



Rise to Success

Dubai & Northern Emirates
Public Training Catalog | 2018

Public Training | In-House Training | Distance Learning

bsi.

...making excellence a habit.™



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Welcome to the BSI Training Academy

Omar Rashid

General Manager
Training and Professional Services
BSI Middle East and Africa
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BSI is an industry thought leader in training to international compliance standards. Our training experts provide top quality training to organizations of all sizes and sectors.

We're one of the world's leading providers of business improvement training, offering a range of solutions to keep your staff qualified and updated. In 2016, we trained 105,000 people globally and achieved a satisfaction rate of 99.5%.

We help organizations make excellence a habit – all over the world. That's our business, enabling others to perform better. For more than a century our experts have been challenging mediocrity and complacency to help embed excellence into the way people and products work... to perform better, manage risk and achieve sustainable growth.

From understanding how a standard can help your business, to implementing, monitoring and auditing your compliance to that standard, we can support you all the way.

Our client promise

At the BSI Training Academy, we will make sure you have an excellent learning experience that includes:

- An on-going relationship to ensure we understand and meet your continuing training needs
- A clear learning journey to embed the skills you need to develop and add value to your organization
- A best-in-class pre-course experience, including timely delivery of information so you arrive at your training fully prepared and ready to learn
- A state-of-the-art training experience using accelerated learning techniques with our expert tutors in convenient, enjoyable venues
- A recognized qualification to acknowledge your new expertise
- Opportunities to network with peers on the course and learn through shared experiences



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Organizational Resilience

Organizational Resilience is the ability of an organization to anticipate, prepare for, respond and adapt to incremental change and sudden disruptions in order to survive and prosper.

Three essential elements of Organizational Resilience

BSI's model for Organizational Resilience can be segmented into three fundamental elements: product, process and people.

We work with organization around the globe to help them become more resilient by embedding habits of excellence in each of three elements.

People:

An organization's people, culture and values determine business success. This includes how the company interacts with the environment, civil society and stakeholders on ethical and social responsibility issues.

Process:

Consistent, reliable, and robust processes are crucial for an organization to remain resilient. Business critical processes in areas such as, quality, health and safety, environmental management, business continuity management, and information security must be robust and compliant both within the organization and throughout its supply chain.

Product:

Organizations must understand how their products or services meets the needs of customers or clients and conform to regulatory requirements. A forward looking approach is required; truly resilient businesses innovate by creating new products and markets to stay ahead of competitors.



Operational Resilience

Delivers improvements across your products/ services and processes to meet the evolving needs of your customers as well as improving how you govern your business and value your people.



Information Resilience

Enhances your information security and protects your critical infrastructure from cyber security threats and information risks, so your stakeholders can trust that their sensitive data is secure.



Supply Chain Resilience

Protects your customers, your reputation, and your bottom line by ensuring you're using suppliers you can trust to help deliver safe products to market.



Why train with BSI

Great businesses need great people

Research shows that when an organization invests in training and development, they reap real rewards:



*Source: City of Bristol Benefits of Training article





BSI Training Academy

Why Train with BSI

Because we've helped shape and develop many of the world's leading standards, our expert knowledge means a lot, and when you train with us you benefit from this expertise. We take the time to understand your company's learning needs to develop tailored training solutions that satisfy your business objectives.

Our Approach – Accelerated Learning

Our Accelerated Learning Approach is proven to fast-track learning and improve knowledge retention. Accelerated learning focuses on creating knowledge rather than consuming it.

Our Tutors

Our tutors are recognized as leaders in their field, offering a world-class learning experience. They are trained to understand and meet your different learning needs, and they have years of industry experience.

IRCA Certified Courses

IRCA is an auditor training certification body. Over 50,000 students choose to complete IRCA certified training courses every year in more than 100 countries. IRCA approved courses are indicated by the IRCA logo.



The BSI Certificate

Worldwide recognized certificates. A mark of expertise, quality and integrity.



Types of Training

BSI offers training in many different formats. Choose the medium that best suits your needs.

In-Company Training

An on-site training course is one held at your facility and is open only to your employees. Training students on-site eliminates travel expenses and additional time away from the office.

Public Training

A public training course takes place in a pre-determined, designated location and is available to anyone who registers. This type of training is a convenient, low-cost way to send a small number of employees to learn. Attendees are away from office distractions and benefit from interacting and networking with people from other organizations.

Distance Learning

Allows you to study at your own pace and whenever is convenient to you. It's cost effective and puts you in control of your learning.

Follow us on   



performance



risk



sustainability



Recommended path for training

1

Understand

Requirements courses:

Who should attend?

Ideal for new starter or those needing to gain a "refresher"

What will I learn?

An overview of your management system and the standard's requirements

2

Implement

Implementation courses:

Who should attend?

Those responsible for implementing or have recently taken responsibility for a management team

What will I learn?

The requirements of a standard in the context of your company and how to take the lead in planning implementation

3

Prove it's working

Internal Auditor courses:

Who should attend?

Those tasked with conducting internal audits or monitoring their management systems performance

What will I learn?

How to be better equipped to maintain compliance and how to manage and improve risks to your management team

Lead Auditor courses:

Who should attend?

Those tasked with conducting and leading management system audits

What will I learn?

Gain the ability and confidence to conduct and lead effective audits, and how to manage audit teams and processes

4

Make excellence a habit

Certification:

Assess your readiness for certification with a gap analysis day

Maximize your certification with business improvement training and software tools



All our courses are available in-company
Call **+971 4 336 4917**





In-Company Training

Why choose In-Company training?

Our courses can be delivered at premises of your choice. We can tailor it to your organization with few exceptions, spending time focused on your objectives. This ensures that your people learn best practices suited to your own organization, in the setting where they will be using them. Our on-site courses are led by expert tutors who are skilled in both their subject matter and in the most effective ways for delegates to learn.

Programs are priced by the day rather than by the delegate, enabling you to make savings for groups, and you can save on the travel and accommodation expenses, too.

Choose In-Company training if:

- you want to train a group of people
- you want the training tailored to your organization and needs
- you want to reduce the level of risk to proprietary and confidential information
- you want to save money on travel and accommodation

In-Company training

Choose this course delivery and adapt it to match your needs or even create something completely customized to you. Whatever you want – you decide. Talk to us about on-site training today.

Request a quote by visiting our website bsigroup.ae/incompany or call us on **+971 4 336 4917**

Customer reviews...

"The course content was well organized and will provide a very good reference for the trainees to use in creating documents and preparing for the certification audit."

"It was very comfortable to have the training in-house."

"This class was great - very thorough - instructor was very knowledgeable with all the current changes to all the standards and more importantly patient."

"This was one of the most engaging and interesting classes I have attended. I think the simulation part was great - it produced the most meaningful interaction with a small group dynamic."

"This class worked well for me because no travel was involved."

"Best content for any course I've ever participated in."

Follow us on   



performance



risk



sustainability

BSI Certified Auditor/Lead Auditor

BSI Certified Auditor/Lead Auditor

The new BSI Certified Auditor/Lead Auditor qualification gives your employer or client complete confidence in you. It lets them know your auditing skills are not just solely based on your experience. They'll be reassured you are regularly evaluated by our leading independent auditing experts.



Step One: Take internal or lead auditor Training

You'll need to complete, or have already completed, internal auditor or lead auditor training. You will then begin to put your training into practice by undertaking management system audits.

Step Two: Audit Packs

Send three completed audit packs which our tutors will check and review, looking for evidence of audit planning and effective reporting.

Step Three: Qualifying Review

The final stage is a half day qualifying review where one of our experienced tutors will carefully observe and evaluate your conduct of a live audit.

Benefits to you include:

- CV enhancer
- Detailed feedback on your audits
- Career development
- A professional qualification
- Membership card and use of logo

Continuation

To keep your Certified Auditor qualification, you will need to continue to demonstrate your auditing skills by providing us with three audit packs on an annual basis, and after three years conduct another qualifying review.

Distance Learning

Our distance learning courses give you the option to train for globally recognized qualifications without disrupting your work. Our tutors will support you throughout and make sure you excel in your chosen field.

BSI Diploma in Quality Management Systems

Ideal for those involved at a strategic or operational level in implementing a quality management system, this distance learning based qualification comprises of eleven modules of study, covering ISO 9001, the application of quality management principles and the process of system implementation.

USD 2,985 Excluding Local Taxes

BSI Certificate in Occupational Health and Safety Management Systems

This distance learning qualification consists of eight modules of study. It provides an understanding of the structure, requirements and tools needed to implement an occupational health and safety management system.

USD 2,985 Excluding Local Taxes

BSI Certificate in Environmental Management Systems

Consisting of six modules of study this distance learning qualification follows the guidelines defined in BS 8555 – a phased approach to Environmental Management System implementation. The course also covers the understanding and application of ISO 14001.

USD 2,985 Excluding Local Taxes

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Management Systems Requirements

(High Level Structure)

Ensure the compliance, effectiveness and maintenance of your management systems in line with the new HLS requirements. Organizations around the world recognize the value of using management systems (MS) to control business risk and contribute value. Utilizing the new unifying and agreed high level structure (HLS), BSI has developed many courses that explore the principles and requirements of the HLS, and its benefits to organizations.

Management Systems Auditee

This one day course will focus on the knowledge and awareness that employees need to have in order to fulfill the organization's and assessment objectives.

MONTH	DAY	LOCATION
Feb	4	Dubai, UAE
May	13	Dubai, UAE
Aug	12	Dubai, UAE
Nov	4	Dubai, UAE

1 day **USD 1,145** Excluding Local Taxes

Management Systems Compliance and Effectiveness

This course will concentrate on the critical areas within the management systems that allow organizations to maintain better control on compliance.

MONTH	DAY	LOCATION
Feb	5-6	Dubai, UAE
May	14-15	Dubai, UAE
Aug	13-14	Dubai, UAE
Nov	5-6	Dubai, UAE

2 days **USD 1,875** Excluding Local Taxes

Management System Leadership Requirements

This course will focus on top management where their role and responsibilities is the key to having a strong and stable management system.

MONTH	DAY	LOCATION
Feb	8	Dubai, UAE
May	17	Dubai, UAE
Aug	16	Dubai, UAE
Nov	8	Dubai, UAE

1 day **USD 1,145** Excluding Local Taxes

Management System: Organization's Context, Risks and Controls

An important tool for an organization to achieve its business aims is implementing an ISO management system. For an organization to realize the intended outcome of a management system it has to tailor the requirements to their context. Then establish & implement the necessary controls in order to achieve the objectives.

MONTH	DAY	LOCATION
Feb	7	Dubai, UAE
May	16	Dubai, UAE
Aug	15	Dubai, UAE
Nov	7	Dubai, UAE

1 day **USD 1,145** Excluding Local Taxes

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What is Six Sigma?

Six Sigma is a systematic approach to process improvement that focuses on the customer. This process can be applied to Service, Manufacturing and Design. Six Sigma uses statistical tools and techniques to analyse and improve processes. The core of Six Sigma drives continual improvement, a philosophy that is the foundation of all management systems and any business that wants to grow and progress for the future. Six Sigma is the relentless effort to continuously reduce process and product variation.

Lean Six Sigma White Belt: Introduction to Lean Six Sigma

Get an overview of Six Sigma tools and systems, including its background and belt qualifications. And learn to evaluate your own organization so you can prepare to make changes for the better with the Define, Measure, Analyze, Improve and Control (DMAIC) method.

MONTH	DAY	LOCATION
May	13	Dubai
Nov	4	Dubai

1 day **USD 1,550** Excluding Local Taxes

Lean Six Sigma Yellow Belt: Structured Problem Solving

As a Yellow Belt you will have a good introduction to the Six Sigma theory and be able to contribute to Green Belt projects within your organization.

MONTH	DAY	LOCATION
May	14	Dubai
Nov	5	Dubai

1 day **USD 1,550** Excluding Local Taxes

Lean Six Sigma Foundation Green Belt: Foundations of Continual Improvement

This course provides a thorough understanding of the fundamental tools, techniques and project management structure for delivering lean six sigma improvements.

MONTH	DAY	LOCATION
May	15-16	Dubai
Nov	6-7	Dubai

2 days **USD 3,100** Excluding Local Taxes

Six Sigma Green Belt (ISO 18404)

Become an expert in Lean tools, using them to continually drive performance. Gain in-depth knowledge of the Define, Measure, Analyse, Improve and Control (DMAIC) method and quickly solve the problems that prevent efficiency.

MONTH	DAY	LOCATION
May	20-22	Dubai
Nov	11-13	Dubai

3 days **USD 4,650** Excluding Local Taxes

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What is Six Sigma?

Change Manager (ISO 18404): Foundations of Leading Organizational Change

This course provides you with required skills and understanding of how change should be planned, managed and controlled in organizations.

MONTH	DAY	LOCATION
May	23-24	Dubai
Nov	14-15	Dubai

2 days **USD 3,100** Excluding Local Taxes

Lean Practitioner

For senior managers wanting a more in-depth understanding of Lean methodologies. Our four-day course teaches you how to evaluate organizational readiness, identify potential benefits, prepare a business case and plan an effective deployment strategy.

MONTH	DAY	LOCATION
May	20-22	Dubai
Nov	11-13	Dubai

3 days **USD 4,650** Excluding Local Taxes

Through our SIX SIGMA courses BSI provides a comprehensive approach to growth by empowering people through continual development and by harnessing skills that can give your business greater productivity in the long-term.



Need a course
but don't see
it here?

Call one of our training specialists at +971 4 336 4917 to discuss your training requirements.

We might be able to customize a course for you.

Testimonial

“I am truly amazed at the impact this course has had on the manufacturing team in particular. Our Production Manager fully led the factory layout which was completed last month and having her and her team taking the lead was a key outcome that I wanted from the course. I think you would be impressed by the change. The cultural change was also a key outcome that has been achieved. The team have a clear vision where they want to get to. They have really embraced VSM and are very proud of their achievements. In summary, a big success.”

Yalchin Nuraliyev, HSSE Manger—Chad Weatherford Drilling International



Quality Management

ISO 9001:2015

Our ISO 9001 training will provide you with an awareness of quality management systems, tools and techniques for implementation and how to audit against the requirements of the standard.

ISO 9001:2015 Requirements

Identify the structure and requirements of an effective QMS and what this means for you.

MONTH	DAY	LOCATION
Jan	14	Dubai, UAE
Mar	4	Dubai, UAE
May	13	Dubai, UAE
Sep	2	Dubai, UAE
Nov	4	Dubai, UAE

1 day **USD 795** Excluding Local Taxes

ISO 9001:2015 Implementation

Develop the knowledge and skills required to implement and ISO 9001:2015 QMS to help your business consistently deliver and drive continual improvement in your products and services.

MONTH	DAY	LOCATION
Jan	15-16	Dubai, UAE
Mar	5-6	Dubai, UAE
May	14-15	Dubai, UAE
Sep	3-4	Dubai, UAE
Nov	5-6	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

ISO 9001:2015 Internal Auditor

This course will help you gain confidence in planning and performing an effective audit, develop auditing skills with the internationally recognized ISO 9001:2015 and boost your internal audit capabilities.

MONTH	DAY	LOCATION
Jan	17-18	Dubai, UAE
Mar	7-8	Dubai, UAE
May	16-17	Dubai, UAE
Sep	5-6	Dubai, UAE
Nov	7-8	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

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ISO 9001:2015 Lead Auditor IRCA Certified (A17955)



Gain the confidence to effectively audit a quality management system (QMS) in accordance with internationally recognized best practice techniques with this Five day course. Demonstrate your commitment to quality by transforming existing auditor skills to ISO 9001:2015. Consolidate your expertise with the latest developments and contribute to the continuous improvement of the business.

MONTH	DAY	LOCATION
Jan	21-25	Dubai, UAE
Feb	25-Mar 1	Ras Al Khaimah, UAE
Mar	11-15	Dubai, UAE
Apr	29-May 3	Umm Al Qwain, UAE
May	20-24	Dubai, UAE
Jun	10-14	Fujairah, UAE
Jul	22-26	Sharjah, UAE
Aug	26-30	Dubai, UAE
Sep	16-20	Dubai, UAE
Oct	21-25	Ras Al Khaimah, UAE
Nov	11-15	Dubai, UAE
Dec	9-13	Dubai, UAE

5 days **USD 3,185** Excluding Local Taxes

Testimonial

“I highly recommend BSI for any one who is interested to attend a course with them.”

Mubarak Al Suti
GCC Statistical Center



ISO 9001:2015 Lead Implementer

Gain an in-depth knowledge of the requirements of ISO 9001 and develop the confidence to apply this knowledge within your organization.

MONTH	DAY	LOCATION
Jan	28-Feb 1	Dubai, UAE
Mar	18-22	Dubai, UAE
May	27-31	Dubai, UAE
Sep	23-27	Dubai, UAE
Nov	25-29	Dubai, UAE

5 days **USD 3,185** Excluding Local Taxes

ISO 9001:2015 Transition Requirements

Learn what you need to know about transitioning to the new ISO 9001:2015 Quality Management Systems standard.

MONTH	DAY	LOCATION
February	11	Dubai, UAE
May	7	Dubai, UAE

1 day **USD 795** Excluding Local Taxes

ISO 9001:2015 Transition and Implementing Changes

Ease your transition to ISO 9001:2015 by identifying the core changes to the new standard. Enhance your knowledge of the amended requirements and learn to develop an action plan that will assist the implementation of changes within your organization.

MONTH	DAY	LOCATION
February	11-12	Dubai, UAE
May	7-8	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

ISO 9001:2015 Auditor Transition IRCA Certified (A17863) - Upgrade



Demonstrate commitment to best practice by transforming existing auditor skills to ISO 9001:2015. Consolidate your expertise with the latest developments and drive efficiency in line with the new standard.

MONTH	DAY	LOCATION
February	13-14	Dubai, UAE
May	9-10	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

Benefits of a Quality Management System

The top benefits our clients have identified include:

Better products and services



66%
Improving your products and services

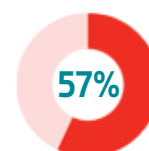


60%
Reducing the likelihood of mistakes

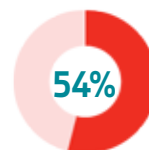
Better for Business



Inspiring trust in your business



Attracting new customers



Increases your competitive edge

Follow us on   



Integrated Management



PAS 99:2012

PAS 99 is the world's first specification for integrated management systems. Many of our customers asked for one framework to manage all of their certified systems. So we developed PAS 99 using the ISO guide for writing management system standards – giving you a world-class framework to work with. Integrated Management Certification shows the world that you're meeting all your responsibilities, as well as giving confidence to potential customers, suppliers, investors and stakeholders. It can save you money and make a real difference to your business' bottom line.

PAS 99:2012 Implementation

Discover the benefits of streamlining and simplifying all your standards frameworks with PAS 99 to achieve greater transparency across your business.

MONTH	DAY	LOCATION
Feb	18-19	Dubai, UAE
Apr	15-16	Dubai, UAE
Jun	10-11	Dubai, UAE
Aug	12-13	Dubai, UAE
Oct	7-8	Dubai, UAE
Dec	9-10	Dubai, UAE

2 days

USD 1,970 Excluding Local Taxes

PAS 99:2012 Internal Auditor

This course will guide you step by step through planning, delivering and reporting on an internal audit, as well as recommending follow up actions.

MONTH	DAY	LOCATION
Feb	20-22	Dubai, UAE
Apr	17-19	Dubai, UAE
Jun	12-14	Dubai, UAE
Aug	14-16	Dubai, UAE
Oct	9-11	Dubai, UAE
Dec	11-13	Dubai, UAE

3 days

USD 2,645 Excluding Local Taxes

Testimonial

“The training was very absorbing with tutor using various trick making the training itself not boring. Training facilities and materials were very well organized. Having been through many trainings this one was the best and I enjoyed it very much. I'm glad to have the training done with BSI.”

Yalchin Nuraliyev, HSSE Manger—Chad Weatherford Drilling International



Other Courses

Advanced Auditing Skills

Build on your auditing skills and help your business meet objectives across all management systems. Learn how to identify opportunities for improvement and manage the entire audit process.

MONTH	DAY	LOCATION
Mar	25	Dubai, UAE
Jun	10	Dubai, UAE
Sep	23	Dubai, UAE
Dec	9	Dubai, UAE

1 day **USD 795** Excluding Local Taxes

Corrective and Preventive Actions (CAPA)

This course provides you with a thorough understanding of "Corrective Action" and "Preventive Action."

MONTH	DAY	LOCATION
Mar	28-29	Dubai, UAE
Jun	13-14	Dubai, UAE
Sep	26-27	Dubai, UAE
Dec	12-13	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

Root Cause Analysis (RCA)

Understand how to conduct a root cause analysis and Develop continuous improvement that provides ongoing future benefits to your company's growth and success.

MONTH	DAY	LOCATION
Mar	26-27	Dubai, UAE
Jun	11-12	Dubai, UAE
Sep	24-25	Dubai, UAE
Dec	10-11	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

Testimonial

“Looking at the way Jalal delivered this course, if all BSI tutors are this good, I will be looking forward to attending courses delivered by BSI. My learning curve is very steep. Thank you.”

Olabanji Orola
Baruch Training Edge Limited

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Asset Management

ISO 55001:2014

ISO 55001 supports optimization of assets and reduces the overall cost of ownership while helping you to meet the necessary performance and safety requirements.

Fundamentals of Asset Management

This interactive course starts with an overview of asset management, what it is and what it can do for an organization.

MONTH	DAY	LOCATION
Jan	8-9	Dubai, UAE
Apr	9-10	Dubai, UAE
Jul	2-3	Dubai, UAE
Oct	1-2	Dubai, UAE

2 days **USD 1,970** Excluding Local Taxes

ISO 55001:2014 Requirements

The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

MONTH	DAY	LOCATION
Jan	10	Dubai, UAE
Apr	11	Dubai, UAE
Jul	4	Dubai, UAE
Oct	3	Dubai, UAE

1 day **USD 1,205** Excluding Local Taxes

ISO 55001:2014 Key Aspects of Auditing

This innovative one-day course provides a solid foundation in key aspects of the audit process.

MONTH	DAY	LOCATION
Jan	11	Dubai, UAE
Apr	12	Dubai, UAE
Jul	5	Dubai, UAE
Oct	4	Dubai, UAE

1 day **USD 1,205** Excluding Local Taxes

Benefits of ISO 55001



Improve financial reporting



Significant cost savings



Improved regulatory compliance



Increased resilience and system reliability



An enhanced reputation





Laboratory Accreditation

ISO/IEC 17025:2017

Laboratory accreditation confirms that you have the correct quality system and you can achieve all of this by choosing from our range of ISO/IEC 17025 courses.

ISO/IEC 17025:2017 Introduction, Implementation and Internal Auditor

Learn everything you need to know about ISO17025 laboratory accreditation. We'll take you through every stage of the certification journey on our ISO 17025 Introduction, Implementation and Internal Auditor training course.

MONTH	DAY	LOCATION
Jan	21-25	Dubai, UAE
Mar	11-15	Dubai, UAE
May	13-17	Dubai, UAE
Jul	15-19	Dubai, UAE
Sep	23-27	Dubai, UAE
Nov	4-8	Dubai, UAE

5 days **USD 3,525** Excluding Local Taxes

ISO/IEC 17025:2017 Auditor Team Leader

Understand effective quality control and get in-depth knowledge of the standard to lead your team towards ISO 17025 accreditation, and take on the role of auditor to maintain compliance.


MONTH	DAY	LOCATION
Jan	28-Feb 1	Dubai, UAE
Mar	18-22	Dubai, UAE
May	20-24	Dubai, UAE
Jul	22-26	Dubai, UAE
Sep	30-Oct 4	Dubai, UAE
Nov	11-15	Dubai, UAE
Dec	16-20	Dubai, UAE

5 days **USD 3,525** Excluding Local Taxes



In-house Training

Discuss your product development in confidential surroundings by opting for tailored in-house training

Follow us on   



Medical Devices

ISO 13485:2016 & CE Marking

Our ISO 13485 quality management training will help you to demonstrate your ability to provide medical devices and related services that consistently meet customer requirements and regulatory requirements.

ISO 13485:2016 Requirements

Discover ISO 13485 and how it can improve your business. Find out how the standard impact the development and production of medical devices.

MONTH	DAY	LOCATION
Feb	11	Dubai, UAE
May	13	Dubai, UAE
Aug	5	Dubai, UAE
Nov	4	Dubai, UAE

1 day **USD 1,645** Excluding Local Taxes

ISO 13485:2016 Implementation

Discover step by step how to design, plan and put in place your own ISO 13485 and make sure your devices meets quality expectations.

MONTH	DAY	LOCATION
Feb	12-13	Dubai, UAE
May	14-15	Dubai, UAE
Aug	6-7	Dubai, UAE
Nov	5-6	Dubai, UAE

2 days **USD 3,285** Excluding Local Taxes

ISO 13485:2016 Internal Auditor

The course covers the planning, preparation, conducting, reporting and closure of internal audits.

MONTH	DAY	LOCATION
Feb	14-15	Dubai, UAE
May	16-17	Dubai, UAE
Aug	8-9	Dubai, UAE
Nov	7-8	Dubai, UAE

2 days **USD 3,285** Excluding Local Taxes

ISO 13485:2016 Auditor/Lead Auditor IRCA Certified (A18190)



Learn about the concepts of medical devices risk management (ISO 14971) and its integration with the audit approach.

MONTH	DAY	LOCATION
Feb	18-22	Dubai, UAE
May	20-24	Dubai, UAE
Aug	12-16	Dubai, UAE
Nov	11-15	Dubai, UAE

5 days **USD 7,500** Excluding Local Taxes

Introduction to CE Marking

Gain an introduction to the Medical Device Directives (MDD, AIMDD, IVDD) and cover their background and key features.

MONTH	DAY	LOCATION
Feb	25	Dubai, UAE
May	27	Dubai, UAE
Aug	19	Dubai, UAE
Nov	18	Dubai, UAE

1 day **USD 2,645** Excluding Local Taxes

Medical Devices CE Marking

Examine European medical devices regulatory and standards principles, focusing on sound implementation of the regulatory requirements.

MONTH	DAY	LOCATION
Feb	26-28	Dubai, UAE
May	28-30	Dubai, UAE
Aug	20-21	Dubai, UAE
Nov	19-21	Dubai, UAE

3 days **USD 4,435** Excluding Local Taxes



Innovation Management System

PD CEN/TS 16555:2013

Innovation management system is a new theme that enables organization to grow & be more creative & profitable. it involves the way you implement new ideas and how you shape the culture to sustain the creation of those ideas.

Innovation Management System Monitoring and Measurement (PD CEN/TS 16555:2013)

This course will concentrate on the critical areas within management systems that allow organizations to maintain better control. And provides a road-map to the effectiveness of your innovation management systems.

MONTH	DAY	LOCATION
Jan	31	Dubai, UAE
Mar	14	Dubai, UAE
May	9	Dubai, UAE
Jul	4	Dubai, UAE
Sep	5	Dubai, UAE
Nov	7	Dubai, UAE

1 day **USD 1,085** Excluding Local Taxes

Innovation Management System Implementation (PD CEN/TS 16555:2013)

This course will guide organizations to design, plan, implement and maintain a framework for systematic innovation management practices, based on Innovation Management System (IMS) standard.

MONTH	DAY	LOCATION
Jan	29-30	Dubai, UAE
Mar	12-13	Dubai, UAE
May	7-8	Dubai, UAE
Jul	2-3	Dubai, UAE
Sep	3-4	Dubai, UAE
Nov	5-6	Dubai, UAE

2 days **USD 1,875** Excluding Local Taxes

Innovation Management System – Management Briefing Workshop (PD CEN/TS 16555:2013)

The workshop will focus on the leadership requirements in line with the management systems, the empowerment that allows organizations to maintain better control and creating the right innovation environment.


MONTH	DAY	LOCATION
Jan	28	Dubai, UAE
Mar	11	Dubai, UAE
May	6	Dubai, UAE
Jul	1	Dubai, UAE
Sep	2	Dubai, UAE
Nov	4	Dubai, UAE

4 hours **USD 1,085** Excluding Local Taxes

Testimonial

“I would like to take this opportunity to thank all representative of BSI who made the process of this course smooth and efficient.”

Mohamed Abdulla Alsuraihi
Department of Economic Development

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Building Information Modeling BIM

Building Information Modeling (BIM) is more than just working in a digital environment. It's about ensuring teams have the relevant knowledge and capabilities to achieve best practice and the continued drive to commit to it.

BIM Fundamentals

Gain a detailed understanding of the key drivers, requirements and strategic alignment needed to deliver Building Information and more. Modeling (BIM) and how it allows you to achieve a faster, more efficient delivery of infrastructure.

MONTH	DAY	LOCATION
Feb	11-12	Dubai, UAE
May	6-7	Dubai, UAE
Aug	5-6	Dubai, UAE
Nov	4-5	Dubai, UAE

2 days **USD 2,120** Excluding Local Taxes

BIM Implementation

Develop the knowledge and skill required to implement Building Information Modeling (BIM) across your organization and supply chain.

MONTH	DAY	LOCATION
Feb	18	Dubai, UAE
May	13	Dubai, UAE
Aug	12	Dubai, UAE
Nov	11	Dubai, UAE

1 day **USD 1,380** Excluding Local Taxes

BIM Fundamental and Implementation

Gain a detailed understanding of the key requirements and strategic alignment needed to deliver Building Information Modeling (BIM). This course will help you gain the knowledge and skills required to effectively implement BIM across your organizational and supply chain.

MONTH	DAY	LOCATION
Feb	13-15	Dubai, UAE
May	8-10	Dubai, UAE
Aug	7-9	Dubai, UAE
Nov	6-8	Dubai, UAE

3 days **USD 2,860** Excluding Local Taxes

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BIM Processes and Procedures

Building Information Modeling (BIM) is changing how buildings and infrastructure are planned, designed, built and managed. Grasp the key processes and procedures of delivering successful build projects.

MONTH	DAY	LOCATION
Feb	19-20	Dubai, UAE
May	14-15	Dubai, UAE
Aug	13-14	Dubai, UAE
Nov	12-13	Dubai, UAE

2 days **USD 2,120** Excluding Local Taxes

BIM Information Management

Learn how to effectively manage information across all stages of construction projects utilizing Building Information Modeling (BIM).

MONTH	DAY	LOCATION
Feb	21-22	Dubai, UAE
May	16-17	Dubai, UAE
Aug	15-16	Dubai, UAE
Nov	14-15	Dubai, UAE

2 days **USD 2,120** Excluding Local Taxes



Anti-Bribery Management Systems



ISO 37001:2016

An anti-bribery management system (ABMS) will provide your organization with a framework for prohibiting, preventing, detecting, reporting and dealing with any bribery that does occur.

ISO 37001:2016 Anti-bribery Management System Requirements

Gain an understanding of effective anti-bribery management, by using a systematic framework to identify bribery risk and implement controls to manage it.

MONTH	DAY	LOCATION
Feb	4	Dubai, UAE
May	6	Dubai, UAE
Aug	5	Dubai, UAE
Nov	4	Dubai, UAE

1 day **USD 1,970** Excluding Local Taxes

ISO 37001:2016 Anti-bribery Management System Implementing

This course is aimed at assisting organizations implement an ISO 37001 ABMS, using a combination of practical exercises, toolkit, and class discussions.

MONTH	DAY	LOCATION
Feb	5-6	Dubai, UAE
May	7-8	Dubai, UAE
Aug	6-7	Dubai, UAE
Nov	5-6	Dubai, UAE

2 days **USD 2,645** Excluding Local Taxes

ISO 37001:2016 Anti-bribery Management System Internal Auditor

This course provides guidance and practical experience in planning, executing and reporting an internal audit when monitoring the effectiveness and conformity of the Anti-bribery Management System ISO 37001.


MONTH	DAY	LOCATION
Feb	7-8	Dubai, UAE
May	9-10	Dubai, UAE
Aug	8-9	Dubai, UAE
Nov	7-8	Dubai, UAE

2 days **USD 2,645** Excluding Local Taxes

Testimonial

“Thic class was great - very thorough - instructor was very knowlegeable with all the current changes to all the standards and more importantly patient.”

Kelly Rump
GAC Bunker Fuels Limited
(DMCC)

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Risk Management

ISO 31000:2009

Organizations that manage risks effectively are more likely to protect themselves and succeed in growing their business. By implementing the principles and guidelines of BS ISO 31000 in your Organization, you'll be able to improve operational efficiency, governance and stakeholder confidence, while minimising losses.

ISO 31000 Understanding

Understanding risk management will provide the foundation you require to start managing your organization's risks effectively and describe the fundamentals, key principles and application of risk management to your organization.

MONTH	DAY	LOCATION
Jan	9	Dubai, UAE
Mar	6	Dubai, UAE
May	1	Dubai, UAE
Jul	3	Dubai, UAE
Sep	9	Dubai, UAE
Nov	18	Dubai, UAE

1 day **USD 1,205** Excluding Local Taxes

ISO 31000 Principles and Guidelines

This two-day course on understanding and implementing a risk management framework based on the ISO/IEC 31000 standard will provide you with the knowledge and skill to effectively start managing your organization's risks.

MONTH	DAY	LOCATION
Jan	10-11	Dubai, UAE
Mar	7-8	Dubai, UAE
May	2-3	Dubai, UAE
Jul	4-5	Dubai, UAE
Sep	10-11	Dubai, UAE
Nov	19-20	Dubai, UAE

2 days **USD 1,970** Excluding Local Taxes

Testimonial

“The attendees and I wish to inform you that we are thankful for the time that Mr Amjad made available to us and for his valuable input.

The workshop was informative and an opportunity to have a fresh view on Risk Management from different angles.”

**Attendee,
ISO 31000 workshop**

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Information Security

ISO/IEC 27001:2013

Threats to valuable customer data and business information are now more prevalent than ever. With our information security management training you'll gain confidence in the protection of your company's data.

ISO/IEC 27001:2013 Requirements

Gain an overview of effective information security management systems for managers, IT professionals and those involved with information security.

MONTH	DAY	LOCATION
Jan	21	Dubai, UAE
Mar	18	Dubai, UAE
May	20	Dubai, UAE
Jul	15	Dubai, UAE
Sep	23	Dubai, UAE
Nov	11	Dubai, UAE

1 day **USD 1,205** Excluding Local Taxes

ISO/IEC 27001:2013 Implementation

Helps delegates understand the requirements of ISO/IEC 27001. It covers the fundamental disciplines needed and the methods that should be applied when implementing the standard.

MONTH	DAY	LOCATION
Jan	21-23	Dubai, UAE
Mar	18-20	Dubai, UAE
May	20-22	Dubai, UAE
Jul	15-17	Dubai, UAE
Sep	23-25	Dubai, UAE
Nov	11-13	Dubai, UAE

3 days **USD 2,645** Excluding Local Taxes

ISO/IEC 27001:2013 Lead Implementer

Discover more about the methodology and tools to fully lead the implementation of an Information Security Management System.

MONTH	DAY	LOCATION
Jan	21-25	Dubai, UAE
Mar	18-22	Dubai, UAE
May	20-24	Dubai, UAE
Jul	15-19	Dubai, UAE
Sep	23-27	Dubai, UAE
Nov	11-15	Dubai, UAE
Dec	9-13	Dubai, UAE

5 days **USD 3,525** Excluding Local Taxes

ISO/IEC 27001:2013 Internal Auditor

Develop a solid foundation in all aspects of the audit process to identify potential and actual security weaknesses.

MONTH	DAY	LOCATION
Jan	24-25	Dubai, UAE
Mar	21-22	Dubai, UAE
May	23-24	Dubai, UAE
Jul	18-19	Dubai, UAE
Sep	26-27	Dubai, UAE
Nov	14-15	Dubai, UAE

2 days **USD 1,970** Excluding Local Taxes

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ISO/IEC 27001:2013 Auditor/Lead Auditor IRCA Certified (A17287)



This five-day intensive course trains ISMS auditors to lead, plan, manage and implement an Audit Plan. It also empowers them to give practical help and information to those who are working towards certification and also provides the knowledge and skill required to carry out 2nd party auditing (suppliers and subcontractors).

MONTH	DAY	LOCATION
Jan	28-Feb 1	Dubai, UAE
Mar	25-29	Dubai, UAE
May	27-31	Dubai, UAE
Jul	22-26	Dubai, UAE
Sep	30-Oct 4	Dubai, UAE
Nov	25-29	Dubai, UAE
Dec	16-20	Dubai, UAE

5 days **USD 3,525** Excluding Local Taxes

Information Security Controls for Cloud Services Training Course (ISO/IEC 27017:2015)

As technology advances and organizations increase their use of cloud services, the requirement to have more specific cloud security controls in place is critical.

While using a cloud service can often increase information security risks, many of the ISO/IEC 27001 controls highlight responsibilities for either a cloud service customer, or the cloud service provider. ISO/IEC 27017 is a code of practice, which provides guidance on these controls and helps you focus on the more specific risks associated with cloud services as a customer or provider. Learn how to recognize and select the appropriate ISO/IEC 27017:2015 controls to manage cloud service risks, as identified in your ISO/IEC 27001 Information Security Management System (ISMS) risk assessment.

MONTH	DAY	LOCATION
Mar	4-5	Dubai, UAE
Jun	18-19	Dubai, UAE
Sep	2-3	Dubai, UAE
Dec	3-4	Dubai, UAE

2 days **USD 2,365** Excluding Local Taxes

We deliver training for the below courses:

ISO/IEC 27004:2009	Information security management Measurement
ISO/IEC 27005:2011	Information security risk management
ISO/IEC 27014:2013	Information Technology Security Techniques - Governance of Information Security
ISO/IEC TR 27015:2012	Information security management guidelines for financial services
ISO 27799:2008	Health informatics — Information security management in health using ISO/IEC 27002
ISO 19600:2014	Compliance management systems – Guidelines (Refer to Business Continuity)

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Cyber Security

NEW COURSES

Today, in this highly interconnected world, protecting information is increasingly important. Organizations need to ensure they secure personal records and commercially sensitive information from business risk and vulnerabilities. With our range of information security training courses we can help you get the knowledge and skills you need to build resilience around your information security management.

Certified Information Systems Security Professional (CISSP)

If you're building a career in information security then Certified Information Systems Security Professional (CISSP) is the must-have qualification to help you progress. It is a globally recognized standard (ISO/IEC 17024) that demonstrates your competence as an IT professional. Covering topics including cloud computing, mobile security, application development security, and risk management, you will gain the knowledge to best manage information security issues back in your organization.

MONTH	DAY	LOCATION
Apr	8-12	Dubai, UAE
Aug	12-16	Dubai, UAE
Nov	11-15	Dubai, UAE

5 days **USD 3,580** Excluding Local Taxes

Certified Information Security Manager

Enhance your career with our Certified Information Security Manager (CISM) training course. With recent independent studies consistently ranking CISM as one of the highest paying and sought after IT certifications, it's a great course to help with your professional development. Plus it provides executive management with assurance that you have the required experience to provide effective security management and consulting services.

MONTH	DAY	LOCATION
Apr	22-25	Dubai, UAE
Aug	26-29	Dubai, UAE
Nov	25-28	Dubai, UAE

4 days **USD 2,760** Excluding Local Taxes

Certified Information Systems Auditor (CISA)

Get global recognition as a professional information systems expert with our intensive 4 day Certified Information Systems Auditor (CISA) course. You'll also get the knowledge, skills and best practices to successfully audit, control and secure your information system.

MONTH	DAY	LOCATION
Apr	15-18	Dubai, UAE
Aug	19-22	Dubai, UAE
Nov	18-21	Dubai, UAE

4 days **USD 2,760** Excluding Local Taxes

Fundamentals of Blockchain

The training will empower attendees to make more informed decisions, and support their ability to discuss and delegate on the technology and aid in developing a comprehensive understanding of the potential of this new technology.

MONTH	DAY	LOCATION
Jan	14	Dubai, UAE
Mar	18	Dubai, UAE
May	20	Dubai, UAE
Jul	15	Dubai, UAE
Sep	16	Dubai, UAE
Nov	18	Dubai, UAE

1 day **USD 755** Excluding Local Taxes

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Business Continuity

ISO 22301:2012

You'll learn how to put in place the necessary framework to protect critical business functions from the threats most likely to impact your organization, including staff not being able to make it into work in hazardous weather conditions to damage to your premises and IT system failure.

ISO 22301:2012 Requirements

Learn the key concepts of business continuity, understand the main benefits of a Business Continuity Management System (BCMS), and gain an overview of the requirements of ISO 22301.

MONTH	DAY	LOCATION
Feb	11	Dubai, UAE
Apr	15	Dubai, UAE
Jun	3	Dubai, UAE
Aug	5	Dubai, UAE
Oct	14	Dubai, UAE
Dec	9	Dubai, UAE

1 day **USD 1,205** Excluding Local Taxes

ISO 22301:2012 Implementation

Helps delegates understand the requirements of ISO 22301. It covers the fundamental disciplines needed and the methods that should be applied when implementing BCMS.

MONTH	DAY	LOCATION
Feb	12-13	Dubai, UAE
Apr	16-17	Dubai, UAE
Jun	4-5	Dubai, UAE
Aug	6-7	Dubai, UAE
Oct	15-16	Dubai, UAE
Dec	10-11	Dubai, UAE

2 days **USD 1,970** Excluding Local Taxes,

ISO 22301:2012 Lead Implementer

Learn how to establish a business continuity management system within your organization and clarify roles and responsibilities during disruption.

MONTH	DAY	LOCATION
Feb	18-22	Dubai, UAE
Apr	22-26	Dubai, UAE
Jun	10-14	Dubai, UAE
Aug	12-16	Dubai, UAE
Oct	21-25	Dubai, UAE
Dec	16-20	Dubai, UAE

5 days **USD 3,525** Excluding Local Taxes

ISO 22301:2012 Internal Auditor

Learn how to conduct an internal audit of your BCMS to the requirements of ISO 22301. Establish the effectiveness of your system and gain valuable insight into the operations of your organization.

MONTH	DAY	LOCATION
Feb	14-15	Dubai, UAE
Apr	18-19	Dubai, UAE
Jun	6-7	Dubai, UAE
Aug	8-9	Dubai, UAE
Oct	17-18	Dubai, UAE
Dec	12-13	Dubai, UAE

2 days **USD 1,970** Excluding Local Taxes

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ISO 22301:2012 Auditor/Lead Auditor IRCA Certified: (A17456)



Ensure excellence in business continuity management by leading independent audits, managing auditing teams at each stage of the audit process.

As an ISO 22301 lead auditor your findings can make sure business continuity management systems provide the capability to deal with disruptions to your organisation.

MONTH	DAY	LOCATION
Feb	25-Mar 1	Dubai, UAE
Apr	29-May 3	Dubai, UAE
Jun	24-28	Dubai, UAE
Aug	26-30	Dubai, UAE
Oct	28-Nov 1	Dubai, UAE
Dec	23-27	Dubai, UAE

5 days **USD 3,525** Excluding Local Taxes

Business Impact Analysis (BIA) Training Course

This course enables delegates to understand the principles and practices of Business Impact Analysis and apply these in order to inform organizations regarding resilience and recovery strategies.

MONTH	DAY	LOCATION
Apr	11	Dubai, UAE
Aug	19	Dubai, UAE
Oct	10	Dubai, UAE

1 day **USD 1,205** Excluding Local Taxes

Business Continuity Plans (BCP) Principles and Practices Training Course



This course enables you to understand the principles and practices of Business Continuity Plans. Identify where they are applicable and where they are not. You will have the skills to construct a BCP that's relevant to your situation.

MONTH	DAY	LOCATION
Apr	12	Dubai, UAE
Aug	20	Dubai, UAE
Oct	11	Dubai, UAE

1 day **USD 1,205** Excluding Local Taxes

We deliver training for the below courses:

ISO 22317	Societal Security - Guidelines for business impact analysis
ISO 22320:2011	Societal Security Emergency Management
ISO 22398:2013	Societal Security Guidelines for Exercises
IEC 31010:2009	Risk Management Risk Assessment techniques
BS 65000:2014	Guidance on Organizational resilience
ISO 19600:2014	Compliance Management Systems - Guidelines

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IT Service Management



ISO/IEC 20000:2011

Customer satisfaction is at the forefront of efficient IT service management and Information and Communications technology (ICT) continuity is fundamental to the success of any business reliant on IT services.

ISO/IEC 20000:2011 Requirements

Understand how applying the ISO 20000 standard to your organization can deliver value to your customers and employees - helping to improve performance and meet business objectives.

MONTH	DAY	LOCATION
Mar	11	Dubai, UAE
Jun	3	Dubai, UAE
Sep	16	Dubai, UAE
Dec	9	Dubai, UAE

1 day **USD 1,205** Excluding Local Taxes

ISO/IEC 20000:2011 Implementation

This course can help you find out what it takes to deliver world class IT service management from planning and implementing to monitoring performance.

MONTH	DAY	LOCATION
Mar	12-13	Dubai, UAE
Jun	4-5	Dubai, UAE
Sep	17-18	Dubai, UAE
Dec	10-11	Dubai, UAE

2 days **USD 1,970** Excluding Local Taxes

ISO/IEC 20000:2011 Internal Auditor

This is an intensive two-day course for the Internal Auditor based on the requirements of ISO/IEC 20000 Information Technology – Service Management.

MONTH	DAY	LOCATION
Mar	14-15	Dubai, UAE
Jun	6-7	Dubai, UAE
Sep	19-20	Dubai, UAE
Dec	12-13	Dubai, UAE

2 days **USD 1,970** Excluding Local Taxes

ISO/IEC 20000:2011 Auditor/Lead Auditor IRCA Certified (A17452)



Take the step up and manage the entire audit process from planning to reporting and gain recognition as a qualified ISO 20000 experts.

MONTH	DAY	LOCATION
Mar	18-22	Dubai, UAE
Jun	10-14	Dubai, UAE
Sep	23-27	Dubai, UAE
Dec	16-20	Dubai, UAE

5 days **USD 3,525** Excluding Local Taxes

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performance



risk



sustainability

Occupational Health and Safety

ISO 45001

The world's first occupational health and safety international standard is currently being developed. It will help your organization provide a safe and healthy workplace for your workers and other people, prevent deaths, work-related injury and ill-health as well as continually improve OH&S performance. We offer different options to help you understand, migrate and implement ISO 45001.

ISO 45001 Requirements

Learn the key concepts of ISO 45001 and how to achieve the highest standard of working environment.

MONTH	DAY	LOCATION
Mar	11	Dubai, UAE
May	6	Dubai, UAE
Jul	1	Dubai, UAE
Sep	2	Dubai, UAE
Nov	4	Dubai, UAE

1 day **USD 795** Excluding Local Taxes

ISO 45001 Implementation

This comprehensive course helps delegates understand how to implement requirements of ISO 45001 in organizations.

MONTH	DAY	LOCATION
Mar	12-13	Dubai, UAE
May	7-8	Dubai, UAE
Jul	2-3	Dubai, UAE
Sep	3-4	Dubai, UAE
Nov	5-6	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

ISO 45001 Internal Auditor

Learn how to conduct effective audits of the ISO 45001 for those who have a good understanding of health and safety.

MONTH	DAY	LOCATION
Mar	14-15	Dubai, UAE
May	9-10	Dubai, UAE
Jul	4-5	Dubai, UAE
Sep	5-6	Dubai, UAE
Nov	7-8	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

ISO 45001 Auditor/Lead Auditor

Learn how to plan, conduct and lead effective audits based on ISO 45001 to ensure best practice and compliance with health and safety legislation.

MONTH	DAY	LOCATION
Mar	18-22	Dubai, UAE
May	13-17	Dubai, UAE
Jul	8-12	Dubai, UAE
Sep	9-13	Dubai, UAE
Nov	11-15	Dubai, UAE

5 days **USD 3,185** Excluding Local Taxes

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Occupational Health and Safety

OHSAS 18001:2007

Our BS OHSAS 18001 management system training will help you understand the principles of setting up a robust framework to manage all your health and safety needs, whatever the size and nature of your business.

OHSAS 18001:2007 Implementation

This comprehensive course helps delegates understand the requirements of BS OHSAS 18001.

MONTH	DAY	LOCATION
Jan	24-25	Dubai, UAE
Mar	7-8	Dubai, UAE
May	2-3	Dubai, UAE
Jul	4-5	Dubai, UAE
Sep	9-10	Dubai, UAE
Nov	7-8	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

OHSAS 18001:2007 Auditor/Lead Auditor IRCA Certified (A17036)



Learn how to plan, conduct and lead effective audits based on BS OHSAS 18001 to ensure best practice and compliance with health and safety legislation.

MONTH	DAY	LOCATION
Jan	28-Feb 1	Dubai, UAE
Mar	11-15	Dubai, UAE
May	6-10	Dubai, UAE
Jul	8-12	Dubai, UAE
Sep	16-20	Dubai, UAE
Nov	11-15	Dubai, UAE

5 days **USD 3,185** Excluding Local Taxes

Benefits of a Occupational Health and Safety Management systems

The top benefits our clients have identified include:



79%

say it helps them comply with regulations



63%

say it helps them reduce the likelihood of mistakes



57%

say it inspires trust in their business






55%

say it helps reduce business risk



54%

say it helps protect their business

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Road Traffic Safety

ISO 39001:2012

The ISO 39001 courses are aimed at organizations of all types and sizes but will be of particular interest to those operating fleets of vehicles, road constructors and maintainers and organizations that create demand for road traffic, such as retailers and public services.

ISO 39001:2012 Requirements

Discover the key features and benefits of Road Traffic Safety (RTS) Management Systems and how it can help your organization achieve RTS results.

MONTH	DAY	LOCATION
Mar	18	Dubai, UAE
Jun	3	Dubai, UAE
Sep	16	Dubai, UAE
Dec	9	Dubai, UAE

1 day **USD 1,205** Excluding Local Taxes

ISO 39001:2012 Implementation

This comprehensive course covers all the fundamental disciplines needed and the methods that should be applied when implementing Road Traffic Safety (RTS) Management Systems.

MONTH	DAY	LOCATION
Mar	19-20	Dubai, UAE
Jun	4-5	Dubai, UAE
Sep	17-18	Dubai, UAE
Dec	10-11	Dubai, UAE

2 days **USD 1,970** Excluding Local Taxes

ISO 39001:2012 Internal Auditor

This course helps you learn how to conduct effective audits by using appropriate tools and techniques when auditing Road Traffic Safety (RTS) Management Systems.

MONTH	DAY	LOCATION
Mar	21-22	Dubai, UAE
Jun	6-7	Dubai, UAE
Sep	19-20	Dubai, UAE
Dec	12-13	Dubai, UAE

2 days **USD 1,970** Excluding Local Taxes

ISO 39001:2012 Lead Auditor

Gain the skills and knowledge to conduct and lead effective Road Traffic Safety (RTS) Management Systems audits to the requirements of ISO 39001.

MONTH	DAY	LOCATION
Mar	25-29	Dubai, UAE
Jun	10-14	Dubai, UAE
Sep	23-27	Dubai, UAE
Dec	16-20	Dubai, UAE

5 days **USD 3,525** Excluding Local Taxes

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Food Safety Management



ISO 22000

The growing number of national standards for food safety management has led to confusion. Consequently, there is a need for international harmonization and ISO aims to meet this need with ISO 22000. The standard intends to define the requirements for companies that desire to exceed the regulatory requirements for food safety.

Implementing a Food Safety Management System based on ISO 22000

Learn how to implement the food safety management standard ISO 22000 and achieve best practice through better communication and hazard control across your supply chain.

MONTH	DAY	LOCATION
Jan	21-22	Dubai, UAE
Apr	22-23	Dubai, UAE
Jul	22-23	Dubai, UAE
Oct	21-22	Dubai, UAE

2 days

USD 1,970 Excluding Local Taxes

FSSC 22000 Lead Auditor Course IRCA certified (A17416)



Gain the necessary knowledge and auditing skills to undertake, perform and lead first, second and third-party audits of Food Safety Management Systems against FSSC 22000.

MONTH	DAY	LOCATION
Jan	28- Feb 1	Dubai, UAE
Apr	29- May 3	Dubai, UAE
Jul	29- Aug 2	Dubai, UAE
Oct	28- Nov 1	Dubai, UAE

5 days

USD 3,525 Excluding Local Taxes

Testimonial

“I can honestly say it was the best course learning I have ever encountered. I learnt so much from you over the course of these 3 days. It was an absolute pleasure being taught by you and I hope that our paths cross again in the future when I attend more BSI courses.”

Kelly Rump
GAC Bunker Fuels Limited
(DMCC)

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performance



risk



sustainability



Effective Governance Management Systems

BS 13500:2013

It is increasingly obvious that society's expectations of organizational behaviors and performance, and thus "governance", are rising. This rise in expectations of partly in response to a steady flow of major incidents and perceived abuses of authority. However, the approach within this code of practice is based on the evidence that good governance positions organizations, and our society, for success. Therefore, the scope of this code goes beyond the avoidance or mitigation of problems.

Effective Governance Management Systems Requirements Training Course (BS 13500:2013)

Obtain a detailed understanding of the key terms, definitions and requirements of BS 13500:2013 and how the standard can help your organization to better meet customer needs.

MONTH	DAY	LOCATION
Jan	14	Dubai, UAE
Apr	22	Dubai, UAE
Jul	8	Dubai, UAE
Oct	14	Dubai, UAE

1 day **USD 1,145** Excluding Local Taxes

Effective Governance Management Systems Implementation (BS 13500:2013)

Develop the knowledge and skill required to implement an BS 13500:2013 Effective Governance Management System.

MONTH	DAY	LOCATION
Jan	15-16	Dubai, UAE
Apr	23-24	Dubai, UAE
Jul	9-10	Dubai, UAE
Oct	15-16	Dubai, UAE

2 days **USD 1,875** Excluding Local Taxes

Effective Governance Management Systems Internal Auditor BS (13500:2013)

Learn how to audit the processes of an BS 13500:2013 Effective Governance Management System.

MONTH	DAY	LOCATION
Jan	17-18	Dubai, UAE
Apr	25-26	Dubai, UAE
Jul	11-12	Dubai, UAE
Oct	17-18	Dubai, UAE

2 days **USD 1,875** Excluding Local Taxes

Effective Governance Management Systems Lead Auditor (BS 13500:2013)

Learn how to audit the processes of an BS 13500:2013 Effective Governance Management System.

MONTH	DAY	LOCATION
Jan	21-25	Dubai, UAE
Apr	29-May 3	Dubai, UAE
Jul	15-19	Dubai, UAE
Oct	21-25	Dubai, UAE

5 days **USD 3,355** Excluding Local Taxes

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NCEMA Courses

AE/SCNS/NCEMA 7000:2015

NCEMA Courses are designed to provide thorough understanding of Business Continuity Management (BCM). And cover the need for an organization to deliver its prioritized activities during an emergency or disruptive event, and the steps involved for recovery. They also provide participants with an understanding of the stages of the NCEMA BCM Action Model.

BCM Awareness Workshop under the UAE BCM Standard (AE / SCNS / NCEMA 7000:2015)

Gain advanced understanding of the NCEMA BCM Standard (AE/SCNS/NCEMA 7000:2015) and other relevant BCM regulations and guidelines.

MONTH	DAY	LOCATION
Mar	11	Dubai, UAE
May	13	Dubai, UAE
Jul	15	Dubai, UAE
Sep	16	Dubai, UAE
Nov	4	Dubai, UAE

1 day **USD 1,375** Excluding Local Taxes

BCM Implementer Training under the UAE BCM Standard (AE / SCNS / NCEMA 7000:2015)

Learn all the steps, develop necessary skills and expertise to implement and support BCM Program in an organization.

MONTH	DAY	LOCATION
Mar	18-22	Dubai, UAE
May	20-24	Dubai, UAE
Jul	22-26	Dubai, UAE
Sep	23-27	Dubai, UAE
Nov	11-15	Dubai, UAE

5 days **USD 4,025** Excluding Local Taxes



AE/SCNS/NCEMA 7000:2015

To know more about
NCEMA Course contact us
on bsi.me@bsigroup.com
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Environmental Management



ISO 14001:2015

The new standards are structured to ensure the management system is completely aligned with your organization's business strategies. Used as a business management tool, early transition allows you to embed healthy performance processes and start to see results earlier.

ISO 14001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015, and how the standard can help your organization to better meet its environmental obligations and commitments.

MONTH	DAY	LOCATION
Feb	4	Dubai, UAE
Apr	1	Dubai, UAE
Jun	3	Dubai, UAE
Aug	5	Dubai, UAE
Oct	7	Dubai, UAE
Dec	9	Dubai, UAE

1 day **USD 795** Excluding Local Taxes

ISO 14001:2015 Implementation

Develop the knowledge and skill required to implement an ISO 14001:2015 environmental management system (EMS).

MONTH	DAY	LOCATION
Feb	5-6	Dubai, UAE
Apr	2-3	Dubai, UAE
Jun	4-5	Dubai, UAE
Aug	6-7	Dubai, UAE
Oct	8-9	Dubai, UAE
Dec	10-11	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

ISO 14001:2015 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 14001:2015.

MONTH	DAY	LOCATION
Feb	7-8	Dubai, UAE
Apr	4-5	Dubai, UAE
Jun	6-7	Dubai, UAE
Aug	8-9	Dubai, UAE
Oct	10-11	Dubai, UAE
Dec	12-13	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

ISO 14001:2015 Lead Auditor IRCA Certified (A17903)



Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful environmental management systems audit.

MONTH	DAY	LOCATION
Feb	11-15	Dubai, UAE
Apr	8-12	Dubai, UAE
Jun	10-14	Dubai, UAE
Aug	12-16	Dubai, UAE
Oct	14-18	Dubai, UAE
Dec	16-20	Dubai, UAE

5 days **USD 3,185** Excluding Local Taxes

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performance



risk



sustainability



ISO 14001:2015 Lead Implementer

Gain an in-depth knowledge of the requirements of ISO 14001 and develop the confidence to apply this knowledge within your organization

MONTH	DAY	LOCATION
Feb	18-22	Dubai, UAE
Apr	15-19	Dubai, UAE
Jun	24-28	Dubai, UAE
Aug	26-30	Dubai, UAE
Oct	21-25	Dubai, UAE
Dec	23-27	Dubai, UAE

5 days **USD 3,185** Excluding Local Taxes

ISO 14001:2015 Transition Requirements

Learn what you need to know about transitioning to the new ISO 14001:2015 Environmental Management Systems standard.

January	8	Dubai, UAE
April	1	Dubai, UAE
July	2	Dubai, UAE

1 day **USD 795** Excluding Local Taxes

ISO 14001:2015 Transition and Implementing Changes

Enhance your knowledge of the amended requirements and learn to develop an action plan that will assist the implementation of changes within your organization.

MONTH	DAY	LOCATION
January	8-9	Dubai, UAE
April	2-3	Dubai, UAE
July	2-3	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

ISO 14001:2015 Auditor Transition IRCA certified (A17862) - Upgrade



Demonstrate commitment to best practice by transforming existing auditor skills to ISO 14001:2015. Consolidate your expertise with the latest developments and drive efficiency in line with the new standard.

MONTH	DAY	LOCATION
January	10-11	Dubai, UAE
April	4-5	Dubai, UAE
July	4-5	Dubai, UAE

2 days **USD 1,425** Excluding Local Taxes

Benefits of Environmental Management systems

The top benefits our clients have identified include:

Environmental improvements



57%
Waste defect reduction

Risk avoidance



48%
Protecting your business

Brand growth



52%
Increasing your competitive edge



76%
Regulatory and industry compliance



53%
Reducing business risk



60%
Inspiring trust in your business

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Energy Management

ISO 50001:2011

Our ISO 50001 energy management systems training will help you understand how to use, develop and manage policies and procedures to improve your energy efficiency, achieve targets, and reduce costs.

ISO 50001:2011 Implementation

Using a step-by-step process, this two-day course provides guidance on how to implement an ISO 50001 EnMS.

MONTH	DAY	LOCATION
Feb	7-8	Dubai, UAE
May	2-3	Dubai, UAE
Aug	1-2	Dubai, UAE
Nov	7-8	Dubai, UAE

2 days **USD 1,970** Excluding Local Taxes

ISO 50001:2011 Lead Auditor IRCA Certified (A17573)



This five-day course provides you with the skill and knowledge to conduct and lead effective energy management system (EnMS) audits in accordance with the requirements of ISO 50001:2011 and ISO 19011:2002. The course explains the principles and practices of independent auditing for an EnMS, and guides participants through the entire audit process from managing an audit program to reporting on audit results.

MONTH	DAY	LOCATION
Feb	18-22	Dubai, UAE
May	27-31	Dubai, UAE
Aug	12-16	Dubai, UAE
Nov	25-29	Dubai, UAE

5 days **USD 3,525** Excluding Local Taxes

Available as in-house courses.
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Testimonial

“A well paced and informative course. Good interaction from the other students made it relaxed and enjoyable.”

Neil Thomas Coutts
VANGUARD Oil Tools & Services LLC

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General Information

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Terms & conditions

Payment:

Payment for public course offerings is due upon registration. You may pay by cheque or online payment (payable to BSI Management Systems) or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices listed in this catalogue are subject to change at any time.

Travel Arrangements:

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held if possible at a special rate under "BSI Management Systems" but only up to one month prior to a course date. After that date, the hotel may charge a higher rate consistent with their prevailing rate schedule. It is therefore important to book hotel rooms immediately as rooms may sell out quickly.

Course Confirmation:

- A confirmation letter of your registration on the course will only be sent to you when payment/LPO has been received by BSI.
- All courses are conducted in English unless otherwise Specified.
- Hard copies of course study materials shall only be sent upon advance request prior to the course after receiving the payment in BSI bank account.
- On receipt of the signed booking form, an invoice will be sent to you for immediate payment by Cheque, Bank transfer, or issue of Signed and Sealed LPO from your company. Please specify mode of payment.

Cancellation/Transfer Policy:

You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses once only. All cancellation must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course, then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you cancel distance learning, blended learning or e-learning courses, no matter when cancellation is made. In the unlikely event and for unforeseen reasons, BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.

Please note: Course dates and prices are subject to change.

Call us or check our website for the latest information.

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About BSI

How BSI helps organizations embed excellence

BSI, by Royal Charter is the business standards company that helps organizations all over the world make excellence a habit through standards creation, system certification, supplier verification and training activities that help organizations manage risk, reduce costs and ensure sustainability.

As the world's most experienced Standards Body and founding member of ISO, BSI leads the way in originating many of the world's most recognized standards, including ISO 9001 – Quality Management, ISO 14001 - Environmental Management, BS OHSAS 18001 - Health & Safety Management, ISO 22301 – Business Continuity Management, ISO 27001 - Information Security, ISO 50001 - Energy Management, and BS 10500 - Anti-bribery.



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