



# Banking, Financial Services & Insurance (BFSI)

Raise service levels and meet regulatory requirements.

**bsi.**

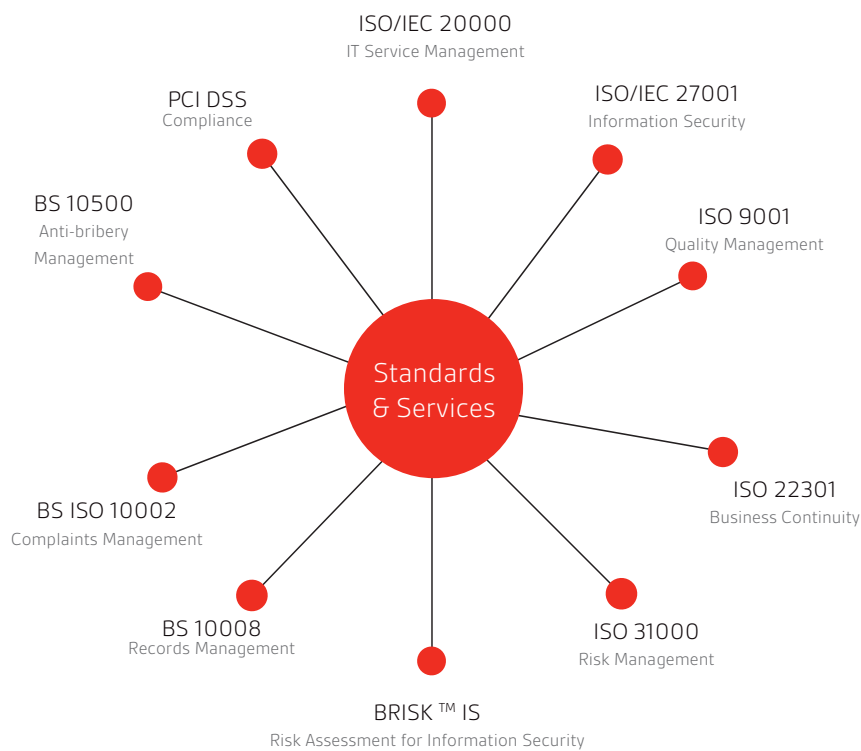
...making excellence a habit.™

# Raise service levels, improve risk management and meet regulatory requirements.

In an increasingly uncertain economic and regulatory environment BSI's products and services can provide assurance and embed systems, processes and values to help protect the business and its customers.

These standards reduce risk, create efficiency and can provide a common language for the global banking and financial services sector. The cost of compliance is increasing with more than 85% of compliance officers expecting the focus on managing regulatory risks to rise.

## Service portfolio for Banking, Financial services & Insurance



## Applicable standards for Banking, Financial services & Insurance

### BS ISO/IEC 27001:2013

Information technology. Security techniques. Information security management systems. Requirements.

### BS ISO 31000:2009

BS ISO 31000:2009. Risk management. Principles and guidelines.

### BS EN ISO 22301:2014

BS EN ISO 22301:2014. Societal security. Business continuity management systems. Requirements

### BS ISO/IEC 20000-1:2011

Information technology. Service management. Service management system requirements



## A simple guide for your certification journey with BSI.



If you are new to management systems, then we know this may seem rather daunting at first. But don't worry just pick up the phone to speak to one of our people at **+91 11 2692 9000** or mail to **info.in@bsigroup.com**

# Trainings for banking, financial services and insurance sector

When you train with us, you're training with the very best in the business. Our people can train yours not only to recognize excellence, but to maintain and build on it through continual improvement.

## Quality Management

|                                    |        |
|------------------------------------|--------|
| ISO 9001 Introduction Training     | 1 Day  |
| ISO 9001 Internal Auditor Training | 2 Days |
| ISO 9001 Implementation Training   | 2 Days |
| ISO 9001 Lead Auditor Training     | 5 Days |

## IT Service Management

|   |        |
|---|--------|
| ISO/IEC 20000 Introduction Training     | 1 Day  |
| ISO/IEC 20000 Internal Auditor Training | 2 Days |
| ISO/IEC 20000 Implementation Training   | 2 Days |
| ISO/IEC 20000 Lead Auditor Training     | 5 Days |

## Business Continuity Management

|                                     |        |
|-------------------------------------|--------|
| ISO 22301 Introduction Training     | 1 Day  |
| ISO 22301 Internal Auditor Training | 2 Days |
| ISO 22301 Implementation Training   | 2 Days |
| ISO 22301 Lead Auditor Training     | 5 Days |
| ISO 22301 CLIP Training             | 5 Days |

## Information Security Management

|   |        |
|---|--------|
| ISO/IEC 27001 Introduction Training     | 1 Day  |
| ISO/IEC 27001 Internal Auditor Training | 2 Days |
| ISO/IEC 27001 Implementation Training   | 2 Days |
| ISO/IEC 27001 Lead Auditor Training     | 5 Days |
| ISO/IEC 27001 CLIP Training             | 5 Days |

## Complaints Handling Management

|                                     |        |
|-------------------------------------|--------|
| ISO 10002 Implementation Training   | 1 Day  |
| ISO 10002 Internal Auditor Training | 2 Days |

## Risk Management

|                                   |        |
|-----------------------------------|--------|
| ISO 31000 Introduction Training   | 1 Day  |
| ISO 31000 Implementation Training | 2 Days |

## Our Clients



# bsi.

## BSI Group India

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