was excellent, familiar, confident, mastering the subject material. And, I highly recommend him for others. The course content was perfect. I consider BSI is one of my preferable training providers."

**Eng. Anas Arafah, IT & Planning Sector Computer Engineer,
Saudi Food & Drug Authority – SFDA, Saudi Arabia**

Integrated Management

Internal Auditor: PAS 99

This course will guide you step by step through planning, delivering and reporting on an internal audit, as well as recommending follow up actions.

PAS 99 theory combined with practical auditing exercises will give you the confidence to make sure your integrated management system delivers continual improvement.

MONTH	DAY	LOCATION
June	24-26	Doha-Qatar
July	22-24	Dubai-UAE
August	26-28	Abu Dhabi-UAE
September	23-25	Doha-Qatar
October	28-30	Dubai-UAE
November	18-20	Doha-Qatar
November	25-27	Dubai-UAE
December	23-25	Abu Dhabi-UAE
Duration: 3 days		USD 2515

IT Service Management.

ISO/IEC 20000:2011

Customer satisfaction is at the forefront of efficient IT service management and Information and Communications Technology (ICT) continuity is fundamental to the success of any business reliant on IT services.

We have a range of IT service management training courses to help you develop the systems and expertise needed to keep your business ahead.



Introduction: ISO/IEC 20000

This one-day course establishes how an IT service management system based on ISO/IEC 20000-1:2011 can be used by organizations and IT outsourcing businesses alike to achieve measurable improvements in the quality and cost effectiveness of their IT service delivery.

MONTH	DAY	LOCATION
June	14	Abu Dhabi-UAE
July	12	Dubai-UAE
July	5	Doha-Qatar
August	9	Dubai-UAE
September	6	Riyadh-KSA
September	13	Dubai-UAE
October	11	Dubai-UAE
October	18	Abu Dhabi-UAE
November	8	Doha-Qatar
November	15	Dubai-UAE
December	6	Dubai-UAE

Duration: 1 day

USD 1145

Implementing: ISO/IEC 20000

This course provides a methodology and tools to implement an Information Technology Service Management System.

IT Service Management

MONTH	DAY	LOCATION
June	15-17	Abu Dhabi-UAE
July	13-15	Dubai-UAE
July	6-8	Doha-Qatar
August	10-12	Dubai-UAE
September	7-9	Riyadh-KSA
September	14-16	Dubai-UAE
October	12-14	Dubai-UAE
October	19-21	Abu Dhabi-UAE
November	9-11	Doha-Qatar
November	16-18	Dubai-UAE
December	7-9	Dubai-UAE

Duration: 3 days

USD 2515

Internal Auditor: ISO/IEC 20000

This is an intensive two-day course for the Internal Auditor based on the requirements of ISO/IEC 20000 Information Technology – Service Management.

MONTH	DAY	LOCATION
June	18-19	Abu Dhabi-UAE
July	16-17	Dubai-UAE
July	9-10	Doha-Qatar
August	13-14	Dubai-UAE
September	10-11	Riyadh-KSA
September	17-18	Dubai-UAE
October	15-16	Dubai-UAE
October	22-23	Abu Dhabi-UAE
November	12-13	Doha-Qatar
November	19-20	Dubai-UAE
December	10-11	Dubai-UAE

Duration: 2 days

USD 1875

Lead Auditor: ISO/IEC 20000  **(A17452)**

This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise needed to perform it effectively.

MONTH	DAY	LOCATION
June	22-26	Abu Dhabi-UAE
July	20-24	Dubai-UAE
July	13-17	Doha-Qatar
August	17-21	Dubai-UAE
September	14-18	Riyadh-KSA
September	21-25	Dubai-UAE
October	19-23	Dubai-UAE
October	26-30	Abu Dhabi-UAE
November	16-20	Doha-Qatar
November	23-27	Dubai-UAE
December	14-18	Dubai-UAE
Duration: 5 days		USD 3355

Distance Learning.

Our distance learning courses give you the option to train for globally recognized qualifications without disrupting your work. Our tutors will support you throughout and make sure you excel in your chosen field.

BSI Diploma in Quality Management Systems

Ideal for those involved at a strategic or operational level in implementing a quality management system, this distance learning based qualification comprises of eleven modules of study, covering ISO 9001, the application of quality management principles and the process of system implementation.

USD 2,985

BSI Certificate in Environmental Management Systems

Consisting of six modules of study this distance learning qualification follows the guidelines defined in BS 8555 – a phased approach to Environmental Management System implementation. The course also covers the understanding and application of ISO 14001.

USD 2,985

BSI Certificate in Occupational Health and Safety Management Systems

This distance learning qualification consists of eight modules of study. It provides an understanding of the structure, requirements and tools needed to implement an occupational health and safety management system.

USD 2,985



Asset Management

NEW

ISO 55001:2014

ISO 55001 focuses on helping you develop a proactive lifecycle asset management system. This supports optimization of assets and reduces the overall cost of ownership while helping you to meet the necessary performance and safety requirements.



Fundamentals of Asset Management

This interactive course starts with an overview of asset management, what it is and what it can do for an organization. It shares the latest thinking, processes, methods & tools in joined up management of any types of asset.

MONTH	DAY	LOCATION
June	15-16	Dubai
July	13-14	Abu Dhabi
August	17-18	Doha, Qatar
September	14-15	Dubai
October	19-20	Abu Dhabi
November	9-10	Doha, Qatar
November	16-17	Dubai
December	7-8	Abu Dhabi
Duration: 2 days		USD 1875

Requirements of ISO 55001

This comprehensive one-day course explores in depth the organizational implications of the international standard for asset management (ISO 55001:2014). The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

Asset Management

MONTH	DAY	LOCATION
June	17	Dubai
July	15	Abu Dhabi
August	19	Doha, Qatar
September	16	Dubai
October	21	Abu Dhabi
November	11	Doha, Qatar
November	18	Dubai
December	9	Abu Dhabi
Duration: 1 day		USD 1145

Key Aspects of Auditing ISO 55001

This course provides key guidance and practical experience in planning, executing, and reporting management system audits of asset management. This innovative, one-day course provides a solid foundation in key aspects of the audit process.

MONTH	DAY	LOCATION
June	18	Dubai
July	16	Abu Dhabi
August	20	Doha, Qatar
September	17	Dubai
October	22	Abu Dhabi
November	12	Doha, Qatar
November	19	Dubai
December	10	Abu Dhabi
Duration: 1 day		USD 1145

Available as public and in-house courses.
Contact us for more details on
bsi.me@bsigroup.com or +971 4 336 4917

ISO Revisions Expected Timelines

ISO 9001



ISO 4001



ISO 45001



Information Security. 27001:2013

Updated

ISO/IEC 27001:2013

Threats to valuable customer data and business information are now more prevalent than ever. With our information security management training you'll gain confidence in the protection of your company's data.

You'll learn how to measure and reduce information security risks, and understand the principles of setting up your own information security management systems to deliver customer confidence and reduce your exposure to the implications of breaches.



Introduction: ISO/IEC 27001: 2013

Gain an overview of effective information security management systems for managers, IT professionals and those involved with information security.

MONTH	DAY	LOCATION
June	28	Abu Dhabi-UAE
July	19	Doha-Qatar
August	9	Dubai-UAE
September	13	Jeddah-KSA
September	20	Dubai-UAE
October	11	Abu Dhabi-UAE
November	8	Doha-Qatar
November	15	Dubai-UAE
December	13	Dubai-UAE

Duration: 1 day

USD 1145

Implementing: ISO/IEC 27001: 2013

Using a step-by-step process, this comprehensive course helps delegates understand the requirements of ISO/IEC 27001. It covers the fundamental disciplines needed and the methods that should be applied when implementing Information Security Management Systems.

MONTH	DAY	LOCATION
June	15-17	Dubai-UAE
June	29 - 1 July	Abu Dhabi-UAE
July	13-15	Dubai-UAE
July	20-22	Doha-Qatar
August	10-12	Dubai-UAE
September	14-16	Jeddah-KSA
September	21-23	Dubai-UAE
October	12-14	Abu Dhabi-UAE
October	19-21	Dubai-UAE
November	9-11	Doha-Qatar
November	16-18	Dubai-UAE
December	14-16	Dubai-UAE

Duration: 3 days

USD 2515

Lead Implementer: ISO/IEC 27001: 2013

Discover more about the methodology and tools to fully lead the implementation of an Information Security Management System.

MONTH	DAY	LOCATION
June	15-19	Dubai-UAE
June	29 - 3 July	Abu Dhabi-UAE
July	13-17	Dubai-UAE
July	20-24	Doha-Qatar
August	10-14	Dubai-UAE
September	14-18	Jeddah-KSA
September	21-25	Dubai-UAE
October	12-16	Abu Dhabi-UAE
October	19-23	Dubai-UAE
November	9-13	Doha-Qatar
November	16-20	Dubai-UAE
December	14-18	Dubai-UAE
Duration: 5 days		USD 3355

Internal Auditor: ISO/IEC 27001: 2013

Develop a solid foundation in all aspects of the audit process to identify potential and actual security weaknesses.

MONTH	DAY	LOCATION
June	18-19	Abu Dhabi-UAE
July	16-17	Doha-Qatar
September	17-18	Dubai-UAE
November	12-13	Dubai-UAE
November	19-20	Abu Dhabi-UAE
December	10-11	Dubai-UAE
Duration: 2 days		USD 1875

**Lead Auditor: ISO/IEC 27001: 2013 (A17287)**

Learn how to conduct and lead audits to enable successful management of an ISO/IEC 27001 management system.

MONTH	DAY	LOCATION
June	22-26	Dubai-UAE
July	6-10	Abu Dhabi-UAE
July	20-24	Dubai-UAE
August	17-21	Dubai-UAE
August	24-28	Doha-Qatar
September	21-25	Jeddah-KSA
September	28- Oct 2	Dubai-UAE
October	26-30	Dubai-UAE
November	16-20	Abu Dhabi-UAE
November	23-27	Dubai-UAE
December	21-25	Dubai-UAE
Duration: 5 days		USD 3355

Transition course from ISO/IEC 27001:2005 to ISO/IEC 27001:2013

NEW

Learn what has changed between ISO/IEC 27001:2005 to ISO/IEC 27001:2013 including updated requirements and processes.

MONTH	DAY	LOCATION
June	18	Abu Dhabi-UAE
August	13	Dubai-UAE
October	15	Abu Dhabi-UAE
December	10	Dubai-UAE
Duration: 1 day		USD 1145

Our delegate said:

"It was really a great experience and lucky chance to have the ISO 27001 Lead Auditor training with your organisation. BSI is one of the best training centers I've seen from many different aspects."

Hafsa Al Hosani, IT Security Officer,
ADGAS – Abu Dhabi Gas Liquefaction Company,
UAE

Reducing Risk

85%

of BSI Information Security clients built stakeholder confidence

79%

experienced faster recovery speeds from incidents

83%

of BSI Business Continuity clients reported enhanced reputation as the key benefit

64%

of BSI Health and Safety clients reduced incidents while 49% made cost savings

99%

independent global research shows that 99% of organizations meet their Information Security objectives once they have implemented ISO/IEC 27001

Source

International BSI Excellerator Research 2011 and Erasmus University study

Information Security Management Systems Lead Auditor Transition course from ISO/IEC 27001:2005 to ISO/IEC 27001:2013

NEW

Learn what has changed between ISO/IEC 27001:2005 to ISO/IEC 27001:2013 including updated requirements and processes from an auditing perspective.

MONTH	DAY	LOCATION
June	18-19	Abu Dhabi-UAE
August	13-14	Dubai-UAE
October	15-16	Abu Dhabi-UAE
December	10-11	Dubai-UAE
Duration: 2 days		USD 1875

All BSI courses are available
in-house

Please call our expert on:
+971 4 336 4917 or
e-mail: bsi.me@bsigroup.com

Cybersecurity.

ISO/IEC 27032:2012

The Cyberspace is a complex environment resulting from the interaction of people, software and services on the Internet, supported by worldwide distributed physical information and communications technology (ICT) devices and connected networks.

However there are security issues that are not covered by current information security, Internet security, network security and ICT security best practices as there are gaps between these domains, as well as a lack of communication between organizations and providers in the Cyberspace.



Cybersecurity

NEW

The course is designed for people who have a good understanding of various types of information security e.g. information security, network, application, internet security. Attendance of ISO 27001 implementation or Implementer will be a great support to the course concepts and elements.

MONTH	DAY	LOCATION
June	18-19	Abu Dhabi-UAE
August	13-14	Abu Dhabi-UAE
September	17-18	Dubai-UAE
October	15-16	Abu Dhabi-UAE
November	12-13	Dubai-UAE
December	17-18	Abu Dhabi-UAE

Duration:2 days

USD 1875



Our delegate said:

"If you are talking about BSI, you are talking about professionalism, efficiency and effectiveness. The very right choice on your life will be made when you take the RISK... I took it when I started the first training with BSI. BSI taught me how to overcome my fears."

Aamer Ali, Document Controller, Khidmah, UAE

Cloud Security.

CSA (Cloud Security Alliance)

Cloud computing is growing rapidly, and as more and more organizations use cloud services, there is increasing pressure on Cloud Service Providers (CSPs) to demonstrate that they can be trusted to keep user information and data safe. By achieving STAR certification, CSPs can show that they comply with the fundamental security principles outlined in the Cloud Security Alliance's Cloud Control Matrix (CCM) – and importantly for reassuring users – that this has been independently assessed.



Auditing Cloud Security for Star Certification

NEW

Learn how to audit a cloud service provider's cloud security, assessing compliance with the Cloud Security Alliance (CSA) Cloud Control Matrix (CCM) and determining a maturity level for their security controls.

MONTH	DAY	LOCATION
June	29	Abu Dhabi-UAE
July	20	Dubai-UAE
August	24	Abu Dhabi-UAE
September	28	Dubai-UAE
October	26	Abu Dhabi-UAE
November	23	Dubai-UAE
December	21	Abu Dhabi-UAE
Duration: 1 day		USD 1145

Certified STAR Auditor

NEW

Learn how to conduct an audit for STAR certification and will work through a detailed case study to teach you how to determine a rating for STAR certification. To successfully complete this course, you will need to pass an examination.

MONTH	DAY	LOCATION
June	30-1 July	Abu Dhabi-UAE
July	21-22	Dubai-UAE
August	25-26	Abu Dhabi-UAE
September	29-30	Dubai-UAE
October	27-28	Abu Dhabi-UAE
November	24-25	Dubai-UAE
December	22-23	Abu Dhabi-UAE
Duration: 2 days		USD 1875

Our delegate said:

"The training was well conducted and organized, lecture delivery was perfect. Personally I gained a lot in terms of lead auditing and on the use of standards during the audits of our operation processes and also during report writing and presentations..."

Richard M. Chama, Environmental Coordinator,
Mopani Copper Mines Plc, Nkana Mine Site, Kitwe, Zambia

Business Continuity.

ISO 22301:2012

Our ISO 22301 business continuity management training will help you prepare your business for the most challenging circumstances.

You'll learn how to put in place the necessary framework to protect critical business functions from the threats most likely to impact your organization, including staff not being able to make it into work in hazardous weather conditions to damage to your premises and IT system failure.



Introduction: ISO 22301

Learn the key concepts of business continuity, understand the main benefits of a Business Continuity Management System (BCMS), and gain an overview of the requirements of ISO 22301.

MONTH	DAY	LOCATION
June	15	Abu Dhabi-UAE
July	13	Dubai-UAE
July	6	Doha-Qatar
August	10	Dubai-UAE
September	7	Riyadh-KSA
September	14	Dubai-UAE
October	12	Dubai-UAE
October	19	Abu Dhabi-UAE
November	9	Doha-Qatar
November	16	Dubai-UAE
December	7	Dubai-UAE

Duration: 1 day

USD 1145

Business Continuity

Implementing: ISO 22301

Using a step-by-step process, this comprehensive course helps delegates understand the requirements of ISO 22301. It covers the fundamental disciplines needed and the methods that should be applied when implementing BCMS.

MONTH	DAY	LOCATION
June	16-17	Abu Dhabi-UAE
July	14-15	Dubai-UAE
July	7-8	Doha-Qatar
August	11-12	Dubai-UAE
September	8-9	Riyadh-KSA
September	15-16	Dubai-UAE
October	13-14	Dubai-UAE
October	20-21	Abu Dhabi-UAE
November	10-11	Doha-Qatar
November	17-18	Dubai-UAE
December	8-9	Dubai-UAE

Duration: 2 days

USD 1875



"The bottom line is that our people can train yours not only to recognise excellence but to maintain and build on it through continual improvement for sustainable growth."

Internal Auditor: ISO 22301

Learn how to conduct an internal audit of your BCMS to the requirements of ISO 22301. Establish the effectiveness of your system and gain valuable insight into the operations of your organization.

MONTH	DAY	LOCATION
June	18-19	Abu Dhabi-UAE
July	16-17	Dubai-UAE
July	9-10	Doha-Qatar
August	13-14	Dubai-UAE
September	10-11	Riyadh-KSA
September	17-18	Dubai-UAE
October	15-16	Dubai-UAE
October	22-23	Abu Dhabi-UAE
November	12-13	Doha-Qatar
November	19-20	Dubai-UAE
December	10-11	Dubai-UAE

Duration: 2 days**USD 1875****Lead Auditor: ISO 22301  (A17456)**

Learn how to lead a team to prepare for and conduct an independent audit of a BCMS to the requirements of ISO 22301. Emphasis is placed on independent auditing principles and practices.

MONTH	DAY	LOCATION
June	22-26	Abu Dhabi-UAE
July	20-24	Dubai-UAE
July	13-17	Doha-Qatar
August	17-21	Dubai-UAE
September	14-18	Riyadh-KSA

MONTH	DAY	LOCATION
September	21-25	Dubai-UAE
October	19-23	Dubai-UAE
October	26-30	Abu Dhabi-UAE
November	16-20	Doha-Qatar
November	23-27	Dubai-UAE
December	14-18	Dubai-UAE

Duration: 5 days**USD 3355****Lead Implementer: ISO 22301**

As a lead implementer, you can bring business continuity management best practice to your organization. Learn how to establish a business continuity management system within your organization and clarify roles and responsibilities during disruption..

MONTH	DAY	LOCATION
June	15-19	Dubai-UAE
June	29-3Jul	Abu Dhabi-UAE
July	13-17	Dubai-UAE
July	20-24	Doha-Qatar
August	10-14	Dubai-UAE
September	14-18	Jeddah-KSA
September	21-25	Dubai-UAE
October	12-16	Abu Dhabi-UAE
October	19-23	Dubai-UAE
November	9-13	Doha-Qatar
November	16-20	Dubai-UAE
December	14-18	Dubai-UAE

Duration: 5 days**USD 3355**

Crisis Management.

NEW**PAS 200:2011**

By their nature most crisis are abnormal and extreme, often occurring abruptly with little or no warning and they may not be fully covered by existing Business Continuity management planning.

The Course is designed to help organizations take practical steps to improve their ability to deal with crisis.

The objective of this course is to provide delegates with a framework that delivers the practical steps to identify potential crisis, mitigate the risks and avoid potentially damaging consequences. This includes policy, crisis management plan, Communication methods, Crisis processes and Crisis decisions etc... The course will provide delegates with a framework for crisis management and operation.

Crisis Management

The course is designed for people who have a good understanding of Crisis management, Disaster recovery and Business continuity (recently renamed ISO 22301).

MONTH	DAY	LOCATION
June	16-17	Abu Dhabi-UAE
August	11-12	Dubai-UAE
September	15-16	Dubai-UAE
October	13-14	Abu Dhabi-UAE
November	17-18	Dubai-UAE
December	21-22	Dubai-UAE
Duration: 2 days		USD 1875

BSI helps you improve stakeholder confidence, recover from incidents faster and enhance your reputation. 79% of our clients achieved positive shifts in at least one of these business critical measures*.

Risk Management.

ISO 31000:2009

Organizations that manage risks effectively are more likely to protect themselves and succeed in growing their business. By implementing the principles and guidelines of BS ISO 31000 in your organisation, you'll be able to improve operational efficiency, governance and stakeholder confidence, while minimising losses.

If you are after an understanding of risk management or looking at implementing a risk management framework in your organisation, we have courses scheduled on a public basis and can also deliver in-house training courses, tailored to your requirements.



Risk Management

Understanding: ISO 31000

BSI's 1-day course on understanding risk management will provide the foundation you need to start managing your organization's risks effectively.

MONTH	DAY	LOCATION
June	25	Abu Dhabi-UAE
July	23	Dubai-UAE
Aug	27	Abu Dhabi-UAE
Sept	24	Dubai-UAE
Oct	29	Abu Dhabi-UAE
Nov	26	Dubai-UAE
Dec	17	Abu Dhabi-UAE
Duration: 1 day		USD 1145

Benefits of in-company training:

- Cost Effective
- Delivered at a venue of your choice
- Tailored to suit your specific needs
- Ideal for training a larger group
- Flexibility

Risk Management Principles and Guidelines: ISO 31000

BSI's 2-day course will provide you with the knowledge and skill to effectively start managing your organization's risks.

MONTH	DAY	LOCATION
June	25-26	Abu Dhabi-UAE
July	23-24	Dubai-UAE
Aug	27-28	Abu Dhabi-UAE
Sept	24-25	Dubai-UAE
Oct	29-30	Abu Dhabi-UAE
Nov	26-27	Dubai-UAE
Dec	17-18	Abu Dhabi-UAE
Duration: 2 days		USD 1875

ALWAYS
CONNECTED!

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Occupational Health & Safety.

BS OHSAS 18001:2007

Our BS OHSAS 18001 management system training will help you understand the principles of setting up a robust framework to manage all your health and safety needs, whatever the size and nature of your business.

This will help you to build customer, supplier and employee confidence and protect the people you work with everyday.



Introduction OHSAS 18001

Learn the key concepts of BS OHSAS 18001 and how to achieve the highest standard of working environment.

MONTH	DAY	LOCATION
June	15	Abu Dhabi-UAE
June	22	Dubai-UAE
July	13	Doha-Qatar
July	20	Dubai-UAE
August	17	Dubai-UAE
September	7	Abu Dhabi-UAE
September	14	Doha-Qatar
September	21	Dubai-UAE
October	12	Muscat-Oman
October	19	Dubai-UAE
November	2	Abu Dhabi-UAE
November	9	Doha-Qatar
November	16	Dubai-UAE
December	7	Dubai-UAE
Duration: 1 day		USD 755

Implementing: OHSAS 18001

Using a step-by-step process, this comprehensive course helps delegates understand the requirements of BS OHSAS 18001.

It covers all the fundamental disciplines needed and the methods that should be applied when implementing Occupational Health & Safety Management Systems.

MONTH	DAY	LOCATION
June	16-17	Abu Dhabi-UAE
June	23-24	Dubai-UAE
July	14-15	Doha-Qatar
July	21-22	Dubai-UAE
August	18-19	Dubai-UAE
September	8-9	Abu Dhabi-UAE
September	15-16	Doha-Qatar
September	22-23	Dubai-UAE
October	13-14	Muscat-Oman
October	20-21	Dubai-UAE
November	3-4	Abu Dhabi-UAE
November	10-11	Doha-Qatar
November	17-18	Dubai-UAE
December	8-9	Dubai-UAE
Duration: 2 days		USD 1355



Our delegates said:

"With my long association of 15 years with BSI, I have never known BSI to be anything other than excellent in all aspects of the work. My ultimate aim is become a BSI lead Auditor"

Kevin Wonnacott, Divisional Quality Assurance Manager, **Almarai Company**

Occupational Health & Safety**Internal Auditor: OHSAS 18001**

Learn how to conduct effective audits of the BS OHSAS 18001 Management Systems for those who have a good understanding of health and safety.

MONTH	DAY	LOCATION
June	18-19	Abu Dhabi-UAE
June	25-26	Dubai-UAE
July	16-17	Doha-Qatar
July	23-24	Dubai-UAE
August	20-21	Dubai-UAE
September	10-11	Abu Dhabi-UAE
September	17-18	Doha-Qatar
September	24-25	Dubai-UAE
October	15-16	Muscat-Oman
October	22-23	Dubai-UAE
November	5-6	Abu Dhabi-UAE
November	12-13	Doha-Qatar
November	19-20	Dubai-UAE
December	10-11	Dubai-UAE
Duration: 2 days		USD 1355

NEBOSH & IOSH courses available

Lead Auditor: OHSAS 18001  **(A17036)**

Learn how to plan, conduct and lead effective audits based on BS OHSAS 18001 to ensure best practice and compliance with health and safety legislation.

MONTH	DAY	LOCATION
June	22-26	Abu Dhabi-UAE
June	29- 3 July	Dubai-UAE
July	20-24	Doha-Qatar
August	24-28	Dubai-UAE
September	14-18	Abu Dhabi-UAE
September	21-25	Doha-Qatar
September	28- 2 Oct	Dubai-UAE
October	19-23	Muscat-Oman
October	26-30	Dubai-UAE
November	9-13	Abu Dhabi-UAE
November	16-20	Doha-Qatar
November	23-27	Dubai-UAE
December	14-18	Dubai-UAE
Duration: 5 days		USD 3055

Road Traffic Safety.

NEW

ISO 39001:2012

Our road traffic safety management system training will help you to understand the agreed industry standard aimed at targeting the reduction of death and serious injury in road traffic incidents. The new standard urges organizations to demonstrate their commitment to the safety and welfare of employees and the general public to reduce exacerbating risks. The ISO 39001 courses are aimed at organizations of all types and sizes but will be of particular interest to those operating fleets of vehicles, road constructors and maintainers and organizations that create demand for road traffic, such as retailers and public services.

**Introduction ISO 39001**

Discover the key features and benefits of Road Traffic Safety (RTS) Management Systems and how it can help your organization achieve RTS results.

MONTH	DAY	LOCATION
June	15	Abu Dhabi-UAE
July	13	Doha-Qatar
August	17	Abu Dhabi-UAE
September	14	Dubai-UAE
October	19	Dubai-UAE
November	9	Doha-Qatar
November	16	Abu Dhabi-UAE
December	7	Dubai-UAE

Duration: 1 day**USD 1145****Implementing: ISO 39001**

Using a step-by-step process, this comprehensive course covers all the fundamental disciplines needed and the methods that should be applied when implementing Road Traffic Safety (RTS) Management Systems.

MONTH	DAY	LOCATION
June	16-17	Abu Dhabi-UAE
July	14-15	Doha-Qatar
August	18-19	Abu Dhabi-UAE
September	15-16	Dubai-UAE
October	20-21	Dubai-UAE
November	10-11	Doha-Qatar
November	17-18	Abu Dhabi-UAE
December	8-9	Dubai-UAE

Duration: 2 days**USD 1875**

Internal Auditor: ISO 39001

Learn how to conduct effective audits by using appropriate tools and techniques when auditing Road Traffic Safety (RTS) Management Systems.

MONTH	DAY	LOCATION
June	18-19	Abu Dhabi-UAE
July	16-17	Doha-Qatar
August	20-21	Abu Dhabi-UAE
September	17-18	Dubai-UAE
October	22-23	Dubai-UAE
November	12-13	Doha-Qatar
November	19-20	Abu Dhabi-UAE
December	10-11	Dubai-UAE

Duration: 2 days

USD 1875

Lead Auditor: ISO 39001

Gain the skills and knowledge to conduct and lead effective Road Traffic Safety (RTS) Management Systems audits to the requirements of ISO 39001.

MONTH	DAY	LOCATION
June	22-26	Abu Dhabi-UAE
July	20-24	Doha-Qatar
August	24-28	Abu Dhabi-UAE
September	21-26	Dubai-UAE
October	26-30	Dubai-UAE
November	16-20	Doha-Qatar
November	23-27	Abu Dhabi-UAE
December	14-18	Dubai-UAE

Duration: 5 days

USD 3355



Our delegates said:

"Indubitable BSI is truly the highest margin others should strive to attain. Auditing Management System has never been smartly communicated in a classroom like what BSI did for me and my colleagues. Attending the OSHAS 18001:2007 and ISO 14001:2004 Lead Auditors with BSI is one of the best thing that could happen to ones career."

Adeyeye Sunday ADEGBOYEGA, Group HSE Dept., **NNPC CHQ, Nigeria**

Anti-Bribery.

(ABMS) BS 10500

An anti-bribery management system (ABMS), based on BS 10500, will provide your organization with a framework for prohibiting, preventing, detecting, reporting and dealing with any bribery that does occur. It takes into account the requirements of the UK Bribery Act 2010 and internationally recognized good practice.

Our BS 10500 training courses have been developed in association with the City of London Police, Economic Crime & Fraud Training Academy and will teach you how to protect your business, defend your reputation and mitigate the risk of bribery and associated costs.



Anti-bribery Management System (ABMS): Requirements of BS 10500

NEW

Learn the concepts of anti-bribery including the key requirements and context of BS 10500 and understand the benefits of an Anti-bribery Management System (ABMS).

MONTH	DAY	LOCATION
June	22	Abu Dhabi-UAE
August	17	Abu Dhabi-UAE
September	21	Dubai-UAE
October	19	Abu Dhabi-UAE
November	16	Dubai-UAE
Duration: 1 day		USD 1145

Anti-bribery Management System (ABMS): Implementing BS 10500

NEW

Learn how to implement an effective Anti-bribery Management System (ABMS) with practical exercises, group activities and class discussions.

MONTH	DAY	LOCATION
June	23-24	Abu Dhabi-UAE
August	18-19	Abu Dhabi-UAE
September	22-23	Dubai-UAE
October	20-21	Abu Dhabi-UAE
November	17-18	Dubai-UAE
Duration: 2 days		USD 1875

Understanding Bribery & Effective Due Diligence:

NEW

Learn about the nature and impact of bribery, its harm, the risk it poses to organizations and the methods used to identify risk through an effective assessment.

MONTH	DAY	LOCATION
June	25-26	Abu Dhabi
July	23-24	Dubai-UAE
August	20-21	Abu Dhabi
September	24-25	Dubai-UAE
October	22-23	Abu Dhabi
November	19-20	Dubai-UAE
December	21-22	Abu Dhabi
Duration: 2 days		USD 1875

Anti-bribery Management System (ABMS): Internal Auditor BS 10500

NEW

Learn the knowledge and skills required to undertake an internal audit against the requirements of BS 10500 for an Anti-bribery Management System (ABMS).

MONTH	DAY	LOCATION
June	25-26	Abu Dhabi-UAE
August	20-21	Abu Dhabi-UAE
September	24-25	Dubai-UAE
October	22-23	Abu Dhabi-UAE
November	19-20	Dubai-UAE
Duration: 2 days		USD 1875

Anti-bribery Management System (ABMS): Lead Auditor BS 10500

NEW

Learn the knowledge and skills required to lead an audit system assessment of an Anti-bribery Management System (ABMS); with the emphasis on developing your ability to conduct second party assessments of suppliers and subcontractors.

MONTH	DAY	LOCATION
June	29 - 3 July	Abu Dhabi-UAE
August	24-28	Abu Dhabi-UAE
September	28 - 2 Oct	Dubai-UAE
October	26-30	Abu Dhabi-UAE
November	23-27	Dubai-UAE
Duration: 5 days		USD 3355

Food Safety Management.

ISO 22000:2005

There has been a continuous increase in consumer demand for safe food.

This has led to the development of numerous food safety standards. The growing number of national standards for food safety management has led to confusion. Consequently, there is a need for international harmonization and ISO aims to meet this need with ISO 22000.

ISO 22000 is intended to define the requirements for companies that desire to exceed the regulatory requirements for food safety.



Distance Learning

BSI Certificate in
Occupational Health
& Safety Management
Systems

-see page 10

Introduction: ISO 22000

This one day course provides a detailed overview of the clauses of ISO 22000 and illustrates how the standard can help you effectively maintain a food safety management system.

MONTH	DAY	LOCATION
June	15	Abu Dhabi-UAE
July	6	Doha-Qatar
July	13	Dubai-UAE
August	10	Dubai-UAE
September	14	Dubai-UAE
October	12	Dubai-UAE
October	19	Abu Dhabi-UAE
November	9	Doha-Qatar
November	16	Dubai-UAE
December	7	Dubai-UAE

Duration: 1 day**USD 1145****Implementation: ISO 22000**

This two day course will provide you an understanding of the requirements of ISO 22000:2005 and how to implement a food safety management standard in your organisation.

MONTH	DAY	LOCATION
June	16-17	Abu Dhabi-UAE
July	7-8	Doha-Qatar
July	14-15	Dubai-UAE
August	11-12	Dubai-UAE
September	15-16	Dubai-UAE
October	13-14	Dubai-UAE
October	20-21	Abu Dhabi-UAE
November	10-11	Doha-Qatar
November	17-18	Dubai-UAE
December	8-9	Dubai-UAE

Duration: 2 days**USD 1875****ISO 22000 Internal Auditor**

The primary objective of this training course is to instruct food safety auditors in the principles and practices specific to auditing for conformance with ISO 22000, including planning and preparation of the audit, audit practices, and reporting audit findings.

MONTH	DAY	LOCATION
June	18-19	Abu Dhabi-UAE
July	9-10	Doha-Qatar
July	16-17	Dubai-UAE
August	13-14	Dubai-UAE
September	17-18	Dubai-UAE
October	15-16	Dubai-UAE
October	22-23	Abu Dhabi-UAE
November	12-13	Doha-Qatar
November	19-20	Dubai-UAE
December	10-11	Dubai-UAE

Duration: 2 days**USD 1875****Our delegates said:**

"I would rate this course 10 out of 10 and would highly recommend it to others. The trainers managed to get excellent group interaction right from the beginning."

Ramadhan Al Balushi, HSE Officer- Projects HSE, Dolphin Energy Ltd, Qatar

All BSI
courses are
available
in-house

Please call us on
+971 4 336 4917

ISO 22000 Lead Auditor  **(A17416)**

This advanced course provides a thorough understanding of the definitions, concepts, requirements, and guidelines of ISO 22000, ISO/TS 22003, and ISO 19011, the HACCP principles based on Codex Alimentarius, and the national and international food safety legislation. Learn how to conduct all phases of an audit and to prepare and present effective audit reports.

MONTH	DAY	LOCATION
June	22-26	Abu Dhabi-UAE
July	13-17	Doha-Qatar
July	20-24	Dubai-UAE
August	17-21	Dubai-UAE
September	21-25	Dubai-UAE
October	19-23	Dubai-UAE
October	26-30	Abu Dhabi-UAE
November	16-20	Doha-Qatar
November	23-27	Dubai-UAE
December	14-18	Dubai-UAE
Duration: 5 days		USD 3355

HACCP.**HACCP – (Hazard Analysis Critical Control Points)**

HACCP is a risk management tool recognized internationally for use in the proactive management of food safety issues. A HACCP system helps you to focus on the hazards that affect food safety through hazard identification and to establish critical control limits at critical points during your production process.

HACCP is relevant to all organizations in the food industry regardless of sector, size or country of origin. If you are a primary producer, manufacturer, processor or food service operator and want to demonstrate your compliance with national or international food safety legislation requirements, then HACCP is applicable to you.

**Understanding HACCP**

This one-day course provides a detailed overview of the 7 Principles of HACCP and how implementing a HACCP program can help organizations build in the basic fundamentals to achieve the provision of safe food.

MONTH	DAY	LOCATION
August	25	Dubai-UAE
December	15	Dubai-UAE
Duration: 1 day		USD 700

Advanced Hazard Analysis Critical Control Point (HACCP)

This 3 days course provides a detailed overview of the 7 Principles of HACCP, the twelve steps for implementation, HACCP requirements within regulated industries and how implementing a HACCP program can help organizations build in the basic fundamentals to achieve the provision of safe food. You will get detailed understanding of HACCP principles which can be applied to specific commodities such as meat, processed foods, beverages, etc.

MONTH	DAY	LOCATION
August	26-28	Dubai-UAE
December	16-18	Dubai-UAE
Duration: 3 days		USD 2385

Environmental Management.

ISO 14001:2004

Our ISO 14001 management systems training puts environmental best practice at the heart of your operations. It enables your business to grow and succeed while reducing its impact on the environment.

You will learn how to meet the latest EMS policy requirements and benefit from a structured approach to achieving environmental objectives.



Introduction: ISO 14001

Discover the key features and benefits of Environmental Management Systems (EMS) and how it can help your business.

MONTH	DAY	LOCATION
June	8	Abu Dhabi-UAE
June	15	Dubai-UAE
June	29	Doha-Qatar
July	6	Dubai-UAE
August	3	Dubai-UAE
September	7	Doha-Qatar
September	14	Abu Dhabi-UAE
September	21	Dubai-UAE
October	12	Dubai-UAE
October	19	Muscat-Oman
November	2	Dubai-UAE
November	9	Abu Dhabi-UAE
November	16	Doha-Qatar
December	7	Dubai-UAE

Duration: 1 day

USD 755

Environmental Management

Implementing: ISO 14001

Using a step-by-step process, this comprehensive course helps delegates understand the requirements of ISO 14001. It covers all the fundamental disciplines needed and the methods that should be applied when implementing Environmental Management Systems.

MONTH	DAY	LOCATION
June	9-10	Abu Dhabi-UAE
June	16-17	Dubai-UAE
June	30 - 1 July	Doha-Qatar
July	7-8	Dubai-UAE
August	4-5	Dubai-UAE
September	8-9	Doha-Qatar
September	15-16	Abu Dhabi-UAE
September	22-23	Dubai-UAE
October	13-14	Dubai-UAE
October	20-21	Muscat-Oman
November	3-4	Dubai-UAE
November	10-11	Abu Dhabi-UAE
November	17-18	Doha-Qatar
December	8-9	Dubai-UAE

Duration: 2 days

USD 1355


Internal Auditor: ISO 14001

Learn auditing tools and techniques for Environmental Management systems.

MONTH	DAY	LOCATION
June	11-12	Abu Dhabi-UAE
June	18-19	Dubai-UAE
July	2-3	Doha-Qatar
July	9-10	Dubai-UAE
August	6-7	Dubai-UAE
September	10-11	Doha-Qatar
September	17-18	Abu Dhabi-UAE
September	24-25	Dubai-UAE
October	15-16	Dubai-UAE
October	22-23	Muscat-Oman
November	5-6	Dubai-UAE
November	12-13	Abu Dhabi-UAE
November	19-20	Doha-Qatar
December	10-11	Dubai-UAE
Duration: 2 days		USD 1355

"A Big Thank you to the trainer. He is a great presenter and trainer. He showed a lot of care and understanding for our business, he turned a dry subject such as ISO to a fun training experience."

– ISO 14001 Delegate

Lead Auditor: ISO 14001 
IEMA Approved Lead Environmental Auditor

Specifically for environmental professionals who want to plan, conduct and lead effective

MONTH	DAY	LOCATION
June	15-19	Abu Dhabi-UAE
June	22-26	Dubai-UAE
July	6-10	Doha-Qatar
July	13-17	Dubai-UAE
August	10-14	Dubai-UAE
September	14-18	Doha-Qatar
September	21-25	Abu Dhabi-UAE
September	28 - 2 Oct	Dubai-UAE
October	19-23	Dubai-UAE
October	26-30	Muscat-Oman
November	9-13	Dubai-UAE
November	16-20	Abu Dhabi-UAE
November	23-27	Doha-Qatar
December	14-18	Dubai-UAE
Duration: 5 days		USD 3035



Our delegates said:

"We completed the first batch of training for ISO 14001:2004. It was very good! The tutor is a very good trainer! Participants enjoyed the training very much. Thanks a lot for the cooperation extended."

A. N. Pandey, Senior Specialist- Safety, Risk, Regulation & Planning Department, **Roads & Transport Authority-RTA, UAE**

Energy Management.

ISO 50001:2011

Our ISO 50001 energy management systems training will help you understand how to use, develop and manage policies and procedures to improve your energy efficiency, achieve targets, and reduce costs.

We can help you create awareness and embed a culture of best practice when managing energy across your organisation, allowing you to reduce your impact on the environment.



Introduction: ISO 50001

Gain an overview of the concepts, requirements and benefits to using an Energy Management System (EnMS) based on ISO 50001.

MONTH	DAY	LOCATION
June	22	Muscat-Oman
August	17	Doha-Qatar
September	21	Dubai-UAE
November	16	Dubai-UAE

Duration: 1 day

USD 1145

Our delegates said:

"The training was very absorbing with tutor using every tricks making a training itself not boring. Having been through many trainings, this one was the best and I enjoyed it very much. I'm glad to have the training done with BSI."

Yalchin Nuraliyev, HSSE Manager – Weatherford Drilling International, Chad



Implementing: ISO 50001

Using a step-by-step process, this two-day course provides guidance on how to implement an ISO 50001 EnMS.

MONTH	DAY	LOCATION
June	23-24	Muscat-Oman
August	18-19	Doha-Qatar
September	22-23	Dubai-UAE
November	17-18	Dubai-UAE

Duration: 2 days

USD 1875

Internal Auditor: ISO 50001

Becoming an internal auditor will help you review and improve an EnMS. During this two-day course, you'll be guided through the elements of an energy management internal audit based on ISO 50001.

MONTH	DAY	LOCATION
May	21-22	Dubai-UAE
June	25-26	Muscat-Oman
August	20-21	Doha-Qatar
September	24-25	Dubai-UAE
November	19-20	Dubai-UAE
Duration: 2 days		USD 1875

Lead Auditor: ISO 50001 (A17573)

Gain the skills and knowledge to conduct and lead effective EnMS audits to the requirements of ISO 50001.

MONTH	DAY	LOCATION
June	29 - 3 July	Muscat-Oman
August	24-28	Doha-Qatar
September	28 - 2 Oct	Dubai-UAE
November	23-27	Dubai-UAE
Duration: 5 days		USD 3355

Carbon Footprint.

Calculating your Carbon Footprint

This informative one-day course provides an introduction into how Greenhouse Gas Emission (GHG) – (typically referred to as their carbon footprint) are calculated and should be reported.

MONTH	DAY	LOCATION
June	15	Dubai-UAE
August	17	Abu Dhabi-UAE
October	19	Dubai-UAE
December	14	Abu Dhabi-UAE
Duration: 1 day		USD 1145

BSI can help you save money, energy and the environment.

63% attributed direct cost savings to ISO 14001

74% reported improvements to their corporate reputation

76% improved their compliance

61% reported higher morale among staff

Source
International BSI Excellerator research 2011



Get in touch with us!

Our training experts will be happy to discuss your needs. Call:

Dubai: **+971 4 336 4917**

Abu Dhabi: **+971 2 443 9660**

Doha: **+974 40 29 9001**

or email bsi.me@bsigroup.com

Jemelyn Danao
Team Leader - MEA
+971 56 174 3133



Jemelyn.danao@bsigroup.com

Public Training team:

Arnel De Leon (Dubai-UAE)

Renee Rose Estenzo (Dubai-UAE)

Marvan Salas (Dubai-UAE)

Winnie Binias (Dubai-UAE)

Moises Mariscal (Abu Dhabi-UAE)

Sara Shaarawi (Abu Dhabi-UAE)

Camille P. Marquez (Doha-Qatar)

Maria Luminita Birza
Marketing Manager -BSI MEA
maria.luminita@bsigroup.com

Payment:

Payment for public course offerings is due upon registration. You may pay by cheque or online payment (payable to BSI Management Systems) or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices listed in this catalog are subject to change at any time.

Travel Arrangements:

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held if possible at a special rate under "BSI Management Systems" but only up to one month prior to a course date. After that date, the hotel may charge a higher rate consistent with their prevailing rate schedule. It is therefore important to book hotel rooms immediately as rooms may sell out quickly.

Course Confirmation:

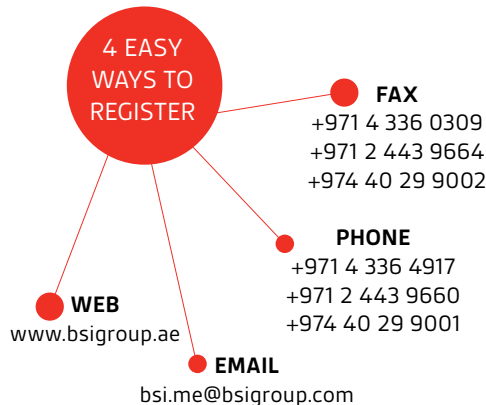
- A confirmation letter of your registration on the course will only be sent to you when payment/LPO has been received by BSI.
- All courses are conducted in English unless otherwise Specified.
- Hard copies of course study materials shall only be sent upon advance request prior to the course after receiving the payment in BSI bank account.
- On receipt of the signed booking form, an invoice will be sent to you for immediate payment by Cheque, Bank transfer, or issue of Signed and Sealed LPO from your company. Please specify mode of payment.

Cancellation/Transfer Policy:

You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses once only.

All cancellation must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course, then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you cancel distance learning, blended learning or e-learning courses, no matter when cancellation is made.

In the unlikely event and for unforeseen reasons ,BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.





Please note: Course dates and prices are subject to change. Call us or check our website for the latest information.

BSI Management Systems Limited

Suite 208, 2nd Floor
Sultan Business Centre
PO Box 26444
Dubai - UAE
T: +971 4 336 4917
F: +971 4 336 0309

BSI Management Systems Limited

Suite 1503, 15th Floor
Al Niyadi Building
Airport Road, P.O. Box 129835
Abu Dhabi - UAE
T: +971 2 443 9660
F: +971 2 443 9664

**British Standards Institution Group
Middle East LLC**

Office 4605, Level 46, Palm Tower B
West Bay, P.O. Box 27773
Doha - Qatar
T: +974 40 29 9001
F: +974 40 29 9002

BSI Healthcare Saudi Arabia LLC

854 Olaya Street
Al Ghadir District, 13311-3008
Riyadh - Saudi Arabia
T: +966 1 210 7732

bsigroup.ae
bsi.me@bsigroup.com