



How will I benefit?

- Grasp the aims, benefits and requirements of an ISO 14001:2015 audit
- Interpret ISO 14001:2015 requirements for audit application
- Plan, conduct and follow-up auditing activities that add real value
- Access the latest auditor techniques and identify appropriate use
- · Build stakeholder confidence by leading and managing processes in line with the latest requirements
- Grasp the application of risk-based thinking, leadership and process management
- Meet requirements for IRCA certification.



14001:2015. Consolidate your expertise with the latest developments

and contribute to the continuous improvement of the business.

What will I learn?

- Identify the purpose and benefits of an EMS
- Explain the role of an auditor to plan, conduct, report and follow up an audit in accordance with ISO 19011
- · Gain the skills to plan, conduct, report and follow up an audit in accordance with ISO 19011 (and ISO 17021 where appropriate).



Who should attend?

This course is ideal for anyone wishing to audit an organization's ISO 14001:2015 EMS.

f The commitment and enthusiasm shown by the BSI team to understand our business was commendable.

Vikas Joshi, Continuous Improvement Manager, Coca-Cola

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BSI Training Academy

Agenda

Day 1

- Welcome & introductions
- Course benefits
- Aims, objectives & structure
- First, second & third party audits
- Typical audit activities
- Audit objectives, scopes & criteria's
- Audit resources
- Roles & responsibilities
- Confidentiality
- Audit methods
- Stage 1 & 2 audits
- Audit plan & work documents
- Opening meeting
- Audit evidence
- Effective communication
- Audit findings
- Audit meetings
- Closing meeting
- Audit reports & follow-up

Day 2

- EMS purpose & business benefits
- Terminology
- Plan-Do-Check-Act
- EMS processes & context
- Conformance & compliance
- Role of the auditor
- EMS documented information
- Initiating the audit
- · Document review
- Audit plan
- Work documents
- · Opening meeting
- Observations
- Interviewing top management

Day 3

- Specimen exam: Section 1 & 2 review
- Auditing context of the organization
- Auditing the organization's EMS planning process
- Tutorial on body language
- Audit trails
- Auditing the organization's operational EMS processes (1)
- Auditing the organization's operational EMS processes (2)

Day 4

- Specimen exam: Section 3 review
- Auditing the organization's operational EMS processes (3)
- Nonconformities
- Closing meeting
- Audit report
- · Audit follow-up
- Specimen exam: Section 4 review

Day 5

- · Hand in homework: Audit report
- · Final questions/revision
- Evaluation
- Introduction to the exam
- Exam
- Reflection & feedback

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We don't just train you to meet standards – we create them. As the world's first National Standards Body and a founding member of ISO, no one knows standards like BSI. Our expert knowledge means a lot and when you train with us, you benefit from this expertise. Our training courses will give you the knowledge and skills to embed the standards that matter to you the most. To promote your professional development, you'll receive a BSI Training Academy certificate that's recognized worldwide.

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Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes, MK5 8PP T:+44 845 080 9000 E: training@bsigroup.com