

# BSI Training Academy

Middle East and Africa

ISO 9001:2015 & ISO  
14001:2015 Transition  
Training Now Available

NEW

Public Training  
October 2015 - March 2016



**bsi.**

 INVESTORS  
IN PEOPLE

...making excellence a habit.™

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**Theuns Kotze**  
Managing Director

“Drawing on our own extensive experience, the courses that BSI delivers will be sure to lead your company towards excellence. BSI Training Academy provides top quality training that suits your organization and our priority is to provide leadership training that deliver long-term solutions and exceed your expectations.”

# Welcome to the BSI Training Academy

We understand business success starts with people. We've assessed thousands of businesses, so we can genuinely benchmark performance. We've also trained many auditors who carry out these assessments so we can take you from beginner, to certification, to expert - quickly.

BSI is proud to have been recognized as one of the UK's strongest B2B brands for the 11th consecutive year - a huge achievement. Superbrands® ranks the most trusted brands across many sectors and industries. Brands need to have established the finest reputation in their field and offer customers significant advantages over their competitors, as well as being judged on their quality, reliability and distinction. Why trust your training to anyone else?

Investors in People is the UK's leading people management standard. It specializes in transforming business performance through people. In 2012, BSI was awarded the Investor in People standard for the first time.



# Why train with BSI?

## Great businesses need great people

Research shows that when an organization invests in training and development, they reap real rewards:

**83%** of people feel that staff are the key to maintaining a competitive edge\*



**45%** percent of staff say they'd feel more motivated if their organization invested in **skills training**\*



Businesses are **2.5 x more likely to fail** if they don't train their staff\*



## Why training is important

## Turn our experience in to your expertise

We've shaped the **world's most adopted standards** including ISO 9001, ISO 14001 and BS OHSAS 18001



**94%** of our delegates score our tutors 9 or 10 out of 10



**55%** of FTSE 100 companies are BSI clients



In 2014 we trained **105,000** people, from SMEs to global organizations



BSI spend **165,000 days** with clients in a year, so we know what businesses want and understand their needs



Our tutors have **250 years** experience working with management systems between them



\*Source: City of Bristol Benefits of Training article

## Our training delivery options

Your organization is unique, so we offer a range of training options to suit you. From public to in-company and distance learning courses, BSI offers training in different formats and languages (English/Arabic– choose the best that suits you or your organizations' needs. (Public, In-house, and Distance Learning)

## Our Tutors

Turn our experience into your expertise with industry leading professionals. Our tutors are recognized as leaders in their field, offering a first-class learning experience. They are trained to understand and meet your different learning needs, and they have years of industry experience. What's more, our tutors train assessors who look at your organization to keep your learning in line with your company's certification.

## Our Venues

We deliver five star learning at first class venues. These are selected especially to make sure you learn in the best possible environment with great facilities, refreshments and quality accommodation.

Public courses Venues:

1. Dubai-UAE
2. Abu Dhabi-UAE
3. Bahrain
4. Riyadh-Saudi Arabia
5. Muscat-Oman
- 6 Kuwait
7. Lagos-Nigeria
8. South Africa



## Certified Courses

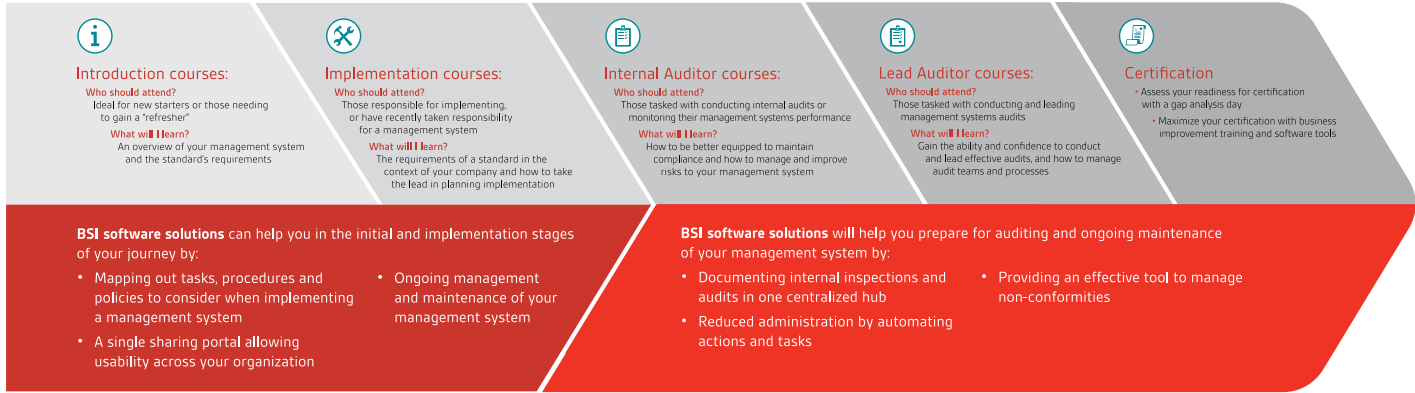
IRCA is an auditor training certification body. Over 50,000 students choose to complete IRCA-certified training courses every year in more than 100 countries. IRCA-approved courses are indicated by the IRCA logo

## The BSI Certificate

The BSI Certificate is recognised throughout the world as a mark of expertise, quality and integrity. Where appropriate BSI courses are independently certified by IEMA or IRCA.



# Which course is right for you?



All our courses are available in-company

Call +971 4 336 4917

# In-Company Training



Request a quote by visiting our website [bsigroup.ae/incompany](https://bsigroup.ae/incompany) or call us on +971 4 336 4917

When you choose BSI In-company Training, you can select a course 'off-the-shelf' from our extensive range. You can then ask us to adapt a course to your specific needs, or you can request a completely bespoke course to be developed for you.

We will take the time to understand your company's learning needs so that we can develop a tailored training solution that satisfies your business objectives. Working with you, we'll help to develop your people, improve processes and enhance your systems. Whichever option you choose, you can be sure that you will be trained by a tutor who has practical experience under their belt and who understands your marketplace.

If you have a group of people who need to understand or audit your management system, consider in-company training:

- We can provide a management briefing, auditor training, or any of the courses listed within this catalogue
- Receive training in your own confidential surroundings
- We charge by the day, not by the delegate, making it a cost effective solution for training a group

# BSI Certified Auditor/Lead Auditor

The new BSI Certified Auditor/Lead Auditor qualification gives your employer or client complete confidence in you. It lets them know your auditing skills are not just solely based on your experience. They'll be reassured you are regularly evaluated by our leading independent auditing experts.



## Step One: Take internal or lead auditor Training

You'll need to complete, or have already completed, internal auditor or lead auditor training. You will then begin to put your training into practice by undertaking management system audits

## Step Two: Audit Packs

Send three completed audit packs which our tutors will check and review, looking for evidence of audit planning and effective reporting.

## Step Three: Qualifying Review

The final stage is a half day qualifying review where one of our experienced tutors will carefully observe and evaluate your conduct of a live audit.

## Benefits to you include:

- CV enhancer
- Detailed feedback on your audits
- Career development
- A professional qualification
- Membership card and use of logo

## Continuation

To keep your Certified Auditor qualification, you will need to continue to demonstrate your auditing skills by providing us with three audit packs on an annual basis, and after three years conduct another qualifying review.





# Distance Learning

Our distance learning courses give you the option to train for globally recognized qualifications without disrupting your work. Our tutors will support you throughout and make sure you excel in your chosen field.



## BSI Diploma in Quality Management Systems

Ideal for those involved at a strategic or operational level in implementing a quality management system, this distance learning based qualification comprises of eleven modules of study, covering ISO 9001, the application of quality management principles and the process of system implementation.

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**USD 3,135**

[Learn more >](#)

## BSI Certificate in Occupational Health and Safety Management Systems

This distance learning qualification consists of eight modules of study. It provides an understanding of the structure, requirements and tools needed to implement an occupational health and safety management system.

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**USD 3,135**

[Learn more >](#)

## BSI Certificate in Environmental Management Systems

Consisting of six modules of study this distance learning qualification follows the guidelines defined in BS 8555 – a phased approach to Environmental Management System implementation. The course also covers the understanding and application of ISO 14001.

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**USD 3,135**

[Learn more >](#)

Did you know?

400+ training courses offered global

## Advanced Auditing Skills

Complete this course and you will grow in confidence – gaining senior management support for audit proposals. Our tutors build on practical experience to deliver a mix of learning methods that put you on the fast track to advance auditing.

This one-day intensive course is suitable for auditors of any discipline. Refresh and enhance your auditing skills and prepare yourself for the BSI Certified Auditor/Lead Auditor qualification process.

DAY	MONTH	LOCATION
14	February, 2016	Dubai, UAE
13	March, 2016	Dubai, UAE

**Duration: 1 day**

**USD 795**

[Learn more >](#)

## What is Six Sigma?

Six Sigma is a systematic approach to process improvement that focuses on the customer. This process can be applied to Service, Manufacturing and Design. Six Sigma uses statistical tools and techniques to analyse and improve processes. The core of Six Sigma drives continual improvement, a philosophy that is the foundation of all management systems and any business that wants to grow and progress for the future. Six Sigma is the relentless effort to continuously reduce process and product variation.

### Foundations of Green Belt

Delegates receive an introduction to the tools and methods that are necessary in Problem Solving and DMAIC improvement projects in a manufacturing or transactional environment.

DAY	MONTH	LOCATION
22-26	November, 2015	Dubai, UAE
21-25	February, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)

Through our SIX SIGMA courses BSI provides a comprehensive approach to growth by empowering people through continual development and by harnessing skills that can give your business greater productivity in the long-term.

### Lean Six Sigma Green Belt

The aim of the Lean Six Sigma Green Belt training course is to give delegates the skills to deliver significant, measurable and sustainable business improvements within the delegate's own area of operation/ function within a service-industry business, or a nonmanufacturing support function.

[Learn more >](#)

### Lean Practitioner

For senior managers wanting a more in-depth understanding of Lean methodologies. Our four-day course teaches you how to evaluate organizational readiness, identify potential benefits, prepare a business case and plan an effective deployment strategy.

[Learn more >](#)



**Leadership**



**Risk**



**Context of  
Organization**



**Process  
Approach**



**Document  
Information**



By Royal Charter

**ISO 9001:2015 & ISO 14001:2015  
Auditor Upgrade Course**

**ISO 9001:2015 Auditor Upgrade IRCA  
Certified (A17863)**

DAY	MONTH	Location
9-10	November	Dubai, UAE
7-8	December	Dubai, UAE
13-14	January	Dubai, UAE
17-18	February	Dubai, UAE
16-17	March	Dubai, UAE

**Duration: 2 days**

**USD 1,425**

[Learn more >](#)

**ISO 14001:2015 Auditor Upgrade IRCA  
Certified (A17862)**

DAY	MONTH	Location
11-12	November	Dubai-UAE
9-10	December	Dubai-UAE
11-12	January	Dubai-UAE
15-16	February	Dubai-UAE
14-15	March	Dubai-UAE

**Duration: 2 days**

**USD 1,425**

[Learn more >](#)

# Quality Management

## ISO 9001:2015

The new standards are structured to ensure the management system is completely aligned with your organization's business strategies. Used as a business management tool, early transition allows you to embed healthy performance processes and start to see results earlier

### ISO 9001:2015 Requirements

This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 9001:2008 and ISO 9001:2015.

DAY	MONTH	LOCATION
8	November, 2015	Dubai, UAE
6	December, 2015	Dubai, UAE
17	January, 2016	Dubai, UAE
21	February, 2016	Dubai, UAE
20	March, 2016	Dubai, UAE

**Duration: 1 day**

**USD 795**

[Learn more >](#)

### ISO 9001:2015 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001:2015.

DAY	MONTH	LOCATION
27-28	October, 2015	Dubai, UAE
11-12	November, 2015	Dubai, UAE
9-10	December, 2015	Dubai, UAE
20-21	January, 2016	Dubai, UAE
24-25	February, 2016	Dubai, UAE
23-24	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,425**

[Learn more >](#)

### ISO 9001:2015 Implementation

Identify the amended requirements of ISO 9001:2015 and how to implement these changes within your current system.

DAY	MONTH	LOCATION
25-26	October, 2015	Dubai, UAE
9-10	November, 2015	Dubai, UAE
7-8	December, 2015	Dubai, UAE
18-19	January, 2016	Dubai, UAE
22-23	February, 2016	Dubai, UAE
21-22	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,425**

[Learn more >](#)

### ISO 9001:2015 Lead Auditor IRCA Certified (A17955)

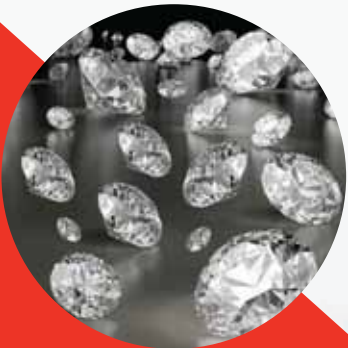
You'll grasp the key principles and practices of effective QMS audits in line with ISO 9001:2015 and ISO 19011 "Guidelines for auditing management systems".

DAY	MONTH	LOCATION
18-22	October, 2015	Dubai, UAE
15-19	November, 2015	Dubai, UAE
13-17	December, 2015	Dubai, UAE
24-28	January, 2016	Dubai, UAE
28-03 Mar	February, 2016	Dubai, UAE
27-31	March, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,190**

[Learn more >](#)



# Integrated Management

## PAS 99:2012

The new standards are structured to ensure the management system is completely aligned with your organization's business strategies. Used as a business management tool, early transition allows you to embed healthy performance processes and start to see results earlier

## PAS 99 Implementation

Discover the benefits of streamlining and simplifying all your standards frameworks with PAS 99 to achieve greater transparency across your business. Learn to align ISO 9001 with ISO 14001, BS OHSAS 18001 and more.

DAY	MONTH	LOCATION
25-26	October,2015	Dubai, UAE
22-23	November, 2015	Dubai, UAE
13-14	December, 2015	Dubai, UAE
21-22	February, 2016	Dubai, UAE
20-21	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

## PAS 99 Internal Auditor

This course will guide you step by step through planning, delivering and reporting on an internal audit, as well as recommending follow up actions.

DAY	MONTH	LOCATION
27-29	October,2015	Dubai, UAE
24-26	November, 2015	Dubai, UAE
15-17	December, 2015	Dubai, UAE
23-25	February, 2016	Dubai, UAE
22-24	March, 2016	Dubai, UAE

**Duration: 3 days**

**USD 2,640**

[Learn more >](#)

Performance

Risk

Sustainability



## Adel Farrag Osman

**Lead Tutor & Assessor**

Adel's experience in exceeds 14 years in Quality, Environment, Occupational Health & Safety Management systems, ranging from awareness, trainings, implementation & auditing. He delivered various training courses related to basic fire safety, hazards at work place, risk assessment, managing safety responsibility, safety audit and inspection, emergency response and incident investigation.

**Summary of Experience**

- 35 years' work experience
- 14 + years in QHSE awareness, implementation, lead auditor courses
- Conducted over 150 IRCA approved Auditor/ Lead Auditor training course
- Conducted more than 300 different training courses conducted across the Middle East and Africa.

## Management System Requirements (High Level Structure)

Particularly useful for those organizations that choose to operate a single (sometimes called integrated) MS that can meet the requirements of two or more MS

DAY	MONTH	LOCATION
15	November, 2015	Dubai-UAE
10	January, 2016	Dubai-UAE
13	March, 2016	Dubai-UAE

**Duration: 1 day**

**USD 795**

[Learn more >](#)

## Root Cause Analysis RCA

This course will help you understand how to conduct a root cause analysis and Develop continuous improvement that provides ongoing future benefits to your company's growth and success.

DAY	MONTH	LOCATION
18-19	November, 2015	Dubai-UAE
17-18	February, 2016	Dubai-UAE

**Duration: 2 days**

**USD 1,940**

[Learn more >](#)

## Corrective and Preventive Actions CAPA

This course provides you with a thorough understanding of "Corrective Action" and "Preventive Action." The Course will teach you how to properly document a corrective (CAR) or preventive (PAR) action request, answer a CAR/PAR, and close out a CAR/PAR.

DAY	MONTH	LOCATION
16-17	November, 2015	Dubai-UAE
15-16	February, 2016	Dubai-UAE

**Duration: 2 days**

**USD 1,940**

[Learn more >](#)



### Jalal Mardana

#### Lead Tutor & Assessor

Jalal specializes in occupational health, safety, environment, carbon footprint calculation, quality, road traffic safety, asset and compliance management systems. His experience exceeds 14 years ranging from awareness, trainings, implementation & auditing.

#### Summary of Experience

- 20 years work experience
- 14+ years in ISO MS awareness, implementation, lead auditor courses.
- RCM P&F, CSR, CAPA & RCA
- Conducted over 500 courses
- Training more than 3,000 candidates
- Training conducted in UAE, Qatar, Saudi Arabia, other ME countries including Nigeria, Tanzania and other African countries

# Asset Management

## ISO 55001:2014

ISO 55001 focuses on helping you develop a proactive lifecycle asset management system. This supports optimization of assets and reduces the overall cost of ownership while helping you to meet the necessary performance and safety requirements.

## Fundamentals of Asset Management

This interactive course starts with an overview of asset management, what it is and what it can do for an organization.

DAY	MONTH	Location
25-26	October,2015	Dubai-UAE
22-23	November, 2015	Dubai-UAE
7-8	December, 2015	Dubai-UAE
7-8	February, 2016	Dubai-UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

## ISO 55001 Requirements

The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

DAY	MONTH	Location
27	October,2015	Dubai-UAE
24	November, 2015	Dubai-UAE
9	December, 2015	Dubai-UAE
9	February, 2016	Dubai-UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

## ISO 55001 Key Aspects of Auditing

This innovative, one-day course provides a solid foundation in key aspects of the audit process.

DAY	MONTH	Location
28	October,2015	Dubai-UAE
25	November, 2015	Dubai-UAE
10	December, 2015	Dubai-UAE
10	February, 2016	Dubai-UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)



# Laboratory Accreditation

## ISO/IEC 17025

Laboratory accreditation confirms that you have the correct quality systems in place to manage everything from administration to technical operations. And you can achieve all of this by choosing from our range of ISO/IEC 17025 courses.

### ISO/IEC 17025 Introduction, Implementation and Internal Auditor

Learn everything you need to know about ISO17025 laboratory accreditation. We'll take you through every stage of the certification journey on our ISO 17025 Introduction, Implementation and Internal Auditor training course.

DAY	MONTH	LOCATION
15-19	November, 2015	Dubai-UAE
14-18	February, 2016	Dubai-UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)

### ISO/IEC 17025 Auditor Team Leader

Understand effective quality control and how to achieve certification in your testing or calibration lab. Get in-depth knowledge of the standard to lead your team towards ISO 17025 accreditation, and take on the role of auditor to maintain compliance.

DAY	MONTH	LOCATION
22-26	November, 2015	Dubai-UAE
21-25	February, 2016	Dubai-UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)

"I would like to take this opportunity to thank all representatives of BSI who made the process of this course smooth and efficient, especially Mr. Lee Allison for providing us with all valuable information in simple and understandable ways. Over all, very nice course and very nice teacher. Thank you again."

Mohamed Abdulla Alsuraihi, Information Security Engineer, Department of Economic Development





# Medical Devices

## ISO 13485:2012 & CE Marking

Our ISO 13485 quality management training will help you to demonstrate your ability to provide medical devices and related services that consistently meet customer requirements and regulatory requirements.



Performance

Risk

Sustainability

### ISO 13485 Introduction

Discover ISO 13485 and how it can improve your business. Find out how the standard impact the development and production of medical devices.

DAY	MONTH	LOCATION
6	November, 2015	Dubai-UAE
7	January, 2016	Dubai-UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

### ISO 13485 Implementation

Discover step by step how to design, plan and put in place your own ISO 13485 and make sure your devices meets quality expectations.

DAY	MONTH	LOCATION
7-8	December, 2015	Dubai-UAE
8-9	February, 2016	Dubai-UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

### Introduction to CE Marking

Gain an introduction to the Medical Device Directives (MDD, AIMDD, IVDD) and cover their background and key features.

DAY	MONTH	LOCATION
9	November, 2015	Dubai-UAE
10	January, 2016	Dubai-UAE
6	March, 2016	Dubai-UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

### ISO 13485 Internal Auditor

The course covers the planning, preparation, conducting, reporting and closure of internal audits.

DAY	MONTH	LOCATION
9-10	December, 2015	Dubai-UAE
10-11	February, 2016	Dubai-UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

### ISO 13485 Auditor/Lead Auditor IRCA Certified (A17579)

Learn about the concepts of medical devices risk management (ISO 14971) and its integration with the audit approach.

DAY	MONTH	LOCATION
25-29	October 2015	Dubai-UAE
13-17	December, 2015	Dubai-UAE
14-18	February, 2016	Dubai-UAE

**Duration: 5 days**

**USD 4,525**

[Learn more >](#)

### Medical Devices CE Marking

Examine European medical devices regulatory and standards principles, focusing on sound implementation of the regulatory requirements.

DAY	MONTH	LOCATION
10-12	November, 2015	Dubai-UAE
11-13	January, 2016	Dubai-UAE
7-9	March, 2016	Dubai-UAE

**Duration: 3 days**

**USD 2,640**

[Learn more >](#)

# IT Service Management

## ISO 20000:2011

Customer satisfaction is at the forefront of efficient IT service management and Information and Communications technology (ICT) continuity is fundamental to the success of any business reliant on IT services.

### ISO/IEC 20000 Introduction

Understand how applying the ISO 20000 standard to your organization can deliver value to your customers and employees - helping to improve performance and meet business objectives.

DAY	MONTH	LOCATION
7	November, 2015	Dubai, UAE
5	December, 2015	Dubai, UAE
9	January, 2016	Dubai, UAE
5	March, 2016	Dubai, UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

### ISO/IEC 20000 Implementation

This course can help you find out what it takes to deliver world class IT service management from planning and implementing to monitoring performance.

DAY	MONTH	LOCATION
8-10	November, 2015	Dubai, UAE
6-8	December, 2015	Dubai, UAE
10-12	January, 2016	Dubai, UAE
6-8	March, 2016	Dubai, UAE

**Duration: 3 days**

**USD 2,640**

[Learn more >](#)

### ISO/IEC 20000 Internal Auditor

This is an intensive two-day course for the Internal Auditor based on the requirements of ISO/IEC 20000 Information Technology – Service Management.

DAY	MONTH	LOCATION
11-12	November, 2015	Dubai, UAE
7-8	December, 2015	Dubai, UAE
13-14	January, 2016	Dubai, UAE
9-10	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

### ISO/IEC 20000 Auditor/Lead Auditor IRCA Certified (A17452)

Take the step up and manage the entire audit process from planning to reporting and gain recognition as a qualified ISO 20000 experts.

DAY	MONTH	LOCATION
15-19	November, 2015	Dubai, UAE
13-17	December, 2015	Dubai, UAE
17-21	January, 2016	Dubai, UAE
13-17	March, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)



# Anti-Bribery

## BS 10500

An anti-bribery management system (ABMS), based on BS 10500, will provide your organization with a framework for prohibiting, preventing, detecting, reporting and dealing with any bribery that does occur. It takes into account the requirements of the UK Bribery Act 2010 and internationally recognized good practice.

### BS 10500 Requirements

Learn the concepts of anti-bribery including the key requirements and context of BS 10500 and understand the benefits of an Anti-bribery Management System (ABMS).

DAY	MONTH	Location
1	November, 2015	Dubai, UAE
10	January, 2016	Dubai, UAE
13	March, 2016	Dubai, UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

### BS 10500 Implementation

Learn how to implement an effective Anti-bribery Management System (ABMS) with practical exercises, group activities and class discussions.

DAY	MONTH	Location
2-4	November, 2015	Dubai, UAE
11-13	January, 2016	Dubai, UAE
14-16	March, 2016	Dubai, UAE

**Duration: 3 days**

**USD 2,640**

[Learn more >](#)

### BS 10500 Internal Auditor

Learn the knowledge and skills required to undertake an internal audit against the requirements of BS 10500 for an Anti-bribery Management System (ABMS).

DAY	MONTH	Location
4-5	November, 2015	Dubai, UAE
6-7	January, 2016	Dubai, UAE
16-17	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)



# Information Security

## ISO 27001:2013

Threats to valuable customer data and business information are now more prevalent than ever. With our information security management training you'll gain confidence in the protection of your company's data.



### ISO 27001:2013 Requirements

Gain an overview of effective information security management systems for managers, IT professionals and those involved with information security.

DAY	MONTH	LOCATION
7	November, 2015	Dubai, UAE
5	December, 2015	Dubai, UAE
9	January, 2016	Dubai, UAE
5	March, 2016	Dubai, UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

### ISO 27001:2013 Implementation

Helps delegates understand the requirements of ISO/IEC 27001. It covers the fundamental disciplines needed and the methods that should be applied when implementing the standard.

DAY	MONTH	LOCATION
8-10	November, 2015	Dubai, UAE
6-8	December, 2015	Dubai, UAE
10-12	January, 2016	Dubai, UAE
6-8	March, 2016	Dubai, UAE

**Duration: 3 days**

**USD 2,640**

[Learn more >](#)

### ISO 27001:2013 Lead Implementer

Discover more about the methodology and tools to fully lead the implementation of an Information Security Management System.

DAY	MONTH	LOCATION
8-12	November, 2015	Dubai, UAE
6-10	December, 2015	Dubai, UAE
10-14	January, 2016	Dubai, UAE
6-10	March, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)

### ISO 27001:2013 Internal Auditor

Develop a solid foundation in all aspects of the audit process to identify potential and actual security weaknesses.

DAY	MONTH	LOCATION
11-12	November, 2015	Dubai, UAE
9-10	December, 2015	Dubai, UAE
13-14	January, 2016	Dubai, UAE
9-10	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

## ISO/IEC 27001:2013 Auditor/Lead Auditor IRCA Certified (A17287)



Learn how to conduct and lead audits to enable successful management of an ISO/IEC 27001 management system.

DAY	MONTH	LOCATION
18-22	October, 2015	Dubai, UAE
15-19	November, 2015	Dubai, UAE
13-17	December, 2015	Dubai, UAE
17-21	January, 2016	Dubai, UAE
13-17	March, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)

## Transition Course From ISO 27001:2005 to ISO 27001:2013

DAY	MONTH	LOCATION
10	November, 2015	Dubai, UAE
8	December, 2015	Dubai, UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

## Lead Auditor transition Course From ISO 27001:2005 to ISO 27001:2013

DAY	MONTH	LOCATION
11-12	November, 2015	Dubai, UAE
9-10	December, 2015	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

## Auditing Cloud Security for Star Certification

Learn how to audit a cloud service provider's cloud security, assessing compliance with the Cloud Security Alliance (CSA) Cloud Control Matrix (CCM) and determining a maturity level for their security controls.

[Learn more >](#)

## We deliver training for the below courses:

ISO/IEC  
27004:2009

Information security management Measurement

ISO/IEC  
27005:2011

Information security risk management

ISO/IEC  
27014:2013

Information Technology Security Techniques - Governance of Information Security

ISO/IEC TR  
27015:2012

Information security management guidelines for financial services

ISO  
27799:2008

Health informatics — Information security management in health using ISO/IEC 27002

ISO  
19600:2014

Compliance management systems – Guidelines (Refer to Business Continuity)

# Business Continuity

## ISO 22301:2012

You'll learn how to put in place the necessary framework to protect critical business functions from the threats most likely to impact your organization, including staff not being able to make it into work in hazardous weather conditions to damage to your premises and IT system failure.



### ISO 22301 Introduction

Learn the key concepts of business continuity, understand the main benefits of a Business Continuity Management System (BCMS), and gain an overview of the requirements of ISO 22301.

DAY	MONTH	LOCATION
8	November, 2015	Dubai, UAE
6	December, 2015	Dubai, UAE
7	February, 2016	Dubai, UAE
6	March, 2016	Dubai, UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

### ISO 22301 Implementation

Helps delegates understand the requirements of ISO 22301. It covers the fundamental disciplines needed and the methods that should be applied when implementing BCMS.

DAY	MONTH	LOCATION
9-10	November, 2015	Dubai, UAE
7-8	December, 2015	Dubai, UAE
8-9	February, 2016	Dubai, UAE
7-8	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

### ISO 22301 Lead Implementer

You can bring business continuity management best practice to your organization. Learn how to establish a business continuity management system within your organization and clarify roles and responsibilities during disruption.

DAY	MONTH	LOCATION
18-22	October, 2015	Dubai, UAE
15-19	November, 2015	Dubai, UAE
13-17	December, 2015	Dubai, UAE
14-18	February, 2016	Dubai, UAE
13-17	March, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)

### ISO 22301 Internal Auditor

Learn how to conduct an internal audit of your BCMS to the requirements of ISO 22301. Establish the effectiveness of your system and gain valuable insight into the operations of your organization.

DAY	MONTH	LOCATION
11-12	November, 2015	Dubai, UAE
10-11	February, 2016	Dubai, UAE
9-10	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

## ISO 22301 Auditor/Lead Auditor IRCA Certified: (A17456)

Learn how to lead a team to prepare for and conduct an independent audit of a BCMS. Emphasis is placed on independent auditing principles and practices.

DAY	MONTH	LOCATION
25-29	October, 2015	Dubai, UAE
22-26	November, 2015	Dubai, UAE
13-17	December, 2015	Dubai, UAE
21-25	February, 2016	Dubai, UAE
20-24	March, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)

## BS 11200 Crisis Management

The objective of this course is to provide delegates with a framework that delivers the practical steps to identify potential crisis, mitigate the risks and avoid potentially damaging consequences.

DAY	MONTH	Location
4-5	November, 2015	Dubai-UAE
3-4	February, 2016	Dubai-UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

## We deliver training for the below courses:

ISO 22317

Societal Security - Guidelines for business impact analysis

ISO 22320:2011

Societal Security Emergency Management

ISO 22398:2013

Societal Security Guidelines for Exercises

IEC 31010:2009

Risk Management Risk Assessment techniques

BS 65000:2014

Guidance on Organizational resilience

ISO 19600:2014

Compliance Management Systems - Guidelines



### Tariq Rayyan

**Lead Tutor & Assessor**

Tariq specializes in Risk Management, Business Continuity, Disaster Recovery, Crisis Management, Information Security, Service Management and quality management systems. His experience exceeds 16 years ranging from awareness, trainings, implementation & auditing.

Summary of Experience

- 16 years work experience.
- 12+ years in Business Continuity, Disaster Recovery, Crisis Management, service and quality management, and Information security awareness, implementation, lead auditor courses.
- Conducted over 100 courses.
- Training more than 2,000 candidates.

# Risk Management

## ISO 31000:2009

Organizations that manage risks effectively are more likely to protect themselves and succeed in growing their business. By implementing the principles and guidelines of BS ISO 31000 in your organisation, you'll be able to improve operational efficiency, governance and stakeholder confidence, while minimising losses.

### ISO 31000 Understanding

Understanding risk management will provide the foundation you require to start managing your organization's risks effectively.

DAY	MONTH	LOCATION
18	October, 2015	Dubai-UAE
15	November, 2015	Dubai-UAE
13	December, 2015	Dubai-UAE
17	January, 2016	Dubai-UAE
14	February, 2016	Dubai-UAE
13	March, 2016	Dubai-UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

### ISO 31000 Risk Management Principles and Guidelines

This course will provide you with the knowledge and skill to effectively start managing your organization's risks.

DAY	MONTH	LOCATION
18-19	October, 2015	Dubai-UAE
15-16	November, 2015	Dubai-UAE
13-14	December, 2015	Dubai-UAE
17-18	January, 2016	Dubai-UAE
14-15	February, 2016	Dubai-UAE
13-14	March, 2016	Dubai-UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)



### In-house Training

Discuss your product development in confidential surroundings by opting for tailored in-house training



# Occupational Health and Safety

## OHSAS 18001:2007

Our BS OHSAS 18001 management system training will help you understand the principles of setting up a robust framework to manage all your health and safety needs, whatever the size and nature of your business.

### OHSAS 18001 Introduction

Learn the key concepts of BS OHSAS 18001 and how to achieve the highest standard of working environment.

DAY	MONTH	LOCATION
18	October,2015	Dubai, UAE
15	November, 2015	Dubai, UAE
13	December, 2015	Dubai, UAE
10	January, 2016	Dubai, UAE
14	February, 2016	Dubai, UAE
13	March, 2016	Dubai, UAE

**Duration: 1 days**

**USD 795**

[Learn more >](#)

### OHSAS 18001 Implementation

This comprehensive course helps delegates understand the requirements of BS OHSAS 18001.

DAY	MONTH	LOCATION
19-20	October,2015	Dubai, UAE
16-17	November, 2015	Dubai, UAE
14-15	December, 2015	Dubai, UAE
11-12	January, 2016	Dubai, UAE
15-16	February, 2016	Dubai, UAE
14-15	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,425**

[Learn more >](#)

### OHSAS 18001 Internal Auditor

Learn how to conduct effective audits of the BS OHSAS 18001 Management Systems for those who have a good understanding of health and safety.

DAY	MONTH	LOCATION
21-22	October,2015	Dubai, UAE
18-19	November, 2015	Dubai, UAE
16-17	December, 2015	Dubai, UAE
13-14	January, 2016	Dubai, UAE
17-18	February, 2016	Dubai, UAE
16-17	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,425**

[Learn more >](#)

### OHSAS 18001 Auditor/Lead Auditor IRCA Certified (A17036)

Learn how to plan, conduct and lead effective audits based on BS OHSAS 18001 to ensure best practice and compliance with health and safety legislation.

DAY	MONTH	LOCATION
25-29	October,2015	Dubai, UAE
22-26	November, 2015	Dubai, UAE
13-17	December, 2015	Dubai, UAE
17-21	January, 2016	Dubai, UAE
21-25	February, 2016	Dubai, UAE
20-24	March, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,190**

[Learn more >](#)

# Road Traffic Safety

## ISO 39001:2012

The ISO 39001 courses are aimed at organizations of all types and sizes but will be of particular interest to those operating fleets of vehicles, road constructors and maintainers and organizations that create demand for road traffic, such as retailers and public services.



### ISO 39001 Introduction

Discover the key features and benefits of Road Traffic Safety (RTS) Management Systems and how it can help your organization achieve RTS results.

DAY	MONTH	LOCATION
15	November, 2015	Dubai, UAE
14	February, 2016	Dubai, UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

### ISO 39001 Implementation

This comprehensive course covers all the fundamental disciplines needed and the methods that should be applied when implementing Road Traffic Safety (RTS) Management Systems.

DAY	MONTH	LOCATION
16-17	November, 2015	Dubai, UAE
15-16	February, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

### ISO 39001 Internal Auditor

This course helps you learn how to conduct effective audits by using appropriate tools and techniques when auditing Road Traffic Safety (RTS) Management Systems.

DAY	MONTH	LOCATION
18-19	November, 2015	Dubai, UAE
17-18	February, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

### ISO 39001 Lead Auditor

Gain the skills and knowledge to conduct and lead effective Road Traffic Safety (RTS) Management Systems audits to the requirements of ISO 39001.

DAY	MONTH	LOCATION
22-26	November, 2015	Dubai, UAE
21-25	February, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)

# Food Safety Management

## ISO 22000:2005

The growing number of national standards for food safety management has led to confusion. Consequently, there is a need for international harmonization and ISO aims to meet this need with ISO 22000. The standard intends to define the requirements for companies that desire to exceed the regulatory requirements for food safety.

### ISO 22000 Introduction

A detailed overview of the clauses of ISO 22000 and illustrates how the standard can help you effectively maintain a food safety management system.

DAY	MONTH	LOCATION
15	November, 2015	Dubai, UAE
14	February, 2016	Dubai, UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

### ISO 22000 Implementation

Learn how to apply the standard to your organization and discover the business benefits of better communication and hazard control across your supply chain.

DAY	MONTH	LOCATION
16-17	November, 2015	Dubai, UAE
15-16	February, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

### ISO 22000 Internal Auditor

This advanced course provides a thorough understanding of the definitions, concepts, requirements, and guidelines of ISO 22000, ISO/TS 22003, and ISO 19011, the HACCP principles based on Codex Alimentarius, and the national and international food safety legislation.

DAY	MONTH	LOCATION
18-19	November, 2015	Dubai, UAE
17-18	February, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

### ISO 22000 Auditor/Lead Auditor IRCA Certified (A17416)

This advanced course will enable you to consolidate existing skills in planning, conducting and reporting on audits, and gain new confidence in leading opening and closing meetings, carrying out interviews and managing a team of auditors.

DAY	MONTH	LOCATION
22-26	November, 2015	Dubai, UAE
21-25	February, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)



# Environmental Management

## ISO 14001:2015

The new standards are structured to ensure the management system is completely aligned with your organization's business strategies. Used as a business management tool, early transition allows you to embed healthy performance processes and start to see results earlier.



### ISO 14001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015, and how the standard can help your organization to better meet its environmental obligations and commitments.

DAY	MONTH	LOCATION
15	November, 2015	Dubai, UAE
13	December, 2015	Dubai, UAE
10	January, 2016	Dubai, UAE
14	February, 2016	Dubai, UAE
13	March, 2016	Dubai, UAE

**Duration: 1 day**

**USD 795**

[Learn more >](#)

### ISO 14001:2015 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 14001:2015.

DAY	MONTH	LOCATION
18-19	November, 2015	Dubai, UAE
16-17	December, 2015	Dubai, UAE
13-14	January, 2016	Dubai, UAE
17-18	February, 2016	Dubai, UAE
16-17	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,425**

[Learn more >](#)

### ISO 14001:2015 Implementation

This two days course combines the 1-day 'ISO 14001:2015 DIS Transition' course with an extra day of implementation activities.

DAY	MONTH	LOCATION
16-17	November, 2015	Dubai, UAE
14-15	December, 2015	Dubai, UAE
11-12	January, 2016	Dubai, UAE
15-16	February, 2016	Dubai, UAE
14-15	March, 2016	Dubai, UAE

**Duration: 2 days**

**USD 1,425**

[Learn more >](#)

### ISO 14001:2015 Lead Auditor IRCA Certified (A17903)

Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful environmental management systems audit.

DAY	MONTH	LOCATION
25-29	October, 2015	Dubai, UAE
22-26	November, 2015	Dubai, UAE
13-17	December, 2015	Dubai, UAE
17-21	January, 2016	Dubai, UAE
21-25	February, 2016	Dubai, UAE
20-24	March, 2016	Dubai, UAE

**Duration: 5 days**

**USD 3,190**

[Learn more >](#)

# Energy Management

## ISO 50001:2011

Our ISO 50001 energy management systems training will help you understand how to use, develop and manage policies and procedures to improve your energy efficiency, achieve targets, and reduce costs.

Performance

Risk

Sustainability

### ISO 50001 Introduction

Gain an overview of the concepts, requirements and benefits of using an Energy Management System (EnMS) based on ISO 50001.

DAY	MONTH	LOCATION
18	October, 2015	Dubai-UAE
15	November, 2015	Dubai-UAE
7	February, 2016	Dubai-UAE
6	March, 2016	Dubai-UAE

**Duration: 1 day**

**USD 1,215**

[Learn more >](#)

### ISO 50001 Implementation

Using a step-by-step process, this two-day course provides guidance on how to implement an ISO 50001 EnMS

DAY	MONTH	LOCATION
19-20	October, 2015	Dubai-UAE
16-17	November, 2015	Dubai-UAE
8-9	February, 2016	Dubai-UAE
7-8	March, 2016	Dubai-UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

### ISO 50001 Internal Auditor

During this two-day course, you'll be guided through the elements of an energy management internal audit based on ISO 50001.

DAY	MONTH	LOCATION
21-22	October, 2015	Dubai-UAE
18-19	November, 2015	Dubai-UAE
10-11	February, 2016	Dubai-UAE
9-10	March, 2016	Dubai-UAE

**Duration: 2 days**

**USD 1,970**

[Learn more >](#)

### ISO 50001:2011 Auditor/Lead Auditor IRCA Certified (A17573)

Gain the skills and knowledge to conduct and lead effective EnMS audits to the requirements of ISO 50001.

DAY	MONTH	LOCATION
25-29	October, 2015	Dubai-UAE
22-26	November, 2015	Dubai-UAE
14-18	February, 2016	Dubai-UAE
13-17	March, 2016	Dubai-UAE

**Duration: 5 days**

**USD 3,525**

[Learn more >](#)

## General Information

### Get in touch with us!

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## Terms & conditions

### Payment:

Payment for public course offerings is due upon registration. You may pay by cheque or online payment (payable to BSI Management Systems) or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices listed in this catalogue are subject to change at any time.

### Travel Arrangements:

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held if possible at a special rate under "BSI Management Systems" but only up to one month prior to a course date. After that date, the hotel may charge a higher rate consistent with their prevailing rate schedule. It is therefore important to book hotel rooms immediately as rooms may sell out quickly.

### Course Confirmation:

- A confirmation letter of your registration on the course will only be sent to you when payment/LPO has been received by BSI.
- All courses are conducted in English unless otherwise Specified.
- Hard copies of course study materials shall only be sent upon advance request prior to the course after receiving the payment in BSI bank account.
- On receipt of the signed booking form, an invoice will be sent to you for immediate payment by Cheque, Bank transfer, or issue of Signed and Sealed LPO from your company. Please specify mode of payment.

### Cancellation/Transfer Policy:

You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses once only. All cancellation must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course, then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you cancel distance learning, blended learning or e-learning courses, no matter when cancellation is made. In the unlikely event and for unforeseen reasons ,BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.

Please note: Course dates and prices are subject to change. Call us or check our website for the latest information.



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