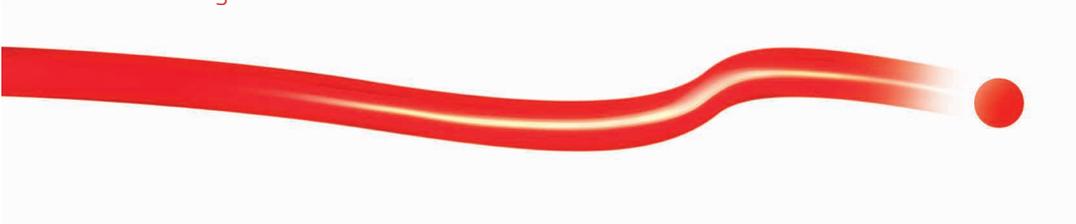


Past delegates experiences on our training courses



In-house Training Course Testimonials



ISO 14001 Environmental Management Systems and OHSAS 18001 Occupational Health and Safety

“BSI designed an in-house training program for Turner & Townsend for our EMS and OHS representatives comprising internal auditor skills and introduction to relevant ISO standards. The training was tailored to our specific needs in these areas. By conducting the training internally, we were able to achieve high cost and time efficiencies whilst maintaining high quality of the training at the same time.

The training equipped our internal OHS and EMS representatives with theoretical background as well as practical skills necessary for performing their OHS/EMS role within the company. The knowledge, practical experience and training skills of the instructor were outstanding and contributed to the overall high satisfaction with the training.

We would have no hesitation to recommend BSI Management Systems to any other company.”

Monika Svarcova (Data Analyst / Quality Manager), Turner & Townsend Pty Limited

ISO 14001 Environmental Management Systems

“The In-house Introduction to Environmental Management Systems was detailed and covered a broad scope of where environmental standards should be applied and how best to do that. All the participants who partook in the course can now use the standard to analyse different aspects against our environmental policy and guidelines.

They now have a better knowledge on how to utilize that analysis as well as the actions to be considered. The trainer called upon his experiences in business and put that into our point of view making it easier to relate the standards to day to day conditions and issues.”

Ken Macrae (Region Dist Centre Manager) Asia Pacific

ISO 9001 Quality Management Systems

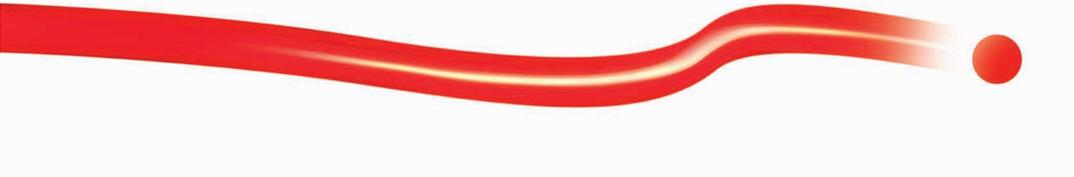
“The course taught me a lot about the QM systems that are in use in Australia and around the world and also the importance of them. I will now be able to be more focused on improving QM in my workplace, which in turn will benefit the entire organisation that I work for which I believe is vitally important.”

Joshua Roney, Department of Defence

ISO 9001 Quality Management Systems

“BSI made it convenient and economical with their on-site training service. The trainer conducted a relaxed learning experience with easy to understand instruction. Our auditors are now well-equipped for tasks ahead.”

Keryn Woolmer (Quality Systems Co-ordinator)



Internal Auditors Course

"The internal auditors course that I attended through BSI gave me all of the understanding of conducting internal audits and the tools to be confident in that scope of work. The course was informative without being an information overload and paced well enough as to not become confusing or being rushed toward the end of the course. Internal auditing has now given me a bigger insight to the internal workings of our company and also helping our project managers understand the auditing side of things. I would like to thank the BSI training team for their hospitality and quality of their training and wish them well for their future."

RPC Technologies

Internal Auditors Course

BSI really helped me understand the core fundamentals of conducting an effective internal audit and what to expect from an external audit. Our trainer was an expert in the field which really helped put our new found knowledge into perspective. Highly recommend the course to others!"

Jenny Ly, FF&E, Lifecycle Manager, Spotless, PPP

ISO 27001 Environmental Management Systems Lead Auditor Course

"The course was loaded with practical exercises and real-case scenarios and was structured in a way that it encouraged participants to be interactive and share their experiences in information security."

Nataliya Stephenson Manager, Information Security, NSW Attorney General's Department

ISO 9001 Quality Management Systems Requirements Course

"As someone with relatively minimal experience with ISO 9001, I found the BSI ISO 9001 Requirements course to be extremely beneficial in equipping me with a solid understanding of the Standard and the Quality Management principles it is based upon. It also provided me with practical information on planning the development and implementation of a quality management system. The course was extremely well structured and its interactive nature enabled participants to share and learn from individual experiences. The trainer was also extremely knowledgeable and capable of presenting the information in an enjoyable manner."

Annie McClement, Hostworks

ISO 9001 Quality Management Systems Requirements Course

"As a newly appointed Quality Manager to our Sydney Office, I found the BSI course ISO 9001 Requirements very beneficial to understanding the standard & the reasons behind the quality processes. It has assisted in implementing the quality management system for our organisation. The course was quite easy to follow & the instructor made it very enjoyable."

Haney Mikhael, Currie & Brown

ISO 14001 Environmental Management Systems Requirements Course

"The EMS course was very informative and delivered by an experienced professional. The course content was relevant and included a good balance of tasks, group discussions, practical examples and experiences. My key learning objective prior to the course was to be able to interpret the ISO 14001 standard and know how to apply the principles and requirements back at the workplace. This objective was fully met. I highly recommend this course to anyone planning to gain or increase their knowledge in environmental management systems."

David Martin, Qual-Safe Management Systems

ISO 14001 Environmental Management Systems Requirements Course

"The internal auditors course that I attended through BSI gave me all of the understanding of conducting internal audits and the tools to be confident in that scope of work. The course was informative without being an information overload and paced well enough as to not become confusing or being rushed toward the end of the course. Internal auditing has now given me a bigger insight to the internal workings of our company and also helping our project managers understand the auditing side of things. I would like to thank the BSI training team for their hospitality and quality of their training and wish them well for their future."

RPC Technologies

ISO 14001 Environmental Management Systems Requirements Course

"Not only was the course highly informative, professionally and interactively delivered, but the entire registration process was efficient, straightforward coupled with clear instructions on getting to/from the training. The course content was logically divided into two days to allow the first day to be focused purely on understanding and interpreting ISO 14001 and the second day, to apply the theory of the first day with case studies and examples. I would highly recommend attending both days of this course to optimize the learning experience and be better prepared to apply the learnings back at the workplace in a "practical" manner. Kudos to BSI for a well-organized and well-delivered course."

Eva Ng, Senior Mechanical Design Engineer, Respiratory Care Product Development, ResMed Limited

ISO 9001 Quality Management Systems Lead Auditor Course

"I found the ISO 9001 Systems Lead Auditor course to be well presented and very interesting to attend. The BSI trainer used up to date examples from many different industries to enhance the slide pack material and create an overall understanding of how this applies to corporations. All of the instances used were engaging and through the use of current and relevant examples I could better imagine directly applying the auditing training to my own business. The various examples made it easier to imagine applying the teachings to the real world and I will unquestionably be using the documentation in the planning of the audits I shall be leading."

Robert Blackmore (Wireline Specialist), BP Azerbaijan

ISO 9001 Quality Management Systems Lead Auditor Course

"While in between jobs, I wanted to formalize my training to facilitate my moving to a position in QA, which involves implementing and auditing an ISO9001:2008 system. I approached BSI and found their professional and helpful staff made my choosing a course and subsequent enrolment process very easy. The course exceeded my expectations and I learnt much auditing skills and ISO 9001 knowledge that will benefit any organization. The trainer's knowledge and presentation skills made the course material fun accessible and applicable to any industry with ISO 9001. I highly recommend this course to anyone interested in implementing or auditing an ISO 9001:2008 system for their company."

Rebecca Down

ISO 9001 Quality Management Systems Lead Auditor Course

"I am new to auditing and found this course a necessity to enable me to form principles on which I will base future audits. The skills are transferrable to other areas than safety auditing - the course has given me confidence to write proper safety plans. The trainer has fantastic knowledge of the subject. He was able to demonstrate application of the standards and how to be practical when carrying out audits."

Stefan Nortje, Leighton Contractors

Management Systems Auditing and Leading Audit Teams

"BSI has been engaged by Defence to deliver risk management and lead auditor training for our Sydney-based staff on several occasions now since 2012. We chose BSI for its professional expertise, the excellence of its trainers and its competitive pricing. In each instance BSI has been responsive to our needs and taken the time to familiarize itself with our operations. Our corporate experience with BSI has been both excellent and smooth, involving a minimum of fuss, and I have no hesitation in recommending them'.

'BSI's trainer, Lisa Aspinall was used in the last two Sydney Lead Auditor courses held this year and won universal praise by our learners. Her subject matter expertise, course management and warm interpersonal style were singled out in making the learning both informative and entertaining.'

Jeremy Alam, Regional Learning Delivery Officer-NSW, Defence Learning Branch

ISO 9001 Requirements Course

"The training is an absolute necessity and well worth the time and money. Having auditors also deliver the training means you don't just understand the mechanics of the standards, you get an insight into interpretation of the standards, making it easier to apply them to your organization. I can't recommend the training highly enough and look forward to attending more!"

Kai Zauner-De Ville, External Accreditation Project Officer, Centacare South West NSW

ISO 13485 Clause by Clause and ISO 13485 Internal Auditor Courses

"I attended two training courses with BSI. Firstly, the content within each course was very useful and I feel I have a better understanding of the whole system. I now feel more confident within my job and I've already started using the skills and knowledge in which I've learnt. The structure of these courses were designed in a very reasonable way as there's a lot of exercises and case studies included which made the courses very easy to follow and understand. Finally the trainer is very knowledgeable and patient. He ensured everyone on the course was following and answering all questions we had during the course very patiently. To conclude, I'm very satisfied with these two training courses, I've already recommended my colleague to attend them."

Vivien Yu, Assistant to Managing Director | Mac Surgical