

# Structured Problem Solving training course

## What is it?

Significant progress can be made towards solving company problems and improving the quality of goods and services by using simple tools. The Seven Basic Tools are mainly quantitative methods which can be used in conjunction with a structured problem solving process..



## Who should attend?

This course is designed to be of interest to anyone who has an interest in using a structured approach to solving problems permanently. The workshops incorporated throughout this course will be understood by people from any work environment.

## How will I benefit?

The problem with problem solving is that we often have to solve the same problem over and over again. The real trick in problem solving is to make sure that the problem cannot recur. Once we have an understanding of the "root cause", we implement controls which prevent problem recurrence. The application of the tools taught on this course within a problem solving "Roadmap" will result in problems being solved permanently.

## What will I learn?

The 8-Step Problem Solving Process  
Flow Charts  
Check Sheets  
Cause & Effect Diagrams  
Pareto Charts  
Histograms  
Scatter Diagrams  
Control Charts

This course is delivered in-company only, providing a cost effective way to train a group at your premises.

Learn more by visiting [bsigroup.co.uk/training](https://bsigroup.co.uk/training)  
or call us on **+44 845 086 9000** today

## How will I learn?

Quickly. We use accelerated learning techniques that encourage interaction and collaboration, keep the workshop varied and put your learning in context. Your tutors are the best in their field and will make sure your learning needs are met. You can choose between public or an in-company workshop tailored to your business – whatever delivers the most positive and successful outcome for you.

## What is Learn Plus?

With Learn Plus, you'll get regular webinars and e-learning resources that support your continual learning. We recognise that after you complete your course, your learning doesn't automatically stop. That's why we take care of it so you can concentrate on putting it into practice.



## Where will I learn?

You won't have to travel far to our first class venues. These include Cranage Hall in rural Cheshire,

the historic Grand Central Hotel in Glasgow and the idyllic Sedgebrook Hall in Northampton. You can also learn in central London and Cardiff.

## Who are we?

As the world's first National Standards body, our expertise in shaping business standards spans more than a century. Our tutors are skilled in transferring knowledge contained within each standard to help you embed excellence within your organization. With over 65,000 clients in 150 countries world-wide, you can trust BSI to help you perform better, reduce risk and grow sustainably.

## Why train with us?

We've audited thousands of businesses using the same standards so we can genuinely benchmark performance. And we can take you from beginner to certification quickly then support you with follow-up courses and webinars – and all this for the price of your workshop.

## Next step

Call one of our dedicated training experts on **+44 845 086 9000** or learn more at [bsigroup.co.uk/training](https://bsigroup.co.uk/training)

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...making excellence a habit.™