



**BSI**

Product Services



WINDOW INSTALLATION

# Delivering quality installation

Kitemark® certification for Window Installers

*raising standards worldwide™*

**BSI**  
Product Services



Instantly  
Reflecting

Increase your business  
potential

Gain the edge over your  
competitors

Enhance your company  
name and reputation

Improve the quality of your  
installations

Communicate your  
company's high quality of  
customer service

Make your company more  
attractive to specifiers and  
clients

Reflect the advantage the  
**Kitemark**® brings

**Contact us now**

"It's an honour to have received the Kitemark® after all the effort put in to meet the stringent standards required." Ian Leigh, Managing Director, Banaglaze

"The BSI Kitemark® for the survey and installation of windows and doors is a welcome addition to the tools available to specifiers."

Richard Atkinson - Building Surveyor,  
Gateshead Housing Company

# Recognised, instantly trusted – The Kitemark® giving a clear business advantage

## Scheme Specifications

The Kitemark® scheme for window installations is based on the BS 8213-4. It covers a wide variety of aspects, including:

- **Design** – Ensuring windows and doors are correct for intended use.
- **Surveying** – Correct door and window fit and risk assessment.
- **Installation practice** – Including the safe removal of old windows.
- **Staff training** – Ensure all staff are properly trained and competent.
- **Property care** – To avoid damage to furniture and floor coverings.
- **Building regulations compliance** – Including fire, thermal efficiency and safety glazing.
- **Material quality** – All materials must meet the required quality standards.
- **Inspection** – Check all installations are fitted in accordance with BS 8213-4 and the system designer recommendations.

New build, replacement and commercial markets are all covered by the scheme, irrespective of the types of materials used.

**A Kitemark inspection looks for quality of installation not just Building Regulations compliance.**

## The Kitemark® profile

- **88%** of UK adults believe the Kitemark shows a reputable company\*
- **91%** of UK adults who recognise the Kitemark believe it gives them a reassurance of quality\*
- Existing Kitemark service licensees quote a business increase of up to **20%**.

If you are looking for a clear edge over your competitors; to gain recognition for your quality of workmanship and customer service; make cost savings; increase your customer satisfaction and gain a clear advantage when tendering for commercial projects, then apply today.



**Tel: 08450 765610 [www.kitemark.com](http://www.kitemark.com)**

# Better for your business, better for your customers, better apply

## Further information enquiry

**Company Name:** .....

Address (Head Office): .....

Town: .....

County: .....

Postcode: .....

Country: .....

Tel: .....

Fax: .....

Number of employees: 1-10  11-25  26-50  51-100  101+

**Contact Name:** .....

**Job Title:** .....

Email: .....

Direct Line: .....

**For more detailed information complete and fax back to +44 (0)8450 765611  
email your request to [ps.kmservices@bsigroup.com](mailto:ps.kmservices@bsigroup.com) or post to the address below**

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[www.bsigroup.com/productservices](http://www.bsigroup.com/productservices)

\*GfK NOP Survey 2006

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