PF824 MSPO Public Summary Report Revision 2 (Nov 2021)

### MALAYSIAN SUSTAINABLE PALM OIL MSPO OPMC Public Summary Report Initial Assessment Annual Surveillance Assessment (4)

#### □ Recertification Assessment (Choose an item.)

□ Extension of Scope

### **KERESA PLANTATIONS SDN BHD**

Client Company (HQ) Address: Level 5, Tun Jugah Tower No. 18, Jalan Tunku Abdul Rahman 93100 Kuching, Sarawak, Malaysia

> Certification Unit: Sg Kubud Estate

Date of Final Report: 10/5/2023

Report prepared by: VIJAY KANNA PAKIRISAMY (Lead Auditor)

Report Number: 3717743

Assessment Conducted by:

BSI Services Malaysia Sdn Bhd, (DSM Accreditation Number: MSPO 09112018 CB 12) Suite 29.01 Level 29 The Gardens North Tower, Mid Valley City Lingkaran Syed Putra, 59200 Kuala Lumpur, Malaysia Tel +60392129638 Fax +60392129639 www.bsigroup.com

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#### Section 1: Executive Summary

1.1 Organizational Information and Contact Person						
Company Name	Keresa Plantations Sdn Bhd					
Estate	Certification Unit MPOB License No. Expiry Date					
	Sg Kubud Estate 503656102000 29/02/2024					
Address	Lot 1, Block 17, Lavang Land District, 97000 Bintulu, Sarawak, Malaysia					
Management Representative	Abdul Aziz bin Zainal Abidin					
Website	www.keresa.com.my E-mail aziz@keresa.com.my					
Telephone	+6012-8855870 / 874 <b>Facsimile</b> -					

1.2 Certification Informa	ation				
Certificate Number	MSPO 702700		Certificate Start Date	17/06/2019	
Date of First Certification	17/06/2019		Certificate Expiry Date	16/06/2024	
Scope of Certification			nable Palm Oil and Palm Oil F stainable Oil Palm Fruits	Products	
Visit Objectives	The objective of the assessment was to conduct an annual surveillance assessment 4 and look for positive evidence to ensure that elements of the scope of certification and the requirements of the management standard are effectively addressed by the organization's management system and that the system is demonstrating the ability to support the achievement of statutory, regulatory and contractual requirements and the organization's specified objectives, as applicable with regard to the scope of the management standard, and to confirm the on- going achievement and applicability of the forward strategic plan and where applicable to identify potential areas for improvement of the management system.				
Standard		3:2013	- General Principles for Indep – General Principles for C		
	□ MSPO MS 2530-4:	2013 -	- General Principles for Palm	Oil Mills	
Stage 1 Date		26/10	)/2018		
Stage 2 / Initial Assessmer	t Visit Date (IAV)	17 - 18/04/2019			
Continuous Assessment Visit Date (CAV) 1			28/08/2020 (Remote) & 24/09/2020 (Onsite)		
Continuous Assessment Vis	it Date (CAV) 2	20 - 21/05/2021			
Continuous Assessment Visit Date (CAV) 3			17 - 18/03/2022		
Continuous Assessment Vis	it Date (CAV) 4	11 - 1	12/04/2023		

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1.3 Other Certifications						
Certificate Number         Standard(s)         Certificate Issued by         Expiry Date						
-	-	-	-			

1.4 Location of Certification Unit						
Name of the Certification Unit     GPS Reference of the site office						
(Estate)	Site Addiess		Longitude			
Sg Kubud Estate	Lot 1, Block 17, Lavang Land District, 97000 Bintulu, Sarawak, Malaysia	3° 6' 41.54" N	113° 27' 41.45" E			

1.5 Certified Area							
Estate	Total Planted (Mature + Immature) (ha)	HCV (ha)	Infrastructure & Other (ha)	Total Area (ha)	% of Planted		
Sg Kubud Estate	3,204.17	125.93	196.00	3,526.10	90.87		
Total (ha)	3,204.17	125.93	196.00	3,526.10			

1.6 Plantings & Cycle							
Estato	Age (Years)				Mature	Immature	
Estate	0 - 3	4 - 10	11 - 20	21 - 25	26 - 30	Mature	Immature
Sg Kubud Estate	-	3,204.17	-	-	-	3,204.17	-
Total (ha)	-	3,204.17	-	-	-	3,204.17	-

1.7 Certified Tonnage of	FFB
--------------------------	-----

	Tonnage / year				
Estate	EstimatedActualForecast(June 22 - May 23)(Mar 2022 - Mar 2023)(June 23 - May 2)				
Sg Kubud Estate	75,000.00	70,693.48	73,000.00		
Total (mt)	75,000.00	70,693.48	73,000.00		

1.8 Uncertified Tonnage of FFB						
Tonnage / year						
Estate	Estimated Actual Forecast					
	(June 22 - May 23)	(Mar 2022 - Mar 2023)	(June 23 - May 24)			
N/A	-	-	-			
Total (mt)	-	-	-			

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1.9 Certified Tonnage								
	Estimated (June 22 - May 23)	Actual (Mar 2022 - Mar 2023)	Forecast (June 23 - May 24)					
Mill Capacity:	FFB	FFB	FFB					
N/A SCC Model:	75,000.00	70,693.48	73,000.00					
	CPO (OER: %)	CPO (OER: %)	CPO (OER: %)					
	N/A	N/A	N/A					
N/A	PK (KER: %)	PK (KER: %)	PK (KER: %)					
	N/A	N/A	N/A					

1.10 Actual Sold Volume (CPO)							
(DO(mt))	MSPO Certified	Other Schemes Certified		<b>Other Schemes Certified</b>		Convertional	Total
CPO (mt)	MSPO Certified	ISCC	RSPO	Conventional	Total		
N/A	N/A	N/A	N/A	N/A	N/A		

1.11 Actual Sold Volume (PK)					
DK (mat)	MEDO Cortified	<b>Other Schemes Certified</b>		Commentional	Tatal
PK (mt)	MSPO Certified	ISCC	RSPO	Conventional	Total
N/A	N/A	N/A	N/A	N/A	N/A



#### **Section 2: Assessment Process**

BSI is a leading global provider of management systems assessment and certification, with more than 92,000 certified locations and clients in over 193 countries. BSI Standards is the UK's National Standards Body. BSI provides independent, third-party certification of management systems.

#### Assessment Methodology, Programme, Site Visits

This on-site assessment was conducted from 11/04/2023 - 12/04/2023. The audit programme is included as Section 2.4. The approach to the audit was to treat the estate as a MSPO Certification Unit. A range of environmental and social factors were covered. This includes consideration of topography, palm age, proximity to areas with HBVs, declared conservation areas and local communities.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of staff, workers and their families and external stakeholders, review of documentation and monitoring data. MS 2530-3:2013 were used to guide the collection of information to assess compliance. The comments made by external stakeholders were also taken into account in the assessment.

The Certification Unit were not using MSPO certification marks for any type of on- and off-product communication. The Certification Unit are compliance with the use of the MSPO Logo and related claims.

The estates or smallholders sample were determined based on formula  $S = r\sqrt{n}$  where n is the number of estates while when applicable, the smallholders sample were determined following the MSPO Certification Requirement. The sampling of smallholders were based on the formula  $(r\sqrt{n})$ ; where r is the risk factor (may defers 1, 1.5 and 2 depending on risk), where n is total number of group members. The sampled smallholder listed in Appendix B.

Meetings were held with stakeholders to seek their views on the performance of the company with respect to the MSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and these have been incorporated into the assessment findings.

Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as Section 3.6.

This report is structured to provide a summary of assessment finding as attached in the Section 3. The assessment was based on random samples and therefore nonconformities may exist that have not been identified.

All the previous nonconformities are remains closed. The assessment findings from the initial assessment are detailed in Section 4.2.

This report was externally reviewed by MSPO approved Peer Reviewer prior to certification and recertification decision by BSI. For Annual surveillance assessment, the report was internally reviewed and approved by BSI qualified certification reviewer. The following table would be used to identify the locations to be audited each year in the 5year cycle.

Assessment Program					
Name (Plantation)	Year 1 (Certification)	Year 2 (ASA 1)	Year 3 (ASA 2)	Year 4 (ASA 3)	Year 5 (ASA 4)
Sg Kubud Estate	Х	Х	Х	Х	Х

#### Tentative Date of Next Visit: April 8, 2024 - April 9, 2024

#### **Total No. of Mandays: 4 Mandays**

#### 2.1 BSI Assessment Team

Team Member Name	<b>Role</b> (Team Leader or Team member)	<b>Qualifications</b> (Short description of the team members)			
Vijay Kanna Pakirisamy (VKP)	Team Leader	<b>Education:</b> Bachelor's Degree in Agribusiness Science Management with Honours from University Utara Malaysia in 2010.			
		Work Experience:			
		He gained his working exposure in the plantation sector, serving as an Assistant Manager with KL Kepong and IOI Plantations and as a Sr. Assistant Manager with United Plantations Berhad prior to joining BSI as a Client Manager.			
		Training attended:			
		He has completed ISO IMS 9001, 14001, 45001 (OHS 18001) Lead Auditor Course in November 2019, Endorsed RSPO P&C Lead Auditor Course in October 2019, Endorsed RSPO SCCS Lead Auditor Course in August 2020, Endorsed MSPO Lead Auditor Course in November 2019 and attended SMETA Requirements Training in April 2021.			
		Aspect covered in this audit:			
		During this assessment, he assessed on the aspects of Occupational, Health & Safety, Estate Best Practises, Economic management plan, environmental and biodiversity conservation, Waste management and HCV Management Plans.			
		Language proficiency:			
		He is fluent in English and Bahasa Malaysia languages.			
Mohd. Razaleigh	Team member	Education:			
Mohamad (MRM)		Holds a Bachelor Degree in Plantation Management and Agrotechnology, University Technology Mara (UiTM).			
		Work Experience:			

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He has 5 years' experience in Oil Palm Estate Management with Tradewinds Plantation Berhad. The last position held was Senior Assistant Manager. He has more than 4 years of experience in Third Party Certification Audit with Control Union (M) Sdn Bhd for RSPO P&C, MSPO P&C and GLOBALG.A.P. IFA Fruits and Vegetables. Qualified as RSPO Lead Auditor and approved to conduct Environmental and Social elements.
Training attended:
He has completed ISO 9001:2015 Lead Auditor Course, ISO 14001:2015 Lead Auditor Course, ISO 45001:2018 Lead Auditor Course, Endorsed RSPO P&C Lead Auditor Course, Endorsed MSPO P&C Lead Auditor Course, Social Accountability SA8000 Auditor Course, RSPO Independent Smallholder (IHS) Auditor Training.
Aspects covered in this audit:
During this assessment, he assessed on the aspects of Policy and commitment, Social requirements, contract agreement, human rights, workers' welfare, smallholder welfare, Stakeholder Consultation, Legal Requirements, land & Legal issue and supply chain requirements.
Language proficiency:
He is fluent in English and Bahasa Malaysia languages.

#### 2.2 Impartiality and conflict of interest

During this assessment there was no circumstances or pressure that had influenced the independence or confidentiality of the assessment team.

#### 2.3 Accompanying Persons

No.	Name	Role
-	-	-

#### 2.4 Assessment Plan

The assessment plan was sent to the client prior to the assessment (attached assessment plan).

Date	Time	Subjects	VKP	MRM
10/04/2023, Monday	1600	Auditors travel from Kuala Lumpur to Bintulu, Sarawak.	$\checkmark$	$\checkmark$
11/04/2023, Tuesday	0900 - 0930	<ul> <li>Opening meeting</li> <li>Opening presentation by audit team leader</li> <li>Confirmation of assessment scope and finalize audit plan</li> </ul>	$\checkmark$	~
	0930 - 1230	Sg Kubud Estate Field visit, boundary inspection, field operations, staff & workers interview, buffer zone, HCV area, IPM	$\checkmark$	$\checkmark$

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Date	Time	Subjects	VKP	MRM
		implementation, OSH & ERP, workshop, storage area (agrochemical, fertilizer, lubricant etc.), agrochemical mixing area, Scheduled wastes management, workers housing, clinic, Landfill, etc.		
	1230 - 1330 Lunch break			
	1330 - 1630 Document review P1 – P7 (MSPO Part 3): General Documentation e.g., Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation etc.			
	1630 - 1700	Interim closing meeting	$\checkmark$	$\checkmark$
12/04/2023, Wednesday	0900 - 1230	Continue document review P1 – P7 (MSPO Part 3): General Documentation e.g., Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation etc.		√
		Stakeholder consultation – Government Agencies, NGO, Surrounding Communities, and Contractors/Vendors.	-	$\checkmark$
		Lunch break		
	1330 - 1630	Continue document review P1 – P7 (MSPO Part 3): General Documentation e.g., Legal, Manual and Procedure, production & monitoring records, IPM & HCV records, SEIA documents & records, OSH records, review pay documents, records of communication with stakeholder/workers representatives, new planting, CIP and implementation etc.	$\checkmark$	~
	1600 - 1630	Assessment team discussion and preparation	$\checkmark$	$\checkmark$
	1630 - 1700	Closing Meeting	$\checkmark$	$\checkmark$
	1930	Audit team travel from Bintulu to Kuala Lumpur	$\checkmark$	$\checkmark$

#### **Section 3: Assessment Findings**

#### 3.1 Details of audit results

This assessment has been assessed using the following MSPO normative requirements. The assessment details are provided in Appendix A.

□ MSPO MS 2530-2:2013 – General Principles for Independent Smallholders
 ☑ MSPO MS 2530-3:2013 – General Principles for Oil Palm Plantations and Organized Smallholders
 □ MSPO MS 2530-4:2013 – General Principles for Palm Oil Mills

#### 3.2 Details of Nonconformities and Opportunity for improvement

The nonconformity is listed below. The findings summary of the assessment by criteria are listed in Appendix A. During the assessment there were Zero (0) Major & Zero (0) Minor nonconformities and One (1) OFI raised. The below is the summary of the non-conformity and OFI raised during this assessment.

	Non-Conformity Report				
NCR Ref #:	N/A	Issue Date:	N/A		
Due Date:	N/A	Date of Closure:	N/A		
Area/Process:	N/A	N/A			
Clause:	N/A				
Requirements:	N/A				
Statement of Nonconformity:	N/A				
<b>Objective Evidence:</b>	N/A				
Corrections:	N/A				
Root cause analysis:	N/A				
Corrective Actions:	N/A				
Assessment Conclusion:	N/A				

Opportunity For Improvement				
Ref:	2332692-202304-I1 Clause: MSPO 2530 Part 3: 4.4.5.12			
Area/Process:	Sg Kubud Estate			
Objective Evidence:	The management can further improve the awareness on the Gender Committee functions and Sexual Harassment Grievance Mechanism among female workers including illiterate parties.			

	Noteworthy Positive Comments				
1	Good cooperation given to the audit team during the audit				
2	Good positive feedback received from the stakeholders				
3	Good implementation of BMP by the management.				

#### 3.3 Status of Nonconformities Previously Identified and OFI

Non-Conformity Report					
NCR Ref #:	2179153-202203-N1	Issue Date:	18/03/2022		
Due Date:	Next Surveillance	Date of Closure:	12/04/2023		
Area/Process:	Sungai Kubud Estate	Clause & Category: (Major / Minor)	MSPO 2530 Part 3: 4.4.4.2 Minor		
Requirements:	The occupational safety ar	•	•		
	j) Records shall be kept of all accidents and be reviewed periodically at quarterly intervals.				
Statement of Nonconformity:	The accident records were not effectively reported in JKKP 8.				
Objective Evidence:	FY 2021, there were 4 accidents with 7 days Lost Time Accidents which were not reported to JKKP 8 submitted to DOSH on 12/01/2022. As per Guidelines on Safety and Health (Notification of Accident, Dangerous Occurrence, Occupational Poisoning and Occupational Disease) Regulations 2004 [NADOPOD] under Chart 1: What an Employer Must Do In The Case Of An Accident, Dangerous Occurrence, Occupational Poisoning Or Occupational Disease stated that for Other injury causing incapacity for less than 5 days, Make and keep record of the accident / dangerous occurrence / occupational poisoning / disease in form JKKP 8.				
Corrections:	Resubmission of the accident records listing for year 2021 to DOSH Head Office.				
Root cause analysis:	Misconception within the Management on the accident reporting.				
Corrective Actions:	Continuously track and record the current accident records and to submit on yearly schedule for JKKP 8 submission.				
Assessment Conclusion:	CAP has been reviewed and satisfied. Effectiveness of the implementation will be review during the next ASA.				
Verification Statement:	Accident records are recorded and maintained in the estate and discussed during the bimonthly held JKKP Meetings. There were 10 accidents reported for the year 2022 totalling to 52 days of LTA in the estate. Sighted the JKKP 8 form submission to JKKP for the year 2022 as well. All accidents were verified to have been reported via the respective JKKP 6 and JKKP 8 forms via mykkp to DOSH. Hence, the minor non-conformity is effectively closed.				

Opportunity For Improvement					
Ref:	2179153-202203-I1         Clause:         MSPO 2530 Part 3: 4.3.1.1				
Area/Process:	Sg. Kubud Estate				

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Objective Evidence:	Monitoring by the estate management to contractor, supplier, canteen can be further improved to ensure compliance to legal requirement.
Verification Statement:	Monitoring for compliance of legal requirement has been done during pricing monitoring for sundry store has been done every 3 months by comparing pricing from 2 different sundry store. Latest conducted in December 2022 and March 2023. While for contractor, it has been monitored through due diligence that has been conducted on monthly basis. Sample of compliance taken by auditor based on employment contract and pay slips of contractor's workers which are PNS Jaya Sdn Bhd for FFB transport and there is evidence that the management ensure that all contractors' workers has been paid according to legal requirement. Sample has been taken for 3 contractors' workers for salary January 2023 and March 2023.

Opportunity For Improvement			
Ref:	2179153-202203-I2	Clause:	MSPO 2530 Part 3: 4.4.5.7
Area/Process:	Sg Kubud Estate		
<b>Objective Evidence:</b>	Time recording systems for all workers can be further improve by looking into the effectiveness of the monitoring system by the management itself.		
Verification Statement:	Pocket checkroll book has been utilized as part of mechanism to monitor time working hours in Sungai Kubud Estate where total working hours is 8 hours with additional 30 minutes of rest time. While for overtime, there is overtime request form that need to be submitted to assistant manager for approval in daily basis. It has been confirmed that records of overtime and pocket checkroll have been made available for review to the workers as per interview.		

#### 3.4 Summary of the Nonconformities and Status

CAR Ref.	Clause & Category (Major / Minor)	Issued Date	Status & Date (Closure)
1767946-201903-M1	4.5.6.3 Part 3 Major	18/4/2019	Closed on 17/6/2019
1767946-201903-M2	4.4.4.2 (d)&(e) Part 3 Major	18/4/2019	Closed on 17/6/2019
1767946-201903-M3	4.6.1.1 Part 3 Major	18/4/2019	Closed on 17/6/2019
1767946-201903-M4	4.3.1.1 Part 3 Major	18/4/2019	Closed on 17/6/2019
1767946-201903-M5	4.4.2.2 Part 3 Major	18/4/2019	Closed on 17/6/2019
2059467-202105-N1	4.3.1.3 Part 3 Minor	21/05/2021	Closed on 17/03/2022
2059467-202105-N2	4.4.5.4 Part 3 Minor	21/05/2021	Closed on 17/03/2022
2179153-202203-N1	4.4.4.2 Part 3 Minor	17/03/2022	Closed on 12/04/2022

#### **3.5 Issues Raised by Stakeholders**

IS #	Description
1	Issues: Head village Iba, Tuai Rumah Iba



Iocal communities. Any dispute regards to land will be handle by the management through consultation         Audit Team Findings:         No further verification required.         Issues: Female Workers         Several female workers have been interviewed during the audit verify compliance to MSPO requiremer As per interview, it has been confirmed that all female workers have been paid equally with other me workers according to contract agreement and Minimum Wages Order 2022 which is RM1500,00/mon or RM57.70/days. There are no cases of harassment happen at the workplace and all female worke aware with mechanism to report if there are any cases. All female workers have been invited to gend committee meeting that will be conducted 6 months once as one of the mechanisms to communica policy and procedure and to make any report for any harassment. It also has been confirmed that the is no discrimination to female workers where all female workers have been treated equally.         Management Responses:         Noted with the responses. The management is committed to provided safe workplaces for all worke including female workers and will try to improve the systems where there is any opportunities. No furth verification required.         3       Issues: Headmaster SK Labang         SK Labang located around 25km from Sungai Kubud Estate and kids travel by van to school that h been provided the management. He also mentioned good relationship has been maintained betwee both parties and he also mentioned that he aware about consultation. He also hopes that there will I activities together with Sungai Kubud Estate and school.         Management Responses:       The management noted with the comment and communication good relationship with the sc		Local communities have been interviewed through phone call due to distance of the Kampung from estates. As per interview, it has been confirmed that, there is no activities/operations in the estates that affect the livelihood of the local communities negatively in term of social, environment and safety. Sungai Kubud Estate leased Native Customary Right (NCR) land and Longhouse Iba is one of the villages that included in the project cooperation with Keresa Plantations Sdn Bhd for oil palm planting. As per interviewed, Tr Iba agreed that consultation process has been done and compensation agreed as part of process during leasing process. He agreed that confirmation and agreement has been done for individual landowner. Payment of compensation has been done on monthly basis through online transfer. Good relationship has been maintained and they have been invited for stakeholders' consultations. Communication of the policy and procedure has been done and they can demonstrate their understanding on the policy and procedure.
Iocal communities. Any dispute regards to land will be handle by the management through consultation         Audit Team Findings:         No further verification required.         Issues: Female Workers         Several female workers have been interviewed during the audit verify compliance to MSPO requiremer As per interview, it has been confirmed that all female workers have been paid equally with other me workers according to contract agreement and Minimum Wages Order 2022 which is RM1500,00/mon or RM57.70/days. There are no cases of harassment happen at the workplace and all female worke aware with mechanism to report if there are any cases. All female workers have been invited to gend committee meeting that will be conducted 6 months once as one of the mechanisms to communica policy and procedure and to make any report for any harassment. It also has been confirmed that the is no discrimination to female workers where all female workers have been treated equally.         Management Responses:         Noted with the responses. The management is committed to provided safe workplaces for all worke including female workers and will try to improve the systems where there is any opportunities. No furth verification required.         Audit Team Findings:         No further verification required         Issues: Headmaster SK Labang         SK Labang located around 25km from Sungai Kubud Estate and kids travel by van to school that h been provided the management. He also mentioned good relationship has been maintained betwee both parties and he also mentioned that he aware about consultation. He also hopes that there will I activities together with Sungai Kubud Estate and school.         Management Respon		Management Responses:
No further verification required.         Issues: Female Workers         Several female workers have been interviewed during the audit verify compliance to MSPO requiremer As per interview, it has been confirmed that all female workers have been paid equally with other me workers according to contract agreement and Minimum Wages Order 2022 which is RMI500,00/mon or RM57.70/days. There are no cases of harassment happen at the workplace and all female worke aware with mechanism to report if there are any cases. All female workers have been invited to gend committee meeting that will be conducted 6 months once as one of the mechanisms to communica policy and procedure and to make any report for any harassment. It also has been confirmed that the is no discrimination to female workers where all female workers have been treated equally.         Management Responses:       Noted with the responses. The management is committed to provided safe workplaces for all worker including female workers and will try to improve the systems where there is any opportunities. No furth verification required.         Audit Team Findings:       No further verification required         SK Labang located around 25km from Sungai Kubud Estate and kids travel by van to school that h been provided the management. He also mentioned good relationship has been maintained between both parties and he also mentioned that he aware about consultation and communication procedure ar know who need to be contacted for any communication/consultation. He also hopes that there will I activities together with Sungai Kubud Estate and school.         Management Responses:       The management noted with the comment and committed to maintain good relationship with the schoo and will try to identify any potential contribution to school. Any activitie		The management is committed to communicate procedure/policies and maintain good relationships with local communities. Any dispute regards to land will be handle by the management through consultations.
<ul> <li>Issues: Female Workers</li> <li>Several female workers have been interviewed during the audit verify compliance to MSPO requiremer As per interview, it has been confirmed that all female workers have been paid equally with other me workers according to contract agreement and Minimum Wages Order 2022 which is RM1500,00/mon or RM57.70/days. There are no cases of harassment happen at the workplace and all female worker aware with mechanism to report if there are any cases. All female workers have been invited to gend committee meeting that will be conducted 6 months once as one of the mechanisms to communica policy and procedure and to make any report for any harassment. It also has been confirmed that the is no discrimination to female workers where all female workers have been treated equally.</li> <li>Management Responses: Noted with the responses. The management is committed to provided safe workplaces for all worker including female workers and will try to improve the systems where there is any opportunities. No furth verification required.</li> <li>Issues: Headmaster SK Labang</li> <li>SK Labang located around 25km from Sungai Kubud Estate and kids travel by van to school that h been provided the management. He also mentioned good relationship has been maintained betweet both parties and he also mentioned that he aware about consultation and communication procedure ar know who need to be contacted for any communication/consultation. He also hopes that there will I activities together with Sungai Kubud Estate and school.</li> <li>Management Responses: The management noted with the comment and committed to maintain good relationship with the schoo and will try to identify any potential contribution to school. Any activities will be planned in early ye 2023. No further verification required</li> </ul>		Audit Team Findings:
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No further verification required         3       Issues: Headmaster SK Labang         SK Labang located around 25km from Sungai Kubud Estate and kids travel by van to school that he been provided the management. He also mentioned good relationship has been maintained betwee both parties and he also mentioned that he aware about consultation and communication procedure ar know who need to be contacted for any communication/consultation. He also hopes that there will be activities together with Sungai Kubud Estate and school.         Management Responses:         The management noted with the comment and committed to maintain good relationship with the scho and will try to identify any potential contribution to school. Any activities will be planned in early ye 2023. No further verification required		Noted with the responses. The management is committed to provided safe workplaces for all workers including female workers and will try to improve the systems where there is any opportunities. No further verification required.
<ul> <li><b>3</b> Issues: Headmaster SK Labang</li> <li>SK Labang located around 25km from Sungai Kubud Estate and kids travel by van to school that he been provided the management. He also mentioned good relationship has been maintained betwee both parties and he also mentioned that he aware about consultation and communication procedure ar know who need to be contacted for any communication/consultation. He also hopes that there will activities together with Sungai Kubud Estate and school.</li> <li>Management Responses:</li> <li>The management noted with the comment and committed to maintain good relationship with the scho and will try to identify any potential contribution to school. Any activities will be planned in early ye 2023. No further verification required</li> </ul>		Audit Team Findings:
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and will try to identify any potential contribution to school. Any activities will be planned in early ye 2023. No further verification required		Management Responses:
Audit Team Findings:		The management noted with the comment and committed to maintain good relationship with the school and will try to identify any potential contribution to school. Any activities will be planned in early year 2023. No further verification required
		Audit Team Findings:
No further verification required		No further verification required
4 Issues: Kedai Runcit Iba	4	Issues: Kedai Runcit Iba



	The sundry shop has been doing business in Sungai Kubud Estate for more than 10 years as per interview, the shops operate by their family. All things have been purchased from Sebauh town with additional price for transporting cost and profit. There are no issues with the estate management where the management has maintained good relationship with the external stakeholder. Sundry shop owner said that he is aware about complaint procedure, consultation and communication procedure and other policies that has been established. Management Responses:		
	The management is committed to communicate procedure/policies and maintain good relationships with the contracted parties.		
	Audit Team Findings:		
	No further verification required		
5	Issues: Yun Hoo Sdn Bhd (FFB Transport Contractor)		
	Based on interview, the contractor agreed good relationship has been established between management and contractors. The contractor also mentioned that the payment paid within 30 days as per terms and conditions through bank transaction. Contractor was being briefed regarding MSPO during stakeholders meeting and can demonstrate his understanding on MSPO requirement. All workers recruited is local workers and SOCSO and EPF contribution made by the contractors itself. The contractor also agreed that agreement provided is fair and transparent.		
	Management Responses:		
	The estate management noted with the comment and will try to improve communication and relationship with all contractors. Payment for contractor will be made by Region Office and all documents for payment prepared by the estate.		
	Audit Team Findings:		
	No further verification required		
6	Issues: Jendela Padu		
	It has been confirmed that clear demarcation has been established by both parties within the boundaries and there are no issues of overplanting, boundaries. Other than, the management of both parties cooperate to maintain the condition of boundaries. Good relationship has been maintained between both parties where often communication/meeting has been done.		
	Management Responses:		
	Further verification has been done and agreed that boundaries has been maintained and clearly demarcated. The management is committed to communicate procedure/policies and maintain good relationships with the neighbouring estates.		
	Audit Team Findings:		
	No further verification required		

#### 3.6 List of Stakeholders Contacted

Government Officer:	Community/neighbouring village:
1. SK Labang	1. Head village Iba, Tuai Rumah Iba
	2. Jendela Padu Sdn Bhd

Suppliers/Contractors/Vendors:	Worker's Representative/Gender Committee:	
1. Yun Hoo Sdn Bhd (FFB Transport Contractor)	1. Female workers	
2. Kedai Runcit Iba		

#### **Section 4: Assessment Conclusion and Recommendation**

#### Acknowledgement of Internal Responsibility and Formal Sign-off of Assessment Findings Based on the findings during the assessment Sg Kubud Estate Certification Unit complies with the MS 2530-3:2013. It is recommended that the certification of Sg Kubud Estate Certification Unit is approved and continued. Acknowledgement of Assessment Findings Report Prepared by Name: Name: VIJAY KANNA PAKIRISAMY ABDUL AZIZ BIN ZAINAL ABIDIN Company name: Company name: KERESA PLANTATIONS SDN BHD BSI SERVICES (MALAYSIA) SDN BHD Title: Title: **DEPUTY GENERAL MANAGER -**CLIENT MANAGER PLANTATION & MILL Signature: Signature: ALEMMAR Date: 27/04/2023 Date: 17/04/2023



#### Appendix A: Summary of the findings by Principles and Criteria

#### MS 2530-3:2013 Malaysian Sustainable Palm Oil (MSPO) Part 3: General Principles for Oil Palm Plantations and Organized Smallholders

Criterion / Indicator		Assessment Findings	Compliance	
4.1 Principle 1: Management commitment & responsibility				
Criterio	<b>n 4.1.1 –</b> Malaysian Sustainable Palm Oil (MSPO) Policy			
4.1.1.1	A policy for the implementation of MSPO shall be established. - Major compliance -	Keresa Plantations Sdn Bhd has established policy for implementation of sustainability standard including MSPO in the document "Sustainability Palm Oil Production Policy that has been signed by managing director, Mr Graeme Iain Brown revision on 09/12/2021 version 01 and other than that there is specific policy for implementation of MSPO in the document title MSPO Implementation commitment signed by Senior Group General manager in April 2015.	Complied	
4.1.1.2	The policy shall also emphasize commitment to continual improvement. - Major compliance -	Verified that the policy emphasized on the commitment to continual improvement as the following: "Our commitment to sustainability is our ongoing journey with no finishing line."	Complied	
Criterio	Criterion 4.1.2 – Internal Audit			
4.1.2.1	Internal audit shall be planned and conducted regularly to determine the strong and weak points and potential area for further improvement. - Major compliance -	The MSPO Internal Audit Procedure (KERESA/MSPO/QP-10; Rev 3; Revision date: 01/09/2020) has been established. The procedure states that the internal audit shall be conducted to ensure that the implementation of the Company's Management System is in line with the defined policies, objectives, procedures and other applicable requirements. The procedure states the frequency of the audit is to be carried out at least once every year.	Complied	

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Criterion / Indicator		Assessment Findings	Compliance
		As per the MSPO Internal Audit Procedure, Keresa Plantations Sdn Bhd have conducted MSPO internal audit for Sg Kubud Estate on a yearly basis. The details of the Internal Audit are as below. Sg Kubud Estate conducted the Internal Audit on 23/02/2022. The audit summary findings indicated that there were 1 Major and 1 Minor finding raised on MSPO requirements. Lead auditor was Ms. Julia Andrew with 5 team members.	
4.1.2.2	The internal audit procedures and audit results shall be documented and evaluated, followed by the identification of strengths and root causes of nonconformities, in order to implement the necessary corrective action. - Major compliance -		Complied
4.1.2.3	Report shall be made available to the management for their review. - Major compliance -	The MSPO Internal Audit Procedure (KERESA/MSPO/QP-10; Rev 3; Revision date: 01/09/2020) states that the internal audit report is to be provided to the auditee during the closing meeting or within 2	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		weeks of the date the audit is conducted. The MSPO Internal Audit Report was available at the estate for verification.	
Criterio	<b>1 4.1.3 –</b> Management Review		
4.1.3.1	The management shall periodically review the continuous suitability, adequacy and effectiveness of the requirements for effective implementation of MSPO and decide on any changes, improvement and modification. - Major compliance -	<ul> <li>The Management Review Procedure (First Editions; Version 2.0) dated January 2020 was established. MSPO Management Review was conducted for Sg Kubud Estate on 17/03/2023. The management review minutes meeting was available for verification. The meeting mainly discussed on the Internal Audit that had just been conducted in both the estates. Among agenda discussed were:</li> <li>1. Welcome speech</li> <li>2. Review Input: Follow up action from previous management review</li> <li>3. Internal audit &amp; External audit</li> <li>4. Customer and stakeholder feedbacks: Complaint &amp; grievances</li> <li>5. Process performance &amp; product conformity</li> <li>6. Status of corrections and corrective action</li> <li>7. Changes that could affect MSPO and MSPO SCCS System</li> <li>8. MSPO Policy</li> <li>9. Other matters or recommendation for improvement</li> <li>10. Review output</li> <li>11. Closing</li> </ul>	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
Criterio	n 4.1.4 – Continual Improvement		
4.1.4.1	The action plan for continual improvement shall be based on consideration of the main social and environmental impact and opportunities of the company. - Major compliance -	<ul> <li>Keresa Plantations Sdn Bhd have developed a Continuous Improvement Plan (Update 10/01/2023). Among the improvements that have been identified are: <ol> <li>Economic Values: Better Management Systems.</li> <li>Maintain documentation register &amp; updates.</li> <li>Plantation records register &amp; updates</li> <li>Monthly workplace inspections</li> <li>Action requests systems introduced</li> <li>Review if records &amp; documentation</li> <li>Training needs pilot system</li> </ol> </li> <li>Social Values: Healthy &amp; Safety at Workplace <ol> <li>OSH site audit &amp; workplace assessment</li> <li>OSH policy and implementation</li> <li>List of major infra works to improve OSH compliance</li> <li>OSH Training: Chemical Handling, Safe Harvesting Practices &amp; Emergency Response Plan.</li> <li>Noise Risk Assessment</li> <li>Chemical Exposure Monitoring</li> </ol> </li> <li>Environmental Values: Control of Pollution &amp; Significant Impacts on Environment <ul> <li>Waste management guidelines &amp; Implementation</li> <li>Waste management guidelines &amp; Implementation</li> </ul> </li> </ul>	Complied

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Criterio	on / Indicator	Assessment Findings	Compliance
		<ul> <li>Environmental &amp; Biodiversity review – HCV Reassessment</li> <li>Buffer Zone &amp; Riparian demarcation guidelines &amp; implementation.</li> </ul>	
		4. Social Values: Core Labour Standards	
		<ul> <li>Social Policies drafted &amp; circulated grievance procedure, equal rights, OSH, Environment, FOA, JCC, Sexual Harassment, OSH &amp; Grievance Procedures.</li> </ul>	
		<ul> <li>Training and re-training on social policies: sexual harassment, OSH &amp; Grievance Procedures.</li> </ul>	
		Annual Consultation with workers/staffs.	
		<ul><li>Monthly dialogue with representative workers.</li><li>5. Community: Action Plan</li></ul>	
		Improving recording of benefits/ investment in community.	
		<ul> <li>Social Engagement Programme</li> </ul>	
		Corporate Social Responsibility	
4.1.4.2	The company shall establish a system to improve practices in line with new information and techniques or new industry standards and technology (where applicable) that are available and feasible for adoption. - Major compliance -	This is being made upon confirmation of any new projects. Employees were briefed of any new development in basic understanding during the weekly briefings. The management team will be informed of such development during the monthly management meetings. Dissemination of information by the General Manager are transacted during the monthly Managers meetings and emails.	Complied
4.1.4.3	An action plan to provide the necessary resources including training, to implement the new techniques or new industry standard or technology (where applicable) shall be established. - Major compliance -	Where introduction of new machines and new work method, all level of employees will be trained to handle /implement the new techniques and work changes. Monitoring is made by the Estate Managers and Assistants throughout the on-the-job training and familiarization.	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
4.2 Prin	ciple 2: Transparency		
Criterio	n 4.2.1 – Transparency of information and documents releva	int to MSPO requirements	
4.2.1.1	The management shall communicate the information requested by the relevant stakeholders in the appropriate languages and forms, except those limited by commercial confidentiality or disclosure that could result in negative environmental or social outcomes. - Major compliance -	Records of information request has been maintained in the document title "Records of request" by the management. Sample has been taken by the auditor for information request by MPOB on monthly seedling records and from IXX SXXX MXXXXXXX for MPOB nursery licences. It has been confirmed through interview with stakeholders, that information has been provide appropriate languages by the management of Sungai Kubud Estate.	Complied
4.2.1.2	Management documents shall be publicly available, except where this is prevented by commercial confidentiality or where disclosure of information would result in negative environmental or social outcomes. - Major compliance -	and stakeholders dated 01/01/2020 where has out line list of	Complied
Criterio	n 4.2.2 – Transparent method of communication and consult	ation	
4.2.2.1	Procedures shall be established for consultation and communication with the relevant stakeholders. - Major compliance -	Keresa Plantations Sdn. Bhd. have established Procedures for Communication of Social Policies (Chapter 3, Reference No: SOC 3.1, Date issue: Dec 2009, Version 1) and Complaints & Grievances Procedure (Reference No: SOC 3.2, Version 1) that define the responsibilities and actions required for receiving, recording, and responding to enquiries and requests from internal and external stakeholders. The procedure outlines the process of communication on the social policies, lodging grievances and monitoring implementation. The	Complied

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Criterio	on / Indicator	Assessment Findings	Compliance
		Standard Operating Procedure has identified mechanisms for consultation and communication with the relevant stakeholders. Sg. Kubud Estate have implemented the "Communication and Consultation Management Guidelines" as evidenced by the maintenance of filing systems for recording written requests for assistance and information. Sighted the file for Workers Complaints available at the estates. The Estate has shown a good communication, by publishing the flow chart of Procedure "Pengurusan Aduan Pekerja/Stakeholder" at the notice board in front of estate office and housing complex. The feedback can be forwarded to the estate management or to Suggestion Box located at the muster ground and office.	
4.2.2.2	A management official should be nominated to be responsible for issues related to Indicator 1 at each operating unit. - Minor compliance -	Ms Suzella Demie AK Lawrence has been appointed by the management as social management representative base on the appointment letter dated 02/04/2021. Outline in the appointment letter that she is responsible to ensure that all process related to social system is established, implement, and maintain and to liaise with external parties on matters to social issues. Appointment letter has been signed by Mr Abdul Aziz Zainal Abidin as Deputy General Manager.	Complied
4.2.2.3	List of stakeholders, records of all consultation and communication and records of action taken in response to input from stakeholders should be properly maintained. - Major compliance -	List of stakeholders has been established by the management of Sungai Kubud Estate and has been documented in the document title "Stakeholder register" Stakeholders has been classified into 3 different categories which are internal stakeholders, local communities, and contractor. Sighted in the map title "Locality map showing other plantations and small holder surrounding Sungai Kubud Estate" that the estate has been surrounded by different plantations and smallholder (SOP Sebaju, GP Pusaka and Jendela Padu).	Complied

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Criterio	on / Indicator	Assessment Findings	Compliance
Criterio	n 4.2.3 – Traceability		
4.2.3.1	The management shall establish, implement and maintain a standard operating procedure to comply with the requirements for traceability of the relevant product(s). - Major compliance -		
4.2.3.2	The management shall conduct regular inspections on compliance with the established traceability system. - Major compliance -	Traceability Audit was carried out on monthly basis by the Sustainability Department at the mill. Regular Inspections are done to ensure the traceability system is well implemented. The details of the records include Block No, FFB Driver Daily Collection (Bunch), Average Bunch Weight, Total Weight and division which show the traceability from estate field to the mill. Sighted the traceability audit report for both estates dated 28/02/2023.	•
4.2.3.3	The management should identify and assign suitable employees to implement and maintain the traceability system Minor compliance -	The management has appointed Ms. Alicesa Anak Ramba (Sustainability & Compliance Executive) as the Traceability Representative for the estates as stated in the appointment letter dated 02/04/2021 undersigned by the Deputy General Manager.	Complied
4.2.3.4	Records of sales, delivery or transportation of FFB shall be maintained. - Major compliance -	Delivery of FFB from Sg Kubud Estate from field to Keresa POM was monitored closely by the Estate Management. Sighted the records of delivery or transportation of FFB. These records are maintained, and the documents are kept by the estate and mill. 1. From: Sg Kubud Estate 2. Date: 09/01/2023 3. Product: FFB	Complied

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Criterio	on / Indicator	Assessment Findings	Compliance
		4. Ticket no: 19101	
		5. Nett Weight: 11,690 KG	
		6. Vehicle no: SB 3161 E	
		7. MSPO Cert No: MSPO 702700	
		8. Expiry date: 16/06/2024	
4.3 Prin	ciple 3: Compliance to legal requirements		
Criterio	n 4.3.1 – Regulatory requirements		
4.3.1.1	All operations are in compliance with the applicable local, state, national and ratified international laws and regulations. - Major compliance -	The estate has maintained the systems for documentation, checking and assessment of legal compliance with applicable laws and regulations.	Complied
		Sample of permit and license reviewed as follows:	
		1. MPOB Licenses - licenses number 503656102000 expired on 29/02/2024.	
		2. MPOB Licenses (Nursery) - 5160011000 expired on 31/10/2023	
		3. Business Licenses – License Number: 1178555; Issuance on 07/03/2023	
		4. Suruhanjaya Syarikat Malaysia issuance on 03/01/2006	
		5. Diesel Permit for 10,000liter for period 14/07/2021 until 13/07/2023 reference number BTU.P.02/2020 (D)	
		6. Storage Of Petrol License number SPL000005 expired on 31/12/2023	



#### Compliance Criterion / Indicator **Assessment Findings** 4.3.1.2 The management shall list all laws applicable to their Legal requirements register updated in the "Legal requirement of Complied operations in a legal requirements register. Keresa Plantations Sdn Bhd- Sungai Kubud Estate and latest update is on 06/04/2023. - Major compliance -4.3.1.3 The legal requirements register shall be updated as and when Tracking system available to identify changes in the relevant Complied there are any new amendments or any new regulations coming regulations through head office, website information and the into force. information are communicated from the Group Head Office. Evaluation and tracking for any changes of new requirement will be done 3 - Major compliance months once by sustainability and certification department and latest evaluation has been conducted on 06/01/2023 and 06/04/2023. On the site verification, interviews with office personnel and records indicate that the system is appropriate to the operations. Tracking system on any changes in the law been well implemented. 4.3.1.4 The management should assign a person responsible to monitor Complied The management has appointed Pn Julia AK Andrew Kere as the Legal compliance and to track and update the changes in regulatory Representative as per appointment letter dated 02/04/2021. Among the responsibility as follows: reauirements. - Minor compliance -1. Ensuring that processes needed for the legal system were established, implemented, and maintained. 2. Reporting to top management on the performance of the legal system and any need of improvement 3. Ensuring the promotion of awareness of legal requirement throughout organization 4. Liaison with external parties on matters to the legal system. Criterion 4.3.2 – Lands use rights 4.3.2.1 The management shall ensure that their oil palm cultivation Complied There is evidence that the management of Sungai Kubud Estate did not diminish the land use rights of others user through the oil palm activities do not diminish the land use rights of other users.

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Criterio	n / Indicator	Assessment Findings	Compliance
	- Major compliance -	cultivation activities which can be sighted through the land lease agreement between Keresa Plantations Sdn Bhd and 3 local communities RH Iba, Rh Linus and Rh Buyong under the cooperation between Keresa Plantations Sdn Bhd for oil palm plantations planting which consist of 3,204.17Ha.	
4.3.2.2	The management shall provide documents showing legal ownership or lease, history of land tenure and the actual use of the land. - Major compliance -	Land for Sungai Kubud Estate has been leased from local communities under customary right land for 3 villages which are RH Iba, Rh Linus and Rh Buyong. The development has been divided into 6 different phase (1A, 1B, 2A, 2B, 3A and 3B) which commence in 2012 for total 3024.17Ha. Lease agreement for all 3 villages sighted in the document memorandum of agreement dated 06/08/2012 and there is also individual agreement in the document "Sijil Pemilikan Tanah Bagi Projek Usahasama dengan Keresa Plantations Sdn Bhd bagi Projek penanaman Kelapa Sawit" that has been signed by landowner, representative from Keresa Plantations Sdn Bhd, representative from long house and Sebauh district office.	Complied
4.3.2.3	Legal perimeter boundary markers should be clearly demarcated and visibly maintained on the ground where practicable. - Major compliance -	Legal perimeter boundary has been maintained by the management. During the site visit to field SK1319 of Sg Kubud Estate, G.P Pesaka (Paper Wood Plantation), it was verified that there were boundary packs (Red Poled) available along the perimeter boundary. There was no evidence of plantings beyond the perimeter boundary as verified during the site visit.	Complied
4.3.2.4	Where there are, or have been, disputes, documented proof of legal acquisition of land title and fair compensation that have been or are being made to previous owners and occupants; shall be made available and that these should have been accepted with free prior informed consent (FPIC).	As per interview with head of village, there is no disputes from the landowners and legal acquisition verified based on memorandum of agreement and "Sijil Pemilikan Tanah Bagi Projek Usahasama dengan Keresa Plantations Sdn Bhd bagi Projek penanaman Kelapa Sawit". Compensation has been paid as per agreement with total of	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
	- Minor compliance -	RM0.50/palm and summary sighted in the document "landowner lot survey".	
Criterio	<b>n 4.3.3</b> — Customary rights		
4.3.3.1	Where lands are encumbered by customary rights, the company shall demonstrate that these rights are understood and are not being threatened or reduced. - Major compliance -	Total 3,204.17Ha of land area is Native Customary Right (NCR) customary right land owned by 3 villages (RH Iba, Rh Linus and Rh Buyong). Memorandum of agreement and "Sijil Pemilikan Tanah Bagi Projek Usahasama dengan Keresa Plantations Sdn Bhd bagi Projek penanaman Kelapa Sawit". As per interview with head of village, there is evidence that right of landowner has not been threatened and payment has been made on RM0.50/palm as per agreement. Sample has been taken for January 2023 for payment smallholder under phase 1A payment advise number 2301xxxxxxx.	Complied
4.3.3.2	Maps of an appropriate scale showing extent of recognized customary rights land, if any, should made available. - Minor compliance -	Maps of the area of estate has been clearly established and documented in the maps title "Land situated at Sungai Sejan Kubud, Bintulu misc plan number CMAPS2015133_C dated 09/09/2015.	Complied
4.3.3.3	Negotiation and FPIC shall be recorded and copies of negotiated agreements should be made available. - Major compliance -	Total 3,204.17Ha of land area is Native Customary Right (NCR) customary right land owned by 3 villages (RH Iba, Rh Linus and Rh Buyong). Memorandum of agreement and "Sijil Pemilikan Tanah Bagi Projek Usahasama dengan Keresa Plantations Sdn Bhd bagi Projek penanaman Kelapa Sawit". As per interview with head of village, there is evidence that right of landowner has not been threatened and payment has been made on RM0.50/palm as per agreement. Sample has been taken for January 2023 for payment smallholder under phase 1A payment advise number 2301xxxxxxx.	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
Criterio	n 4.4.1: Social Impact Assessment (SIA)		
4.4.1.1	Social impact should be identified and plans are implemented to mitigate the negative impacts and promote the positive ones Minor compliance –	Social impact assessment for smallholders has been conducted by Sustainability and certification department, Keresa Plantations Sdn. Bhd for period August 2022 which has been done based on smallholder's satisfaction survey for 4 different smallholders/longhouse (Rh Majang, Rh Ticho, Rh Buyong and Rh Iba). The assessment has been conducted on 4 different date which are on 25/05/2022, 15/07/2022, 24/08/2022 and 29/08/2022 with total sample size of 46 persons form different long house, genders, and marital status. Outcome of the assessment has been classified into 3 categories which are social and communication provision, economic and environmental, safety and & health. From the assessment, all 3 categories have achieved marks above 75% which is satisfactory line that has been established by the management and there is no negative impact has been identified during the assessment. There are 2 requests from the smallholders for road repairs and best management practices training from Rh Buyong. The report has been prepared by Suzella Demie Lawrence. Social management plan has been established and both positive/negative impact identified and documented in the document "Social impact assessment and management plan year 2022/2023" which latest updated on 01/03/2023. Based on the report, there several negative impact that has been identified which are regards to prices of the goods sell at sundry shops is much more expensive comparing to price at town, workers requesting for recreational activities, road repairs for roads to long house local communities and FFB grading training.	Complied

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Criterio	n / Indicator	Assessment Findings	Compliance
		Implementation of the corrective/mitigation negative impact has been verified by auditor	
		a. Pricing monitoring has been done every 3 months by comparing pricing from 2 different sundry store. Latest conducted in December 2022 and March 2023	
		<ul> <li>Recreational activities which included workers, kids have been conducted on 28/08/2022 during Malaysia Independence Day celebration. Football tournament for male workers, volleyball for female workers</li> </ul>	
		c. Complaint of damage roads to longhouse by local communities on 20/03/2023 and 14/02/2023 and complaint resolve on 28/03/2023 and 22/02/2022. It has been verified trough photo of road repairs that has been done and site visit by the auditor itself.	
		As per verification, the management of Sungai Kubud Estate, also promoted positive impacts such as providing better benefits/accommodations to all workers, establishing good relationship between workers and management, 24/7 electricity/water supply, providing childcare/creche/CLC for parents.	
Criterior	1 4.4.2: Complaints and grievances		
4.4.2.1	A system for dealing with complaints and grievances shall be established and documented. - Major compliance -	Complaint procedure has been established by the management in the document title "Chapter 3," Prosedur Aduan & Ketidakpuasan Hati" Complaint and Grievances Procedure" reference number SOC 3.2 revised on October 2021. Stated in the procedure that there are 3 methods to lodge complaint which are through complaint box, email or written and verbal through supervisor and manager. It has been verified that system to lodge complaint and to address the complaint has been established and outline in the procedure.	Complied

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Criterio	on / Indicator	Assessment Findings	Compliance
4.4.2.2	The system shall be able to resolve disputes in an effective, timely and appropriate manner that is accepted by all parties. - Major compliance -	As stated in above procedure, any complaint and grievance that has been received need the be address following 4 steps that been outline in the procedure. Any complaint and grievances need to be resolve within 10 days and if there is no solution for the complaint, the issues will be sent to general manager and next to chief executive officer with total 21 days of responds days.	Complied
		Sample of complaint that received in year 2022 and 2023 verified and there is evidence that systems established able to resolve disputes effectively and followed the timeline that has been established. Details of sample complaint as per follow:	
		1. Complaint of stray dogs on 10/02/2023 at the labour compound. Registration of the dogs owned by workers still in progress and process of eliminating stray dogs commenced once registration process done. Sighed records progress registration done documented in the "Peraturan-peraturan pemilikan anjing"	
		2. Damage of floor mat at creche dated 18/11/2022 and resolve on 25/11/2022. It has been verified by auditor during site visit to creche.	
		3. Complaint of damage roads to longhouse by local communities on 20/03/2023 and 14/02/2023 and complaint resolve on 28/03/2023and 22/02/2022. It has been verified trough photo of road repairs that has been done and site visit by the auditor itself.	
4.4.2.3	A complaint form should be made available at the premises, where employees and affected stakeholders can make a complaint. - Minor compliance -	Complaint box has been placed at the estate office and muster ground as one of the channels to submit any complaint. Complaint form has been made available. Other than that, complaint can be made verbally through PIC and email.	Complied



Criterio	n / Indicator	Assessment Findings	Compliance
4.4.2.4	Employees and the surrounding communities should be made aware that complaints or suggestions can be made any time. - Minor compliance -	Communication of the procedure has been conducted by the management to all workers and stakeholders and verified based on the training records provided. For workers, sighted training conducted on 21/03/2023 for harvesters, 03/01/2023 for driver, 20/03/2023 for ramp attendant. While for stakeholders, stakeholders' consultation conducted through email that has been submitted to all stakeholders on 07/09/2022. As per interview with workers and stakeholders, both parties able to demonstrate their understanding on the procedure and aware who is the PIC for handling any issues/complaint.	Complied
4.4.2.5	Complaints and resolutions for the last 24 months shall be documented and made available to affected stakeholders upon request. - Major compliance -	Sample of complaint records has been taken for period 2021 until 2023 and there is evidence that all complaints and resolution maintained in specific files for period more than 24 months.	Complied
Criterion	<b>4.4.3:</b> Commitment to contribute to local sustainable develo	opment	
4.4.3.1	Growers should contribute to local development in consultation with the local communities. - Minor compliance -	Based on the consultation with local communities during the social impact assessment, local communities which Rh Buyong and Rh Iba requested to road repairs for roads to the longhouse dated 20/03/2023 and 14/02/2023. Road repairs has been done 28/03/2023 and 22/02/2022. It has been verified trough photo of road repairs that has been done and site visit by the auditor itself. To provide facilities for local communities to open sundry shop as source of income to local communities.	Complied
		Donation to local communities to reduce burden on hospital fees.	
Criterion	<b>4.4.4:</b> Employees safety and health		

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Criterie	on / Indicator	Assessment Findings	Compliance
4.4.4.1	An occupational safety and health policy and plan shall be documented, effectively communicated and implemented. - Major compliance -	Keresa Plantations Sdn. Bhd. has established Occupational Safety, Health & Hygiene Policy signed by the Managing Director revised 13/12/2021. The policy states the company's commitment towards ensuring and promoting a safe work environment for the workers and operations. The policy was communicated through trainings, briefings and displayed on notice boards. The estates have established Safety and Health Management Plan and documented in Environment, Safety and Health Plan FY 2022. The management plan includes the ESH risk management, Emergency Response Procedure, Chemical Safety Management, Noise Boundary Monitoring and Health monitoring.	Complied
4.4.4.2	<ul> <li>The occupational safety and health plan shall cover the following:</li> <li>a) A safety and health policy, which is communicated and implemented.</li> <li>b) The risks of all operations shall be assessed and documented.</li> <li>c) An awareness and training programme which includes the following requirements for employees exposed to pesticides: <ul> <li>i. all employees involved shall be adequately trained on safe working practices</li> <li>ii. all precautions attached to products shall be properly observed and applied</li> </ul> </li> <li>d) The management shall provide the appropriate PPE at the place of work to cover all potentially hazardous operations as identified in the risk assessment and control such as Hazard Identification, Risk Assessment and Risk Control (HIRARC).</li> <li>e) The management shall establish Standard Operating Procedure for handling of chemicals to ensure proper and safe</li> </ul>	<ul> <li>The occupational safety and health plan cover the following:</li> <li>a. Keresa Plantations Sdn. Bhd. has established Occupational Safety, Health &amp; Hygiene Policy Statement signed by the Managing Director revised 13/12/2021. In the policy stated the company commitment to ensure and promote the safety work environment for the workers and operations. The policy was communicated through training, briefing, and displayed on notice board. Latest OSH Policy training was conducted on 08/04/2023.</li> <li>b. HIRARC was available for all operations within the estates to identify the hazards, assess and recommended control measures to minimize the risks. Among the HIRARC sampled were Harvesting, Spraying, Manuring, Creche, Canteen, Riding Motorcycle and Engine Room. HIRARC was recently reviewed on 01/03/2022.</li> <li>Chemical Health Risk Assessment (CHRA) was conducted in compliance with Occupational Safety and Health (USECHH) regulation 2000 on 2/03/2019 by DOSH Registered Assessor,</li> </ul>	Complied

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Criterion / Indicator		Assessment Findings	Compliance
	e.	recorded by workers and job designation. Procedures of chemical handling is presented in several documents, such as in the Prosedur Kerja Dan Standard Operasi; 9.0 Bagi Kerja-Kerja Mencampur Racun Rumpai.	
	f.	The Deputy General Manager, Abdul Aziz Bin Zainal Abidin was appointed to be the Safety and Health Representative at the estate as stated in the appointment letter dated 01/04/2021 undersigned by the General Manager. Estate management has appointed Safety Committee Members consists of OSH Coordinator, Secretary, representatives from Employer and representatives from Employee as per appointment letter by the Estate Manager.	
	g.	The Estate Management conducted regular OSH committee meetings on bimonthly basis and when necessary due to accidents that occur. In the meeting, discussed issue on employees' safety, health, and welfare such as estate safety and health achievement report, estate security, safety compliance by contractors, workplace inspection, legal compliance, safety and health training. Sighted the latest OSH Meeting Minutes dated 10/03/2023, and 14/12/2022 available for verification.	
	h.	Accident and emergency procedures are available in the Prosedur Standard Operasi – Prosedur Tindakan Kecemasan; Reference Number: 1/2011; Document Number: ERP 1/2011; Dated: 23/08/2011.	
		The estate has established Emergency Response Team lead by the Estate Managers. Fire Drill Training was conducted on 24/04/2022 at Sg Kubud Estate.	
	i.	First aiders were present at various operations at the estate. The first aiders were responsible for first aid box at each	

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Criterio	n / Indicator	Assessment Findings	Compliance			
		<ul> <li>operations/team assigned to them by the management. The first aid box was recently replenished with records of monthly monitoring available for verification. There was a total of 12 first aid box holders in the estate. The first aid box holders were provided training by the Medical Assistant with latest training conducted on 18/01/2023. Records of training were available for verification.</li> <li>j. Accident records are recorded and maintained in the estate and discussed during the bimonthly held JKKP Meetings. There were 10 accidents reported for the year 2022 totaling to 52 days of LTA in the estate. Sighted the JKKP 8 form submission to JKKP for the year 2022 as well. There were no injuries reported at the estates for the year 2023 as of to date as well.</li> </ul>				
Criterion	Criterion 4.4.5: Employment conditions					
4.4.5.1	The management shall establish policy on good social practices regarding human rights in respect of industrial harmony. The policy shall be signed by the top management and effectively communicated to the employees.	Several policies related to good social practices has been established by the management of Keresa Plantations Sdn Bhd and signed by the managing director, Mr Graeme lain Brown. Details of policy available as per below:	Complied			
	- Major compliance -	a. Complaint and grievance policy dated 01/12/2009 revised on 10/12/2021				
		b. Minimum ages and child protection policy dated 01/12/2009 revised on 13/12/2021				
		c. Freedom of association policy dated 01/12/2009 revised on 13/12/2021				
		d. Prevention of sexual harassment and domestic violence in the workplace policy dated 01/12/2009 revised on 13/12/2021				

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Criterio	on / Indicator	Assessment Findings	Compliance
		<ul> <li>e. Policy statement on the pregnancy and childbirth rights dated 01/12/2009 revised on 13/12/2021</li> <li>f. Equal rights policy dated 01/12/2009 revised on 13/12/2021</li> <li>g. Human right policy dated 01/12/2009 revised on 13/12/2021</li> <li>h. Code and conduct policy statement dated 07/11/2018 revised on 12/12/2021</li> <li>i. Special labour policy dated 18/09/2019 revised on 13/12/2021</li> <li>The "Keresa Sustainability Policy" is displayed in notice boards inside the office as well as outside the office. The policy also publicly available through the official website: http://www.keresa.com.my</li> <li>The policy has been communicated to all workers and stakeholders during morning muster briefings, displayed at strategic places such as office and line sites and communicated during meetings with the workers and relevant stakeholders. Communication of the policy has been conducted on 21/03/2023 for harvesters, 03/01/2023 for driver, 20/03/2023 for ramp attendant. While for stakeholders, stakeholders' consultation conducted through email that has been submitted to all stakeholders on 07/09/2022.</li> </ul>	
4.4.5.2	The management shall not engage in or support discriminatory practices and shall provide equal opportunity and treatment regardless of race, colour, sex, religion, political opinion, nationality, social origin or any other distinguishing characteristics. - Major compliance -	Equal rights policy dated 01/12/2009 revised on 13/12/2021 signed by the managing director, Mr Graeme lain Brown. Stated in policy that the management of Keresa Plantations Sdn Bhd is committed to established and maintain working environment, terms and conditions of employment, practices fairly. In Sungai Kubud Estate, there is 97 of workers which consist of male, female, local and foreign (Indonesia) workers. There is evidence that there is no discrimination has been practices and has been confirmed through documentation	Complied

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Criterio	n / Indicator	Assessment Findings	Compliance
		(employment contract, pay slips) and interview with the workers itself. As per interview, all workers have been paid accordingly as minimum wages order 2022 which is at rate RM57.69/day.	
	Management shall ensure that employees' pay and conditions meet legal or industry minimum standards and as per agreed Collective Agreements. The living wage should be sufficient to meet basic needs and provide some discretionary income based on minimum wage. - Major compliance -	<ul> <li>Verification has been done by auditor for 12 samples workers from different work category, gender and origin found out that the management of Sungai Kubud Estate has ensure pays of salary has been done according to the employment contract and Minimum Wages Order 2022 which is above than RM1,500/month and RM57.69/day. It has been verified based on the employment contract and payslips taken for July`22, Sept`22 and January'23. Sample of workers as per below:</li> <li>1. ID number 12580</li> <li>2. ID number 10159</li> <li>3. ID number 12602</li> <li>4. ID number 11866</li> <li>5. ID number 11964</li> <li>6. ID number 12305</li> <li>7. ID number 12592</li> </ul>	Complied
		8. ID number 10801	
4.4.5.4	Management should ensure employees of contractors are paid based on legal or industry minimum standards according to the employment contract agreed between the contractor and his employee.	There is only 1 contractor for Sungai Kubud Estate which are Yun Hoo Sdn Bhd for FFB transport and there is evidence that the management ensure that all contractors` workers has been paid according to legal requirement. Sample has been taken for 3 contractors` workers for salary January 2023 and March 2023.	Complied
	- Minor compliance -	, ,	
4.4.5.5	The management shall establish records that provide an accurate account of all employees (including seasonal workers	Master list of workers has been maintained in the workers list and has been divided into "Foreign workers (Indonesia)" and "Local workers"	Complied

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Criterio	on / Indicator	Assessment Findings	Compliance
	and subcontracted workers on the premises). The records should contain full names, gender, date of birth, date of entry, a job description, wage and the period of employment. - Major compliance -	with total amount of workers, 100 workers. Details that included in the master list such as passport number, passport expiry, work permit number, PLKS expiry date, date joined and jobs descriptions. There are no seasonal and subcontracted workers in Sungai Kubud Estate.	
4.4.5.6	All employees shall be provided with fair contracts that have been signed by both employee and employer. A copy of employment contract is available for each and every employee indicated in the employment records. - Major compliance -	Sample of employment contract has been taken by auditor for verification and sighted it has been signed by both parties' management and employees in Bahasa. Outline in the employment contract benefits, leave, deduction. As per interview with the workers, it has been confirmed that copies of the employment contract have been provided to the workers for their keeping. Sample of employment contract as per stated in the indicator 4.4.5.3.	Complied
4.4.5.7	The management shall establish a time recording system that makes working hours and overtime transparent for both employees and employer. - Major compliance -	Pocket checkroll book has been utilized as part of mechanism to monitor time working hours in Sungai Kubud Estate where total working hours is 8 hours with additional 30 minutes of rest time. While for overtime, there is overtime request form that need to be submitted to assistant manager for approval in daily basis. It has been confirmed that records of overtime and pocket checkroll have been made available for review to the workers as per interview.	Complied
4.4.5.8	The working hours and breaks of each individual employee as indicated in the time records shall comply with legal regulations and collective agreements. Overtime shall be mutually agreed and shall always be compensated at the rate applicable and shall meet the applicable legal requirement. - Major compliance -	There is evidence that working hours, breaks and overtime for all workers is complying with Sarawak Labour Ordinance and as per stated in employment contract which total 8 hours/ day including additional 30 minutes of rest time. While for overtime, there is overtime request form that need to be submitted to assistant manager for approval in daily basis. Rate for overtime calculated based on average daily basis salary from previous months.	Complied
4.4.5.9	Wages and overtime payment documented on the pay slips shall be in line with legal regulations and collective	Wages and overtime payment has been clearly stated in the payslips and in line with legal regulations. Verification has been done by the	Complied



Criterio	n / Indicator	Assessment Findings	Compliance
	agreements. - Major compliance -	auditor to compare wages/overtime payment from the checkroll/overtime request form and there is evidence that the figure is tally. As per interview, pay slips has been provided to the workers for their references.	
4.4.5.10	Other forms of social benefits should be offered by the employer to employees, their families or the community such as incentives for good work performance, bonus payment, professional development, medical care and health provisions. - Minor compliance -	Interviews with local and foreign workers indicated that they are satisfied with the standard of housing and facilities provided by Sungai Kubud Estate. Electricity and water are provided without charges. Health Clinic has been provided for the employees and family members with free treatment. Any emergency cases, workers/family members will be sent to Klinik kesihatan Sebauh/ Hospital Bintulu. Outturn incentive for daily attendance on the muster and incentive of contract extension for foreign workers if they renew for three year and above. Local employees have yearly bonus based on personal performance.	
4.4.5.11	In cases where on-site living quarters are provided, these quarters shall be habitable and have basic amenities and facilities in compliance with the Workers' Minimum Standards Housing and Amenities Act 1990 (Act 446) or any other applicable legislation. - <b>Major compliance</b> -	Total 15 block of workers housing is available in Sungai Kubud Estate with 1 additional block is under construction. All houses consist of 2 rooms with hall, kitchen, and toilet. Electricity has been generated through genset and water from water treatment plan and has been provided. Line site inspection has been conducted on 09/03/2023, 16/03/2023 and 23/03/2023 and has been remarks as all in goods conditions. Further verification done by auditor through site visit confirmed that line site inspection has been done effectively and housing area has been properly maintained by the management. Other facility that available at workers housing area is sport facilities, surau, sundry shops and creche. While for CLC, it located at neighboring estate within Keresa Plantations Sdn Bhd.	



Criterio	n / Indicator	Assessment Findings	Compliance
4.4.5.12	The management shall establish a policy and provide guidelines to prevent all forms of sexual harassment and violence at the workplace. - Major compliance -	Prevention of sexual harassment and domestic violence in the workplace policy dated 01/12/2009 revised on 13/12/2021 signed by the managing director, Mr Graeme lain Brown. Stated in policy that sexual harassment and domestic violence will be treated as one of works misconduct. Any sexual harassment issues need to be discussed with immediate superior or social liaison that has been appointed. Nevertheless, the management can further improve the awareness on the Gender Committee functions and Sexual Harassment Grievance Mechanism among female workers including illiterate parties. Hence an OFI was raised.	OFI
4.4.5.13	The management shall respect the right of all employees to form or join trade union and allow workers own representative(s) to facilitate collective bargaining in accordance with applicable laws and regulations. Employees shall be given the freedom to join a trade union relevant to the industry or to organize themselves for collective bargaining. Employees shall have the right to organize and negotiate their work conditions. Employees exercising this right should not be discriminated against or suffer repercussions. - <b>Major compliance</b> -	Freedom of association policy dated 01/12/2009 revised on 13/12/2021 signed by the managing director, Mr Graeme lain Brown. Stated in the policy that Keresa Plantations Sdn Bhd will respect the legal rights of its employees to join or to refrain from joining workers organization including labour organizations or trade unions. It has been confirmed that there is no trade union has been established either internally or externally for state of Sarawak. Sungai Kubud Estate has taken initiative to established JKKK Perunding Bersama as mechanism of communication between workers and management through workers representative. Sighted appointment of workers representative based on races and origin and latest meeting conducted on 25/03/2022. As per interview with workers, there is no prohibition by the management either to form or participate any union.	Complied
4.4.5.14	Children and young persons shall not be employed or exploited. The minimum age shall comply with local, state and national legislation. Work by children is acceptable on family farms, under adult supervision, and when not interfering with their education	There is total 3 of local workers and 96 foreign workers has been listed in the list of workers for Sungai Kubud Estate. It has been confirmed through document review, site visit and interview with workers that there no children and young workers has employed. Youngest workers have been recruited is 19 years old in year 2021.	Complied

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Criterio	on / Indicator	Assessment Finding	s	Compliance
	programmes. Children shall not exposed to hazardous working conditions. - Major compliance -			
Criterio	n 4.4.6: Training and competency			
4.4.6.1	All employees, contractors and relevant smallholders are appropriately trained. A training programme (appropriate to the scale of the organization) that includes regular assessment of training needs and documentation, including records of training shall be kept.		on a yearly basis.	Complied
	- Major compliance -	PPE Training - HarvestersChemical Container – Triple Rinse TrainingRamp Attendant – SOP TrainingDriver Training – SOP and SafetyCompany Policy TrainingMSPO Principals TrainingComplaints Procedure TrainingPPE TrainingVehicle Safety TrainingHCV and Buffer Zone TrainingWaste Management TrainingRTE Species TrainingCovid 19 Awareness Training	21/03/2023 21/03/2023 20/03/2023 03/01/2023 08/04/2023 08/04/2023 08/04/2023 08/04/2023 08/04/2023 08/04/2023 08/04/2023 08/04/2023	
4.4.6.2	Training needs of individual employees shall be identified prior to the planning and implementation of the training programmes in order to provide the specific skill and competency required to all employees based on their job description. - Major compliance -	Sg Kubud Estate has conducted training	need analysis for all training need analysis	Complied



#### Compliance **Criterion / Indicator Assessment Findings** 4.4.6.3 A continuous training programme should be planned and A training programme has been developed and available in Keresa Complied implemented to ensure that all employees are well trained in their Plantations Sdn Bhd – Training Programme Tentative for Year 2023. job function and responsibility, in accordance to the documented The trainings were sighted to have also included Gender Specific training procedure. Training and involves staffs, workers and contractors. - Minor compliance -4.5 Principle 5: Environment, natural resources, biodiversity and ecosystem services Criterion 4.5.1: Environmental Management Plan 4.5.1.1 An environmental policy and management plan in compliance Keresa Plantations Sdn. Bhd. has established Environmental Policy Complied with the relevant country and state environmental laws shall be Statement signed by the Managing Director revised 13/12/2021. The developed, effectively communicated and implemented. policy states the company's commitments to ensure and promote clean environments for all its employees and operations. The policy was - Major compliance communicated to all workers through briefing and displayed on the notice boards. 4.5.1.2 The environmental management plan shall cover the following: The estate has established SOPs for aspect and impacts analysis and Complied documented in Procedure Manual for Identification of Environmental a) An environmental policy and objectives; Aspects and Evaluations of Environmental Impacts. Refer document b) The aspects and impacts analysis of all operations. no. KPSB 1/2012 dated 01/01/2012. The scoring and evaluation - Major compliance criteria were provided in the Manual. The estate has conducted the environmental aspects and impacts analysis documented in Environmental Aspects and Impacts Register. The assessment was reviewed as and when there are new environment impacts identified. Latest review was conducted in June 2012. The management plan with mitigation measures has been established for each activity with significant impacts to the environment based on

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Criterio	on / Indicator	Assessment Findings	Compliance
		the Environmental Aspect and Impact Assessment and Environmental Monitoring Report.	
4.5.1.3	An environmental improvement plan to mitigate the negative impacts and to promote the positive ones, shall be developed, effectively implemented and monitored. - Major compliance -	The estate has documented improvement plans to mitigate negative impacts and promote activities with positive impacts in the Environment Improvement & Management Plan. Sighted sampled the implementation as follows:	Complied
		1. Loss of HCV areas and ERT species	
		<ul> <li>Protection and demarcation of HCV areas within estate as sensitive areas.</li> </ul>	
		<ul> <li>Ensure plans are in place to enhance natural areas.</li> </ul>	
		2. Dust and other particles from ungravelled roads caused by vehicle traffic	
		<ul> <li>Ensure reduction plans are in place to reduce particulate emission.</li> </ul>	
		- watering daily during dry season	
		- install hump to install vehicle speed	
		- install speed limit signages	
		- plant trees	
		3. Open burning	
		Enforce a no burning policy	
		4. Runoff (surface water or soil erosion to water courses)	
		<ul> <li>Avoid fertilizer application close to water bodies or on rainy days.</li> </ul>	
		Improve efficiency of fertilizer applications.	
		5. Leaching of chemicals and fertilizers into groundwaters	

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Criterio	on / Indicator	Assessment Findings	Compliance
4.5.1.4	A programme to promote the positive impacts should be included	•	Complied
	in the continual improvement plan Minor compliance -	Management Plan (Revised 29/08/2022) based on the Environmental Aspect and Impact Assessment and Environmental Monitoring Report. The estate continues to promote activities that gives positive impact to the environment by continuously providing awareness to the employees which was communicated through training, briefing and signages.	
4.5.1.5	An awareness and training programme shall be established and implemented to ensure that all employees understand the policy and objectives of the environmental management and improvement plans and are working towards achieving the	on environmental policy, objectives and management plan as per training plan established. Training record verified as stated in 4.4.6.1.	Complied

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Criterio	on / Indicator	4	Assessment Finding	js	Compliance
	objectives. - Major compliance -				
4.5.1.6	Management shall organize regular meetings with employees where their concerns about environmental quality are discussed. - Major compliance -	Environmental related Meeting held quarterly during this meeting. encouraged to discuss Sighted the Environme 20/10/2022 for Sg Kub	Complied		
Criterio	n 4.5.2: Efficiency of energy use and use of renewable energ	У			
4.5.2.1	Consumption of non-renewable energy shall be optimized and closely monitored by establishing baseline values and trends shall be observed within an appropriate timeframe. There should	The monitoring of no Sighted the sampled production for 2022 as	Complied		
	be a plan to assess the usage of non-renewable energy including	Month	Diesel (Litres)	Water (m <sup>3</sup> )	
	fossil fuel, electricity and energy efficiency in the operations over	Mar 2022	24,100.00	3,500.00	
	the base period.	Apr 2022	21,367.00	5,000.00	
	- Major compliance -	May 2022	29,636.00	10,000.00	
		Jun 2022	23,583.00	4,200.00	
		Jul 2022	30,593.00	7,000.00	
		Aug 2022	26.611.00	13,000.00	
		Sept 2022	21,385.00	4,000.00	
		Oct 2022	20,602.00	5700.00	
		Nov 2022	21,256.00	4,030.00	
		Dec 2022	25,264.00	5,400.00	
		Jan 2023	21,140.00	-	
		Feb 2023	21,295.00	-	



Criterio	on / Indicator		Assessn	nent Findin	gs		Compliance
4.5.2.2	The oil palm premises shall estimate the direct usage of non- renewable energy for their operations, including fossil fuel, and electricity to determine energy efficiency of their operations. This shall include fuel use by contractors, including all transport and machinery operations. - Major compliance -	d genset and operations in the reduction Fossil Fuel Consumption plan (Diesel).				Complied	
		Estate	2023	2024	2025	2026	
		Sg Kubud 2 Estate	250,000	248,000	246,000	245,000	
4.5.2.3	The use of renewable energy should be applied where possible. - Minor compliance -	No opportunity for renewable energy to be used at the estate visited.			state visited.	Complied	
Criterio	n 4.5.3: Waste management and disposal						
4.5.3.1	<ul> <li>All waste products and sources of pollution shall be identified and documented.</li> <li>Major compliance -</li> <li>All waste products and sources of pollution was documented in the Waste management Procedu Plantations Sdn Bhd &amp; Keresa Mill Sdn Bhd (Keresa PC has been identified as follows:</li> </ul>				Procedure	in Keresa	Complied
		Source		Types	of Waste		
		Estate fields		omass, Chem astic Polybag		rs, Fertiliser	
		Estate Nursery		olybags, Borr			
		Store Chemicals		al containers,	Cardboard b	oxes	
		Store fertilizers	Fertilize				
		Genset room		_ubricant, Bat			
		Water treatment		l solution a	ina solvents	s, chemical	

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Criterio	Criterion / Indicator		Assessment Findings	Compliance
		Workshop Construction sites Linesite Clinic	Filters, Lubricant, Battery, Rags and gloves, Tyres, Scrap iron, chemical solution and solvents, chemical containers Construction sites i. Wood ii. Cement debris Sewage, Greywater Clinical waste	
4.5.3.2	<ul> <li>A waste management plan to avoid or reduce pollution shall be developed and implemented. The waste management plan should include measures for:</li> <li>a) Identifying and monitoring sources of waste and pollution</li> <li>b) Improving the efficiency of resource utilization and recycling of potential wastes as nutrients or converting them into value-added by-products</li> <li>- Major compliance -</li> </ul>	The estates have established waste management plan based on the waste identification conducted and documented in Waste Management procedure in Keresa Plantations Sdn. Bhd. and Keresa Mill Sdn. Bhd. (Keresa POM) and Environmental Monitoring Report. SOP for scheduled waste management was established and available		Complied
4.5.3.3	The management shall establish Standard Operating Procedure for handling of used chemicals that are classified under Environment Quality Regulations (Scheduled Waste) 2005, Environmental Quality Act, 1974 to ensure proper and safe	in the Prosedur Ker	ste management was established and available ja Selamat - Pembuangan Terjadual; Date: e Code: SOP/KMSB/Schedule Waste/R3.	Complied

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Criterio	on / Indicator	Assessment Findings	
	handling, storage and disposal. - Major compliance -	<ul> <li>The estates also have a proper Scheduled Waste Store for storing use chemical drums until time of disposal by DOE authorized waste disposal contractor. Disposal was done by scheduled waste disposal company authorized and licensed by Department of Environment.</li> <li>Sighted the sampled of Scheduled Waste Disposal as below:</li> <li><u>Sg Kubud Estate</u></li> <li><u>Scheduled Waste Disposal</u></li> <li>a. SW 102 – Used Battery; Quantity; 8 Units; Date: 10/02/2023; SW Contractor: E-Concern (M) Sdn Bhd; Consignment Note Number: 19105.</li> <li>b. SW 305 – Used Lubricant Oil; Quantity; 2 Drums; Date: 10/02/2023; SW Contractor: E-Concern (M) Sdn Bhd; Consignment Note Number: 19268.</li> </ul>	
4.5.3.4	Empty pesticide containers shall be punctured and disposed in an environmentally and socially responsible way, such that there is no risk of contamination of water sources or to human health. The disposal instructions on manufacturer's labels should be adhered to. Reference should be made to the national programme on recycling of used HDPE pesticide containers. - Major compliance -		Complied
4.5.3.5	Domestic waste should be disposed as such to minimize the risk of contamination of the environment and watercourses. - Minor compliance -	Domestic waste was collected 3 times week and disposed at designated landfill located far from housing area. The collection records for the year 2023 were available for verification for both estates. Visit to the landfill at Field SK1204 indicated that the landfill was well managed. There was no disposal of scheduled or recyclable waste at the landfill during the visit.	Complied



Criterio	on / Indicator	Assessment Findings	Compliance		
Criterio	n 4.5.4: Reduction of pollution and emission				
4.5.4.1	An assessment of all polluting activities shall be conducted, including greenhouse gas emissions, scheduled wastes, solid wastes and effluent.	The established Environmental Management Plan has covered the environmental aspects and impacts based on Keresa Plantations Sdn Bhd & Keresa POM.	Complied		
	- Major compliance -	The Environmental Aspect & Impact assessment has been conducted on 03/01/2023. The assessment was conducted according to the Procedure Manual – Identification of Environmental Aspects and Evaluations of Environmental Impacts Ref: KPSB 1/2012 dated 01/01/2012. The scoring and evaluation criteria were provided in the manual.			
4.5.4.2	An action plan to reduce identified significant pollutants and emissions shall be established and implemented. - Major compliance -	Ilutants and Environmental Improvement Plan included assessments of all polluting activities within the estate operation such as waste, air emissions and water discharges as mentioned in 4.5.1.3.			
Criterio	n 4.5.5: Natural water resources				
4.5.5.1	<ul> <li>The management shall establish a water management plan to maintain the quality and availability of natural water resources (surface and ground water). The water management plan may include:</li> <li>a. Assessment of water usage and sources of supply.</li> <li>b. Monitoring of outgoing water which may have negative impacts into the natural waterways at a frequency that reflects the estate's current activities.</li> <li>c. Ways to optimize water and nutrient usage to reduce wastage (e.g. having in place systems for re-use, night application,</li> </ul>	Keresa Plantations Sdn Bhd has developed its Water Management Plan latest review on 01/09/2022. It monitored water quality of outgoing waters to identify any adverse effect from the mill and estate activities. The plan takes into account the efficient use of resources, ensure amongst others that the use of water did not impact on other users, avoid contamination of ground and surface water, and appropriate treatment of mill effluent. The WMP also promote to meet water conservation requirements under Sarawak Water Resource Enactment 1998 and Interim National Water Standards for Malaysia. Sighted the implementation of the management plan as follows:	Complied		

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Criterion / Indicator		Assessment Findings	Compliance
	2. 3. 4.	The mill monitors the water consumption on monthly basis. Water consumption monitored include domestic usage and estate operation. The water consumption has been detailed out under indicator 4.5.2.1	
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#### Compliance **Criterion / Indicator Assessment Findings** Management. The estate monitors the peat subsidence level every 6 months. Piezometer reading were conducted on monthly basis. Sighted the Piezometer reading records as to date March FY 2023. 4.5.5.2 No construction of bunds, weirs and dams across main rivers There were no construction of bunds, weirs and dams across main Complied or waterways passing through an estate. rivers or waterways passing through an estate. - Minor compliance -4.5.5.3 Water harvesting practices should be implemented (e.g. water Water management plan includes rainwater harvesting, desilting of Complied roadside drains and etc. For housing complex, the rainwater harvesting from road-side drains can be directed and stored in conservation terraces and various natural receptacles). was used for cleaning housing compound etc. - Minor compliance -Criterion 4.5.6: Status of rare, threatened, or endangered species and high biodiversity value Information shall be collated that includes both the planted area 4.5.6.1 Keresa Plantations Sdn Bhd – Sungai Kubud Estate has conducted Complied itself and relevant wider landscape-level considerations (such as Retrospective High Conservation Value Assessment of Oil Palm wildlife corridors). This information should cover: Plantation dated January 2014 conducted by EnviroLogic Consulting. Based on the report, the site-specific short-term and long-term HCV a) Identification of high biodiversity value habitats, such as rare Management Plans. and threatened ecosystems, that could be significantly affected by the grower(s) activities. HCV has been identified in the estate as below: 1. HCV 1.2 - Presence of the following species were noted. Sun Bear, b) Conservation status (e.g. The International Union on Conservation of Nature and Natural Resources (IUCN) status Sambar Deer, Asian Brown Tortoise and Light Red Meranti. on legal protection, population status and habitat 2. HCV 1.3 - Presence of Bornean Yellow Muntjac noted. requirements of rare, threatened, or endangered species), 3. HCV 3 – Peat swamp forests and Health forests (Kerangas) that could be significantly affected by the grower(s) activities. - Major compliance -



Criterio	on / Indicator	Assessment Findings	Compliance
4.5.6.2	<ul> <li><b>.5.6.2</b> If rare, threatened or endangered species, or high biodiversity value, are present, appropriate measures for management planning and operations should include: <ul> <li>a. Ensuring that any legal requirements relating to the protection of the species are met.</li> <li>b. Discouraging any illegal or inappropriate hunting, fishing, or collecting activities; and developing responsible measures to resolve human-wildlife conflicts.</li> <li><b>Major compliance -</b></li> </ul> </li> <li>Awareness to workforce generally given through briefing at the muground/induction. Signage to restrict hunting was put up at strating to the protection of the species are met.</li> <li>b. Discouraging any illegal or inappropriate hunting, fishing, or collecting activities; and developing responsible measures to resolve human-wildlife conflicts.</li> </ul>		Complied
4.5.6.3	A management plan to comply with Indicator 1 shall be established and effectively implemented, if required. - Major compliance -	<ul> <li>The estate has established HCV management plan as per recommendation by assessor and included in the report dated January 2014. Sighted the implementation of the management plan as follows:</li> <li>1. The estate has conducted soil series identification in the estate conducted by the GIS Department. Among the soil series identified were Anderson 20.61%, Bijat 0.73%, Merit 9.39%, Merit/Bekenu 41.43%, Mukah 9.07%, Mukah/Anderson 3.54% and Nyalau/Bekenu 15.23%.</li> <li>2. The estate conducted monitoring at HCV and potential HCV area on monthly basis.</li> <li>3. The estate recorded the wild animal sighted in the estate in Sightseeing Records book. Reviewed the records FY 2021 and todate FY 2023.</li> </ul>	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
4.5.7.1	Use of fire for waste disposal and for preparing land for oil palm cultivation or replanting shall be avoided except in specific situations, as identified in regional best practice. - Major compliance -	Keresa Plantations Sdn Bhd has established and implemented Best Management Practice (KP 2) approach through its standard operations and procedures (KP2-4 SOPs – Field Policy Manual). Addressed in SOP no. 7 – Conservation Measures, under section iii Environment Conservation, version 2 dated 1 Jan 2009, all mitigations measures for plantation activities including land preparation or replanting shall be in compliance with the approved Environment Impact Assessment (EIA) by Natural Resource and Environmental Board of Sarawak. No open burning noted based on the records on the land clearing and felling for the replanting at the estate. Method of land clearing and preparation was used such as felling & chipping, cambering/land forming and path construction.	Complied
4.5.7.2	A special approval from the relevant authorities shall be sought in areas where the previous crop is highly diseased and where there is a significant risk of disease spread or continuation into the next crop. - Major compliance -	No open burning noted based on the records on the land clearing and felling for the replanting at the estate. Method of land clearing and preparation was used such as felling & chipping, cambering/land forming and path construction.	N/A
4.5.7.3	Where controlled burning is allowed, it shall be carried out as prescribed by the Environmental Quality (Declared Activities) (Open Burning) Order 2003 or other applicable laws. - Major compliance -	No open burning noted based on the records on the land clearing and felling for the replanting at the estate. Method of land clearing and preparation was used such as felling & chipping, cambering/land forming and path construction.	N/A
4.5.7.4	Previous crops should be felled or mowed down, chipped and shredded, windrowed or pulverized or ploughed and mulched. - Minor compliance -	No open burning noted based on the records on the land clearing and felling for the replanting at the estate. Method of land clearing and preparation was used such as felling & chipping, cambering/land forming and path construction.	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
Criterio	n 4.6.1: Site Management	·	
4.6.1.1	Standard operating procedures shall be appropriately documented and consistently implemented and monitored. - Major compliance -	Keresa Plantations Sdn Bhd have established SOPs for the estate as a guidance on the daily estate operation. Refer Keresa Plantations Sdn. Bhd. – Standard Operations & Procedures, Ver. 2, Effective date 01/01/2009. The SOP covers Muster Call, Nursery, Establishment, General Maintenance, Harvesting and Pruning, Operational Procedures and Conservation Measures among others.	Complied
4.6.1.2	Where oil palm is grown within permitted levels on sloping land, appropriate soil conservation measures shall be implemented to prevent both soil erosion as well as siltation of drains and waterways. Measures shall be put in place to prevent contamination of surface and groundwater through runoff of either soil, nutrients or chemicals. - Major compliance -	be implemented to Keresa Plantations Sdn Bhd SOP (Section 3.0 Development). Based on the SOP, terrace to be constructed at slopes exceeding 8° gradients. Cover crop shall also be planted to minimize erosion.	
4.6.1.3	A visual identification or reference system shall be established for each field. - Major compliance -	reference system shall be established into division and blocks. Each block is named by road and visual identification (field marker) erected for reference. Cross checked with the records and the pictorial evidence provided found to be consistent.	
Criterio	n 4.6.2: Economic and financial viability plan		
4.6.2.1	A documented business or management plan shall be established to demonstrate attention to economic and financial viability through long-term management planning. - Major compliance -	Keresa Plantations Sdn Bhd have established 5 years business plan as a guidance for daily estate operations. Sighted the 5-year business plan FY 2023 – 2027 available for verification. The business plan contains Total mature ha, Estimated FFB Price/mt, Yield Per Hectare, Estimated FFB/mt, Upkeep & Maintenance, Harvesting, General Charges, Income and Profit Loss.	Complied



Criterio	on / Indicator		A	ssessmer	nt Finding	s		Compliance
4.6.2.2	Where applicable, an annual replanting programme shall be established. Long term replanting programme should be established and review annually, where applicable every 3-5 years.	ned. Long term replanting programme should be year period till 2027. As of now there are no plans for replanting soon			Complied			
	- Major compliance -	На	0	0	0	0	0	
4.6.2.3	<ul> <li>The business or management plan may contain:</li> <li>a) Attention to quality of planting materials and FFB</li> <li>b) Crop projection: site yield potential, age profile, FFB yield trends</li> <li>c) Cost of production: cost per tonne of FFB</li> <li>d) Price forecast</li> <li>e) Financial indicators: cost benefit, discounted cash flow, return on investment</li> <li>- Major compliance -</li> </ul>	Sg Kubud E for daily est – 2027 ava mature ha, FFB/mt, Upl and Profit L	ate operation ilable for v Estimated keep & Main	ons. Sighted erification. FFB Price/	the 5-year The busine mt, Yield P	business pl ss plan cor er Hectare,	ntains Total Estimated	Complied
4.6.2.4	The management plan shall be effectively implemented and the achievement of the goals and objectives shall be regularly monitored, periodically reviewed and documented. - Major compliance -			Complied				
Criterio	n 4.6.3: Transparent and fair price dealing							
4.6.3.1	Pricing mechanisms for the products and other services shall be documented and effectively implemented. - Major compliance -	As per verif managemer FFB transpo clearly state	nt of Sungai rter and pro	Kubud Esta ovide machii	ate which ar nery. Pricing	e Yun Hoo mechanism	Sdn Bhd as	Complied



Criterio	on / Indicator	Assessment Findings	Compliance
		been signed by both parties. As stated, pricing has been set based on distances and tonnage.	
4.6.3.2	All contracts shall be fair, legal and transparent and agreed payments shall be made in timely manner. - Major compliance -	Sighted the agreement for contractor Yun Hoo Sdn Bhd for FFB Transportation dated 30/12/2022. The agreement was sign by both parties and valid until 31/12/2023. There is evidence that the agreement is fair, legal, and transparent which has been confirmed through interview with the contractors. Sighted that payment has been made on timely manner which the payment term is 30 days. It has been verified based on payment voucher and invoices. Sample as per below. 1. Invoice number K/MT0560 dated 28/02/2023 Payment: W.O Number 1831 dated 07/03/2023 2. Invoice number K/MT0559 dated 31/01/2023 Payment: W.O number 1825 dated 07/02/2023	Complied
Criterio	n 4.6.4: Contractor		
4.6.4.1	Where contractors are engaged, they shall understand the MSPO requirements and shall provide the required documentation and information. - Major compliance -	•	Complied
4.6.4.2	The management shall provide evidence of agreed contracts with the contractor.	Sighted the agreement for contractor Yun Hoo Sdn Bhd for FFB Transportation dated 30/12/2022. The agreement was sign by both parties and valid until 31/12/2023.	Complied

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Criterio	on / Indicator	Assessment Findings	Compliance
	- Major compliance -		
4.6.4.3	The management shall accept MSPO approved auditors to verify assessments through a physical inspection if required. - Minor compliance -	Sighted evidence in the contract, "The management accept MSPO approved auditors to verify assessments through a physical inspection if required". Refer Section B.11.1 under item i, ii and iii.	Complied
4.6.4.4	The management shall be responsible for the observance of the control points applicable to the tasks performed by the contractor, by checking and signing the assessment of the contractor for each task and season contracted. - Major compliance -	The contractor works has been recorded and approved in work verification and work order records before approved for payment.	Complied
	ciple 7: Development of new planting         n 4.7.1: High biodiversity value		_
4.7.1.1	Oil palm shall not be planted on land with high biodiversity value unless it is carried out in compliance with the National and/or State Biodiversity Legislation. - Major compliance -	This indicator is not applicable as there were no new planting at Sg Kubud Estate.	N/A
<ul> <li>4.7.1.2 No conversion of Environmentally Sensitive Areas (ESAs) to oil palm as required under Peninsular Malaysia's National Physical Plan (NPP) and the Sabah Forest Management Unit under the Sabah Forest Management License Agreement. For Sabah and Sarawak, new planting or replanting of an area 500ha or more requires an EIA. For areas below 500ha but above 100ha, a Proposal for Mitigation Measures (PMM) is required.</li> <li>Major compliance -</li> </ul>		Kubud Estate.	N/A



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Criterio	on / Indicator	Assessment Findings	Compliance
Criterio	n 4.7.2: Peat Land		
4.7.2.1	New planting and replanting may be developed and implemented on peat land as per MPOB guidelines on peat land development or industry best practice. - Major compliance -		N/A
Criterio	n 4.7.3: Social and Environmental Impact Assessment (SEIA)		
4.7.3.1	A comprehensive and participatory social and environmental impact assessment shall be conducted prior to establishing new plantings or operations. - Major compliance -	This indicator is not applicable as there were no new planting at Sg Kubud Estate.	N/A
4.7.3.2	SEIAs shall include previous land use or history and involve independent consultation as per national and state regulations, via participatory methodology which includes external stakeholders. - Major compliance -		N/A
4.7.3.3	The results of the SEIA shall be incorporated into an appropriate management plan and operational procedures developed, implemented, monitored and reviewed. - Major compliance -	This indicator is not applicable as there were no new planting at Sg Kubud Estate.	N/A
4.7.3.4	Where the development includes smallholder schemes of above 500ha in total or small estates, the impacts and implications of how each scheme or small estate is to be managed should be documented and a plan to manage the impacts developed, implemented, monitored and reviewed.	This indicator is not applicable as there were no new planting at Sg Kubud Estate.	N/A

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Criterio	on / Indicator	Assessment Findings	Compliance
	- Minor compliance -		
Criterio	n 4.7.4: Soil and topographic information		
4.7.4.1	Information on soil types shall be adequate to establish the long- term suitability of the land for oil palm cultivation. - Major compliance -	This indicator is not applicable as there were no new planting at Sg Kubud Estate.	N/A
4.7.4.2	Topographic information shall be adequate to guide the planning of planting programmes, drainage and irrigation systems, roads and other infrastructure. - Major compliance -		N/A
Criterio	n 4.7.5: Planting on steep terrain, marginal and fragile soils		
4.7.5.1	Extensive planting on steep terrain, marginal and fragile soils shall be avoided unless permitted by local, state and national laws. - Major compliance -		N/A
4.7.5.2	Where planting on fragile and marginal soils is proposed, plans shall be developed and implemented to protect them and to minimize adverse impacts (e.g. hydrological) or significantly increased risks (e.g. fire risk) in areas outside the plantation. - Major compliance -	This indicator is not applicable as there were no new planting at Sg Kubud Estate.	N/A
4.7.5.3	Marginal and fragile soils, including excessive gradients and peat soils, shall be identified prior to conversion. - Major compliance -	This indicator is not applicable as there were no new planting at Sg Kubud Estate.	N/A



Criterio	on / Indicator	Assessment Findings	Compliance
Criterio	n 4.7.6: Customary land		
4.7.6.1	No new plantings are established on recognised customary land without the owners' free, prior and informed consent, dealt with through a documented system that enables indigenous peoples, local communities and other stakeholders to express their views through their own representative institutions. - Major compliance -	Kubud Estate.	N/A
4.7.6.2	Where new plantings on recognised customary lands are acceptable, management plans and operations should maintain sacred sites. - Minor compliance -		N/A
4.7.6.3	Where recognized customary or legally owned lands have been taken-over, the documentary proof of the transfer of rights and of payment or provision of agreed compensation shall be made available. - Major compliance -	Kubud Estate.	N/A
4.7.6.4	The owner of recognised customary land shall be compensated for any agreed land acquisitions and relinquishment of rights, subject to their free prior informed consent and negotiated agreement. - Major compliance -	Kubud Estate.	N/A
4.7.6.5	Identification and assessment of legal and recognised customary rights shall be documented Major compliance -	This indicator is not applicable as there were no new planting at Sg Kubud Estate.	N/A



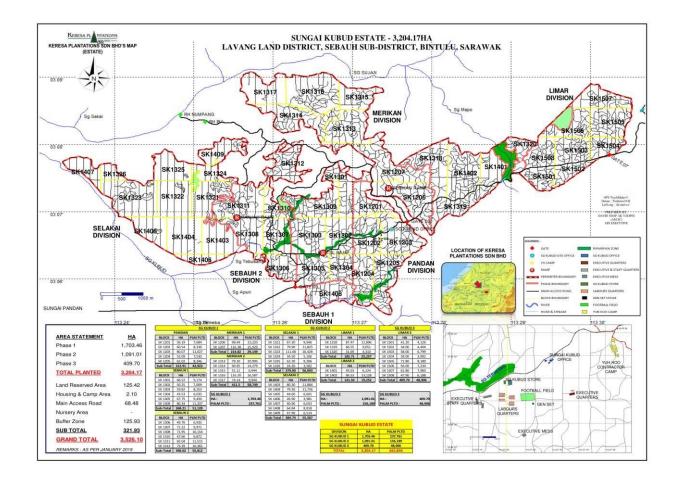
Criterio	on / Indicator	Assessment Findings	Compliance
4.7.6.6	A system for identifying people entitled to compensation and for calculating and distributing fair compensation shall be established and implemented. - Major compliance -		N/A
4.7.6.7	The process and outcome of any compensation claims shall be documented and made publicly available. - Major compliance -	This indicator is not applicable as there were no new planting at Sg Kubud Estate.	N/A
4.7.6.8	Communities that have lost access and rights to land for plantation expansion should be given opportunities to benefit from the plantation development. - Minor compliance -		N/A



#### **Appendix B: Smallholder Member Details**

	Smallh	nolder	Location of	GPS Coo	ordinates	Certified Area (ha)	Planted Area (ha)
No.	Name	MPOB License Number	Planted Area (District)	Latitude	Longitude		
	N/A						





#### **Appendix C: Location and Field Map**

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#### **Appendix D: List of Abbreviations**

BOD	Biochemical Oxygen Demand
CB	Certification Bodies
CHRA	Chemical Health Risk Assessment
COD	Chemical Oxygen Demand
CPO	Crude Palm Oil
EFB	Empty Fruit Bunch
EHS	Environmental, Health and Safety
EIA	Environmental Impact Assessment
EMS	Environmental Management System
FFB	Fresh Fruit Bunch
FPIC	Free, Prior, Informed and Consent
GAP	Good Agricultural Practice
GHG	Greenhouse Gas
GMP	Good Manufacturing Practice
GPS	Global Positioning System
HCV	High Conservation Value
IPM	Integrated Pest Management
ISCC	International Sustainable Carbon Certification
LD50	Lethal Dose for 50 sample
MSPO	Malaysian Sustainable Palm Oil
MSDS	Material Safety Data Sheet
MT	Metric Tonnes
OER	Oil Extraction Rate
OSH	Occupational Safety and Health
PK	Palm Kernel
РКО	Palm Kernel Oil
POM	Palm Oil Mill
POME	Palm Oil Mill Effluent
PPE	Personal Protective Equipment
RTE	Rare, Threatened or Endangered species
SEIA	Social & Environmental Impact Assessment
SIA	Social Impact Assessment
SOP	Standard Operating Procedure