



BSI Software has become an essential day-to-day tool for Collier Quarrying and Recycling

“Working with BSI, we were able to embed a worthwhile system relatively easily into the day-to-day working of the company with no disruption.

The system has proved its worth and is an essential business tool.”

Alexander Milne,
QHSE Manager,
Collier Quarrying and Recycling

Collier Quarrying & Recycling quarries stone and operates a concrete batching plant where they manufacture concrete products.

The company also has a transport haulage business covering central Scotland, with integrated operations located at Goathill Quarry, Fife.

What challenges did Collier face?

- The volume of documentation required to maintain certification had become onerous. It was becoming increasingly difficult to access the correct documentation
- Audits were not being planned correctly and results (non-conformances) were not being dealt with on time
- The control of documentation (revisions and permissions) was not suitable under Collier's existing system
- Training records and planning were not suitable for the volume of personnel and required CPC.

What did implementation help Collier to achieve?

BSI representatives were invited to review Collier's objectives at a kick-off meeting where they demonstrated their web-based Business Improvement Software.

Working with Stuart Rose, the system was populated with existing documentation and an NCF database was created.

This allowed the results of audits and NCFs to be viewed by the appropriate staff and management, which enabled them to monitor progress as well as reviewing trends and history.

The system has since been used to help maintain ISO9001 Compliance as well as supporting processes for other certifications.

Three major benefits so far:

- NCFs are now being electronically recorded and dealt with on time
- Audits are now scheduled correctly in line with certification requirements
- Training records are available and an individual training plan per employee has been established.

For more information

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