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PAS 88:2008 Guidance on accessibility of large hotel premises and hotel chains

The British Standards Institution (BSI) worked together with the Equality and Human Rights Commission (EHRC) and VisitBritain to develop a Publicly Available Specification (PAS) that standardizes the accessibility and services offered to disabled people or people with a long-term health condition in the UK by large hotel premises and hotel chains.

PAS 88 provides information for large hotel premises and hotel chains seeking to meet the requirements of the Disability Discrimination Act (DDA) 1995.

In addition to the two sponsors – EHRC and VisitBritain – a number of key stakeholders were part of a steering group providing input and feedback on the PAS.

The members of this group comprised:

- Accor Hotels
- Best Western
- The British Hospitality Associations (BHA)
- Centre for Accessible Environments
- Department for Communities and Local Government
- Hilton International Hotels
- Institute of Hospitality
- Intercontinental Hotels Group (IHG)
- Premier Inn (Whitbread Group plc)
- RNIB
- Tourism for All

PAS 88 contains principles of good practice based on the duty to make reasonable adjustments and provide equal standards of service as contained in the DDA. It builds upon the good practice developed by marketing leaders within the hotel industry and has used VisitBritain's National Accessible Scheme (NAS) as the basis of its content.

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For further information about PAS 88 or to buy a copy of PAS 88 visit www.bsigroup.com/PAS88



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With over 10 million disabled people (and rising) in the UK spending an estimated £80 billion on goods and services, there is an increasing need for accessible goods and services in the future. Demand for accessible accommodation is growing, and the hospitality industry is starting to recognize that disabled people form an important consumer group. By improving accessibility in all areas of the hotel and its services hoteliers can ensure that they are opening their hotel to additional visitors.

To help large hotel premises and hotel chains meet the requirements of the Disability Discrimination Act (DDA) 1995, BSI British Standards worked together with the Disability Rights Commission (DRC) now known as the Equality and

Human Rights Commission (EHRC) and VisitBritain to develop PAS 88 as well as other significant key stakeholders, including disabled people and the British Hospitality Association (BHA) which represents many large hotel premises and hotel chains.

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