



Approval ~ Kitemark Licence KM **82144**

Result

BSI received two queries during the Notification period.

The first response BSI received was from BABT regarding the Pipex Homecall product listing that would be aligned to the amended Kitemark Licence issued to Pipex Homecall Limited and whether, notwithstanding the name change, any changes had been made to the products that could affect their current status and thus changes to Certification Approval.

BSI responded that the product list of Pipex Homecall Limited is EXACTLY that of the suite of products previously offered by the legacy Caudwell Communications Limited. No changes to Certification Approval were necessary.

BABT was satisfied and responded as such.

The second response BSI received was from NQA raising the question of Pre Notification to Approval Bodies which NQA expressed concern that they had not received, prior to implementation of full Notification.

BSI responded that due to the fact the amended Kitemark Licence only related to a name change and nothing else, BSI saw no need for utilising the Pre Notification process.

It was later agreed that BSI will now ensure that the Pre Notification process will be followed regardless of level of changes made to Licences.

Summary

BSI concludes that the Approval of Pipex Homecall Limited satisfies both the requirements and the spirit of the Metering and Billing Approval Scheme.

Pipex Homecall Limited has met all the Technical and Administrative requirements of that Approval Scheme and was granted Approval and issued with a Kitemark Licence on 28th July 2006

