



ISO 9001:2015 Revision General Information Sheet July 2015

About ISO 9001 Revision

ISO 9001, the world's leading quality management system (QMS) is being revised to ensure it maintains its relevance in today's market place and will:

Bring quality management and continuous improvement into the heart of your business

- Quality management will be integrated and aligned with business strategies which will improve performance and drive real value

Improve risk & opportunity management

- Will help identify and manage risk more effectively and opportunities that contribute to bottom line improvements

Provide an integrated approach

- It will be easier to implement more than one management system providing a more holistic view leading to cost savings

New focus on leadership

- Greater involvement by the leadership team will ensure that all be motivated towards the organizations goals, objectives and the achievement of their intended outputs of their QMS

The new ISO 9001

ISO 9001:2015 is based on Annex SL – the new high level structure (HLS) that brings a common framework to all new ISO management systems. There are 10 clauses in the new standard:

Clause 1 – Scope

- This is the aim of the standard, it specifies the requirements for a QMS that can be used by organizations to enhance their customer satisfaction.

Clause 2 – Normative references

- ISO 9000 – Quality Management Systems – Fundamentals and vocabulary.

Clause 3 – Terms and definitions

- The terms and definitions are in the ISO 9000:2015 and they not provided in ISO 9001

Clause 4 – Context of the organization

- Determine internal and external issues, interested parties that are relevant to its purpose and its strategic direction, to consistently provide products and services that meet customer expectations.

Clause 5 – Leadership

- Top management is now accountable for the effectiveness of the QMS.

Clause 6 – Planning

- Development and use of planning processes to address the internal and external issues, interested parties and risks and opportunities within the scope of the QMS.

Clause 7 – Support

- Resources, knowledge and competency required for an effective QMS. Awareness and communication of QMS.

Clause 8 – Operations

- Plan, implement and control the processes needed

Clause 9 – Performance evaluation

- Organizations shall evaluate its performance and the effectiveness of the QMS.

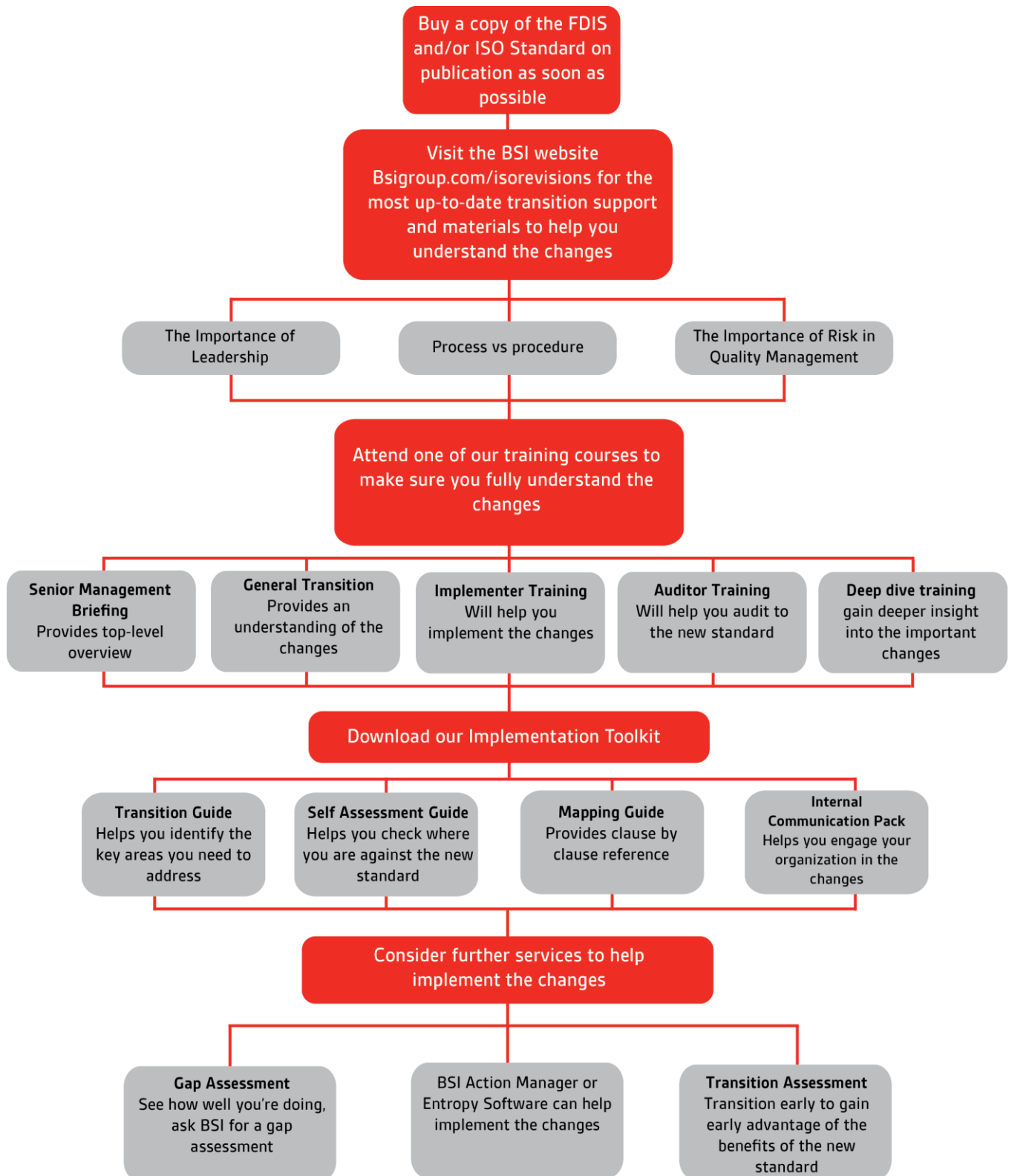
Clause 10 - Improvement

- Determining and selecting opportunities for improvement and implementing necessary actions to achieve the intended outcomes of the QMS and enhance customer satisfaction

The final standard is due to be published in September 2015, but start early with your transition as soon as possible to drive improvements in your QMS and deliver tangible results.



BSI ISO 9001 Transition Journey



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