



## BSI Annual Management Fee

BSI's reputation is built upon encouraging excellence and trust in your business. With some of the most valued assessors in the industry today, we can help you to perform at your best.

### What is the Annual Management Fee (AMF)?

Your AMF includes a number of unique services and benefits to help ensure you maximize your management systems.

- **Just for Customers** website
- Customer events
- eCertificates and eReports
- BSI Excellerator benchmarking report
- Updates on the latest international standards
- Investment in new products and services
- Continual investment in our assessors' tools and education
- Independent accreditation

Your AMF also covers the maintenance of your BSI registration:

- Planning your assessment visits
- Arranging the independent review of your assessment reports
- Ensuring BSI maintains the highest standard as the leading accredited body. This is often referred to as BSI "notified body status".

### Just for Customers

The **Just for Customers (J4C)** website is one of the best ways to be kept up-to-date with the range of management standards, our latest terms of service, scheme specific information as well as how to get the most out of your certification.

Here you can download guidance documents and certification marks relevant to your registration in various file formats. You can also request certificate presentations and learn how to maximize the promotion of your certification to your customers. J4C offers new benefits on a regular basis, including special offers on training courses and updates on new course information, such as complaints management.

BSI has invested in technology to enhance our service to you. The eCertificate, available through the J4C site, enables you to access your certificate electronically anytime via a secure website. It can then be shown to other interested parties with the assurance that it is authentic, accurate and current. Additionally your assessments are now recorded electronically, allowing an eReport to be generated for you. You can also access your eReports on on J4C.

### BSI Excellerator Report

The BSI Excellerator Report is a unique and innovative report to show you how you are performing against your peers. You will get more from your management systems by understanding what more you need to do to become the best in your sector.

A personalized report combines your management performance with our trend analysis based on thousands of audits carried out worldwide, which can indicate sector-specific issues. See where other organizations like yours have faced challenges and learn from their problems to strengthen your systems and avoid these difficulties.

The BSI Excellerator Report shows where you could improve your operational performance, and benchmarks you against our global database to see how you are performing in terms of cost savings, revenue and, of course, client satisfaction. By understanding where to act, you can become the best.

### British Standards Online

Our assessors have access to BSI's collection of the latest information on various international standards. This ensures that you are working to the most up-to-date standards for your business.

### Customer Events

BSI offers you the opportunity to attend seminars on a range of management standard topics. At these events, you can hear detailed presentations by BSI staff and

from other BSI clients, learning from their experiences. Interacting on a one-to-one basis can help you improve your understanding of other management standards or those you are already using. These events also provide great opportunities for you to meet and network with other BSI clients that may be facing similar issues to you.

### Investment in new products and services for you

At BSI, we are constantly developing innovative products and new management systems as well as compliance and risk products to help improve your business. As the first National Standards Body, BSI is responsible for originating many of the most implemented management system standards worldwide, including ISO 9001 and ISO 14001.

### Continual investment in our assessors

Our assessors undertake ongoing training and continuous professional development to ensure they remain at the leading edge of their respective fields. This combined with their in-depth industry experience ensures they support your business and help you get the most from your certification with BSI.

### Customer Planning

A representative will contact you shortly after you have applied to guide you through the process and book the audits. In addition, we have a team of Scheme Managers who can provide technical assistance with various standards.

### Independent Accreditation

Impartiality is vital to our business. BSI maintains global and local accreditation to ensure we offer you the best practice within the field of third party registration. This accreditation reduces the risk to you and your customers, and gives you complete confidence that BSI has been independently evaluated for competence and performance capability.

### The Period of Time the AMF Covers

The Annual Management Fee covers the period from the beginning of May to the end of April annually. The invoices are payable by 1st May each year. To generate the invoices, the AMF invoice run takes place in March and invoices will be dated from the beginning of April. The AMF is a contracted integral part of your annual registration costs and is payable regardless of the level of use that is made of your BSI Certification.

### Summary

In a recent global survey, clients told us that they are looking for BSI to drive their performance, reduce risk and grow sustainably. BSI has developed this network of support services to ensure you can achieve these objectives by having the most professional level of assistance available and help you get the most out of your certification.

For more information call: 1 800 862 4977 or visit: [bsigroup.com/en-us](http://bsigroup.com/en-us)

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