



Get
Trained

ISO 9001:2015 & ISO
14001:2015 Transition
Training Now Available



By Royal Charter

BSI Training Academy

Middle East and Africa

Public Training
April - December 2016

bsi.

...making excellence a habit.™

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Omar Rashid

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Welcome to the BSI Training Academy

BSI is an industry thought leader in training to international compliance standards. Our training experts provide top quality training to organizations of all sizes and sectors.

We're one of the world's leading providers of business improvement training, offering a range of solutions to keep your staff qualified and updated. In 2015, we trained 105,000 people globally and achieved a satisfaction rate of 99.5%.

We aim to be first to market to keep your business relevant and provide you with the opportunity to enjoy first mover advantage by adopting new standards.

From understanding how a standard can help your business, to implementing, monitoring and auditing your compliance to that standard, we can support you all the way.

Our client promise

At the BSI Training Academy, we will make sure you have an excellent learning experience that includes:

- An on-going relationship to ensure we understand and meet your continuing training needs
- A clear learning journey to embed the skills you need to develop and add value to your organization
- A best-in-class pre-course experience, including timely delivery of information so you arrive at your training fully prepared and ready to learn
- A state-of-the-art training experience using accelerated learning techniques with our expert tutors in convenient, enjoyable venues
- A recognized qualification to acknowledge your new expertise
- Opportunities to network with peers on the course and learn through shared experiences



About BSI

How BSI helps organizations embed excellence

Whether in manufacturing or in services, in the developed world or rising economies, in large companies or small, what all organisations need is someone who can help them make excellence a habit. Our services are designed to align with the steps individual clients need to take to understand what is best practice, how to achieve it and ensure that it remains an ongoing habit.



80,000

Customers worldwide



Training

In 2014, we provided training to 105,000 people



10,000

Industry experts dedicated to your success



Standards

2,500 Standards are published each year



Certification

121,000 business locations certified by BSI globally.



Product certification

92% of the world's top 25 global medical device manufacturers trust BSI as their notified body

Why train with BSI?

Great businesses need great people

Research shows that when an organization invests in training and development, they reap real rewards:

83% of people feel that staff are the key to maintaining a competitive edge*



45% percent of staff say they'd feel more motivated if their organization invested in **skills training***



Businesses are **2.5 x more likely to fail** if they don't train their staff*



Why training is important

Turn our experience in to your expertise

We've shaped the **world's most adopted standards** including ISO 9001, ISO 14001 and BS OHSAS 18001



94% of our delegates score our tutors 9 or 10 out of 10



55% of FTSE 100 companies are BSI clients



In 2014 we trained **105,000** people, from SMEs to global organizations



BSI spend **165,000 days** with clients in a year, so we know what businesses want and understand their needs



Our tutors have **250 years** experience working with management systems between them



*Source: City of Bristol Benefits of Training article

BSI Training Academy



Why train with BSI

Because we've helped shape and develop many of the world's leading standards, our expert knowledge means a lot, and when you train with us you benefit from this expertise.

Why train with BSI

Our training is based on Accelerated Learning, which is proven to speed up and enhance learning. We encourage interaction and collaboration because the more involved you are, the more positive the outcome.

Our Tutors

Our tutors are recognized as leaders in their field, offering a world-class learning experience. They are trained to understand and meet your different learning needs, and they have years of industry experience.

IRCA Certified Courses

IRCA is an auditor training certification body. Over 50,000 students choose to complete IRCA certified training courses every year in more than 100 countries. IRCA approved courses are indicated by the IRCA logo.



The BSI Certificate

Worldwide recognized certificates. A mark of expertise, quality and integrity



We Offer

- Public training courses
- In-Company training courses
- Customized training solutions

Which is the right course for me ?

1 Understand

Introduction courses:

Who should attend?

Ideal for new starters or those needing to gain a "refresher"

What will I learn?

An overview of your management system and the standard's requirements

2 Implement

Implementation courses:

Who should attend?

Those responsible for implementing, or have recently taken responsibility for a management system

What will I learn?

The requirements of a standard in the context of your company and how to take the lead in planning implementation

3 Prove it's working

Internal Auditor courses:

Who should attend?

Those tasked with conducting internal audits or monitoring their management systems performance

What will I learn?

How to be better equipped to maintain compliance and how to manage and improve risks to your management system

Lead Auditor courses:

Who should attend?

Those tasked with conducting and leading management systems audits

What will I learn?

Gain the ability and confidence to conduct and lead effective audits, and how to manage audit teams and processes

4 Make excellence a habit

Certification:

Assess your readiness for certification with a gap analysis day

Maximize your certification with business improvement training and software tools



All our courses are
available in-company

Call +971 4 336 4917


In-Company Training

We can deliver any of our training courses to your team in-house.

If you have a group of people who need to understand or audit your management system, consider in-company training:

- We can provide a management briefing, auditor training, or any of the courses listed within this catalogue
- Receive training in your own confidential surroundings
- We charge by the day, not by the delegate, making it a cost effective solution for training a group

Request a quote by visiting our website bsigroup.ae/incompany or call us on +971 4 336 4917

Follow us on  



“We had a great Tutor who shared her worldwide experience from different organisations. Daily monitoring of classes and students’ involvement in project activities gave tremendous outcome.”

Selva Prakash, HSE Coordinator
Dubai Supply Authority

BSI Certified Auditor/Lead Auditor

The new BSI Certified Auditor/Lead Auditor qualification gives your employer or client complete confidence in you. It lets them know your auditing skills are not just solely based on your experience. They'll be reassured you are regularly evaluated by our leading independent auditing experts.



Step One: Take internal or lead auditor Training

You'll need to complete, or have already completed, internal auditor or lead auditor training. You will then begin to put your training into practice by undertaking management system audits

Step Two: Audit Packs

Send three completed audit packs which our tutors will check and review, looking for evidence of audit planning and effective reporting.

Step Three: Qualifying Review

The final stage is a half day qualifying review where one of our experienced tutors will carefully observe and evaluate your conduct of a live audit.

Benefits to you include:

- CV enhancer
- Detailed feedback on your audits
- Career development
- A professional qualification
- Membership card and use of logo

Continuation

To keep your Certified Auditor qualification, you will need to continue to demonstrate your auditing skills by providing us with three audit packs on an annual basis, and after three years conduct another qualifying review.





Distance Learning

Our distance learning courses give you the option to train for globally recognized qualifications without disrupting your work. Our tutors will support you throughout and make sure you excel in your chosen field.

- **BSI Diploma in Quality Management Systems**

Ideal for those involved at a strategic or operational level in implementing a quality management system, this distance learning based qualification comprises of eleven modules of study, covering ISO 9001, the application of quality management principles and the process of system implementation.

USD 3,135

[Learn more](#)

- **BSI Certificate in Occupational Health and Safety Management Systems**

This distance learning qualification consists of eight modules of study. It provides an understanding of the structure, requirements and tools needed to implement an occupational health and safety management system.

USD 3,135

[Learn more](#)

- **BSI Certificate in Environmental Management Systems**

Consisting of six modules of study this distance learning qualification follows the guidelines defined in BS 8555 – a phased approach to Environmental Management System implementation. The course also covers the understanding and application of ISO 14001.

USD 3,135

[Learn more](#)





What is Six Sigma ?

Six Sigma is a systematic approach to process improvement that focuses on the customer. This process can be applied to Service, Manufacturing and Design. Six Sigma uses statistical tools and techniques to analyse and improve processes. The core of Six Sigma drives continual improvement, a philosophy that is the foundation of all management systems and any business that wants to grow and progress for the future. Six Sigma is the relentless effort to continuously reduce process and product variation.

- **Foundations of Green Belt**

Delegates receive an introduction to the tools and methods that are necessary in Problem Solving and DMAIC improvement projects in a manufacturing or transactional environment.

DAY	MONTH	LOCATION
27-31	March	Dubai, UAE
18-22	September	Dubai, UAE

Duration: 5 days

USD 3,525

[Learn more](#)

- **Lean Six Sigma Green Belt**

Become an expert in Lean tools, using them to continually drive performance. Gain in-depth knowledge of the Define, Measure, Analyse, Improve and Control (DMAIC) method and quickly solve the problems that prevent efficiency.

DAY	MONTH	LOCATION
27-31 (module 1)	March	Dubai, UAE
24-28 (module 2)	April	Dubai, UAE
18-22 (module 1)	September	Dubai, UAE
23-27 (module 2)	October	Dubai, UAE

Duration: 10 days

USD 7,545

[Learn more](#)

- **Six Sigma Black Belt**

The Black Belt learning enables delegates to run multi-function projects and to coach and mentor Green Belts in their organization. It provides a thorough exposure to the tools and methods necessary to lead Lean DMAIC improvement projects.

[Learn more](#)

- **Lean Practitioner**

For senior managers wanting a more in-depth understanding of Lean methodologies. Our four-day course teaches you how to evaluate organizational readiness, identify potential benefits, prepare a business case and plan an effective deployment strategy.

[Learn more](#)

Through our SIX SIGMA courses BSI provides a comprehensive approach to growth by empowering people through continual development and by harnessing skills that can give your business greater productivity in the long-term.



Quality Management

ISO 9001:2015

Our ISO 9001 training will provide you with an awareness of quality management systems, tools and techniques for implementation and how to audit against the requirements of the standard.

- **ISO 9001:2015 Requirements**

This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 9001:2008 and ISO 9001:2015.

DAY	MONTH	LOCATION
20	March	Dubai, UAE
8	May	Dubai, UAE
10	July	Dubai, UAE
4	September	Dubai, UAE
6	November	Dubai, UAE

Duration: 1 day

USD 950

[Learn more](#)

- **ISO 9001:2015 Implementation**

Identify the amended requirements of ISO 9001:2015 and how to implement these changes within your current system.

DAY	MONTH	LOCATION
21-22	March	Dubai, UAE
9-10	May	Dubai, UAE
11-12	July	Dubai, UAE
5-6	September	Dubai, UAE
7-8	November	Dubai, UAE

Duration: 2 days

USD 1,550

[Learn more](#)

- **ISO 9001:2015 Internal Auditor**

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001:2015.

DAY	MONTH	LOCATION
23-24	March	Dubai, UAE
11-12	May	Dubai, UAE
13-14	July	Dubai, UAE
7-8	September	Dubai, UAE
9-10	November	Dubai, UAE

Duration: 2 days

USD 1,550

[Learn more](#)

- **ISO 9001:2015 Lead Auditor IRCA Certified  (A17955)**

You'll grasp the key principles and practices of effective QMS audits in line with ISO 9001:2015 and ISO 19011 "Guidelines for auditing management systems".

DAY	MONTH	LOCATION
27-31	March	Dubai, UAE
17-21	April	Dubai, UAE
15-19	May	Dubai, UAE
19-23	June	Dubai, UAE
17-21	July	Dubai, UAE
21-25	August	Dubai, UAE
18-22	September	Dubai, UAE
23-27	October	Dubai, UAE
13-17	November	Dubai, UAE
11-15	December	Dubai, UAE

Duration: 5 days

USD 3,550

[Learn more](#)

- ISO 9001:2015 Transition Requirements

Learn what you need to know about transitioning to the new ISO 9001:2015 Quality Management Systems standard.

DAY	MONTH	Location
14	March	Dubai, UAE
15	May	Dubai, UAE
10	July	Dubai, UAE
18	September	Dubai, UAE
13	November	Dubai, UAE

Duration: 1 day

USD 950

[Learn more](#)

- ISO 9001:2015 Transition and Implementing Changes

Enhance your knowledge of the amended requirements and learn to develop an action plan that will assist the implementation of changes within your organization.

DAY	MONTH	Location
14-15	March	Dubai, UAE
15-16	May	Dubai, UAE
10-11	July	Dubai, UAE
18-19	September	Dubai, UAE
13-14	November	Dubai, UAE

Duration: 2 days

USD 1,550

[Learn more](#)

- ISO 9001:2015 Auditor Transition IRCA Certified (A17863) - Upgrade

Demonstrate commitment to best practice by transforming existing auditor skills to ISO 9001:2015.

DAY	MONTH	Location
16-17	March	Dubai, UAE
17-18	May	Dubai, UAE
12-13	July	Dubai, UAE
20-21	September	Dubai, UAE
15-16	November	Dubai, UAE

Duration: 2 days

USD 1,550

[Learn more](#)





● PAS 99 Implementation

Discover the benefits of streamlining and simplifying all your standards frameworks with PAS 99 to achieve greater transparency across your business. Learn to align ISO 9001 with ISO 14001, BS OHSAS 18001 and more.

DAY	MONTH	LOCATION
20-21	March	Dubai, UAE
22-23	May	Dubai, UAE
28-29	August	Dubai, UAE
23-24	October	Dubai, UAE
25-26	December	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

● PAS 99 Internal Auditor

This course will guide you step by step through planning, delivering and reporting on an internal audit, as well as recommending follow up actions.

DAY	MONTH	LOCATION
22-24	March	Dubai, UAE
24-26	May	Dubai, UAE
30-1 Sep	August	Dubai, UAE
25-27	October	Dubai, UAE
27-29	December	Dubai, UAE

Duration: 3 days

USD 2,950

[Learn more](#)

Integrated Management

PAS 99:2012

Learn how to combine ISO 9001, ISO 14001, OHSAS 18001 and ISO/IEC 27001, as well as easily introduce new management systems. And with PAS 99 in place you can align all processes and procedures, increasing efficiency and effectiveness.

Did you Know ?

400+ training courses offered globally

You may be interested in these other courses

Advanced Auditing Skills

Complete this course and you will grow in confidence – gaining senior management support for audit proposals. Our tutors build on practical experience to deliver a mix of learning methods that put you on the fast track to advance auditing.

This one-day intensive course is suitable for auditors of any discipline. Refresh and enhance your auditing skills and prepare yourself for the BSI Certified Auditor/Lead Auditor qualification process.

DAY	MONTH	LOCATION
13	March	Dubai, UAE
8	May	Dubai, UAE
10	July	Dubai, UAE
18	September	Dubai, UAE
13	November	Dubai, UAE

Duration: 1 day **USD 950**

[Learn more](#)

Root Cause Analysis RCA

This course will help you understand how to conduct a root cause analysis and Develop continuous improvement that provides ongoing future benefits to your company's growth and success.

DAY	MONTH	LOCATION
13-14	April	Dubai, UAE
13-14	July	Dubai, UAE
12-13	October	Dubai, UAE
21-22	December	Dubai, UAE

Duration: 2 days **USD 1,940**

[Learn more](#)

Management System Requirements (High Level Structure)

Particularly useful for those organizations that choose to operate a single (sometimes called integrated) MS that can meet the requirements of two or more MS

DAY	MONTH	LOCATION
13	March	Dubai-UAE
8	May	Dubai-UAE
10	July	Dubai-UAE
18	September	Dubai-UAE
13	November	Dubai-UAE

Duration: 1 day **USD 950**

[Learn more](#)

Corrective and Preventive Actions CAPA

This course provides you with a thorough understanding of "Corrective Action" and "Preventive Action." The Course will teach you how to properly document a corrective (CAR) or preventive (PAR) action request, answer a CAR/PAR, and close out a CAR/PAR.

DAY	MONTH	LOCATION
14-15	March	Dubai, UAE
11-12	April	Dubai, UAE
13-14	June	Dubai, UAE
11-12	July	Dubai, UAE
19-20	September	Dubai, UAE
10-11	October	Dubai, UAE
19-20	December	Dubai, UAE

Duration: 2 days **USD 1,940**

[Learn more](#)



Asset Management

ISO 55001:2014

ISO 55001 supports optimization of assets and reduces the overall cost of ownership while helping you to meet the necessary performance and safety requirements.

● Fundamentals of Asset Management

This interactive course starts with an overview of asset management, what it is and what it can do for an organization.

DAY	MONTH	LOCATION
6-7	March	Dubai-UAE
24-25	April	Dubai-UAE
5-6	June	Dubai-UAE
5-6	September	Dubai-UAE
6-7	November	Dubai-UAE

Duration: 2 days

USD 2,250

[Learn more](#)

● ISO 55001 Key Aspects of Auditing

This innovative, one-day course provides a solid foundation in key aspects of the audit process.

DAY	MONTH	LOCATION
9	March	Dubai-UAE
27	April	Dubai-UAE
8	June	Dubai-UAE
8	September	Dubai-UAE
9	November	Dubai-UAE

Duration: 1 day

USD 1,550

[Learn more](#)

● ISO 55001 Requirements

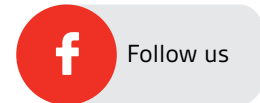
The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

DAY	MONTH	LOCATION
8	March	Dubai-UAE
26	April	Dubai-UAE
7	June	Dubai-UAE
7	September	Dubai-UAE
8	November	Dubai-UAE

Duration: 1 day

USD 1,550

[Learn more](#)





● **ISO/IEC 17025 Introduction, Implementation and Internal Auditor**

Learn everything you need to know about ISO17025 laboratory accreditation. We'll take you through every stage of the certification journey on our ISO 17025 Introduction, Implementation and Internal Auditor training course.

DAY	MONTH	LOCATION
27-31	March	Dubai, UAE
8-12	May	Dubai, UAE
10-14	July	Dubai, UAE
18-22	September	Dubai, UAE
13-17	November	Dubai, UAE

Duration: 5 days

USD 3,950

[Learn more](#)

● **ISO/IEC 17025 Auditor Team Leader**

Understand effective quality control and how to achieve certification in your testing or calibration lab. Get in-depth knowledge of the standard to lead your team towards ISO 17025 accreditation, and take on the role of auditor to maintain compliance.

DAY	MONTH	LOCATION
3-7	April	Dubai, UAE
15-19	May	Dubai, UAE
17-21	July	Dubai, UAE
25-29	September	Dubai, UAE
20-24	November	Dubai, UAE

Duration: 5 days

USD 4,450

[Learn more](#)

Laboratory Accreditation

ISO/IEC 17025

Laboratory accreditation confirms that you have the correct quality system and you can achieve all of this by choosing from our range of ISO/IEC 17025 courses.

“I would like to take this opportunity to thank all representative of BSI who made the process of this course smooth and efficient.”

Mohamed Abdulla Alsuraihi, Department of Economic Development



Medical Devices

ISO 13485:2012 & CE Marking

Our ISO 13485 quality management training will help you to demonstrate your ability to provide medical devices and related services that consistently meet customer requirements and regulatory requirements.

- **ISO 13485 Requirements**

Discover ISO 13485 and how it can improve your business. Find out how the standard impact the development and production of medical devices.

DAY	MONTH	LOCATION
8	May	Dubai, UAE
7	August	Dubai, UAE
6	November	Dubai, UAE

Duration: 1 day **USD 1,565**

[Learn more](#)

- **ISO 13485 Implementation**

Discover step by step how to design, plan and put in place your own ISO 13485 and make sure your devices meets quality expectations.

DAY	MONTH	LOCATION
9-10	May	Dubai, UAE
8-9	August	Dubai, UAE
7-8	November	Dubai, UAE

Duration: 2 days **USD 3,130**

[Learn more](#)

- **ISO 13485 Internal Auditor**

The course covers the planning, preparation, conducting, reporting and closure of internal audits.

DAY	MONTH	LOCATION
11-12	May	Dubai, UAE
10-11	August	Dubai, UAE
9-10	November	Dubai, UAE

Duration: 2 days **USD 3,130**

[Learn more](#)

- **ISO 13485 Auditor/Lead Auditor IRCA Certified (A17579)**

Learn about the concepts of medical devices risk management (ISO 14971) and its integration with the audit approach.

DAY	MONTH	LOCATION
15-19	May	Dubai-UAE
14-18	August	Dubai-UAE
13-17	November	Dubai-UAE

Duration: 5 days **USD 7,825**

[Learn more](#)

- **Introduction to CE Marking**

Gain an introduction to the Medical Device Directives (MDD, AIMDD, IVDD) and cover their background and key features.

DAY	MONTH	LOCATION
8	May	Dubai-UAE
7	August	Dubai-UAE
6	November	Dubai-UAE

Duration: 1 day **USD 1,565**

[Learn more](#)

- **Medical Devices CE Marking**

Examine European medical devices regulatory and standards principles, focusing on sound implementation of the regulatory requirements.

DAY	MONTH	LOCATION
9-11	May	Dubai-UAE
8-10	August	Dubai-UAE
7-9	November	Dubai-UAE

Duration: 3 days **USD 4,695**

[Learn more](#)



IT Service Management

ISO 20000:2012

Customer satisfaction is at the forefront of efficient IT service management and Information and Communications technology (ICT) continuity is fundamental to the success of any business reliant on IT services.

• ISO/IEC 20000 Requirements

Understand how applying the ISO 20000 standard to your organization can deliver value to your customers and employees - helping to improve performance and meet business objectives.

DAY	MONTH	LOCATION
9	April	Dubai, UAE
11	June	Dubai, UAE
13	August	Dubai, UAE
8	October	Dubai, UAE
17	December	Dubai, UAE

Duration: 1 day

USD 1,350

[Learn more](#)

• ISO/IEC 20000 Internal Auditor

This is an intensive two-day course for the Internal Auditor based on the requirements of ISO/IEC 20000 Information Technology – Service Management.

DAY	MONTH	LOCATION
13-14	April	Dubai, UAE
15-16	June	Dubai, UAE
17-18	August	Dubai, UAE
12-13	October	Dubai, UAE
21-22	December	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

• ISO/IEC 20000 Implementation

This course can help you find out what it takes to deliver world class IT service management from planning and implementing to monitoring performance.

DAY	MONTH	LOCATION
10-12	April	Dubai, UAE
12-14	June	Dubai, UAE
14-16	August	Dubai, UAE
9-11	October	Dubai, UAE
18-20	December	Dubai, UAE

Duration: 3 days

USD 2,950

[Learn more](#)

• ISO/IEC 20000 Auditor/Lead Auditor IRCA Certified (A17452)

Take the step up and manage the entire audit process from planning to reporting and gain recognition as a qualified ISO 20000 experts.

DAY	MONTH	LOCATION
17-21	April	Dubai, UAE
19-23	June	Dubai, UAE
21-25	August	Dubai, UAE
16-20	October	Dubai, UAE
25-29	December	Dubai, UAE

Duration: 5 days

USD 3,950

[Learn more](#)



Anti-Bribery

BS 10500

This standard will provide your organization with a framework for prohibiting, preventing, detecting, reporting and dealing with any bribery that does occur.

- **BS 10500 Requirements**

Learn the concepts of anti-bribery including the key requirements and context of BS 10500 and understand the benefits of an Anti-bribery Management System (ABMS).

DAY	MONTH	Location
12	March	Dubai, UAE
11	June	Dubai, UAE
17	September	Dubai, UAE
17	December	Dubai, UAE

Duration: 1 day

USD 1,350

[Learn more](#)

- **BS 10500 Internal Auditor**

Learn the knowledge and skills required to undertake an internal audit against the requirements of BS 10500 for an Anti-bribery Management System (ABMS).

DAY	MONTH	Location
16-17	March	Dubai, UAE
15-16	June	Dubai, UAE
21-22	September	Dubai, UAE
21-22	December	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

- **BS 10500 Implementation**

Learn how to implement an effective Anti-bribery Management System (ABMS) with practical exercises, group activities and class discussions.

DAY	MONTH	Location
13-15	March	Dubai, UAE
12-14	June	Dubai, UAE
18-20	September	Dubai, UAE
18-20	December	Dubai, UAE

Duration: 3 days

USD 2,950

[Learn more](#)



- **ISO 31000 Understanding**

Understanding risk management will provide the foundation you require to start managing your organization's risks effectively.

DAY	MONTH	LOCATION
27	March	Dubai-UAE
8	May	Dubai-UAE
10	July	Dubai-UAE
18	September	Dubai-UAE
13	November	Dubai-UAE

Duration: 1 day

USD 1,350

[Learn more](#)

- **ISO 31000 Risk Management Principles and Guidelines**

This course will provide you with the knowledge and skill to effectively start managing your organization's risks.

DAY	MONTH	LOCATION
27-28	March	Dubai-UAE
8-9	May	Dubai-UAE
10-11	July	Dubai-UAE
18-19	September	Dubai-UAE
13-14	November	Dubai-UAE

Duration: 2 days

USD 2,250

[Learn more](#)

Risk Management

ISO 31000:2009

Organizations that manage risks effectively are more likely to protect themselves and succeed in growing their business. By implementing the principles and guidelines of BS ISO 31000 in your organisation, you'll be able to improve operational efficiency, governance and stakeholder confidence, while minimising losses.

In-house Training
 Discuss your product development in confidential surroundings by opting for tailored in-house training



Information Security

ISO 27001:2013

Threats to valuable customer data and business information are now more prevalent than ever. With our information security management training you'll gain confidence in the protection of your company's data.

- **ISO 27001:2013 Requirements**

Gain an overview of effective information security management systems for managers, IT professionals and those involved with information security.

DAY	MONTH	LOCATION
3	April	Dubai, UAE
5	June	Dubai, UAE
7	August	Dubai, UAE
9	October	Dubai, UAE
4	December	Dubai, UAE

Duration: 1 day

USD 1,350

[Learn more](#)

- **ISO 27001:2013 Implementation**

Helps delegates understand the requirements of ISO/IEC 27001. It covers the fundamental disciplines needed and the methods that should be applied when implementing the standard.

DAY	MONTH	LOCATION
4-5	April	Dubai, UAE
6-7	June	Dubai, UAE
8-9	August	Dubai, UAE
10-11	October	Dubai, UAE
5-6	December	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

- **ISO 27001:2013 Lead Implementer**

Discover more about the methodology and tools to fully lead the implementation of an Information Security Management System.

DAY	MONTH	LOCATION
10-14	April	Dubai, UAE
22-26	May	Dubai, UAE
12-16	June	Dubai, UAE
14-18	August	Dubai, UAE
11-15	September	Dubai, UAE
16-20	October	Dubai, UAE
6-10	November	Dubai, UAE
11-15	December	Dubai, UAE

Duration: 5 days

USD 3,950

[Learn more](#)

- **ISO 27001:2013 Internal Auditor**

Develop a solid foundation in all aspects of the audit process to identify potential and actual security weaknesses.

DAY	MONTH	LOCATION
6-7	April	Dubai, UAE
8-9	June	Dubai, UAE
10-11	August	Dubai, UAE
12-13	October	Dubai, UAE
7-8	December	Dubai, UAE

Duration: 2 day

USD 2,250

[Learn more](#)

- ISO/IEC 27001:2013 Auditor/Lead Auditor IRCA Certified  (A17287)

Learn how to conduct and lead audits to enable successful management of an ISO/IEC 27001 management system.

DAY	MONTH	LOCATION
13-17	March	Dubai, UAE
17-21	April	Dubai, UAE
29- 2 Jun	May	Dubai, UAE
19-23	June	Dubai, UAE
21-25	August	Dubai, UAE
18-22	September	Dubai, UAE
23-27	October	Dubai, UAE
13-17	November	Dubai, UAE
18-22	December	Dubai, UAE

Duration: 5 days

USD 3,950

[Learn more](#)

- Auditing Cloud Security for Star Certification

Learn how to audit a cloud service provider's cloud security, assessing compliance with the Cloud Security Alliance (CSA) Cloud Control Matrix (CCM) and determining a maturity level for their security controls.

[Learn more](#)

- Lead Auditor Transition From ISO 27001:2005 to ISO 27001:2013 IRCA Certified  (A17694)

Learn how to lead, plan, execute and report an audit.

DAY	MONTH	LOCATION
6-7	April	Dubai, UAE
8-9	June	Dubai, UAE
10-11	August	Dubai, UAE
12-13	October	Dubai, UAE
7-8	December	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

We deliver training for the below courses:

ISO/IEC
27004:2009

Information security management Measurement

ISO/IEC
27005:2011

Information security risk management

ISO/IEC
27014:2013

Information Technology Security Techniques - Governance of Information Security

ISO/IEC TR
27015:2012

Information security management guidelines for financial services

ISO
27799:2008

Health informatics – Information security management in health using ISO/IEC 27002

ISO
19600:2014

Compliance management systems – Guidelines (Refer to Business Continuity)



Business Continuity

ISO 22301:2012

You'll learn how to put in place the necessary framework to protect critical business functions from the threats most likely to impact your organization, including staff not being able to make it into work in hazardous weather conditions to damage to your premises and IT system failure.

- **ISO 22301 Requirements**

Learn the key concepts of business continuity, understand the main benefits of a Business Continuity Management System (BCMS), and gain an overview of the requirements of ISO 22301.

DAY	MONTH	LOCATION
17	April	Dubai, UAE
15	May	Dubai, UAE
16	July	Dubai, UAE
21	August	Dubai, UAE
23	October	Dubai, UAE
20	November	Dubai, UAE

Duration: 1 day

USD 1,350

[Learn more](#)

- **ISO 22301 Lead Implementer**

You can bring business continuity management best practice to your organization. Learn how to establish a business continuity management system within your organization and clarify roles and responsibilities during disruption..

DAY	MONTH	LOCATION
17-21	April	Dubai, UAE
15-19	May	Dubai, UAE
17-21	July	Dubai, UAE
21-25	August	Dubai, UAE
23-27	October	Dubai, UAE
20-24	November	Dubai, UAE

Duration: 5 days

USD 3,950

[Learn more](#)

- **ISO 22301 Implementation**

Helps delegates understand the requirements of ISO 22301. It covers the fundamental disciplines needed and the methods that should be applied when implementing BCMS.

DAY	MONTH	LOCATION
18-19	April	Dubai, UAE
16-17	May	Dubai, UAE
18-19	July	Dubai, UAE
22-23	August	Dubai, UAE
24-25	October	Dubai, UAE
21-22	November	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

- **ISO 22301 Internal Auditor**

Learn how to conduct an internal audit of your BCMS to the requirements of ISO 22301. Establish the effectiveness of your system and gain valuable insight into the operations of your organization.

DAY	MONTH	LOCATION
20-21	April	Dubai, UAE
18-19	May	Dubai, UAE
20-21	July	Dubai, UAE
24-25	August	Dubai, UAE
26-27	October	Dubai, UAE
23-24	November	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

- ISO 22301 Auditor/Lead Auditor IRCA Certified:  (A17456)

Learn how to lead a team to prepare for and conduct an independent audit of a BCMS. Emphasis is placed on independent auditing principles and practices.

DAY	MONTH	LOCATION
27-31	March	Dubai, UAE
24-28	April	Dubai, UAE
22-26	May	Dubai, UAE
24-28	July	Dubai, UAE
Aug 28-1	August	Dubai, UAE
23-27	October	Dubai, UAE
Dec 27-1	November	Dubai, UAE

Duration: 5 days

USD 3,950

[Learn more](#)

- BS 11200 Crisis Management

The objective of this course is to provide delegates with a framework that delivers the practical steps to identify potential crisis, mitigate the risks and avoid potentially damaging consequences.

DAY	MONTH	LOCATION
9-10	March	Dubai, UAE
6-7	April	Dubai, UAE
8-9	June	Dubai, UAE
10-11	August	Dubai, UAE
12-13	October	Dubai, UAE
9-10	November	Dubai, UAE

Duration: 5 days

USD 2,250

[Learn more](#)

We deliver training for the below courses:



Societal Security - Guidelines for business impact analysis



Societal Security
Emergency Management



Societal Security
Guidelines for Exercises



Risk Management
Risk Assessment techniques



Guidance on Organizational
resilience



Compliance Management
Systems - Guidelines



Occupational Health and Safety

OHSAS 18001:2007

Our BS OHSAS 18001 management system training will help you understand the principles of setting up a robust framework to manage all your health and safety needs, whatever the size and nature of your business.

- **OHSAS 18001 Requirements**

Learn the key concepts of BS OHSAS 18001 and how to achieve the highest standard of working environment.

DAY	MONTH	LOCATION
13	March	Dubai, UAE
15	May	Dubai, UAE
17	July	Dubai, UAE
18	September	Dubai, UAE
16	October	Dubai, UAE
20	November	Dubai, UAE

Duration: 1 days

USD 950

[Learn more](#)

- **OHSAS 18001 Implementation**

This comprehensive course helps delegates understand the requirements of BS OHSAS 18001.

DAY	MONTH	LOCATION
14-15	March	Dubai, UAE
16-17	May	Dubai, UAE
18-19	July	Dubai, UAE
19-20	September	Dubai, UAE
17-18	October	Dubai, UAE
21-22	November	Dubai, UAE

Duration: 2 days

USD 1,550

[Learn more](#)

- **OHSAS 18001 Internal Auditor**

Learn how to conduct effective audits of the BS OHSAS 18001 Management Systems for those who have a good understanding of health and safety.

DAY	MONTH	LOCATION
16-17	March	Dubai, UAE
18-19	May	Dubai, UAE
20-21	July	Dubai, UAE
21-22	September	Dubai, UAE
19-20	October	Dubai, UAE
23-24	November	Dubai, UAE

Duration: 2 days

USD 1,550

[Learn more](#)

- **OHSAS 18001 Auditor/Lead Auditor**

IRCA Certified  (A17036)

Learn how to plan, conduct and lead effective audits based on BS OHSAS 18001 to ensure best practice and compliance with health and safety legislation.

DAY	MONTH	LOCATION
20-24	March	Dubai, UAE
22-26	May	Dubai, UAE
24-28	July	Dubai, UAE
25-29	September	Dubai, UAE
27-1 Dec	November	Dubai, UAE
25-29	December	Dubai, UAE

Duration: 5 days

USD 3,550

[Learn more](#)



Road Traffic Safety

ISO 39001:2012

The ISO 39001 courses are aimed at organizations of all types and sizes but will be of particular interest to those operating fleets of vehicles, road constructors and maintainers and organizations that create demand for road traffic, such as retailers and public services.

- **ISO 39001 Requirements**

Discover the key features and benefits of Road Traffic Safety (RTS) Management Systems and how it can help your organization achieve RTS results.

DAY	MONTH	LOCATION
6	March	Dubai, UAE
3	April	Dubai, UAE
5	June	Dubai, UAE
10	July	Dubai, UAE
4	September	Dubai, UAE
9	October	Dubai, UAE

Duration: 1 day

USD 1,350

[Learn more](#)

- **ISO 39001 Internal Auditor**

This course helps you learn how to conduct effective audits by using appropriate tools and techniques when auditing Road Traffic Safety (RTS) Management Systems.

DAY	MONTH	LOCATION
9-10	March	Dubai, UAE
6-7	April	Dubai, UAE
8-9	June	Dubai, UAE
13-14	July	Dubai, UAE
7-8	September	Dubai, UAE
12-13	October	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

- **ISO 39001 Implementation**

This comprehensive course covers all the fundamental disciplines needed and the methods that should be applied when implementing Road Traffic Safety (RTS) Management Systems.

DAY	MONTH	LOCATION
7-8	March	Dubai, UAE
4-5	April	Dubai, UAE
6-7	June	Dubai, UAE
11-12	July	Dubai, UAE
5-6	September	Dubai, UAE
10-11	October	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

- **ISO 39001 Lead Auditor**

Gain the skills and knowledge to conduct and lead effective Road Traffic Safety (RTS) Management Systems audits to the requirements of ISO 39001.

DAY	MONTH	LOCATION
13-17	March	Dubai, UAE
10-14	April	Dubai, UAE
12-16	June	Dubai, UAE
17-21	July	Dubai, UAE
18-22	September	Dubai, UAE
16-20	October	Dubai, UAE

Duration: 5 days

USD 3,950

[Learn more](#)



Food Safety Management

ISO 22000:2005

The growing number of national standards for food safety management has led to confusion. Consequently, there is a need for international harmonization and ISO aims to meet this need with ISO 22000. The standard intends to define the requirements for companies that desire to exceed the regulatory requirements for food safety.

- **ISO 22000 Requirements**

A detailed overview of the clauses of ISO 22000 and illustrates how the standard can help you effectively maintain a food safety management system.

DAY	MONTH	LOCATION
20	March	Dubai, UAE
19	June	Dubai, UAE
21	August	Dubai, UAE
18	September	Dubai, UAE
20	November	Dubai, UAE

Duration: 1 day

USD 1,350

[Learn more](#)

- **ISO 22000 Internal Auditor**

This advanced course provides a thorough understanding of the definitions, concepts, requirements, and guidelines of ISO 22000, ISO/TS 22003, and ISO 19011, the HACCP principles based on Codex Alimentarius, and the national and international food safety legislation.

DAY	MONTH	LOCATION
23-24	March	Dubai, UAE
18-19	May	Dubai, UAE
22-23	June	Dubai, UAE
21-22	September	Dubai, UAE
23-24	November	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

- **ISO 22000 Implementation**

Learn how to apply the standard to your organization and discover the business benefits of better communication and hazard control across your supply chain.

DAY	MONTH	LOCATION
21-22	March	Dubai, UAE
16-17	May	Dubai, UAE
20-21	June	Dubai, UAE
22-23	August	Dubai, UAE
19-20	September	Dubai, UAE
21-22	November	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

- **ISO 22000 Auditor/Lead Auditor IRCA Certified  (A17416)**

This advanced course will enable you to consolidate existing skills in planning, conducting and reporting on audits, and gain new confidence in leading opening and closing meetings, carrying out interviews and managing a team of auditors.

DAY	MONTH	LOCATION
24-28	April	Dubai, UAE
22-26	May	Dubai, UAE
24-28	July	Dubai, UAE
28-1 Aug	August	Dubai, UAE
23-27	October	Dubai, UAE
27-1 Dec	November	Dubai, UAE

Duration: 5 days

USD 3,950

[Learn more](#)



- **Understanding Hazard Analysis Critical Control Point (HACCP)**

This one-day course provides a detailed overview of the 7 Principles of HACCP and how implementing a HACCP program can help organizations build in the basic fundamentals to achieve the provision of safe food.

[Learn more](#)

- **Advanced Hazard Analysis Critical Control Point (HACCP)**

This 3 days course provides a detailed overview of the 7 Principles of HACCP, the twelve steps for implementation.

[Learn more](#)

Hazard Analysis Critical Control Point HACCP

HACCP is a risk management tool recognized internationally for use in the proactive management of food safety issues. A HACCP system helps you to focus on the hazards that affect food safety through hazard identification and to establish critical control limits at critical points during your production process.

Available as public and in-house courses.

Contact us for more details
bsi.me@bsigroup.com or
+971 4 336 4917



Environmental Management

ISO 14001:2015

The new standards are structured to ensure the management system is completely aligned with your organization's business strategies. Used as a business management tool, early transition allows you to embed healthy performance processes and start to see results earlier.

- **ISO 14001:2015 Requirements**

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015, and how the standard can help your organization to better meet its environmental obligations and commitments.

DAY	MONTH	LOCATION
13	March	Dubai, UAE
10	April	Dubai, UAE
12	June	Dubai, UAE
14	August	Dubai, UAE
9	October	Dubai, UAE
18	December	Dubai, UAE

Duration: 1 day

USD 950

[Learn more](#)

- **ISO 14001:2015 Internal Auditor**

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 14001:2015.

DAY	MONTH	LOCATION
16-17	March	Dubai, UAE
13-14	April	Dubai, UAE
15-16	June	Dubai, UAE
17-18	August	Dubai, UAE
12-13	October	Dubai, UAE
21-22	December	Dubai, UAE

Duration: 2 days

USD 1,550

[Learn more](#)

- **ISO 14001:2015 Implementation**

This two days course combines the 1-day 'ISO 14001:2015 DIS Transition' course with an extra day of implementation activities.

DAY	MONTH	LOCATION
14-15	March	Dubai, UAE
11-12	April	Dubai, UAE
13-14	June	Dubai, UAE
15-16	August	Dubai, UAE
10-11	October	Dubai, UAE
19-20	December	Dubai, UAE

Duration: 2 days

USD 1,550

[Learn more](#)

- **ISO 14001:2015 Lead Auditor IRCA Certified (A17903)**

Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful environmental management systems audit.

DAY	MONTH	LOCATION
20-24	March	Dubai, UAE
17-21	April	Dubai, UAE
19-23	June	Dubai, UAE
21-25	August	Dubai, UAE
16-20	October	Dubai, UAE
20-24	November	Dubai, UAE
25-29	December	Dubai, UAE

Duration: 5 days

USD 3,550

[Learn more](#)

- ISO 14001:2015 Transition Requirements

Learn what you need to know about transitioning to the new ISO 14001:2015 Environmental Management Systems standard.

DAY	MONTH	LOCATION
13	March	Dubai, UAE
8	May	Dubai, UAE
10	July	Dubai, UAE
4	September	Dubai, UAE
6	November	Dubai, UAE

Duration: 1 day

USD 950

[Learn more](#)

- ISO 14001:2015 Transition and Implementing Changes

Enhance your knowledge of the amended requirements and learn to develop an action plan that will assist the implementation of changes within your organization.

DAY	MONTH	LOCATION
13-14	March	Dubai, UAE
8-9	May	Dubai, UAE
10-11	July	Dubai, UAE
4-5	September	Dubai, UAE
6-7	November	Dubai, UAE

Duration: 2 days

USD 1,550

[Learn more](#)

- ISO 14001:2015 Auditor Transition
IRCA certified  (A17862) -Upgrade

Demonstrate commitment to best practice by transforming existing auditor skills to ISO 14001:2015

DAY	MONTH	LOCATION
16-17	March	Dubai, UAE
10-11	May	Dubai, UAE
12-13	July	Dubai, UAE
6-7	September	Dubai, UAE
8-9	November	Dubai, UAE

Duration: 2 days

USD 1,550

[Learn more](#)





Energy Management

ISO 50001:2011

Our ISO 50001 energy management systems training will help you understand how to use, develop and manage policies and procedures to improve your energy efficiency, achieve targets, and reduce costs.

• ISO 50001 Requirements

Gain an overview of the concepts, requirements and benefits of using an Energy Management System (EnMS) based on ISO 50001.

DAY	MONTH	LOCATION
20	March	Dubai, UAE
17	April	Dubai, UAE
19	June	Dubai, UAE
21	August	Dubai, UAE
16	October	Dubai, UAE
18	December	Dubai, UAE

Duration: 1 day

USD 1,350

[Learn more](#)

• ISO 50001 Internal Auditor

During this two-day course, you'll be guided through the elements of an energy management internal audit based on ISO 50001.

DAY	MONTH	LOCATION
23-24	March	Dubai, UAE
20-21	April	Dubai, UAE
24-25	August	Dubai, UAE
19-20	October	Dubai, UAE
21-22	December	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

• ISO 50001 Implementation

Using a step-by-step process, this two-day course provides guidance on how to implement an ISO 50001 EnMS

DAY	MONTH	LOCATION
21-22	March	Dubai, UAE
18-19	April	Dubai, UAE
20-21	June	Dubai, UAE
22-23	August	Dubai, UAE
17-18	October	Dubai, UAE
19-20	December	Dubai, UAE

Duration: 2 days

USD 2,250

[Learn more](#)

• ISO 50001:2011 Auditor/Lead Auditor IRCA Certified (A17573)

Gain the skills and knowledge to conduct and lead effective EnMS audits to the requirements of ISO 50001.

DAY	MONTH	LOCATION
27-31	March	Dubai, UAE
24-28	April	Dubai, UAE
24-28	July	Dubai, UAE
28-1 Aug	August	Dubai, UAE
23-27	October	Dubai, UAE
27-1 Dec	November	Dubai, UAE

Duration: 5 days

USD 3,950

[Learn more](#)

General Information

Get in touch with us!

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Abu Dhabi-UAE: +971 2 443 9660

or email bsi.me@bsigroup.com

Public Training Team:

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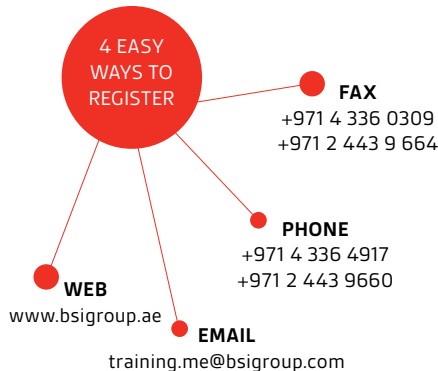
Certificates and examination team:

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Terms & conditions

Payment:

Payment for public course offerings is due upon registration. You may pay by cheque or online payment (payable to BSI Management Systems) or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices listed in this catalogue are subject to change at any time.

Travel Arrangements:

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held if possible at a special rate under "BSI Management Systems" but only up to one month prior to a course date. After that date, the hotel may charge a higher rate consistent with their prevailing rate schedule. It is therefore important to book hotel rooms immediately as rooms may sell out quickly.

Course Confirmation:

- A confirmation letter of your registration on the course will only be sent to you when payment/LPO has been received by BSI.
- All courses are conducted in English unless otherwise Specified.
- Hard copies of course study materials shall only be sent upon advance request prior to the course after receiving the payment in BSI bank account.
- On receipt of the signed booking form, an invoice will be sent to you for immediate payment by Cheque, Bank transfer, or issue of Signed and Sealed LPO from your company. Please specify mode of payment.

Cancellation/Transfer Policy:

You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses once only. All cancellation must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course, then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you cancel distance learning, blended learning or e-learning courses, no matter when cancellation is made. In the unlikely event and for unforeseen reasons, BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.

Please note: Course dates and prices are subject to change. Call us or check our website for the latest information.



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