

ISO 9001 Quality Management Systems Lead Auditor

What is it?

ISO 9001 quality management allows you to continually monitor quality across all operations, whatever your industry or organization size. And effective quality management is achieved when the system's performance is also monitored, or audited. To do this well, an understanding of the entire ISO 9000 series empowers you to understand all principles and processes that can improve infrastructure, customer services and more. You'll learn all of this on our lead auditor course, making you an independent quality management expert.



Why do I need it?

Audits are critical to continually improving your ISO 9001 quality management system. As your business grows and evolves, so must the way you manage quality – not only to maintain compliance, but also effectiveness. Independent and third party audits allow ISO 9001 experts to assess all areas of your business and measure how they contribute to your quality management system. Their findings will help you identify gaps in performance and ways to close these so you can continually improve the way you work.

How will I benefit?

An ISO 9001 quality management system helps you become a consistent competitor in your market place. **And by auditing this system to maintain compliance, you can also maintain your competitive strength – staying up-to-date with the latest ISO 9001 requirements.** You will continue to operate in a way that cuts costs, increases revenue and improves operational performance. Your staff will also remain confident that they can meet the ISO 9001 standard, and your customers will trust the quality of your services more and more.

What will I learn?

This five-day course will not only consolidate your knowledge of ISO 9001, it will also help you understand the requirements from an auditor's point of view – including links with other standardized approaches to quality management such as ISO 9000 and ISO 9004. You'll get to grips with the eight key principles of quality management, learning what it takes to plan, conduct and report on an audit. And you'll become confident managing teams of auditors in your organization or as part of a third party audit.

You can book now online by visiting www.bsigroup.co.in/training
or call us on **+91 11 2692 9000** today

How will I learn?

Quickly. We use accelerated learning techniques that encourage interaction and collaboration, keep the course varied and put your learning in context. Your tutors are the best in their field and will make sure your learning needs are met. You can choose between public or in-company courses tailored to your business – whatever delivers the most positive and successful outcome for you.

Where will I learn?

You won't have to travel far to our first class venues. Each location provides the best possible learning environment with great facilities, refreshments and quality accommodation. This way you can focus on and maximize your learning experience.

Who are we?

We are one of the largest and most experienced training and certification bodies with over 60,000 customers in 147 countries. Those who train with us are more likely to make excellence a habit because we don't just check standards; we create and set them.

Why train with us?

We've trained and audited thousands of businesses using the same standards so we can genuinely benchmark performance. And we can take you from beginner to certification quickly then support you with follow-up courses and webinars – and all this for the price of your course.

Did you know?

More than one million companies are already certified to the ISO 9001 Quality Management standard.

What our customers say

"I have already taken steps to ensure members of my team attend BSI training and attendance on this course has reinforced this decision – an all-round excellent course."

"The tutor inspired and raised confidence in my ability to complete the course and exam."

"Taking into account all standards for adult education, as well as methods of instruction, there is nothing which could be done better or more effectively."

Next step

To book this course, call one of our dedicated training experts on **+91 11 3298 8215** or book online at www.bsigroup.co.in/training

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