

# BSI Training Academy

January 2015 - December 2015 - **Qatar**

ISO 9001 DIS & ISO 14001 DIS  
transition and New Courses  
Now Available

NEW



By Royal Charter

**bsi.**

 INVESTORS  
IN PEOPLE

...making excellence a habit.™

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# Welcome to the BSI Training Academy

We understand business success starts with people. We've assessed thousands of businesses, so we can genuinely benchmark performance. We've also trained many auditors who carry out these assessments so we can take you from beginner, to certification, to expert - quickly.

BSI is proud to have been recognized as one of the UK's strongest B2B brands for the 11th consecutive year - a huge achievement. Superbrands® ranks the most trusted brands across many sectors and industries. Brands need to have established the finest reputation in their field and offer customers significant advantages over their competitors, as well as being judged on their quality, reliability and distinction. Why trust your training to anyone else?

Investors in People is the UK's leading people management standard. It specializes in transforming business performance through people. In 2012, BSI was awarded the Investor in People standard for the first time.



**Omar Rashid**  
General Manager – Qatar  
omar.rashid@bsigroup.com

“Excellence is an art won by training and habituation. We do not act correctly because we have virtue or excellence, but we rather have those because we have acted correctly. We are what we repeatedly do. Excellence, then, is not an act but a habit... BSI helps organizations make excellence a habit and reduce their risks...”



# Why train with BSI?

## Great businesses need great people

Research shows that when an organization invests in training and development, they reap real rewards:

**83%** of people feel expertise that staff are the key to maintaining a competitive edge\*



**45%** percent of staff say they'd feel more motivated if their organization invested in **skills training\***



Businesses are **2.5 x more likely to fail** if they don't train their staff\*



## Why training is important

## Turn our experience in to your expertise

We've shaped the world's **most adopted standards** including ISO 9001, ISO 14001 and BS OHSAS 18001



**99.5%** of our delegates would recommend us



**55%** of FTSE 100 companies are BSI clients



In 2013 we trained **90,000** people, from SMEs to global organizations



BSI spend **165,000 days** with clients in a year, so we know what businesses want and understand their needs



Our tutors have **250 years** experience working with management systems between them

\*Source: City of Bristol Benefits of Training article

# About BSI

## How BSI helps organizations embed excellence

Whether in manufacturing or in services, in the developed world or rising economies, in large companies or small, what all organizations need is someone who can help them make excellence a habit. Our services are designed to align with the steps individual clients need to take to understand what is best practice, how to achieve it and ensure that it remains an ongoing habit.



### Shape

BSI, together with independent experts, tackles the issues of today and tomorrow by shaping the standards of excellence across products, business processes and business potential.

### Share

We share these standards in the format you need for your organization, enabling dynamic integration of digital content.

### Embed

Our trainers transfer the knowledge your people need to embed excellence daily.

### Assess

Our assessors understand your business and give you proven ways of measuring excellence, so you can promote it confidently to your stakeholders.

### Support

And most importantly, we support you with the knowledge and tools you need to recognize excellence and keep excelling...every day

# First class learning



By Royal Charter

The history of Royal Charters dates back to the 13th century and are granted by the British Monarch on the recommendation from the UK Privy Council.

The original purpose of a Royal Charter was to create public or private corporations (including towns and cities), and to define their specific privileges and purpose.

## Our Royal Charter.

Today, Royal Charters are given to public service bodies that work for the public interest.

On 22 April 1929, the Engineering Standards Committee was granted a Royal Charter. The Charter was amended in 1931 changing the name to The British Standards Institution. The Royal Charter states our function as a standards body, as well as our ability to offer training, testing and certification services. The Charter also outlines aspects of how we are to be governed, such as; membership, the conduct of General Meetings and the composition of the Board.

## Our Approach

Within our training courses we use accelerated learning techniques to help you progress naturally and quickly. We encourage interaction and collaboration because the more involved you are, the more positive the outcome.

We also keep the courses varied and put your learning into context to give you an enjoyable, successful and satisfying experience.

## Our Tutors

Turn our experience into your expertise with industry leading professionals. Our tutors are recognized as leaders in their field, offering a first-class learning experience. They are trained to understand and meet your different learning needs, and they have years of industry experience. What's more, our tutors train assessors who look at your organization to keep your learning in line with your company's certification.

# Our Values

We deliver five star learning at first class venues. These are selected especially to make sure you learn in the best possible environment with great facilities, refreshments and quality accommodation. This way you can focus on and maximize your learning experience.

99.5% of course delegates say they would recommend BSI. Here are some of their reasons for doing so:

"Experience and breadth of training."

"Excellent tutors."

"Choice of course style."

"Ease of booking."

"Quality course material."

"Reputable venues."



## Our training delivery options

Your organization is unique, so we offer a range of training options to suit you. From public to in-company and distance learning courses, BSI offers training in different formats and languages (English/Arabic—choose the best that suits you or your organizations' needs.

### Public training courses

Public training courses are available to employees from any organization, and are perfect when you want to train between one to four people. They are run regularly and provide effective training allowing you to network with peers from different industries.

### In-company (in-house/on-site) training

This option means the training is tailored to your organisations' needs and let your people study in the setting where they'll use their skills. Our approach is interactive, combining up-to-date experience with practical application to create the ideal learning situation.

### Distance learning

Allows you to study at your own pace and whenever is convenient to you. It's cost effective and puts you in control of your learning.

## The BSI Certificate

The BSI Certificate is recognised throughout the world as a mark of expertise, quality and integrity. Where appropriate BSI courses are independently certified by IEMA or IRCA.

## Our Venues

We deliver five star learning at first class venues. These are selected especially to make sure you learn in the best possible environment with great facilities, refreshments and quality accommodation. This way you can focus on and maximize your learning experience. Also, any of our public courses can be tailored to your specific needs and delivered at your premises making it even more convenient for you.

### 99% of course delegates say they would recommend BSI.

Here are some of their reasons for doing so:

- Experience and breadth of training
- Brand association
- Choice of course style
- Ease of booking
- Quality course material
- Learn Plus
- Reputable venues

## Certified Courses



IRCA is an auditor training certification body. Over 50,000 students choose to complete IRCA-certified training courses every year in more than 100 countries. IRCA-approved courses are indicated by the IRCA logo.



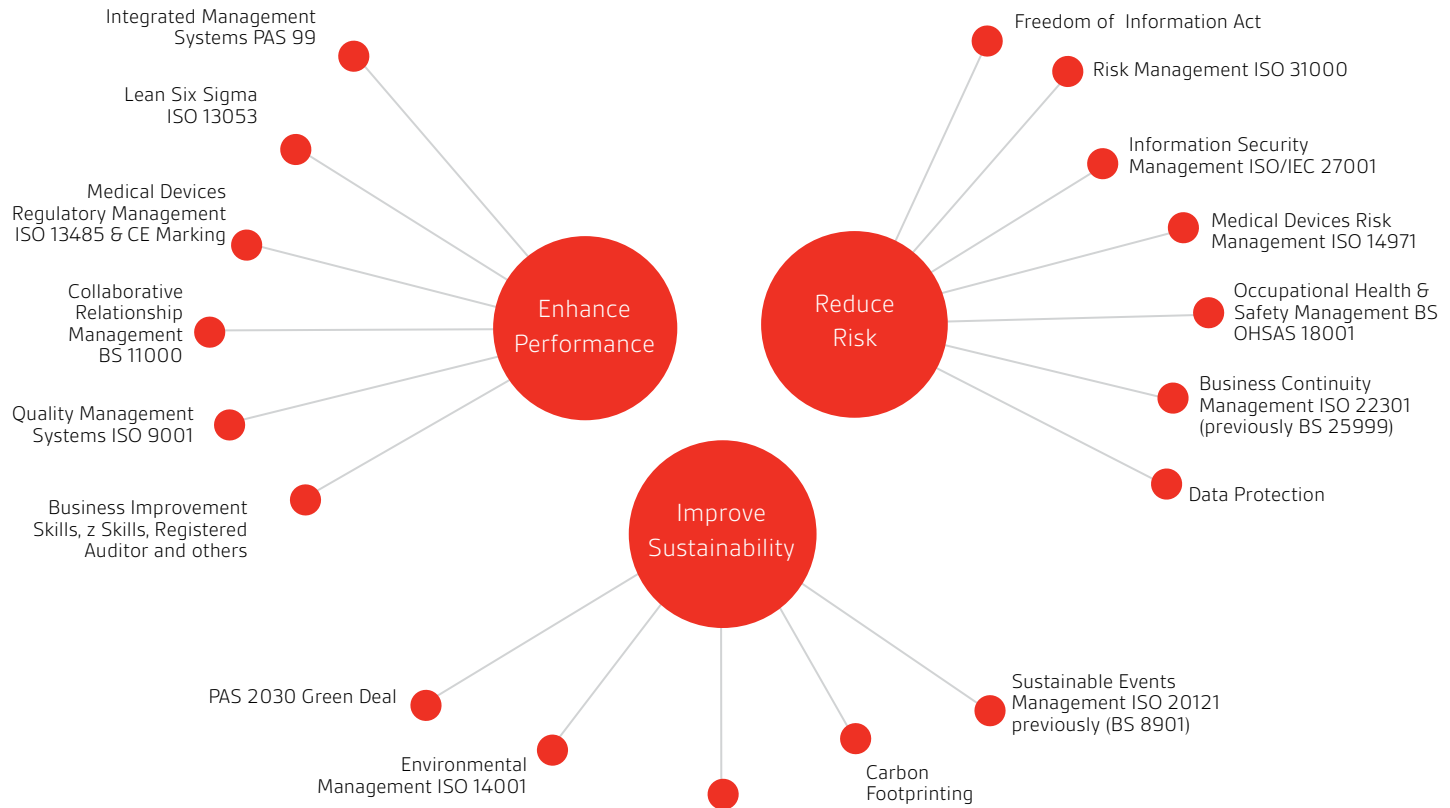
IEMA is a professional body for individuals and organizations involved in environmental management and assessment. The Institute supports its members by providing recognition of environmental competence, through professional qualifications, supporting professional development, building networks of like minded individuals and providing good practice guidance to members.

Public courses Venues:

1. Doha-Qatar
2. Dubai-UAE
3. Bahrain
4. Riyadh-Saudi Arabia
5. Muscat-Oman
6. Kuwait
7. Lagos-Nigeria



Whatever your area of responsibility, you'll find the standards and courses that can help you to improve your business here:



# Standard Course Structure

The BSI courses for quality, environmental, health and safety, information security and business continuity are available at four levels. The course structures are outlined here.

## INTRODUCTION COURSES

### The Course

Fast-paced, one-day course to help delegates learn the fundamentals and requirements of a specific standard and how it can be applied to improve the effectiveness of business.

### Who should attend?

Anyone involved in the development, implementation and maintenance of a management system.

### Course content

- \* Purpose and intent of the standard
- \* Benefits to the organization of adopting the standard
- \* Management systems framework
- \* Requirements of the standard
- \* Importance of the Plan-Do-Check-Act Cycle Assessment and certification procedures

**Duration: 1 day**

## IMPLEMENTATION COURSES

### The Course

A two day course to help delegates develop the necessary skills to implement and maintain an effective management system. The course covers the fundamental disciplines and the methods that should be applied to implement a chosen standard.

### Who should attend?

Executives and managers responsible, or involved in, implementing or maintaining a management system.

### Course content

- \* Interpretation of the philosophy and requirements of the standard
- \* Structure of a management system
- \* Review of current practices and new techniques
- \* Objectives and target setting, corrective action and management review
- \* Preparing for an assessment
- \* Maintenance and continual improvement of the management system

**Duration: 2 days / 3 days**

## INTERNAL AUDITOR COURSES

### The Course

Comprehensive two day courses to help delegates develop the skills to conduct effective audits. Attendees will learn how to plan, perform and report on an audit and how the requirements of corrective action are applied.

### Who should attend?

Anyone who needs to develop the knowledge and skills to perform internal audits of a management system. Delegates will ideally already possess a good understanding of the standard.

### Course content

- \* Overview of the standard requirements
- \* Planning an audit and setting objectives
- \* Establishing audit criteria
- \* Performing an audit
- \* Human aspects of auditing
- \* Reporting audit findings, nonconformity and follow up

**Duration: 2 days / 3 days**

## LEAD AUDITOR COURSES

### The Course

Five day courses which deliver practical training for auditing professionals on the principles and practices of effective management system audits in accordance with ISO 19011:2001. Delegates will further their skills and abilities to conduct and lead effective audits and manage the entire audit process.

### Who should attend?

Anyone managing internal audit programme or conducting third party audits.

### Course content

- \* Requirements of the standard in the context of an audit
- \* Establishment of scope, duration and resources for audits
- \* Understanding of critical auditor competencies
- \* Planning and organization of an audit in accordance with ISO 19011:2002
- \* Understanding of the duties of a lead auditor within an organization or for a third party

**Duration: 5 days**

# In-company Training

We can deliver any of our training courses to your team in-house.

If you have a group of people who need to understand or audit your management system, consider in-company training:

- We can provide a management briefing, auditor training, or any of the courses listed within this catalogue
- Receive training in your own confidential surroundings
- We charge by the day, not by the delegate, making it a cost-effective solution for training a group

Request a quote by visiting our website [bsigroup.com/incompany](https://bsigroup.com/incompany) or call us on +974 40 29 9001



“The course helped us bring our clients to a similar level of understanding of Asset Management, in order to be able to work in partnership with them and their particular businesses and organisations. The session was all about establishing fundamentals and building awareness off ISO5500. BSI did a fantastic job in arranging, facilitating and delivering the training sessions and the course content was world class.”

Steven Yule, International Business Development Manager Amey, Qatar

# BSI Certified Auditor/Lead Auditor

The new BSI Certified Auditor/Lead Auditor qualification gives your employer or client complete confidence in you. It lets them know your auditing skills are not just solely based on your experience. They'll be reassured you are regularly evaluated by the UK's leading independent auditing experts.



## Step Three: Qualifying Review

The final stage is a half day qualifying review where one of our experienced tutors will carefully observe and evaluate your conduct of a live audit.

### Benefits to you include.

- CV enhancer
- Detailed feedback on your audits
- Career development
- A professional qualification
- Membership card and use of logo

## Step Three: Qualifying Review

The final stage is a half day qualifying review where one of our experienced tutors will carefully observe and evaluate your conduct of a live audit.

### Benefits to you include.

- CV enhancer
- Detailed feedback on your audits
- Career development
- A professional qualification
- Membership card and use of logo

## We accelerate your learning.

To keep your Certified Auditor qualification, you will need to continue to demonstrate your auditing skills by providing us with three audit packs on an annual basis, and after three years conduct another qualifying review



**BSI Certified Auditor**



**Grace Smith**

Membership no. **BSI123456**  
Valid for/until: **ISO/IEC 27001**     **30/06/15**

**“Qualifying as a BSI Certified Auditor was highly enjoyable and provided a valuable evaluation of my auditing skills.”**

Nir Barak, Registered Auditor

## Distance Learning

Our distance learning courses give you the option to train for globally recognized qualifications without disrupting your work.

Our tutors will support you throughout and make sure you excel in your chosen field.



- **BSI Diploma in Quality Management Systems**

Ideal for those involved at a strategic or operational level in implementing a quality management system, this distance learning based qualification comprises of eleven modules of study, covering ISO 9001, the application of quality management principles and the process of system implementation.

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**USD 3,135**

- **BSI Certificate in Occupational Health and Safety Management Systems**

This distance learning qualification consists of eight modules of study. It provides an understanding of the structure, requirements and tools needed to implement an occupational health and safety management system.

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**USD 3,135**

- **BSI Certificate in Environmental Management Systems**

Consisting of six modules of study this distance learning qualification follows the guidelines defined in BS 8555 – a phased approach to Environmental Management System implementation. The course also covers the understanding and application of ISO 14001.

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**USD 3,135**



**ALWAYS CONNECTED**  
Chat with us! visit  
[bsigroup.ae](https://www.bsigroup.ae)

## Advanced Auditing Skills

Help your business achieve and maintain certification to management systems – become an advanced auditor in just one day with our Advancing Your Audit Skills training course.

Build on your auditing skills and help your business meet objectives across quality, environmental, health and safety and information security management systems. Working with us you will learn to identify opportunities for improvement and manage the entire audit process. Improve your communications and reporting techniques and vary your auditing techniques as appropriate.



### • Course Benefits

Complete this course and you will grow in confidence – gaining senior management support for audit proposals. Our tutors build on practical experience to deliver a mix of learning methods that put you on the fast track to advance auditing.

This one-day intensive course is suitable for auditors of any discipline. Refresh and enhance your auditing skills and prepare yourself for the BSI Certified Auditor/Lead Auditor qualification process.

### • Intended Audience

- Auditors of quality, health and safety, environment and information security management systems with at least one year's experience
- Auditors who want to qualify for the BSI Certified Auditor/Lead Auditor

DAY	MONTH	LOCATION
20	April	Doha-Qatar
14	June	Doha-Qatar
13	September	Doha-Qatar
13	December	Doha-Qatar

**Duration: 1 day**

**USD 1,215**

*"Being trained by BSI was definitely a rewarding experience. The training content was relevant and well-delivered with the trainer giving concrete examples that are applicable to the nature of the business. BSI delivered their training with expertise and made sure that each participant is involved all throughout the duration of the training. I will definitely be looking forward to other training programs because I believe that it will be another worthwhile experience"*

MOHAMAD ZEINEDDINE, Human Resources Manager, RAMACO

## Quality Management ISO 9001:2008

Our ISO 9001 quality management training is designed for organizations of all sizes and sectors. Our courses will help you continually monitor and manage the quality of your performance across all operations.

You'll learn how to achieve and benchmark consistent output by improving infrastructure, performance, work environment and how you meet objectives. By embedding ISO 9001 you will drive positive customer experiences by achieving consistency in your quality of service.



- **Introduction: ISO 9001:2008**

Provides an awareness and understanding of the principles of a quality management system.

DAY	MONTH	LOCATION
19	April	Doha, Qatar
17	May	Doha, Qatar
14	June	Doha, Qatar
12	July	Doha, Qatar
13	September	Doha, Qatar
18	October	Doha, Qatar
1	November	Doha, Qatar

**Duration: 1 day**

**USD 795**

- **Internal Auditor: 9001:2008**

Learn to set objectives for plan and perform a quality standards audit.

DAY	MONTH	LOCATION
22-23	April	Doha, Qatar
20-21	May	Doha, Qatar
17-18	June	Doha, Qatar
15-16	July	Doha, Qatar
16-17	September	Doha, Qatar
21-22	October	Doha, Qatar
4-5	November	Doha, Qatar

**Duration: 2 days**

**USD 1,425**

- **Implementing: 9001:2008**

It covers the fundamental disciplines needed and the methods that should be applied when implementing Quality Management Systems.

DAY	MONTH	LOCATION
20-21	April	Doha, Qatar
18-19	May	Doha, Qatar
15-16	June	Doha, Qatar
13-14	July	Doha, Qatar
14-15	September	Doha, Qatar
19-20	October	Doha, Qatar
2-3	November	Doha, Qatar

**Duration: 2 days**

**USD 1,425**

- **Lead Auditor: 9001:2008**



Learn to plan, conduct and lead effective assessment audits.

DAY	MONTH	LOCATION
26-30	April	Doha, Qatar
24-28	May	Doha, Qatar
21-25	June	Doha, Qatar
19-23	July	Doha, Qatar
20-24	September	Doha, Qatar
25-29	October	Doha, Qatar
8-12	November	Doha, Qatar

**Duration: 5 days**

**USD 3,190**



## Your transition route to ISO 9001:2015

ISO 9001, the world's most popular standard for quality management is being revised to ensure that it maintains its relevance in today's market place and in the future. Through our experience of developing standards and managing thousands of client interactions every year, BSI knows the best practice way of transitioning to a new standard smoothly.

Our comprehensive suite of training and support material has been structured to guide you and your organization through the revision process, every step of the way.

At BSI Training Academy, our experienced tutors can help you get to grips with the matters that concern you and your organization directly, whether delivered in-house or as part of an open course where other delegates can share their experience.

### > ISO 9001:2015 Transition Timeline



\* FDIS:- Final Draft International Standards.

# ISO 9001:2015 Best Practice Journey from Revision to Transition

ISO 9001, the world's most popular standard for quality management is being revised to ensure that it maintains its relevance in today's market place and in the future. Through our experience of developing standards and managing thousands of client interactions every year, BSI knows the best practice way of transitioning to a new standard smoothly. Our comprehensive suite of training and support material has been structured to guide you and your organization through the revision process, every step of the way.



## ISO 9001:2015 DIS (Draft International Standard) Transition training courses

These courses are for those quality professionals who have attended the ISO 9001: 2008 version. Evidence of your certificate qualification is required

### ISO 9001:2015 DIS Transition Requirements

This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 9001:2008 and ISO 9001:2015. By attending, you'll be able to identify the gaps in your current quality management system (QMS) and start planning your transition to the revised standard.

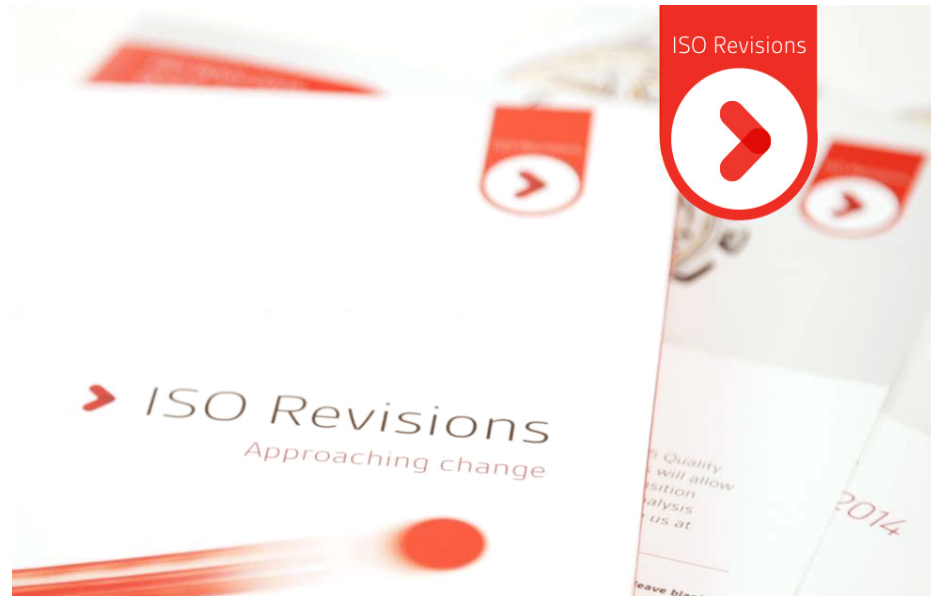
- **ISO 9001:2015 Transition course**

Learn the differences between ISO 9001: 2008 and ISO 9001:2015. Learn the updated requirements and understand the processes.

DAY	MONTH	LOCATION
12	April	Doha, Qatar
19	April	Doha, Qatar
10	May	Doha, Qatar
24	May	Doha, Qatar
14	June	Doha, Qatar
28	June	Doha, Qatar
5	July	Doha, Qatar
26	July	Doha, Qatar
16	August	Doha, Qatar
23	August	Doha, Qatar
6	September	Doha, Qatar
20	September	Doha, Qatar

**Duration: 1 Day**

**USD 795**



- ISO 9001:2015 DIS Implementing Changes

Identify the amended requirements of ISO 9001:2015 DIS and how to implement these changes within your current system. Formulate your own action plan to help you implement robust process controls specific to your organization to enable you to be prepared for the final ISO 9001:2015 standard. If you already attended the transition requirements course you need to attend only the second day of this course.

DAY	MONTH	LOCATION
19-20	April	Doha, Qatar
24-25	May	Doha, Qatar
28-29	June	Doha, Qatar
26-27	July	Doha, Qatar
23-24	August	Doha, Qatar
20-21	September	Doha, Qatar

**Duration: 2 Days**

**USD 1,425**

- ISO 9001:2015 Lead Auditor Transition course

Learn the differences between ISO 9001: 2008 and ISO 9001:2015. Understand changes to the standard's requirements and learn differences in processes from an auditing perspective.

DAY	MONTH	LOCATION
19-20	April	Doha, Qatar
24-25	May	Doha, Qatar
28-29	June	Doha, Qatar
26-27	July	Doha, Qatar
23-24	August	Doha, Qatar
20-21	September	Doha, Qatar

**Duration: 2 Days**

**USD 1,425**

- ISO 9001:2015 Deep Dive

Get the most out of your quality management system (QMS) by gaining an in-depth understanding of 4 critical areas of ISO 9001:2015. Whether you're involved in an ISO 9001:2015 transition, implementation or audit, this detailed 2 day course explores the topics of: Process Approach, Risk-based Thinking, External Provision and Leadership within the content of the organization in order to develop your ability to tackle them successfully.

DAY	MONTH	LOCATION
21-22	April	Doha, Qatar
26-27	May	Doha, Qatar
30-1	June	Doha, Qatar
28-29	July	Doha, Qatar
25-26	August	Doha, Qatar
22-23	September	Doha, Qatar

**Duration: 2 Days**

**USD 1,425**

# ISO 9001:2015 Transition

## 3 Mistakes to avoid

### **Mistake 1:** Postponing ISO 9001:2008 training, because the standard is changing

The need to provide your customers with great service is ongoing, and we strongly recommend you continue as planned with your quality management training. The current standard will be recognized and can be audited to until the end of the 3 year transition period, expected to be September 2018.



### **Mistake 2:** Thinking you don't need transition training because you already know ISO 9001

The two new transition courses will provide you with the tools and knowledge to help make a smooth transition to the new version of the standard. You will be able to learn about the new high level structure and the main differences between ISO 9001:2008 and ISO 9001:2015.



### **Mistake 3:** Delaying your transition training

The transition courses will be available for a limited time with limited places. The earlier you learn about the changes and how to make a smooth transition, the sooner you get it right for your organization and your customers. 83% of organizations believe staff are the key to maintaining a competitive edge,\* so providing the right training to yours can be crucial in keeping one step ahead.

\*Source: City of Bristol Benefits of Training Article [www.cityofbristol.ac.uk](http://www.cityofbristol.ac.uk)



## Asset Management

ISO 55001 focuses on helping you develop a proactive lifecycle asset management system. This supports optimization of assets and reduces the overall cost of ownership while helping you to meet the necessary performance and safety requirements.



- **Fundamentals of Asset Management**

This interactive course starts with an overview of asset management, what it is and what it can do for an organization. It shares the latest thinking, processes, methods & tools in joined up management of any types of asset.

DAY	MONTH	Location
19-20	April	Doha, Qatar
14-15	June	Doha, Qatar
16-17	August	Doha, Qatar
11-12	October	Doha, Qatar
20-21	December	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

- **Requirements of ISO 55001**

This comprehensive one-day course explores in depth the organizational implications of the international standard for asset management (ISO 55001:2014). The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

DAY	MONTH	Location
21	April	Doha, Qatar
16	June	Doha, Qatar
18	August	Doha, Qatar
13	October	Doha, Qatar
22	December	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

- **Key Aspects of Auditing ISO 55001**

This course provides key guidance and practical experience in planning, executing, and reporting management system audits of asset management. This innovative, one-day course provides a solid foundation in key aspects of the audit process.

DAY	MONTH	Location
22	April	Doha, Qatar
17	June	Doha, Qatar
19	August	Doha, Qatar
14	October	Doha, Qatar
23	December	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

*"The course was enlightening and delivered by immensely experienced trainer whose methodical approach to Asset management was praiseworthy. The course has enhanced our understanding of Asset Management and its implementation to reap the benefit."*

Dibyendu Bikas Das, Quality Manager  
QSHSE Department – Qatar Rail

## Integrated Management PAS 99

### PAS 99:2012

Our Integrated Management courses will help you understand how to integrate multiple management systems in your organisation.

Learn how to combine ISO 9001, ISO 14001, OHSAS 18001 and ISO/IEC 27001, as well as easily introduce new management systems. And with PAS 99 in place you can align all processes and procedures, increasing efficiency and effectiveness.



### ● Implementing: PAS 99

Discover the benefits of streamlining and simplifying all your standards frameworks with PAS 99 to achieve greater transparency across your business. Learn to align ISO 9001 with ISO 14001, BS OHSAS 18001 and more.

DAY	MONTH	LOCATION
26-27	April	Doha, Qatar
14-15	June	Doha, Qatar
23-24	August	Doha, Qatar
27-28	September	Doha, Qatar
13-14	December	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

### ● Internal Auditor: PAS 99

This course will guide you step by step through planning, delivering and reporting on an internal audit, as well as recommending follow up actions.

PAS 99 theory combined with practical auditing exercises will give you the confidence to make sure your integrated management system delivers continual improvement.

DAY	MONTH	LOCATION
28-30	April	Doha, Qatar
16-18	June	Doha, Qatar
25-27	August	Doha, Qatar
29-1 Oct	September	Doha, Qatar
15-17	December	Doha, Qatar

**Duration: 3 days**

**USD 2,640**

## Root Cause Analysis RCA

- Course Description

This course will help you understand how to conduct a root cause analysis and Develop continuous improvement that provides ongoing future benefits to your company's growth and success.

DAY	MONTH	LOCATION
17-18	May	Doha, Qatar
21-22	July	Doha, Qatar
15-16	September	Doha, Qatar
13-14	October	Doha, Qatar

**Duration: 2 days**

**USD 1,590**

## Corrective and Preventive Actions CAPA

- Course Description

This course provides you with a thorough understanding of "Corrective Action" and "Preventive Action." The Course will teach you how to properly document a corrective (CAR) or preventive (PAR) action request, answer a CAR/ PAR, and close out a CAR/PAR.

DAY	MONTH	LOCATION
15-16	May	Doha, Qatar
19-20	July	Doha, Qatar
13-14	September	Doha, Qatar
11-12	October	Doha, Qatar

**Duration: 2 days**

**USD 1,590**



Available as public and in-house courses.

**Contact us for more details on**  
[bsi.me@bsigroup.com](mailto:bsi.me@bsigroup.com) or  
 +974 4029 9001



## IT Service Management ISO/IEC 20000

### ISO/IEC 20000:2011

Customer satisfaction is at the forefront of efficient IT service management and Information and Communications Technology (ICT) continuity is fundamental to the success of any business reliant on IT services.

We have a range of IT service management training courses to help you develop the systems and expertise needed to keep your business ahead.



- Introduction: ISO/IEC 20000

Understand how applying the ISO 20000 standard to your organization can deliver value to your customers and employees - helping to improve performance and meet business objectives.

DAY	MONTH	LOCATION
9	May	Doha, Qatar
8	August	Doha, Qatar
7	November	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

- Internal Auditor: ISO/IEC 20000

This is an intensive two-day course for the Internal Auditor based on the requirements of ISO/IEC 20000 Information Technology – Service Management.

DAY	MONTH	LOCATION
13-14	May	Doha, Qatar
12-13	August	Doha, Qatar
11-12	November	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

- Implementing: ISO/IEC 20000

This course can help you find out what it takes to deliver world class IT service management from planning and implementing to monitoring performance

DAY	MONTH	LOCATION
10-12	May	Doha, Qatar
9-11	August	Doha, Qatar
8-10	November	Doha, Qatar

**Duration: 3 days**

**USD 2,640**

- Lead Auditor: ISO/IEC 20000 (A17452)



Take the step up and manage the entire audit process from planning to reporting and gain recognition as a qualified ISO 20000 experts.

DAY	MONTH	LOCATION
10-14	May	Doha, Qatar
12-16	July	Doha, Qatar
9-13	August	Doha, Qatar
13-17	September	Doha, Qatar
8-12	November	Doha, Qatar

**Duration: 5 days**

**USD 3,525**

## Road Traffic Safety Management ISO 39001

Our road traffic safety management system training will help you to understand the agreed industry standard aimed at targeting the reduction of death and serious injury in road traffic incidents. The new standard urges organizations to demonstrate their commitment to the safety and welfare of employees and the general public to reduce exacerbating risks. The ISO 39001 courses are aimed at organizations of all types and sizes but will be of particular interest to those operating fleets of vehicles, road constructors and maintainers and organizations that create demand for road traffic, such as retailers and public services.



- **Introduction ISO 39001**

Discover the key features and benefits of Road Traffic Safety (RTS) Management Systems and how it can help your organization achieve RTS results.

DAY	MONTH	LOCATION
3	May	Doha, Qatar
5	July	Doha, Qatar
6	September	Doha, Qatar
18	October	Doha, Qatar
8	November	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

- **Implementing: ISO 39001**

This comprehensive course covers all the fundamental disciplines needed and the methods that should be applied when implementing Road Traffic Safety (RTS) Management Systems.

DAY	MONTH	LOCATION
4-5	May	Doha, Qatar
6-7	July	Doha, Qatar
7-8	September	Doha, Qatar
19-20	October	Doha, Qatar
9-10	November	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

- **Internal Auditor: ISO 39001**

This course helps you learn how to conduct effective audits by using appropriate tools and techniques when auditing Road Traffic Safety (RTS) Management Systems.

DAY	MONTH	LOCATION
6-7	May	Doha, Qatar
8-9	July	Doha, Qatar
9-10	September	Doha, Qatar
21-22	October	Doha, Qatar
11-12	November	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

- **Lead Auditor: ISO 39001**

Gain the skills and knowledge to conduct and lead effective Road Traffic Safety (RTS) Management Systems audits to the requirements of ISO 39001.

DAY	MONTH	LOCATION
10-14	May	Doha, Qatar
12-16	July	Doha, Qatar
13-17	September	Doha, Qatar
25-29	October	Doha, Qatar
15-19	November	Doha, Qatar

**Duration: 5 days**

**USD 3,525**



## Anti-Bribery BS 10500

An anti-bribery management system (ABMS), based on BS 10500, will provide your organization with a framework for prohibiting, preventing, detecting, reporting and dealing with any bribery that does occur. It takes into account the requirements of the UK Bribery Act 2010 and internationally recognized good practice.

Our BS 10500 training courses have been developed in association with the City of London Police, Economic Crime & Fraud Training Academy and will teach you how to protect your business, defend your reputation and mitigate the risk of bribery and associated costs.



- **Anti-bribery Management System (ABMS): Requirements of BS 10500**

Learn the concepts of anti-bribery including the key requirements and context of BS 10500 and understand the benefits of an Anti-bribery Management System (ABMS).

DAY	MONTH	Location
5	April	Doha, Qatar
2	August	Doha, Qatar
4	October	Doha, Qatar
6	December	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

- **Anti-bribery Management System (ABMS): Implementing BS 10500**

Learn how to implement an effective Anti-bribery Management System (ABMS) with practical exercises, group activities and class discussions.

DAY	MONTH	Location
6-7	April	Doha, Qatar
1-2	June	Doha, Qatar
3-4	August	Doha, Qatar
5-6	October	Doha, Qatar
7-8	December	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

- Anti-bribery Management System (ABMS): Internal Auditor BS 10500

Learn the knowledge and skills required to undertake an internal audit against the requirements of BS 10500 for an Anti-bribery Management System (ABMS).

DAY	MONTH	Location
8-9	April	Doha, Qatar
3-4	June	Doha, Qatar
5-6	August	Doha, Qatar
7-8	October	Doha, Qatar
9-10	December	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

- Anti-bribery Management System (ABMS): Lead Auditor BS 10500

Learn the knowledge and skills required to lead an audit system assessment of an (ABMS); with the emphasis on developing your ability to conduct second party assessments of suppliers and subcontractors.

DAY	MONTH	Location
12-16	April	Doha, Qatar
7-11	June	Doha, Qatar
9-13	August	Doha, Qatar
13-17	September	Doha, Qatar
11-15	October	Doha, Qatar
13-17	December	Doha, Qatar

**Duration: 5 days**

**USD 3,525**

- Understanding Bribery & Effective Due Diligence:

Learn about the nature and impact of bribery, its harm, the risk it poses to organizations and the methods used to identify risk through an effective assessment.

DAY	MONTH	LOCATION
13-14	May	Doha, Qatar
12-13	August	Doha, Qatar
11-12	November	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

## Cloud Security

Cloud computing is growing rapidly, and as more and more organizations use cloud services, there is increasing pressure on Cloud Service Providers (CSPs) to demonstrate that they can be trusted to keep user information and data safe. By achieving STAR certification, CSPs can show that they comply with the fundamental security principles outlined in the Cloud Security Alliance's Cloud Control Matrix (CCM) – and importantly for reassuring users – that this has been independently assessed.



- **Auditing Cloud Security for Star Certification**

Learn how to audit a cloud service provider's cloud security, assessing compliance with the Cloud Security Alliance (CSA) Cloud Control Matrix (CCM) and determining a maturity level for their security controls.

DAY	MONTH	LOCATION
11	May	Doha, Qatar
14	June	Doha, Qatar
13	September	Doha, Qatar
13	December	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

## Reducing Risk

85%

of BSI Information Security clients built stakeholder confidence

79%

experienced faster recovery speeds from incidents

83%

of BSI Business Continuity clients reported enhanced reputation as the key benefit

64%

of BSI Health and Safety clients reduced incidents while 49% made cost savings

99%

independent global research shows that 99% of organizations meet their Information Security objectives once they have implemented ISO/IEC 27001

**Source**

International BSI Excellerator Research 2011 and Erasmus University study



## BSI Action Manager

### Powered by Entropy™

Successful management and reporting of non-conformities and follow-up corrective actions is core to “Making Excellence a Habit” in managing risk and driving continual improvement in organizational performance. Action Manager is an effective, and economical way to manage all corrective action processes in an automated fashion.

**Closeout of actions** - automated workflow from root cause analysis to close out of actions

**Enhanced task management** - automatic notifications and escalations improve actions and task ownerships

**Visibility into Operations** - real-time data on actions and tasks, audit trail history, and version control

**Resource and time optimization** - on time follow-up ensures effective controls are implemented with time cost savings

**Effective compliance** - consistent format for corrective actions across people, departments and locations

**Reporting, monitoring and dashboards** - simple to use dashboards make data analysis and decision making easier, while scorecards give a rapid visibility into problem areas, department or locations

**Low cost, subscription pricing** - we make it even easier for companies to gain visibility into operational performance

**Reduce Costs | Maintain compliance | Analyze trends**

# Information Security ISO/IEC 27001

## ISO/IEC 27001:2013

Threats to valuable customer data and business information are now more prevalent than ever. With our information security management training you'll gain confidence in the protection of your company's data.

You'll learn how to measure and reduce information security risks, and understand the principles of setting up your own information security management systems to deliver customer confidence and reduce your exposure to the implications of breaches.



### ● Requirements of ISO 27001:2013

Gain an overview of effective information security management systems for managers, IT professionals and those involved with information security.

DAY	MONTH	LOCATION
4	April	Doha, Qatar
9	May	Doha, Qatar
8	August	Doha, Qatar
7	November	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

### ● Implementing: ISO/IEC 27001: 2013

Helps delegates understand the requirements of ISO/IEC 27001. It covers the fundamental disciplines needed and the methods that should be applied when implementing the standard.

DAY	MONTH	LOCATION
5-7	April	Doha, Qatar
10-12	May	Doha, Qatar
9-11	August	Doha, Qatar
8-10	November	Doha, Qatar

**Duration: 3 days**

**USD 2,640**

### ● Internal Auditor: ISO/IEC 27001: 2013

Develop a solid foundation in all aspects of the audit process to identify potential and actual security weaknesses.

DAY	MONTH	LOCATION
8-9	April	Doha, Qatar
13-14	May	Doha, Qatar
12-13	August	Doha, Qatar
11-12	November	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

### ● Lead Implementer: ISO/IEC 27001: 2013

Discover more about the methodology and tools to fully lead the implementation of an Information Security Management System.

DAY	MONTH	LOCATION
5-9	April	Doha, Qatar
10-14	May	Doha, Qatar
14-18	June	Doha, Qatar
9-13	August	Doha, Qatar
8-12	November	Doha, Qatar

**Duration: 5 days**

**USD 3,525**



- **Lead Auditor: ISO/IEC 27001: 2013 (A17287)** 

Learn how to conduct and lead audits to enable successful management of an ISO/IEC 27001 management system.

DAY	MONTH	LOCATION
12-16	April	Doha, Qatar
17-21	May	Doha, Qatar
21-25	June	Doha, Qatar
16-20	August	Doha, Qatar
15-19	November	Doha, Qatar

**Duration: 5 days** **USD 3,525**

- **Cyber Security**

The course is designed for people who have a good understanding of various types of information security e.g. information security, network, application, internet security.

DAY	MONTH	LOCATION
3-4	May	Doha, Qatar
2-3	August	Doha, Qatar
1-2	November	Doha, Qatar

**Duration: 2 days** **USD 1,970**

- **Transition course from ISO/IEC 27001:2005 to ISO/IEC 27001:2013**

Learn what has changed between ISO/IEC 27001:2005 to ISO/IEC 27001:2013 including updated requirements and processes.

DAY	MONTH	LOCATION
13	May	Doha, Qatar
12	August	Doha, Qatar
10	November	Doha, Qatar

**Duration: 1 day** **USD 1,215**

- **Lead Auditor transition from ISO/IEC 27001:2005 to ISO/IEC 27001:2013**

This two day course, is aimed at lead auditors currently consulting, implementing or auditing Information Security Management Systems conforming to ISO/IEC 27001:2005

DAY	MONTH	LOCATION
13-14	May	Doha, Qatar
12-13	August	Doha, Qatar
11-12	November	Doha, Qatar

**Duration: 2 days** **USD 1,970**



## Business Continuity ISO 22301

Our ISO 22301 business continuity management training will help you prepare your business for the most challenging circumstances.

You'll learn how to put in place the necessary framework to protect critical business functions from the threats most likely to impact your organization, including staff not being able to make it into work in hazardous weather conditions to damage to your premises and IT system failure.

- **Introduction: ISO 22301**

Learn the key concepts of business continuity, understand the main benefits of a Business Continuity Management System (BCMS), and gain an overview of the requirements of ISO 22301.

DAY	MONTH	Location
5	April	Doha, Qatar
2	August	Doha, Qatar
4	October	Doha, Qatar
6	December	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

- **Implementing: ISO 22301**

Helps delegates understand the requirements of ISO 22301. It covers the fundamental disciplines needed and the methods that should be applied when implementing BCMS.

DAY	MONTH	Location
6-7	April	Doha, Qatar
1-2	June	Doha, Qatar
3-4	August	Doha, Qatar
5-6	October	Doha, Qatar
7-8	December	Doha, Qatar

**Duration: 2 days**

**USD 1,970**



- **Lead Implementer: ISO 22301**

You can bring business continuity management best practice to your organization. Learn how to establish a business continuity management system within your organization and clarify roles and responsibilities during disruption..

DAY	MONTH	Location
12-16	April	Doha, Qatar
7-11	June	Doha, Qatar
9-13	August	Doha, Qatar
11-15	October	Doha, Qatar
13-17	December	Doha, Qatar

**Duration: 5 days**

**USD 3,525**

- **Internal Auditor: ISO 22301**

Learn how to conduct an internal audit of your BCMS to the requirements of ISO 22301. Establish the effectiveness of your system and gain valuable insight into the operations of your organization.

DAY	MONTH	Location
8-9	April	Doha, Qatar
3-4	June	Doha, Qatar
5-6	August	Doha, Qatar
7-8	October	Doha, Qatar
9-10	December	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

- **Lead Auditor: ISO 22301  (A17456)**

Learn how to lead a team to prepare for and conduct an independent audit of a BCMS to the requirements of ISO 22301. Emphasis is placed on independent auditing principles and practices.

DAY	MONTH	Location
19-23	April	Doha, Qatar
14-18	June	Doha, Qatar
16-20	August	Doha, Qatar
18-22	October	Doha, Qatar

**Duration: 5 days**

**USD 3,525**

## Risk Management ISO 31000

Organizations that manage risks effectively are more likely to protect themselves and succeed in growing their business. By implementing the principles and guidelines of BS ISO 31000 in your organisation, you'll be able to improve operational efficiency, governance and stakeholder confidence, while minimising losses.

If you are after an understanding of risk management or looking at implementing a risk management framework in your organisation, we have courses scheduled on a public basis and can also deliver in-house training courses, tailored to your requirements.



- **Understanding: ISO 31000**

Understanding risk management will provide the foundation you require to start managing your organization's risks effectively.

DAY	MONTH	LOCATION
29	April	Doha, Qatar
20	May	Doha, Qatar
26	August	Doha, Qatar
17	September	Doha, Qatar
25	November	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

- **Implementing ISO 31000**

This will guide you through the development of a framework to effectively manage your organization's risks.

DAY	MONTH	LOCATION
30	April	Doha, Qatar
21	May	Doha, Qatar
27	August	Doha, Qatar
18	September	Doha, Qatar
26	November	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

- **Risk Management Principles and Guidelines: ISO 31000**

This course will provide you with the knowledge and skill to effectively start managing your organization's risks.

DAY	MONTH	LOCATION
29-30	April	Doha, Qatar
20-21	May	Doha, Qatar
26-27	August	Doha, Qatar
17-18	September	Doha, Qatar
25-26	November	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

## BSI Supply Chain Solutions

BSI Supply Chain Solutions is the leading global provider of supply chain intelligence, auditing services, audit compliance and risk management software solutions, and advisory services.

Our mission is to help corporations, governments and associations identify, manage and mitigate global supply chain risks and maintain world class governance risk and compliance programs.

Our products and solutions are designed to predict and visualize risk, and develop robust risk mitigation and compliance management programs to protect your supply chain, brand and reputation.

Our leading intelligence-infused supply chain software solutions and services empower our clients to understand global supply chain risk with unequaled precision. Continuously improve your supply chain audit and risk management programs with BSI's intelligence-infused solutions and services.

**[www.bsigroup.com/supplychainsolutions](http://www.bsigroup.com/supplychainsolutions)**



**ALWAYS CONNECTED**  
Chat with us! visit  
[bsigroup.ae](http://bsigroup.ae)

## Occupational Health & Safety BS OHSAS 18001

Our BS OHSAS 18001 management system training will help you understand the principles of setting up a robust framework to manage all your health and safety needs, whatever the size and nature of your business.

This will help you to build customer, supplier and employee confidence and protect the people you work with everyday.



- **Introduction OHSAS 18001**

Learn the key concepts of BS OHSAS 18001 and how to achieve the highest standard of working environment.

DAY	MONTH	LOCATION
12	April	Doha, Qatar
3	May	Doha, Qatar
5	July	Doha, Qatar
9	August	Doha, Qatar
6	September	Doha, Qatar
8	November	Doha, Qatar

**Duration: 1 days**

**USD 795**

- **Implementing: OHSAS 18001**

This comprehensive course helps delegates understand the requirements of BS OHSAS 18001.

DAY	MONTH	LOCATION
13-14	April	Doha, Qatar
4-5	May	Doha, Qatar
6-7	July	Doha, Qatar
10-11	August	Doha, Qatar
7-8	September	Doha, Qatar
9-10	November	Doha, Qatar

**Duration: 2 days**

**USD 1,425**

- Internal Auditor: OHSAS 18001

Learn how to conduct effective audits of the BS OHSAS 18001 Management Systems for those who have a good understanding of health and safety..

DAY	MONTH	LOCATION
15-16	April	Doha, Qatar
6-7	May	Doha, Qatar
8-9	July	Doha, Qatar
12-13	August	Doha, Qatar
9-10	September	Doha, Qatar
11-12	November	Doha, Qatar

**Duration: 2 days**

**USD 1,425**

- Lead Auditor: OHSAS 18001  (A17036)

Learn how to plan, conduct and lead effective audits based on BS OHSAS 18001 to ensure best practice and compliance with health and safety legislation.

DAY	MONTH	LOCATION
19-23	April	Doha, Qatar
10-14	May	Doha, Qatar
12-16	July	Doha, Qatar
16-20	August	Doha, Qatar
13-17	September	Doha, Qatar
25-29	October	Doha, Qatar
15-19	November	Doha, Qatar

**Duration: 5 days**

**USD 3,190**

# 10

tips on making  
BS OHSAS 18001  
**work for you**

- 1 Top Management Commitment
- 2 Review systems, policies and procedures
- 3 Good internal communications
- 4 Team work
- 5 Speak to stakeholders to gain insight
- 6 Clearly lay out a well-communicated plan
- 7 Consider using you IT system or software such as BSI's EntropyTM Software to manage your system
- 8 Use competitions and incentive to encourage input
- 9 Train your staff to carry out internal audits of your system
- 10 Question whether it's necessary.

# Crisis Management

## BS 11200

### Disaster Recovery

By their nature most crisis are abnormal and extreme, often occurring abruptly with little or no warning and they may not be fully covered by existing Business Continuity management planning.

The objective of this course is to provide delegates with a framework that delivers the practical steps to identify potential crisis, mitigate the risks and avoid potentially damaging consequences. This includes policy, crisis management plan, Communication methods, Crisis processes and Crisis decisions etc... The course will provide delegates with a framework for crisis management and operation.



- **Course benefits**

Help organizations take practical steps to improve their ability to deal with crisis. It's achieved by giving organizations an operational structure to detect and prepare for such crises and hence prevent or survive them. Take the knowledge and skills imparted during this exercise and use them to improve and protect your business.

- **Intended Audience**

- Top management
- Crisis manager
- Emergency response managers
- Crisis management team

DAY	MONTH	Location
8-9	April	Doha, Qatar
3-4	June	Doha, Qatar
5-6	August	Doha, Qatar
7-8	October	Doha, Qatar
9-10	December	Doha, Qatar

**Duration: 2 days**

**USD 1,970**



## Food Safety Management ISO 22000

There has been a continuous increase in consumer demand for safe food.

This has led to the development of numerous food safety standards. The growing number of national standards for food safety management has led to confusion. Consequently, there is a need for international harmonization and ISO aims to meet this need with ISO 22000.

ISO 22000 is intended to define the requirements for companies that desire to exceed the regulatory requirements for food safety.



- **Introduction: ISO 22000**

A detailed overview of the clauses of ISO 22000 and illustrates how the standard can help you effectively maintain a food safety management system. Find out how preventing food safety hazards and better communication can meet legislation and customer requirements.

DAY	MONTH	LOCATION
3	May	Doha, Qatar
5	July	Doha, Qatar
9	August	Doha, Qatar
6	September	Doha, Qatar
8	November	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

- **Implementation: ISO 22000**

Learn how to apply the standard to your organization and discover the business benefits of better communication and hazard control across your supply chain. And you'll discover how to measure and improve performance every day – even after accreditation.

DAY	MONTH	LOCATION
4-5	May	Doha, Qatar
6-7	July	Doha, Qatar
10-11	August	Doha, Qatar
7-8	September	Doha, Qatar
9-10	November	Doha, Qatar

**Duration: 2 day**

**USD 1,970**

● Internal Auditor: ISO 22000

This advanced course provides a thorough understanding of the definitions, concepts, requirements, and guidelines of ISO 22000, ISO/TS 22003, and ISO 19011, the HACCP principles based on Codex Alimentarius, and the national and international food safety legislation.

DAY	MONTH	LOCATION
6-7	May	Doha, Qatar
8-9	July	Doha, Qatar
12-13	August	Doha, Qatar
9-10	September	Doha, Qatar
11-12	November	Doha, Qatar

**Duration: 2 day**

**USD 1,970**

● Lead Auditor: ISO 22000  (A17416)

This advanced course will enable you to consolidate existing skills in planning, conducting and reporting on audits, and gain new confidence in leading opening and closing meetings, carrying out interviews and managing a team of auditors.

DAY	MONTH	LOCATION
10-14	May	Doha, Qatar
12-16	July	Doha, Qatar
16-20	August	Doha, Qatar
13-17	September	Doha, Qatar
15-19	November	Doha, Qatar

**Duration: 5 day**

**USD 3,525**

● Effective Food Safety Auditing

This course will equip food industry professionals with the skills to plan and conduct effective internal and supplier audit processes that enable them to meet requirements and identify opportunities for continual improvement.

DAY	MONTH	LOCATION
6-7	May	Doha, Qatar
8-9	July	Doha, Qatar
9-10	September	Doha, Qatar
11-12	November	Doha, Qatar

**Duration: 2 day**

**USD 1,970**



## Environmental Management ISO 14001

Training puts environmental best practice at the heart of your operations. It enables your business to grow and succeed while reducing its impact on the environment.

You will learn how to meet the latest EMS policy requirements and benefit from a structured approach to achieving environmental objectives.



- **Introduction: ISO 14001**

Discover the key features and benefits of Environmental Management Systems (EMS) and how it can help your business.

DAY	MONTH	LOCATION
12	April	Doha, Qatar
17	May	Doha, Qatar
19	July	Doha, Qatar
6	September	Doha, Qatar
1	November	Doha, Qatar

**Duration: 1 days**

**USD 795**

- **Internal Auditor: ISO 14001**

Learn auditing tools and techniques for Environmental Management systems.

DAY	MONTH	LOCATION
15-16	April	Doha, Qatar
20-21	May	Doha, Qatar
22-23	July	Doha, Qatar
9-10	September	Doha, Qatar
4-5	November	Doha, Qatar

**Duration: 2 days**

**USD 1,425**

- **Implementing: ISO 14001**

This comprehensive course helps delegates understand the requirements of ISO 14001.

DAY	MONTH	LOCATION
13-14	April	Doha, Qatar
18-19	May	Doha, Qatar
20-21	July	Doha, Qatar
7-8	September	Doha, Qatar
2-3	November	Doha, Qatar

**Duration: 2 days**

**USD 1,425**

-  **IEMA Approved Lead  
Environmental Auditor**

Specifically for environmental professionals who want to plan, conduct and lead effective audit.

DAY	MONTH	LOCATION
19-23	April	Doha, Qatar
24-28	May	Doha, Qatar
26-30	July	Doha, Qatar
13-17	September	Doha, Qatar
18-22	October	Doha, Qatar
8-12	November	Doha, Qatar

**Duration: 5 days**

**USD 3,190**

## Your transition route to ISO 14001:2015

ISO 14001, the internationally recognized standard for environmental is being revised to ensure that it maintains its relevance in today's market place and in the future. Through our experience of developing standards and managing thousands of client interactions every year, BSI knows the best practice way of transitioning to a new standard smoothly. Our comprehensive suite of training and support material has been structured to guide you and your organization through the revision process, every step of the way.

At BSI Training Academy, our experienced tutors can help you get to grips with the matters that concern you and your organization directly, whether delivered in-house or as part of an open course where other delegates can share their experience.

### ➤ ISO 14001:2015 Transition Timeline



\* FDIS:- Final Draft International Standards.

# ISO 14001:2015 Best Practice Journey from Revision to Transition

ISO 14001, the internationally recognized standard for environmental is being revised to ensure that it maintains its relevance in today's market place and in the future. Through our experience of developing standards and managing thousands of client interactions every year, BSI knows the best practice way of transitioning to a new standard smoothly. Our comprehensive suite of training and support material has been structured to guide you and your organization through the revision process, every step of the way .



- ISO 14001:2015 DIS Transition Requirements

This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 14001:2004 and ISO 14001:2015. By attending, you'll be able to identify the gaps in your current environmental management system (EMS) and start planning your transition to the revised standard.

DAY	MONTH	LOCATION
5	April	Doha, Qatar
19	April	Doha, Qatar
3	May	Doha, Qatar
17	May	Doha, Qatar
7	June	Doha, Qatar
21	June	Doha, Qatar
12	July	Doha, Qatar
19	July	Doha, Qatar
2	August	Doha, Qatar
9	August	Doha, Qatar
13	September	Doha, Qatar
27	September	Doha, Qatar

**Duration: 1 Day**

**USD 795**

- ISO 14001:2015 DIS Implementing Changes

Identify the amended requirements of ISO 14001:2015 DIS and how to implement these changes within your current system. Formulate your own action plan to help you implement robust process controls specific to your organization to enable you to be prepared for the final ISO 14001:2015 standard. If you already attended the transition requirements course you need to attend only the second day of this course.

DAY	MONTH	Location
19-20	April	Doha, Qatar
3-4	May	Doha, Qatar
7-8	June	Doha, Qatar
12-13	July	Doha, Qatar
2-3	August	Doha, Qatar
13-14	September	Doha, Qatar

**Duration: 2 days**

**USD 1,425**

- ISO 14001:2015 DIS Auditor/Lead Auditor Transition

This 2 days course is ideal for existing auditors as it combines the 1-day 'ISO 14001:2015 Transition' course with an additional day of auditing activities. So, not only will you learn how ISO 14001:2015 is different to ISO 14001:2004, but you'll also get to apply this practically in order to build your ISO 14001:2015 DIS auditing skill. If you currently hold an Internal Auditor certificate 2004 version, you'll be granted an Internal Auditor ISO 14001:2015 DIS version or if you hold a Lead Auditor certificate for 2004 version, you will be granted Lead Auditor certificate for 2015 DIS version. You will receive a complimentary update when the final standard is published to ensure you're fully informed of any changes from the current draft. We'll also reissue your certificate following the update. The Lead Auditor assessment will be available once the final standard has published.

DAY	MONTH	Location
5-6	April	Doha, Qatar
17-18	May	Doha, Qatar
21-22	June	Doha, Qatar
19-20	July	Doha, Qatar
9-10	August	Doha, Qatar
27-18	September	Doha, Qatar

**Duration: 2 days**

**USD 1,425**

- **ISO 14001:2015 DIS Deep Dive**

Get the most out of your environmental management system (EMS) by gaining an in-depth understanding of 4 critical areas of ISO 14001:2015. Whether you're involved in an ISO 14001:2015 transition, implementation or audit, this detailed 2 day course explores the topics of: Process Approach, Risk-based Thinking, External Provision and Leadership within the content of the organization in order to develop your ability to tackle them successfully.

DAY	MONTH	Location
7-8	April	Doha, Qatar
19-20	May	Doha, Qatar
23-24	June	Doha, Qatar
21-22	July	Doha, Qatar
11-12	August	Doha, Qatar
29-30	September	Doha, Qatar

**Duration: 2 days**

**USD 1,425**



## ISO 14001:2015 Transition

### 3 Mistakes to avoid

#### **Mistake 1:**

**Postponing ISO 14001:2004 training,  
because the standard is changing**

The need to provide your customers with great service is ongoing, and we strongly recommend you continue as planned with your environmental management training. The current standard will be recognized and can be audited to until the end of the 3 year transition period, expected to be September 2018.



#### **Mistake 2:**

**Thinking you don't need transition training  
because you already know ISO 14001**

The two new transition courses will provide you with the tools and knowledge to help make a smooth transition to the new version of the standard. You will be able to learn about the new high level structure and the main differences between ISO 14001:2004 and ISO 14001:2015.

#### **Mistake 3:**

**Delaying your transition training**

The transition courses will be available for a limited time with limited places. The earlier you learn about the changes and how to make a smooth transition, the sooner you get it right for your organization and your customers. 83% of organizations believe staff are the key to maintaining a competitive edge,\* so providing the right training to yours can be crucial in keeping one step ahead.

\*Source: City of Bristol Benefits of Training Article [www.cityofbristol.ac.uk](http://www.cityofbristol.ac.uk)





## Energy Management ISO 50001

Our ISO 50001 energy management systems training will help you understand how to use, develop and manage policies and procedures to improve your energy efficiency, achieve targets, and reduce costs.

We can help you create awareness and embed a culture of best practice when managing energy across your organisation, allowing you to reduce your impact on the environment.



- **Introduction: ISO 50001**

Gain an overview of the concepts, requirements and benefits of using an Energy Management System (EnMS) based on ISO 50001.

DAY	MONTH	LOCATION
3	May	Doha, Qatar
14	June	Doha, Qatar
5	July	Doha, Qatar
6	September	Doha, Qatar
8	November	Doha, Qatar

**Duration: 1 day**

**USD 1,215**

- **Internal Auditor ISO 50001**

During this two-day course, you'll be guided through the elements of an energy management internal audit based on ISO 50001.

DAY	MONTH	LOCATION
6-7	May	Doha, Qatar
17-18	June	Doha, Qatar
8-9	July	Doha, Qatar
9-10	September	Doha, Qatar
11-12	November	Doha, Qatar

**Duration: 2 days**

**USD 1,970**



- **Implementing: ISO 50001**

Using a step-by-step process, this two-day course provides guidance on how to implement an ISO 50001 EnMS

DAY	MONTH	LOCATION
4-5	May	Doha, Qatar
15-16	June	Doha, Qatar
6-7	July	Doha, Qatar
7-8	September	Doha, Qatar
9-10	November	Doha, Qatar

**Duration: 2 days**

**USD 1,970**

- **Lead Auditor ISO 50001**

Gain the skills and knowledge to conduct and lead effective EnMS audits to the requirements of ISO 5000

DAY	MONTH	LOCATION
10-14	May	Doha, Qatar
21-25	June	Doha, Qatar
12-16	July	Doha, Qatar
13-17	September	Doha, Qatar
15-19	November	Doha, Qatar

**Duration: 5 days**

**USD 3,525**

## Get in touch with us!

Our training experts will be happy to discuss your needs. Call: Doha: **+974 40 29 9001** or email [bsi.me@bsigroup.com](mailto:bsi.me@bsigroup.com)

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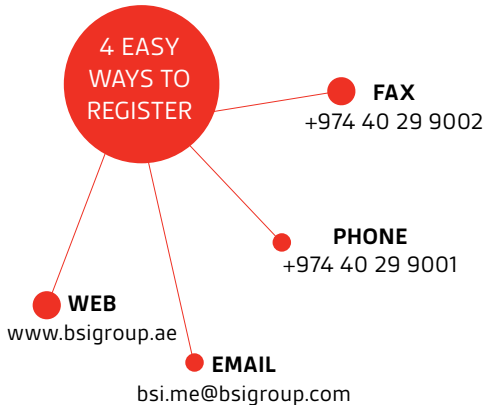


### Payment:

Payment for public course offerings is due upon registration. You may pay by cheque or online payment (payable to BSI Management Systems) or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices listed in this catalog are subject to change at any time.

### Travel Arrangements:

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held if possible at a special rate under "BSI Management Systems" but only up to one month prior to a course date. After that date, the hotel may charge a higher rate consistent with their prevailing rate schedule. It is therefore important to book hotel rooms immediately as rooms may sell out quickly.



### Course Confirmation:

- A confirmation letter of your registration on the course will only be sent to you when payment/LPO has been received by BSI.
- All courses are conducted in English unless otherwise Specified.
- Hard copies of course study materials shall only be sent upon advance request prior to the course after receiving the payment in BSI bank account.
- On receipt of the signed booking form, an invoice will be sent to you for immediate payment by Cheque, Bank transfer, or issue of Signed and Sealed LPO from your company. Please specify mode of payment.

### Cancellation/Transfer Policy:

You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses once only.

All cancellation must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course, then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you cancel distance learning, blended learning or e-learning courses, no matter when cancellation is made.

In the unlikely event and for unforeseen reasons ,BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.



**bsi.**

Please note: Course dates and prices are subject to change. Call us or check our website for the latest information.

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