# BSI Training Academy

May - December 2015

ISO 9001 DIS 6 ISO 14001 DIS Transition and New Courses Now Available

NEW

**BSI Training Academy** 

Middle East and Africa



...making excellence a habit.™



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# Welcome to the BSI Training Academy

We understand business success starts with people. We've assessed thousands of businesses, so we can genuinely benchmark performance. We've also trained many auditors who carry out these assessments so we can take you from beginner, to certification, to expert - quickly.

BSI is proud to have been recognized as one of the UK's strongest B2B brands for the 11th consecutive year - a huge achievement. Superbrands® ranks the most trusted brands across many sectors and industries. Brands need to have established the finest reputation in their field and offer customers significant advantages over their competitors, as well as being judged on their quality, reliability and distinction. Why trust your training to anyone else?

Investors in People is the UK's leading people management standard. It specializes in transforming business performance through people. In 2012, BSI was awarded the Investor in People standard for the first time.



Theuns Kotze
Managing Director
BSI Middle East & Africa

"Drawing on our own extensive experience, the courses that BSI delivers will be sure to lead your company towards excellence. BSI Training Academy provides top quality training that suits your organization and our priority is to provide leadership training that deliver long-term solutions and exceed your expectations."







## Why train with BSI?

Research shows that when an organization invests in

training and development, they reap real rewards:

Great businesses need great people



We've shaped the world's most adopted standards including ISO 9001, ISO 14001 and BS OHSAS 18001



**99.5%** of our delegates would recommend us



**55%** of FTSE 100 companies are BSI clients

Turn our experience in to your expertise



In 2013 we trained **90,000** people, from SMEs to global organizations

expertise that staff are the key to maintaining a competitive edge\*

83% of people feel



Why training is important



BSI spend **165,000 days** with clients in a year, so we know what businesses want and understand their needs

**45%** percent of staff say they'd feel more motivated if their organizationinvested in **skills training\*** 



Businesses are **2.5 x more likely to fail** if they don't train their staff\*



Our tutors have **250 years** experience working with management systems between them

\*Source: City of Bristol Benefits of Training article



#### About BSI

# How BSI helps organizations embed excellence

Whether in manufacturing or in services, in the developed world or rising economies, in large companies or small, what all organisations need is someone who can help them make excellence a habit. Our services are designed to align with the steps individual clients need to take to understand what is best practice, how to achieve it and ensure that it remains an ongoing habit.







Training
In 2014, we provided training to 105,000 people



10,000 Industry experts dedicated to your success



Standards 2,500 Standards are published each year



Certification
121,000 business
locations certified by BSI
globally.



## Product certification

92% of the world's top 25 global medical device manufacturers trust BSI as their notified body

## First class learning



By Royal Charter

The history of Royal Charters dates back to the 13th century and are granted by the British Monarch on the recommendation from the UK Privy Council. The original purpose of a Royal Charter was to create public or private corporations (including towns and cities), and to define their specific privileges and purpose.

#### Our Royal Charter

Today, Royal Charters are given to public service bodies that work for the public interest.

On 22 April 1929, the Engineering Standards Committee was granted a Royal Charter. The Charter was amended in 1931 changing thename to The British Standards Institution. The Royal Charter states our function as a standards body, as well as our ability to offer training, testing and certification services. The Charter also outlines aspects of how we are to be governed, such as; membership, the conduct of General Meetings and the composition of the Board.

#### Our Approach

Within our training courses we use accelerated learning techniques to help you progress naturally and quickly. We encourage interaction and collaboration because the more involved you are, the more positive the outcome.

We also keep the courses varied and put your learning into context to give you an enjoyable, successful and satisfying experience.

#### **Our Tutors**

Turn our experience into your expertise with industry leading professionals. Our tutors are recognized as leaders in their field, offering a first-class learning experience. They are trained to understand and meet your different learning needs, and they have years of industry experience. What's more, our tutors train assessors who look at your organization to keep your learning in line with your company's certification

"If you are talking about BSI, you are talking about professionalism, efficiency and effectiveness. The very right choice on your life will be made when you take the RISK... I took it when I started the first training with BSI. BSI taught me how to overcome my fears."

Aamer Ali, Document Controller, Khidmah, UAE

### Our Values

We deliver five star learning at first class venues. These are selected especially to make sure you learn in the best possible environment with great facilities, refreshments and quality accommodation. This way you can focus on and maximize your learning experience.



## Our training delivery options

Your organization is unique, so we offer a range of training options to suit you. From public to in-company and distance learning courses, BSI offers training in different formats and languages (English/Arabic–choose the best that suits you or your organizations' needs.

#### Public training courses

Public training courses are available to employees from any organization, and are perfect when you want to train between one to four people. They are run regularly and provide effective training allowing you to network with peers from different industries.

#### In-company (in-house/on-site) training

This option means the training is tailored to your organisations' needs and let your people study in the setting where they'll use their skills. Our approach is interactive, combining up-to-date experience with practical application to create the ideal learning situation.

#### Distance learning

Allows you to study at your own pace and whenever is convenient to you. It's cost effective and puts you in control of your learning.

#### The BSI Certificate

The BSI Certificate is recognised throughout the world as a mark of expertise, quality and integrity. Where appropriate BSI courses are independently certified by IRCA.

#### **Our Venues**

We deliver five star learning at first class venues. These are selected especially to make sure you learn in the best possible environment with great facilities, refreshments and quality accommodation. This way you can focus on and maximize your learning experience. Also, any of our public courses can be tailored to your specific needs and delivered at your premises making it even more convenient for you.

## 99.5% of course delegates say they would recommend BSI.

Here are some of their reasons for doing so:

- · Experience and breadth of training
- Brand association
- Choice of course style
- Ease of booking
- Ouality course material
- Learn Plus
- · Reputable venues

#### Certified Courses



IRCA is an auditor training certification body. Over 50,000 students choose to complete IRCA-certified training courses every year in more than 100 countries. IRCA-approved courses are indicated by the IRCA logo

#### Public courses Venues:

- 1. Dubai-UAE
- 2. Abu Dhabi-UAE
- 3. Bahrain
- 4. Riyadh-Saudi Arabia
- 5. Muscat-Oman
- 6 Kuwait
- 7. Lagos-Nigeria
- 8. South Africa

#### Standard Course Structure

## INTRODUCTION COURSES

## IMPLEMENTATION COURSES

## INTERNAL AUDITOR COURSES

## LEAD AUDITOR COURSES

#### The Course

Fast-paced, one-day course to help delegates learn the fundamentals and requirements of a specific standard and how it can be applied to improve the effectiveness of business.

#### Who should attend?

Anyone involved in the development, implementation and maintenance of a management system.

#### Course content

- \* Purpose and intent of the standard
- \* Benefits to the organization of adopting the standard
- \* Management systems framework
- \* Requirements of the standard
- \* Importance of the Plan-Do-Check-Act Cycle Assessment and certification procedures

Duration: 1 day

#### The Course

A two day course to help delegates develop the necessary skills to implement and maintain an effective management system. The course covers the fundamental disciplines and the methods that should be applied to implement a chosen standard.

#### Who should attend?

Executives and managers responsible, or involved in, implementing or maintaining a management system.

#### Course content

- \* Interpretation of the philosophy and requirements of the standard
- \* Structure of a management system
- \* Review of current practices and new techniques
- Objectives and target setting, corrective action and management review
- \* Preparing for an assessment
- Maintenance and continual improvement of the management system

Duration: 2 days / 3 days

#### The Course

Comprehensive two day courses to help delegates develop the skills to conduct effective audits. Attendees will learn how to plan, perform and report on an audit and how the requirements of corrective action are applied.

#### Who should attend?

Anyone who needs to develop the knowledge and skills to perform internal audits of a management system. Delegates will ideally already possess a good understanding of the standard.

#### Course content

- \* Overview of the standard requirements
- \* Planning an audit and setting objectives
- \* Establishing audit criteria
- \* Performing an audit
- \* Human aspects of auditing
- \* Reporting audit findings, nonconformity andfollow up

Duration: 2 days / 3 days

#### The Course

Five day courses which deliver practical training for auditing professionals on the principles and practices of effective management system audits in accordance with ISO 19011:2001. Delegates will further their skills and abilities to conduct and lead effective audits and manage the entire audit process.

#### Who should attend?

Anyone managing internal audit programme or conducting third party audits.

#### Course content

- Requirements of the standard in the context of an audit
   Establishment of scope, duration
- and resources for audits
  \* Understanding of critical auditor
- competencies
- Planning and organization of an audit in accordance with ISO 19011:2002
- Understanding of the duties of a lead auditor within an organization or for a third party

Duration: 5 days

## Training at your premises

We believe in delivering the training you want, right to your doorstep.



When you choose BSI In-company Training, you can select a course 'off-the-shelf' from our extensive range. You can then ask us to adapt a course to your specific needs, or you canrequest a completely bespoke course to be developed for you.

We will take the time to understand your company's learning needs so that we can develop a tailored training solution that satisfies your business objectives. Working with you, we'll help to develop your people, improve processes and enhance your systems.

Whichever option you choose, you can be sure that you will be trained by a tutor who has practical experience under their belt and who understands your marketplace.

If you have a group of people who need to understand or audit your management system, consider in-company training:

- We can provide a management briefing, auditor training, or any of the courses listed within this catalogue
- Receive training in your own confidential surroundings
- We charge by the day, not by the delegate, making it a costeffective solution for training a group

Request a quote by visiting our website <u>bsigroup.ae/incompany</u> or call us on +971 4 336 4917

### BSI Certified Auditor/Lead Auditor

The new BSI Certified Auditor/Lead Auditor qualification gives your employer or client complete confidence in you. It lets them know your auditing skills are not just solely based on your experience. They'll be reassured you are regularly evaluated by our leading independent auditing experts.



## Step One: Take internal or lead auditor Training

You'll need to complete, or have already completed, internal auditor or lead auditor training. You will then begin to put your training into practice by undertaking management system audits

#### Step Two: Audit Packs

Send three completed audit packs which our tutors will check and review, looking for evidence of audit planning and effective reporting.

#### Step Three: Qualifying Review

The final stage is a half day qualifying review where one of our experienced tutors will carefully observe and evaluate your conduct of a live audit.

#### Benefits to you include:

- · CV enhancer
- · Detailed feedback on your audits
- Career development
- · A professional qualification
- · Membership card and use of logo

#### Continuation

To keep your Certified Auditor qualification, you will need to continue to demonstrate your auditing skills by providing us with three audit packs on an annual basis, and after three years conduct another qualifying review.



#### Distance Learning

Our distance learning courses give you the option to train for globally recognized qualifications without disrupting your work. Our tutors will support you throughout and make sure you excel in your chosen field.



 BSI Diploma in Quality Management Systems

Ideal for those involved at a strategic or operational level in implementing a quality management system, this distance learning based qualification comprises of eleven modules of study, covering ISO 9001, the application of quality management principles and the process of system implementation.

#### USD 3,135

Learn more >

 BSI Certificate in Occupational Health and Safety Management Systems

This distance learning qualification consists of eight modules of study. It provides an understanding of the structure, requirements and tools needed to implement an occupational health and safety management system.

#### USD 3,135

Learn more >

#### BSI Certificate in Environmental Management Systems

Consisting of six modules of study this distance learning qualification follows the guidelines defined in BS 8555 – a phased approach to Environmental Management System implementation. The course also covers the understanding and application of ISO 14001.

#### USD 3.135

Learn more

Did you know?

400+ training courses offered global

#### Advanced Auditing Skills

Help your business achieve and maintain certification to management systems — become an advanced auditor in just one day with our Advancing Your Audit Skills training course

Build on your auditing skills and help your business meet objectives across quality, environmental, health and safety and information security management systems. Working with us you will learn to identify opportunities for improvement and manage the entire audit process. Improve your communications and reporting techniques and vary your auditing techniques as appropriate.



#### Course Benefits

Complete this course and you will grow in confidence — gaining senior management support for audit proposals. Our tutors build on practical experience to deliver a mix of learning methods that put you on the fast track to advance auditing.

This one-day intensive course is suitable for auditors of any discipline. Refresh and enhance your auditing skills and prepare yourself for the BSI Certified Auditor/Lead Auditor qualification process.

#### Intended Audience

- Auditors of quality, health and safety, environment and information security management systems with at least one year's experience
- Auditors who want to qualify for the BSI Certified Auditor/Lead Auditor

DAY	MONTH	LOCATION
10	May	Dubai-UAE
14	June	Omar
12	July	Dubai-UAE
9	August	Dubai-UAE
13	September	Bahrair
11	October	Dubai-UAE
15	November	Dubai-UAE
13	December	Saudi Arabia

Duration: 1 day USD 1,215

Learn more >

In-house
Training
Discuss your product
development in
confidential surroundings
by opting for tailored
in-house training

## Quality Management ISO 9001:2008

Our ISO 9001 quality management training is designed for organizations of all sizes and sectors. Our courses will help you continually monitor and manage the quality of your performance across all operations.

You'll learn how to achieve and benchmark consistent output by improving infrastructure, performance, work environment and how you meet objectives. By embedding ISO 9001 you will drive positive customer experiences by achieving consistency in your quality of service.



#### ISO 9001:2008 Introduction

Provides an awareness and understanding of the principles of a quality management system.

DAY	MONTH	LOCATION
3	May	Dubai, UAE
17	May	Bahrain
7	June	Dubai, UAE
21	June	KSA
5	July	Dubai, UAE
19	July	Oman
2	August	Dubai, UAE
16	August	Bahrain
16	August	Dubai, UAE
6	September	Dubai, UAE
13	September	KSA
4	October	Dubai, UAE
18	October	Oman
18	October	Dubai, UAE
8	November	Bahrain
15	November	Dubai, UAE
6	December	Dubai, UAE
13	December	KSA

Duration: 1 day USD 795

Learn more >

#### ISO 9001:2008 Implementation

It covers the fundamental disciplines needed and the methods that should be applied when implementing Quality Management Systems.

MONTH	LOCATION
May	Dubai, UAI
May	Bahrair
June	Dubai, UAE
June	KSA
July	Dubai, UAI
July	Omar
August	Dubai, UAI
August	Bahrair
August	Dubai, UAI
September	Dubai, UAI
September	KSA
October	Dubai, UAI
October	Omar
October	Dubai, UAI
November	Bahrair
November	Dubai, UA
December	Dubai, UAI
December	KSA
	May May June June July July August August September September October October November November December

Duration: 2 days USD 1,425

#### ISO 9001:2008 Internal Auditor

Learn to set objectives for plan and perform a quality standards audit.

DAY	MONTH	LOCATION
6-7	May	Dubai, UAE
20-21	May	Bahrain
24-25	June	KSA
10-11	June	Dubai, UAE
8-9	July	Dubai, UAE
22-23	July	Oman
5-6	August	Dubai, UAE
19-20	August	Bahrain
19-20	August	Dubai, UAE
9-10	September	Dubai, UAE
16-17	September	KSA
7-8	October	Dubai, UAE
21-22	October	Oman
21-22	October	Dubai, UAE
11-12	November	Bahrain
18-19	November	Dubai, UAE
9-10	December	Dubai, UAE
16-17	December	KSA

Duration: 2 days USD 1,425

Learn more >

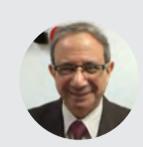
## ISO 9001:2008 Auditor/Lead Auditor IRCA accredited (A17070)

Learn to plan, conduct and lead effective assessment audits.

DAY	MONTH	LOCATION
10-14	May	Dubai, UAE
24-28	May	Bahrain
14-18	June	Dubai, UAE
Jul 2 - 28	June	KSA
12-16	July	Dubai, UAE
26-30	July	Oman
9-13	August	Dubai, UAE
23-27	August	Bahrain
23-27	August	Dubai, UAE
13-17	September	Dubai, UAE
20-24	September	KSA
11-15	October	Dubai, UAE
25-29	October	Oman
25-29	October	Dubai, UAE
15-19	November	Bahrain
22-26	November	Dubai, UAE
13-17	December	Dubai, UAE
20-24	December	KSA

Duration: 5 days USD 3,190





#### Adel Farrag Osman Lead Tutor & Assessor

Adel's experience in exceeds 14 years in Quality, Environment, Occupational Health & Safety Management systems, ranging from awareness, trainings, implementation & auditing. He delivered various training courses related to basic fire safety, hazards at work place, risk assessment, managing safety responsibility, safety audit and inspection, emergency response and incident investigation.

#### Summary of Experience

- 35 years' work experience
- 14 + years in QHSE awareness, implementation, lead auditor courses
- Conducted over 150 IRCA approved Auditor/Lead Auditor training course
- Conducted more than 300 different training courses conducted across the Middle East and Africa

Performance Risk



#### ISO 9001:2015 Transition training courses

These courses are for those quality professionals who have attended the ISO 9001: 2008 version. Evidence of your certificate qualification is required

## • ISO 9001:2015 Transition Requirements

This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 9001:2008 and ISO 9001:2015.

DAY	MONTH	LOCATION
2	August	Dubai-UAE
6	September	Dubai-UAE
4	October	Dubai-UAE
8	November	Dubai-UAE
6	December	Dubai-UAE

Duration: 1 day USD 795



## • ISO 9001:2015 Implementing Changes

Identify the amended requirements of ISO 9001:2015 DIS and how to implement these changes within your current system.

DAY	MONTH	LOCATION
17-18	August	Dubai-UAE
7-8	September	Dubai-UAE
12-13	October	Dubai-UAE
16-17	November	Dubai-UAE
14-15	December	Dubai-UAE

Duration: 2 days USD 1,425



#### ISO 9001:2015 Auditor/Lead Auditor Transition

This 2 days course is ideal for existing auditors as it combines the 1-day 'ISO 9001:2015 Transition' course with an additional day of auditing activities. So, not only will you learn how ISO 9001:2015 is different to ISO 9001:2008, but you'll also get to apply this practically in order to build your ISO 9001:2015 DIS auditing skill.

DAY	MONTH	LOCATION
3-4	August	Dubai-UAE
7-8	September	Dubai-UAE
6-7	October	Dubai-UAE
11-12	November	Dubai-UAE
9-10	December	Dubai-UAE

Duration: 2 days USD 1,425

Learn more >

Contact us for more details on +971 4 336 4917 or bsi.me@bsigroup.com



#### ISO 9001:2015 training courses

These courses are for those who have nt attended the ISO 9001:2008 version

#### ISO 9001:2015 Requirements

Gain a thorough understanding of the history and development of ISO 9001:2015, key terms, definitions and the ISO standardized high level structure

DAY	MONTH	LOCATION
16	August	Dubai-UAE
6	September	Dubai-UAE
11	October	Dubai-UAE
15	November	Dubai-UAE
13	December	Dubai-UAE

Duration: 1 day
Learn more

**USD 795** 

USD 3.190

#### ISO 9001:2015 Auditor/Lead Auditor

You'll grasp the key principles and practices of effective QMS audits in line with ISO 9001:2015 and ISO 19011 "Guidelines for auditing management systems".

DAY	MONTH	LOCATION
26-30	July	Dubai, UAE
23-27	August	Dubai, UAE
13-17	September	Dubai, UAE

Duration: 5 days

Learn more >

#### ISO 9001:2015 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 9001:2015.

DAY	MONTH	LOCATION
17-18	August	Dubai-UAE
21-22	September	Dubai-UAE
4-5	October	Dubai-UAE
9-10	November	Dubai-UAE
7-8	December	Dubai-UAE

Duration: 2 days USD 1,425

Learn more >

#### ISO 9001:2015 Deep Dive

Explore the topics of: Process Approach, Risk-based Thinking, External Provision and Leadership within the content of the organization in order to develop your ability to tackle them successfully.

DAY	MONTH	LOCATION
5-6	August	Dubai-UAE
9-10	September	Dubai-UAE
11-12	October	Dubai-UAE
15-16	November	Dubai-UAE
13-14	December	Dubai-UAE

**Duration: 2 days** 

USD 1,425

#### ISO 9001:2015 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001:2015

DAY	MONTH	LOCATION
19-20	August	Dubai-UAE
9-10	September	Dubai-UAE
14-15	October	Dubai-UAE
18-19	November	Dubai-UAE
16-17	December	Dubai-UAE

**Duration: 2 days** 

USD 1.425

Learn more >

Contact us for more details on +971 4 336 4917 or bsi.me@bsigroup.com

## BSI Action Manager

Powered by the Entropy<sup>TM</sup> Platform, BSI Action Manager is suitable for managing interal and external audits. Automate all of your corrective action and preventative action (CAPA) findings and action plans in afully-automated and controlled environment providing visibity and timely follow-up.



# Powered by Entropy™



- Closeout of actions automated workflow from root cause analysis to close out of actions
- Enhanced task management automatic notifications and escalations improve actions and task ownerships
- Visibility into operations real-time data on actions and tasks, audit trail history, and version control
- Resource and time optimization on time follow-up ensures effective controls are implemented with time cost savings
- Effective compliance consistent format for corrective actions across people, departments and locations
- Reporting, monitoring and dashboards simple to use dashboards make data analysis and decision making easier, while scorecards give a rapid visibility into problem areas, department or locations
- Low cost, subscription pricing we make it even easier for companies to gain visibility into operational performance

Reduce Costs | Maintain compilance | Analyze trends

## Integrated Management PAS 99:2012

Our Integrated Management courses will help you understand how to integrate multiple management systems in your organisation.

Learn how to combine ISO 9001, ISO 14001, OHSAS 18001 and ISO/IEC 27001, as well as easily introduce new management systems. And with PAS 99 in place you can align all processes and procedures, increasing efficiency and effectiveness.

#### PAS 99 Implementation

Discover the benefits of streamlining and simplifying all your standards frameworks with PAS 99 to achieve greater transparency across your business. Learn to align ISO 9001 with ISO 14001, BS OHSAS 18001 and more.

DAY	MONTH	LOCATION
17-18	May	Dubai, UAE
19-20	July	Dubai, UAE
16-17	August	Dubai, UAE
25-26	October	Dubai, UAE
22-23	November	Dubai, UAE
13-14	December	Dubai, UAE

Duration: 2 days USD 1,970

Learn more >

# "The trainer was excellent, confident, mastering the course content. And, I highly recommend him for others. I consider BSI one of my preferable training providers."

Eng. Anas Arafah, IT & Planning Sector Computer Engineer, Saudi Food & Drug Authority — SFDA, Saudi Arabia

#### PAS 99 Internal Auditor

This course will guide you step by step through planning, delivering and reporting on an internal audit, as well as recommending follow up actions.

PAS 99 theory combined with practical auditing exercises will give you the confidence to make sure your integrated management system delivers continual improvement.

DAY	MONTH	LOCATION
19-21	May	Dubai, UAI
21-23	July	Dubai, UAI
18-20	August	Dubai, UAI
27-29	October	Dubai, UAI
24-26	November	Dubai, UAI
15-17	December	Dubai, UAI

Duration: 3 days USD 2,640

#### Management System Requirements (High Level Structure)

Particularly useful for those organizations that choose to operate a single (sometimes called integrated) MS that can meet the requirements of two or more MS

DAY	MONTH	LOCATION
10	May	Dubai-UAE
14	June	Dubai-UAE
12	July	Dubai-UAE
9	August	Dubai-UAE
13	September	Dubai-UAE
11	October	Dubai-UAE
15	November	Dubai-UAE
13	December	Dubai-UAE

Duration: 1 day **USD 1.215** 



#### Root Cause Analysis RCA

This course will help you understand how to conduct a root cause analysis and Develop continuous improvement that provides ongoing future benefits to your company's growth and success.

DAY	MONTH	LOCATION
13-14	May	Dubai, UAE
22-23	July	Dubai, UAE
12-13	August	Dubai, UAE
16-17	September	Dubai, UAE
14-15	October	Dubai, UAE
18-19	November	Dubai, UAE

**Duration: 2 days** USD 1.940



#### Corrective and Preventive Actions CAPA

This course provides you with a thorough understanding of "Corrective Action" and "Preventive Action" The Course will teach you how to properly document a corrective (CAR) or preventive (PAR) action request, answer a CAR/PAR, and close out a CAR/ PAR.

DAY	MONTH	LOCATION
10-11	May	Dubai-UAE
19-20	July	Dubai-UAE
9-10	August	Dubai-UAE
13-14	September	Dubai-UAE
11-12	October	Dubai-UAE
15-16	November	Dubai-UAE

**Duration: 2 days** USD 1,590

Learn more >

Available as public and in-house

Contact us for more details on +971 4 336 4917

## Asset Management ISO 55001:2014

ISO 55001 focuses on helping you develop a proactive lifecycle asset management system. This supports optimization of assets and reduces the overall cost of ownership while helping you to meet the necessary performance and safety requirements.



#### • Fundamentals of Asset Management

This interactive course starts with an overview of asset management, what it is and what it can do for an organization.

DAY	MONTH	Location
24-25	May	Dubai-UAE
7-8	June	Dubai-UAE
19-20	July	Dubai-UAE
23-24	August	Dubai-UAE
13-14	September	Dubai-UAE
25-26	October	Dubai-UAE
15-16	November	Dubai-UAE
22-23	November	Dubai-UAE
20-21	December	Dubai-UAE

Duration: 2 days USD 1,970

#### Learn more >

#### Key Aspects of Auditing ISO 55001

This innovative, one-day course provides a solid foundation in key aspects of the audit process.

DAY	MONTH	Location
27	May	Dubai-UAE
10	June	Dubai-UAE
22	July	Dubai-UAE
26	August	Dubai-UAE
16	September	Dubai-UAE
28	October	Dubai-UAE
18	November	Dubai-UAE

#### Requirements of ISO 55001

The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

DAY	MONTH	Location
26	May	Dubai-UAE
9	June	Dubai-UAE
21	July	Dubai-UAE
25	August	Dubai-UAE
15	September	Dubai-UAE
27	October	Dubai-UAE
17	November	Dubai-UAE
24	November	Dubai-UAE
22	December	Dubai-UAE

Duration: 1 day

Learn more >

25	November	Dubai-UAE
23	December	Dubai-UAE

Duration: 1 day

USD 1,215

**USD 1,215** 

Laboratory accreditation confirms that you have the correct quality systems in place to manage everything from administration to technical operations. And you can achieve all of this by choosing from our range of ISO/IEC 17025 courses.

We help you demonstrate to customers, regulatory authorities and accreditation bodies that your laboratory complies with ISO/IEC 17025 requirements – starting with an introduction to laboratory accreditation, to implementing and auditing your own system to maintain compliance.



#### Introduction, Implementation and Internal Auditor: ISO/IEC 17025

Learn everything you need to know about ISO17025 laboratory accreditation. We'll take you through every stage of the certification journey on our ISO 17025 Introduction, Implementation and Internal Auditor training course.

DAY	MONTH	LOCATION
17-21	May	Dubai-UA
19-23	July	Dubai-UA
6-10	September	Dubai-UA
15-19	November	Dubai-UA

Duration: 5 days USD 3,525

Learn more >

#### Auditor Team Leader: ISO/IEC 17025

Understand effective quality control and how to achieve certification in your testing or calibration lab. Get in-depth knowledge of the standard to lead your team towards ISO 17025 accreditation, and take on the role of auditor to maintain compliance.

DAY	MONTH	LOCATION
24-28	May	Dubai-UAE
26-30	July	Dubai-UAE
13-17	September	Dubai-UAE
22-26	November	Dubai-UAE

**Duration: 5 days** 

USD 3,525

Learn more >

"I would like to take this opportunity to thank all representatives of BSI who made the process of this course smooth and efficient, especially Mr. Lee Allison for providing us with all valuable information in simple and understandable ways. Over all, very nice course and very nice teacher. Thank you again."

Mohamed Abdulla Alsuraihi, Information Security Engineer, Department of Economic Development

#### Medical Devices ISO 13485:2012 & CE Marking

Our ISO 13485 quality management training will help you to demonstrate your ability to provide medical devices and related services that consistently meet customer requirements and regulatory requirements.

Our CE marking courses will give you solid understanding of the medical devices regulatory requirements and directives to help you sell your products within the EU.



#### ISO 13485 Introduction

Discover ISO 13485 quality management and how it can improve your medical device's business. Find out how the standard impact the design, development and production of medical devices.

DAY	MONTH	LOCATION
7	June	Dubai-UAE
2	August	Dubai-UAE
4	October	Dubai-UAE
6	December	Dubai-UAE

Duration: 1 day USD 1,215



#### ISO 13485 Internal Auditor

The course covers the planning, preparation, conducting, reporting and closure of internal audits.

DAY	MONTH	LOCATION
10-11	June	Dubai-UAE
5-6	August	Dubai-UAE
7-8	October	Dubai-UAE
9-10	December	Dubai-UAE

**Duration: 2 days** 

USD 1,970

Learn more

#### ISO 13485 Implementing

Discover step by step how to design, plan and put in place your own ISO 13485 medical devices quality management systems and make sure your devices meets quality expectations.

DAY	MONTH	LOCATION
8-9	June	Dubai-UAE
3-4	August	Dubai-UAE
5-6	October	Dubai-UAE
7-8	December	Dubai-UAE

Duration: 2 days USD 1,970



#### • ISO 13485 Lead Auditor

Learn about the concepts of medical devices risk management (ISO 14971) and its integration with the audit approach.

DAY	MONTH	LOCATION
14-18	June	Dubai-UAE
9-13	August	Dubai-UAE
11-15	October	Dubai-UAE
13-17	December	Dubai-UAE

USD 3,525

Duration: 5 days



#### Introduction to CE Marking

Gain an introduction to the Medical Device Directives (MDD, AIMDD, IVDD) and cover their background and key features.

DAY	MONTH	LOCATION
18	May	Dubai-UAE
20	July	Dubai-UAE
07	September	Dubai-UAE
09	November	Dubai-UAE

Duration: 1 day USD 1,215

Learn more >

#### Medical Devices CE Marking

Examine European medical devices regulatory and standards principles, focusing on sound implementation of the regulatory requirements.

DAY	MONTH	LOCATION
19-21	May	Dubai-UAE
21-23	July	Dubai-UAE
08-10	September	Dubai-UAE
10-12	November	Dubai-UAE

Duration: 3 days USD 2,640

Learn more >

Lean Six Sigma is a systematic approach to process improvement that focuses on the customer. This process can be applied to Service, Manufacturing and Design. Lean Six Sigma uses statistical tools and techniques to analyse and improve processes. The core of Lean Six Sigma drives continual improvement, a philosophy that is the foundation of all management systems and any business that wants to grow and progress for the future. Six Sigma is the relentless effort to continuously reduce process and product variation.



 Business Excellence: An Introduction to Lean Six Sigma

DAY	MONTH	Location
14	June	Dubai-UAE
16	August	Dubai-UAE
18	October	Dubai-UAE
6	December	Dubai-UAE

Duration: 1 days USD 1,410

Learn more >

#### • Lean Practitioner

DAY	MONTH	Location
15-18	June	Dubai-UAE
17-20	August	Dubai-UAE
19-22	October	Dubai-UAE
7-10	December	Dubai-UAE

Duration: 4 days USD 2,505

 Lean Six Sigma Green Belt Manufacturing

ai-UAE
ai-UAE

Duration: 10 days USD 7,545

Learn more >

 Lean Six Sigma Black Belt (Manufacturing)

DAY	MONTH	Location
24-28	May	Dubai-UAE
28- 2 July	June	Dubai-UAE
23-27	August	Dubai-UAE
27- 1 Oct	September	Dubai-UAE
15-19	November	Dubai-UAE
13-17	December	Dubai-UAE

Duration: 20 days USD 13,595

Learn more >

 Lean Six Sigma Black Belt Conversion (Services)

DAY	MONTH	Location
24-28	May	Dubai-UAE
28- 2 July	June	Dubai-UAE
15-19	November	Dubai-UAE
13-17	December	Dubai-UAE

Duration: 10 days USD 7,545

Learn more >

 Lean Six Sigma Black Belt Conversion (Manufacturing)

DAY	MONTH	Location
24-28	May	Dubai-UAE
28- 2 July	June	Dubai-UAE
15-19	November	Dubai-UAE
13-17	December	Dubai-UAE

Duration: 10 days USD 7,545

Learn more >

• Lean Six Sigma Green Belt (Services)

DAY	MONTH	Location
24-28 (1)	May	Dubai-UAE
28- 2 July (2)	June	Dubai-UAE
23-27 (1)	August	Dubai-UAE
27- 1 Oct (2)	September	Dubai-UAE
15-19 (1)	November	Dubai-UAE
13-17 (2)	December	Dubai-UAE

Duration: 10 days USD 7,545

Learn more

• Lean Six Sigma Black Belt (Services)

DAY	MONTH	Location
24-28	May	Dubai-UAE
28- 2 July	June	Dubai-UAE
23-27	August	Dubai-UAE
27- 1 Oct	September	Dubai-UAE
15-19	November	Dubai-UAE
13-17	December	Dubai-UAE

Duration: 20 days USD 13,595

#### IT Service Management ISO/IFC 20000:2011

Customer satisfaction is at the forefront of efficient IT service management and Information and Communications Technology (ICT) continuity is fundamental to the success of any business reliant on IT services.

We have a range of IT service management training courses to help you develop the systems and expertise needed to keep your business ahead.

#### Introduction: ISO/IFC 20000

Understand how applying the ISO 20000 standard to your organization can deliver value to your customers and employees - helping to improve performance and meet business objectives.

DAY	MONTH	LOCATION
9	May	Kuwait
16	May	Dubai-UAE
6	June	Dubai-UAE
4	July	Dubai-UAE
8	August	Saudi Arabia
15	August	Dubai-UAE
5	September	Dubai-UAE
3	October	Dubai-UAE
7	November	Kuwait
5	December	Dubai-UAE

**Duration: 1 day** USD 1,215



#### Implementing: ISO/IEC 20000

This course can help you find out what it takes to deliver world class IT service management from planning and implmenting to monitoring performance

DAY	MONTH	LOCATION
10-12	May	Kuwai
17-19	May	Dubai-UAE
7-9	June	Dubai-UAE
14-16	June	Dubai-UAE
19-21	July	Dubai-UAE
9-11	August	Saudi Arabia
16-18	August	Dubai-UAE
6-8	September	Dubai-UAE
4-6	October	Dubai-UAE
11-13	October	Dubai-UA
8-10	November	Kuwai
15-17	November	Dubai-UAE
6-8	December	Dubai-UA

**Duration: 3 days** USD 2.640





#### Internal Auditor: ISO/IFC 20000

This is an intensive two-day course for the Internal Auditor based on the requirements of ISO/IEC 20000 Information Technology – Service Management.

DAY	MONTH	LOCATION
13-14	May	Kuwait
20-21	May	Dubai-UAE
10-11	June	Dubai-UAE
19-21	July	Dubai-UAE
12-13	August	Saudi Arabia
19-20	August	Dubai-UAE
9-10	September	Dubai-UAE
7-8	October	Dubai-UAE
11-12	November	Kuwait
9-10	December	Dubai-UAE

Duration: 2 days USD 1,970

Learn more >

#### Auditor/Lead Auditor: ISO/IEC 20000 IRCA accredited (A17452)

Take the step up and manage the entire audit process from planning to reporting and gain recognition as a qualified ISO 20000 experts.

DAY	MONTH	LOCATION
19-23	April	Dubai-UAE
10-14	May	Kuwait
17-21	May	Dubai-UAE
7-11	June	Dubai-UAE
14-18	June	Dubai-UAE
19-23	July	Dubai-UAE
9-13	August	Saudi Arabia
16-20	August	Dubai-UAE
6-10	September	Dubai-UAE
4-8	October	Dubai-UAE
11-15	October	Dubai-UAE
8-12	November	Kuwait
15-19	November	Dubai-UAE
6-10	December	Dubai-UAE

Duration: 5 days

USD 3,525

Learn more >

#### ISO/IEC 38500 IT Governance

Provides guiding principles for directors of organizations on the effective and acceptable use of (IT) within their organizations, which covers the governance of management processes and decisions, relating to the information and communication services within the organizations.

"This is one of the best training courses that I have attended. I learnt a lot about a valuable subject and enjoyed doing it."

Ayesha Al-Hashmi, Logistical Coordinator, Family Development Foundation

An anti-bribery management system (ABMS), based on BS 10500, will provide your organization with a framework for prohibiting, preventing, detecting, reporting and dealing with any bribery that does occur. It takes into account the requirements of the UK Bribery Act 2010 and internationally recognized good practice.

Our BS 10500 training courses have been developed in association with the City of London Police, Economic Crime & Fraud Training Academy and will teach you how to protect your business, defend your reputation and mitigate the risk of bribery and associated costs.



#### Requirements of BS 10500

Learn the concepts of anti-bribery including the key requirements and context of BS 10500 and understand the benefits of an Anti-bribery Management System (ABMS).

DAY	MONTH	Location
3	May	Dubai-UAE
7	June	Dubai-UAE
5	July	Dubai-UAE
16	August	Dubai-UAE
6	September	Dubai-UAE
11	October	Dubai-UAE
1	November	Dubai-UAE
8	November	Dubai-UAE

Duration: 1 day USD 1,215

Learn more >

#### Implementing BS 10500

Learn how to implement an effective Antibribery Management System (ABMS) with practical exercises, group activities and class discussions.

DAY	MONTH	Location
4-5	May	Dubai-UAE
8-9	June	Dubai-UAE
6-7	July	Dubai-UAE
17-18	August	Dubai-UAE
7-8	September	Dubai-UAE
12-13	October	Dubai-UAE
2-3	November	Dubai-UAE
9-10	November	Dubai-UAE
7-8	December	Dubai-UAE

Duration: 2 days USD 1,970

#### Internal Auditor BS 10500

Learn the knowledge and skills required to undertake an internal audit against the requirements of BS 10500 for an Anti-bribery Management System (ABMS).

DAY	MONTH	Location
6-7	May	Dubai-UAE
10-11	June	Dubai-UAE
8-9	July	Dubai-UAE
19-20	August	Dubai-UAE
9-10	September	Dubai-UAE
14-15	October	Dubai-UAE
4-5	November	Dubai-UAE
11-12	November	Dubai-UAE
9-10	December	Dubai-UAE

Duration: 2 days USD 1,970

Learn more >

#### Lead Auditor BS 10500

Learn the knowledge and skills required to lead an audit system assessment of an (ABMS); with the emphasis on developing your ability to conduct second party assessments of suppliers and subcontractors.

DAY	MONTH	Location
10-14	May	Dubai-UAE
14-18	June	Dubai-UAE
12-16	July	Dubai-UAE
19-23	July	Dubai-UAE
23-27	August	Dubai-UAE
13-17	September	Dubai-UAE
18-22	October	Dubai-UAE
8-12	November	Dubai-UAE
15-19	November	Dubai-UAE
13-17	December	Dubai-UAE

Duration: 5 days USD 3,525

Learn more >

#### Understanding Bribery & Effective Due Diligence:

Learn about the nature and impact of bribery, its harm, the risk it poses to organizations and the methods used to identify risk through an effective assessment.

DAY	MONTH	LOCATION
20-21	May	Dubai-UAE
10-11	June	Dubai-UAE
19-21	July	Dubai-UAE
19-20	August	Dubai-UAE
9-10	September	Dubai-UAE
7-8	October	Dubai-UAE
9-10	December	Dubai-UAE

Duration: 2 days USD 1,970



#### Cloud Security

## NEW

## Information Security Courses

#### Auditing Cloud Security for Star Certification

Learn how to audit a cloud service provider's cloud security, assessing compliance with the Cloud Security Alliance (CSA) Cloud Control Matrix (CCM) and determining a maturity level for their security controls.

DAY	MONTH	LOCATION
10	May	Dubai-UAE
14	June	Dubai-UAE
12	July	Dubai-UAE
9	August	Dubai-UAE
13	September	Dubai-UAE
_11	October	Dubai-UAE
15	November	Dubai-UAE
13	December	Dubai-UAE

Duration: 1 day USD 1,215



27000 family broad scope of coverage addresses information security aspects in the different domains, sectors and industries, as those series provide various requirement of information security depending on its applicability, Given the dynamic nature of information security regardless of the organization shape, size or complexity. The common element will be the identification of risk and the application of controls.

• ISO/IEC 27004:2009 Information security management - Measurement:

ISO/IEC 27004 shows you the measurement processes designed to test the performance of computers and implemented information security management systems (ISMS) and It looks at the development of base and derived measures, as well as indicators. This Standard will help you to understand the information security risks you face by implementing and operating an Information Security Measurement Programme.

 ISO/IEC 27005:2011 Information security risk management:

ISO/IEC 27005 provides organizations with the guidelines for information security risk management, as specified ISO/IEC 27001 based on a risk management approach. It covers the concepts, models, processes and terminologies described in ISO/IEC 27001 and ISO/IEC 27002, helping you to apply and integrate risk management more quickly and easily.

 ISO/IEC 27007:2011 Guidelines for information security management systems auditing.

Provides guidelines for Information Security Management System auditing. Furthermore it provides the necessary tools for you to make informed decisions when planning, implementing and evaluating audits on information security systems within your organization.

 ISO/IEC TR 27015:2012 Information security management guidelines for financial services:

ISO/IEC TR 27015:2012 provides information security guidance for initiating, implementing, maintaining, and improving information security within organizations providing financial services.

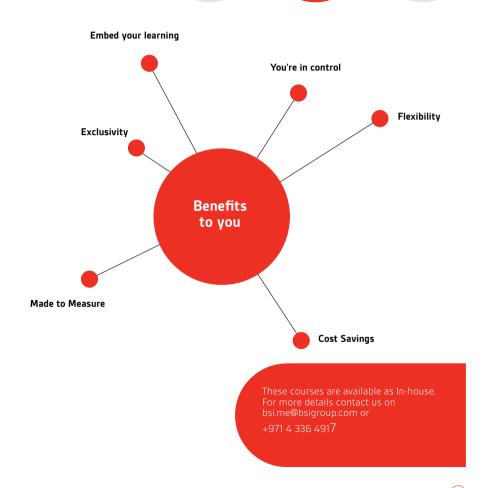
Risk

 ISO/IEC 27007:2011 Information Technology — Security Techniques — Guidelines for information security management systems auditing

Provides guidelines for Information Security Management System auditing. Furthermore it provides the necessary tools for you to make informed decisions when planning, implementing and evaluating audits on information security systems within your organization.

 ISO 27799:2008 Information security management in health using ISO/IEC 27002

If you work in healthcare, you'll recognize the importance of maintaining confidentiality and integrity of the personal healthcare data in your organization's care. This standard specifies a set of detailed controls for managing health information security and provides health information security best practice guidelines. This standard will help healthcare organizations to ensure the requisite level of security that is appropriate to their organization's circumstances and that will maintain the confidentiality, integrity and availability of personal health information.



## Information Security ISO/IEC 27001:2013

Threats to valuable customer data and business information are now more prevalent than ever. With our information security management training you'll gain confidence in the protection of your company's data.

You'll learn how to measure and reduce information security risks, and understand the principles of setting up your own information security management systems to deliver customer confidence and reduce your exposure to the implications of breaches.

#### Requirements of ISO 27001:2013

Gain an overview of effective information security management systems for managers, IT professionals and those involved with information security.

DAY	MONTH	LOCATION
9	May	Kuwait
16	May	Dubai-UAE
6	June	Dubai-UAE
4	July	Dubai-UAE
8	August	Saudi Arabia
15	August	Dubai-UAE
5	September	Dubai-UAE
3	October	Dubai-UAE
7	November	Saudi Arabia
5	December	Dubai-UAE

Duration: 1 day USD 1,215

Learn more >

#### Implementing: ISO/IEC 27001:2013

Helps delegates understand the requirements of ISO/IEC 27001. It covers the fundamental disciplines needed and the methods that should be applied when implementing the standard.

DAY	MONTH	LOCATION
10-12	May	Kuwait
17-19	May	Dubai-UAE
7-9	June	Dubai-UAE
14-16	June	Dubai-UAE
19-21	July	Dubai-UAE
9-11	August	Saudi Arabia
16-18	August	Dubai-UAE
6-8	September	Dubai-UAE
4-6	October	Dubai-UAE
11-13	October	Dubai-UAE
8-10	November	Kuwait
15-17	November	Dubai-UAE
6-8	December	Dubai-UAE

Duration: 3 days USD 2,640

#### Internal Auditor: ISO/IEC 27001:2013

Develop a solid foundation in all aspects of the audit process to identify potential and actual security weaknesses.

DAY	MONTH	LOCATION
13-14	May	Kuwait
20-21	May	Dubai-UAE
10-11	June	Dubai-UAE
19-20	July	Dubai-UAE
12-13	August	Saudi Arabia
19-20	August	Dubai-UAE
9-10	September	Dubai-UAE
7-8	October	Dubai-UAE
11-12	November	Kuwait
9-10	December	Dubai-UAE

Duration: 2 days USD 1,970

#### Lead Implementer: ISO/IEC 27001:2013

Discover more about the methodology and tools to fully lead the implementation of an Information Security Management System.

DAY	MONTH	LOCATION
10-14	May	Kuwait
17-21	May	Dubai-UAE
7-11	June	Dubai-UAE
14-18	June	Dubai-UAE
19-23	July	Dubai-UAE
9-13	August	Saudi Arabia
16-20	August	Dubai-UAE
6-10	September	Dubai-UAE
4-8	October	Dubai-UAE
11-15	October	Dubai-UAE
8-12	November	Kuwait
15-19	November	Dubai-UAE
6-10	December	Dubai-UAE

Duration: 5 days USD 3,525

Learn more >

#### Auditor/Lead Auditor: ISO/IEC 27001: 2013 IRCA accredited (A17287)

Learn how to conduct and lead audits to enable successful management of an ISO/IEC 27001 management system.

DAY	MONTH	LOCATION
17-21	May	Kuwaii
31-4 June	May	Dubai-UAE
14-18	June	Dubai-UAE
21-25	June	Dubai-UAE
26-30	July	Dubai-UAE
16-20	August	Saudi Arabia
23-27	August	Dubai-UAE
13-17	September	Dubai-UAE
11-15	October	Dubai-UAE
18-22	October	Dubai-UAE
15-19	November	Kuwait
22-26	November	Dubai-UAE
13-17	December	Dubai-UAE

**Duration: 5 days** USD 3,525

#### Cyber Security

The course is designed for people who have a good understanding of various types of information security e.g. information security, network, application, internet security.

DAY	MONTH	LOCATION
3-4	May	Kuwait
10-11	May	Dubai-UAE
7-8	June	Dubai-UAE
5-6	July	Dubai-UAE
2-3	August	Saudi Arabia
9-10	August	Dubai-UAE
6-7	September	Dubai-UAE
4-5	October	Dubai-UAE
1-2	November	Kuwait
6-7	December	Dubai-UAE

Duration: 2 days USD 1,970

Learn more >

#### Transition course from ISO/IEC 27001:2005 to ISO/IEC 27001:2013

Learn what has changed between ISO/IEC 27001:2005 to ISO/IEC 27001:2013 including updated requirements and processes.

DAY	MONTH	LOCATION
13	May	Kuwait
20	May	Dubai-UAE
10	June	Dubai-UAE
19	July	Dubai-UAE
12	August	Saudi Arabia
19	August	Dubai-UAE
8	September	Dubai-UAE
6	October	Dubai-UAE
10	November	Kuwait
8	December	Dubai-UAE

Duration: 1 day USD 1,215

Learn more >

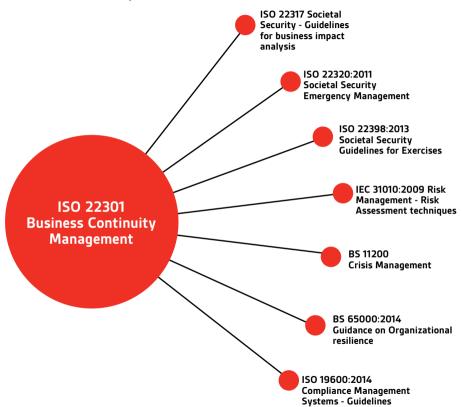
#### Lead Auditor transition from ISO/IEC 270012005 to ISO/IEC 27001 2013

This two day course, is aimed at lead auditors currently consulting, implementing or auditing Information Security Management Systems conforming to ISO/IEC 27001:2005

DAY	MONTH	LOCATION
13-14	May	Kuwait
20-21	May	Dubai-UAE
10-11	June	Dubai-UAE
19-20	July	Dubai-UAE
12-13	August	Saudi Arabia
19-20	August	Dubai-UAE
9-10	September	Dubai-UAE
7-8	October	Dubai-UAE
11-12	November	Kuwait
9-10	December	Dubai-UAE

Duration: 2 days USD 1,970







# Tariq Rayyan Lead Tutor & Assessor

Tariq specializes in Risk Management, Business Continuity, Disaster Recovery, Crisis Management, Information Security, Service Management and quality management systems. His experience exceeds 16 years ranging from awareness, trainings, implementation 6 auditing.

### Summary of Experience

- 16 years work experience.
- 12+ years in Business Continuity, Disaster Recovery, Crisis Management, service and quality management, and Information security awareness, implementation, lead auditor courses.
- Conducted over 100 courses.
- Training more than 2,000 candidates.

# Crisis Management BS 11200

By their nature most crisis are abnormal and extreme, often occurring abruptly with little or no warning and they may not be fully covered by existing Business Continuity management planning.

The objective of this course is to provide delegates with a framework that delivers the practical steps to identify potential crisis, mitigate the risks and avoid potentially damaging consequences. This includes policy, crisis management plan, Communication methods, Crisis processes and Crisis decisions etc... The course will provide delegates with a framework for crisis management and operation.

DAY	MONTH	Location
6-7	May	Dubai-UAE
10-11	June	Dubai-UAE
8-9	July	Dubai-UAE
19-20	August	Dubai-UAE
9-10	September	Dubai-UAE
14-15	October	Dubai-UAE
4-5	November	Dubai-UAE
11-12	November	Dubai-UAE
9-10	December	Dubai-UAE

Duration: 2 days USD 1,970

# NEW Business Continuity courses

 ISO 22320:2011 Societal Security-Emergency managementt:

This International Standard specifies requirements to: Enables public and private incident response organizations to improve their capabilities in handling all types of emergencies as; Crisis, Disruptions and disasters.

• ISO 22398:2013 Societal Security Guidelines for exercises

This International Standard provide a basis for understanding, developing, implementing, improving and assessing an effective exercise programme within an organization and enhance the organization's ability to conduct exercises with internal and external involved parties.

Crisis Management Testing

Based on PD 25666 Crisis-specific training is required for all staff involved in implementing the organization's crisis management arrangements.

 BS 65000:2014 Guidance on organizational resiliencel.

This standard provides clarity and guidance, describing the nature of resilience and ways to build and enhance resilience in your organization, not internally but across networks and in partnership with others.

ISO 19600:2014 Compliance management systems -- Guidelinesy

Provides guidance for establishing, developing, implementing, evaluating, maintaining and improving an effective and responsive compliance management system within an organization. It helps to recognize the risks of irregular behavior, to understand and react appropriately.

This standard is projected to help businesses and organizations to avoid the abusive behaviors of managers and employees.

These courses are available as In-house For more details contact us on osi.me@bsigroup.com or

+971 4 336 4917

# Business Continuity ISO 22301

Our ISO 22301 business continuity management training will help you prepare your business for the most challenging circumstances.

You'll learn how to put in place the necessary framework to protect critical business functions from the threats most likely to impact your organization, including staff not being able to make it into work in hazardous weather conditions to damage to your premises and IT system failure.



#### Introduction: ISO 22301

Learn the key concepts of business continuity, understand the main benefits of a Business Continuity Management System (BCMS), and gain an overview of the requirements of ISO 22301.

DAY	MONTH	Location
3	May	Dubai-UAE
7	June	Dubai-UAE
5	July	Dubai-UAE
2	August	Saudi Arabia
16	August	Dubai-UAE
6	September	Dubai-UAE
4	October	Kuwait
_11	October	Dubai-UAE
1	November	Dubai-UAE
8	November	Dubai-UAE
6	December	Dubai-UAE

Duration: 1 day USD 1,215

Learn more >

### Implementing: ISO 22301

Helps delegates understand the requirements of ISO 22301. It covers the fundamental disciplines needed and the methods that should be applied when implementing BCMS.

DAY	MONTH	Location
4-5	May	Dubai-UAE
1-2	June	Saudi Arabia
8-9	June	Dubai-UAE
6-7	July	Dubai-UAE
3-4	August	Kuwait
17-18	August	Dubai-UAE
7-8	September	Dubai-UAE
5-6	October	
12-13	October	Dubai-UAE
2-3	November	Dubai-UAE
9-10	November	Dubai-UAE
7-8	December	

Duration: 2 days USD 1,970

#### Lead Implementer: ISO 22301

You can bring business continuity management best practice to your organization. Learn how to establish a business continuity management system within your organization and clarify roles and responsibilities during disruption..

DAY	MONTH	Location
10-14	May	Dubai-UAE
7-11	June	Saudi Arabia
14-18	June	Dubai-UAE
12-16	July	Dubai-UAE
19-23	July	Dubai-UAE
9-13	August	Kuwait
23-27	August	Dubai-UAE
13-17	September	Dubai-UAE
11-15	October	Saudi Arabia
18-22	October	Dubai-UAE
8-12	November	Dubai-UAE
15-19	November	Dubai-UAE
13-17	December	Dubai-UAE

Duration: 5 days USD 3,525

Learn more >

#### Internal Auditor: ISO 22301

Learn how to conduct an internal audit of your BCMS to the requirements of ISO 22301. Establish the effectiveness of your system and gain valuable insight into the operations of your organization.

DAY	MONTH	Location
6-7	May	Dubai-UAE
3-4	June	Saudi Arabia
10-11	June	Dubai-UAE
8-9	July	Dubai-UAE
5-6	August	Kuwait
19-20	August	Dubai-UAE
9-10	September	Dubai-UAE
7-8	October	Saudi Arabia
14-15	October	Dubai-UAE
4-5	November	Dubai-UAE
11-12	November	Dubai-UAE
9-10	December	Dubai-UAE

Duration: 2 days USD 1,970

Learn more

# Auditor/Lead Auditor ISO 22301 IRCA accredited: (A17456)

Learn how to lead a team to prepare for and conduct an independent audit of a BCMS to the requirements of ISO 22301. Emphasis is placed on independent auditing principles and practices.

DAY	MONTH	Location
17-21	May	Dubai-UAE
24-28	May	Dubai-UAE
14-18	June	Saudi Arabia
21-25	June	Dubai-UAE
19-23	July	Dubai-UAE
26-30	July	Dubai-UA
16-20	August	Kuwaii
30 - 3 Sept	August	Dubai-UAE
20-24	September	Dubai-UAE
27 - 1 Oct	September	Dubai-UAE
18-22	October	Saudi Arabia
25-29	October	Dubai-UAE
15-19	November	Dubai-UAE
22-26	November	Dubai-UAE
13-17	December	Dubai-UAE

Duration: 5 days USD 3,525

# Risk Management ISO 31000

Organizations that manage risks effectively are more likely to protect themselves and succeed in growing their business. By implementing the principles and guidelines of BS ISO 31000 in your organisation, you'll be able to improve operational efficiency, governance and stakeholder confidence, while minimising losses.

If you are after an understanding of risk management or looking at implementing a risk management framework in your organisation, we have courses scheduled on a public basis and can also deliver inhouse training courses, tailored to your requirements.



# Understanding: ISO 31000

Understanding risk management will provide the foundation you require to start managing your organization's risks effectively.

DAY	MONTH	LOCATION
27	May	Dubai-UAE
24	June	Dubai-UAE
29	July	Dubai-UAE
19	August	Dubai-UAE
16	September	Dubai-UAE
28	October	Dubai-UAE
18	November	Dubai-UAE
16	December	Dubai-UAE

Duration: 1 day USD 1,215

Learn more >

#### Implementing ISO 31000

This will guide you through the development of a framework to effectively manage your organization's risks.

DAY	MONTH	LOCATION
28	May	Dubai-UAE
25	June	Dubai-UAE
30	July	Dubai-UAE
20	August	Dubai-UAE
17	September	Dubai-UAE

ubai-UAE
ubai-UAE
ubai-UAE

Duration: 1 day USD 1,215

Learn more >

## Risk Management Principles and Guidelines: ISO 31000

This course will provide you with the knowledge and skill to effectively start managing your organization's risks.

DAY	MONTH	LOCATION
27-28	May	Dubai-UAE
24-25	June	Dubai-UAE
29-30	July	Dubai-UAE
19-20	August	Dubai-UAE
16-17	September	Dubai-UAE
28-29	October	Dubai-UAE
18-19	November	Dubai-UAE
16-17	December	Dubai-UAE

Duration: 2 days USD 1,970

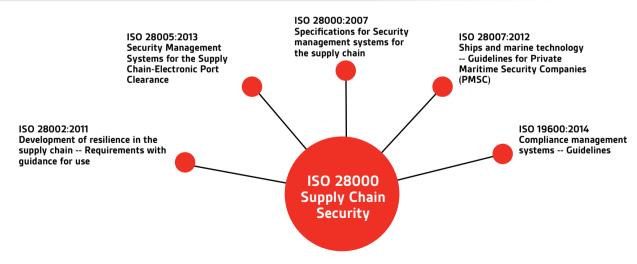


# Give your business the advantage and win new business

With the growth of international commerce, it has become harder for countries to manage supply chain security on their own. ISO 28000 helps by providing the basis for an overarching security management system, delivering confidence, consistency and a market advantage to your business. We offer various training courses for ISO 28000 and specifically tailored on-site training.



Get in touch with our experts to find out more, Email us on bsi.me@bsigroup.com



#### ISO 28000

BS ISO 28000 specifies the requirements for a security management system, including those aspects critical to security assurance of the supply chain aspects include all activities controlled or influenced by organizations that affect supply chain security. This standard enables organization to establish an overall supply chain security management system to ensure adequate security measures are in place and regulatory requirements are complied with.

 ISO 28002:2011 Development of resilience in the supply chain --Requirements with guidance for use.

This international standard provides a basis for an organization to evaluate both its organizational and supply chain risks and to develop a comprehensive strategy to manage the risks that may disrupt its operations

 ISO 28007:2012 Ships and marine technology -- Guidelines for Private Maritime Security Companies (PMSC).

ISO 28007-1:2015 gives guidelines containing additional sector-specific recommendations, which companies (organizations) who comply with ISO 28000 can implement to demonstrate that they provide Privately Contracted Armed Security Personnel (PCASP) on board ships.

# ISO 19600:2014 Compliance management systems -- Guideliness

Provides guidance for establishing, developing, implementing, evaluating, maintaining and improving an effective and responsive compliance management system within an organization. It helps to recognize the risks of irregular behavior, to understand and react appropriately.

This standard is projected to help businesses and organizations to avoid the abusive behaviors of managers and employees.



# BSI Supply Chain Solutions

BSI Supply Chain Solutions is the leading global provider of supply chain intelligence, auditing services, audit compliance and risk management software solutions, and advisory services.

Our mission is to help corporations, governments and associations identify, manage and mitigate global supply chain risks and maintain world class governance risk and compliance programs.

Our products and solutions are designed to predict and visualize risk, and develop robust risk mitigation and compliance management programs to protect your supply chain, brand and reputation.

To learn more about BSI's Supply Chain Solutions visit bsigroup.ae/SupplyChainSolutions



# Occupational Health & Safety BS OHSAS 18001

Our BS OHSAS 18001 management system training will help you understand the principles of setting up a robust framework to manage all your health and safety needs, whatever the size and nature of your business.

This will help you to build customer, supplier and employee confidence and protect the people you work with everyday.



### Introduction OHSAS 18001

Learn the key concepts of BS OHSAS 18001 and how to achieve the highest standard of working environment.

DAY	MONTH	LOCATION
3	May	Bahrain
24	May	Dubai-UAE
14	June	Dubai-UAE
5	July	Oman
19	July	Dubai-UAE
2	August	Dubai-UAE
23	August	Dubai-UAE
20	September	Dubai-UAE
6	September	Bahrain
4	October	Dubai-UAE
18	October	Dubai-UAE
8	November	Oman
15	November	Dubai-UAE
13	December	Dubai-UAE

Duration: 1 days USD 795

Learn more >

## Implementing: OHSAS 18001

This comprehensive course helps delegates understand the requirements of BS OHSAS 18001.

DAY	MONTH	LOCATION
4-5	May	Bahrair
25-26	May	Dubai-UA
15-16	June	Dubai-UA
6-7	July	Omar
20-21	July	Dubai-UA
3-4	August	Dubai-UA
24-25	August	Dubai-UA
21-22	September	Dubai-UA
7-8	September	Bahrair
5-6	October	Dubai-UA
19-20	October	Dubai-UA
9-10	November	Omar
16-17	November	Dubai-UA
14-15	December	Dubai-UA

Duration: 2 days USD 1,425

#### Internal Auditor: OHSAS 18001

Learn how to conduct effective audits of the BS OHSAS 18001 Management Systems for those who have a good understanding of health and safety...

DAY	MONTH	LOCATION
6-7	May	Bahrain
27-28	May	Dubai-UAE
17-18	June	Dubai-UAE
8-9	July	Oman
22-23	July	Dubai-UAE
5-6	August	Dubai-UAE
26-27	August	Dubai-UAE
23-24	September	Dubai-UAE
9-10	September	Bahrain
7-8	October	Dubai-UAE
21-22	October	Dubai-UAE
11-12	November	Oman
18-19	November	Dubai-UAE
16-17	December	Dubai-UAE

Duration: 2 days USD 1,425

Learn more >

# Auditor/Lead Auditor: OHSAS 18001 IRCA accredited (A17036)

Learn how to plan, conduct and lead effective audits based on BS OHSAS 18001 to ensure best practice and compliance with health and safety legislation.

DAY	MONTH	LOCATION
10-14	May	Bahrain
31 - 4 June	May	Dubai-UAE
21-25	June	Dubai-UAE
12-16	July	Oman
26-30	July	Dubai-UAE
9-13	August	Dubai-UAE
30 - 3 Sep	August	Dubai-UAE
27 - 1 Oct	September	Dubai-UAE
13-17	September	Bahrain
11-15	October	Dubai-UAE
25-29	October	Dubai-UAE
15-19	November	Oman
22-26	November	Dubai-UAE
13-17	December	Dubai-UAE
20-24	December	Dubai-UAE

Duration: 5 days USD 3,190

Learn more >



# Jalal Mardana Lead Tutor & Assessor

Jalal specializes in occupational health, safety, environment, carbon footprint calculation, quality, road traffic safety, asset and compliance management systems. His experience exceeds 14 years ranging from awareness, trainings, implementation 6 auditing.

## Summary of Experience

- 20 years work experience
- 14+ years in ISO MS awareness, implementation, lead auditor courses.
- RCM P&F. CSR. CAPA & RCA
- Conducted over 500 courses
- Training more than 3,000 candidates
- Training conducted in UAE, Qatar, Saudi Arabia, other ME countries including Nigeria, Tanzania and other African countries

The ISO 39001 courses are aimed at organizations of all types and sizes but will be of particular interest to those operating fleets of vehicles, road constructors and maintainers and organizations that create demand for road traffic, such as retailers and public services.



#### Introduction ISO 39001

Discover the key features and benefits of Road Traffic Safety (RTS) Management Systems and how it can help your organization achieve RTS results.

DAY	MONTH	LOCATION
3	May	Bahrain
24	May	Dubai-UAE
14	June	Dubai-UAE
5	July	Oman
19	July	Dubai-UAE
2	August	Dubai-UAE
23	August	Dubai-UAE
20	September	Dubai-UAE
6	September	Bahrain
4	October	Dubai-UAE
18	October	Dubai-UAE
8	November	Oman
15	November	Dubai-UAE
13	December	Dubai-UAE

Duration: 1 day USD 1,215

Learn more >

# Implementing: ISO 39001

This comprehensive course covers all the fundamental disciplines needed and the methods that should be applied when implementing Road Traffic Safety (RTS) Management Systems.

DAY	MONTH	LOCATION
4-5	May	Bahrain
25-26	May	Dubai-UAE
15-16	June	Dubai-UAE
6-7	July	Oman
20-21	July	Dubai-UAE
3-4	August	Dubai-UAE
24-25	August	Dubai-UAE
21-22	September	Dubai-UAE
7-8	September	Bahrain
5-6	October	Dubai-UAE
19-20	October	Dubai-UAE
9-10	November	Oman
16-17	November	Dubai-UAE
14-15	December	Dubai-UAE

Duration: 2 days USD 1,970

#### Internal Auditor: ISO 39001

This course helps you learn how to conduct effective audits by using appropriate tools and techniques when auditing Road Traffic Safety (RTS) Management Systems.

DAY	MONTH	LOCATION
6-7	May	Bahrain
27-28	May	Dubai-UAE
17-18	June	Dubai-UAE
8-9	July	Oman
22-23	July	Dubai-UAE
5-6	August	Dubai-UAE
26-27	August	Dubai-UAE
23-24	September	Dubai-UAE
9-10	September	Bahrain
7-8	October	Dubai-UAE
21-22	October	Dubai-UAE
11-12	November	Oman
18-19	November	Dubai-UAE
16-17	December	Dubai-UAE

Duration: 2 days USD 1,970

Learn more >

#### Lead Auditor: ISO 39001

Gain the skills and knowledge to conduct and lead effective Road Traffic Safety (RTS) Management Systems audits to the requirements of ISO 39001.

DAY	MONTH	LOCATION
10-14	May	Bahrain
June 4 - 31	May	Dubai-UAE
21-25	June	Dubai-UAE
12-16	July	Oman
26-30	July	Dubai-UAE
9-13	August	Dubai-UAE
Sep 3 - 30	August	Dubai-UAE
Oct 1 - 27	September	Dubai-UAE
13-17	September	Bahrain
11-15	October	Dubai-UAE
25-29	October	Dubai-UAE
22-26	November	Dubai-UAE
13-17	December	Dubai-UAE
20-24	December	Dubai-UAE

Duration: 5 days USD 3,525





"Indubitable BSI is truly the highest margin others should strive to attain. Auditing Management System has never been smartly communicated in a classroom like what BSI did for me and my colleagues. Attending the OSHAS 18001:2007 and ISO 14001:2004 Lead Auditors with BSI is one of the best thing that could happen to ones career"

Adeyeye Sunday ADEGBOYEGA, Group HSE Dept., NNPC CHQ, Nigeria

There has been a continuous increase in consumer demand for safe food.

This has led to the development of numerous food safety standards. The growing number of national standards for food safety management has led to confusion. Consequently, there is a need for international harmonization and ISO aims to meet this need with ISO 22000.

ISO 22000 is intended to define the requirements for companies that desire to exceed the regulatory requirements for food safety.



#### Introduction: ISO 22000

A detailed overview of the clauses of ISO 22000 and illustrates how the standard can help you effectively maintain a food safety management system.

DAY	MONTH	LOCATION
24	May	Dubai-UAE
14	June	Dubai-UAE
19	July	Dubai-UAE
2	August	Dubai-UAE
23	August	Dubai-UAE
20	September	Dubai-UAE
4	October	Dubai-UAE
18	October	Dubai-UAE
15	November	Dubai-UAE
13	December	Dubai-UAE

Duration: 1 day USD 1,215

Learn more >

# Implementation: ISO 22000

Learn how to apply the standard to your organization and discover the business benefits of better communication and hazard control across your supply chain.

DAY	MONTH	LOCATION
25-26	May	Dubai-UAE
15-16	June	Dubai-UAE
20-21	July	Dubai-UAE
3-4	August	Dubai-UAE
24-25	August	Dubai-UAE
21-22	September	Dubai-UAE
5-6	October	Dubai-UAE
19-20	October	Dubai-UAE
16-17	November	Dubai-UAE
14-15	December	Dubai-UAE

Duration: 2 day USD 1,970

#### Internal Auditor: ISO 22000

This advanced course provides a thorough understanding of the definitions, concepts, requirements, and guidelines of ISO 22000, ISO/TS 22003, and ISO 19011, the HACCP principles based on Codex Alimentarius, and the national and international food safety legislation.

DAY	MONTH	LOCATION
27-28	May	Dubai-UAE
17-18	June	Dubai-UAE
22-23	July	Dubai-UAE
5-6	August	Dubai-UAE
26-27	August	Dubai-UAE
23-24	September	Dubai-UAE
7-8	October	Dubai-UAE
21-22	October	Dubai-UAE
18-19	November	Dubai-UAE
16-17	December	Dubai-UAE

Duration: 2 day USD 1,970

Learn more >

# Auditor/Lead Auditor: ISO 22000 IRCA accredited (A17416)

This advanced course will enable you to consolidate existing skills in planning, conducting and reporting on audits, and gain new confidence in leading opening and closing meetings, carrying out interviews and managing a team of auditors.

DAY	MONTH	LOCATION
June 4 - 31	May	Dubai-UAE
21-25	June	Dubai-UAE
26-30	July	Dubai-UAE
9-13	August	Dubai-UAE
Sep 3 - 30	August	Dubai-UAE
Oct 1 - 27	September	Dubai-UAE
11-15	October	Dubai-UAE
25-29	October	Dubai-UAE
22-26	November	Dubai-UAE
13-17	December	Dubai-UAE
20-24	December	Dubai-UAE

Duration: 5 day USD 3,525

Learn more >

# Effective Food Safety Auditing

This course will equip food industry professionals with the skills to plan and conduct effective internal and supplier audit processes that enable them to meet requirements and identify opportunities for continual improvement.

DAY	MONTH	LOCATION
27-28	May	Dubai-UAI
17-18	June	Dubai-UAI
22-23	July	Dubai-UAI
5-6	August	Dubai-UAI
26-27	August	Dubai-UAI
23-24	September	Dubai-UAI
7-8	October	Dubai-UAI
21-22	October	Dubai-UAI
18-19	November	Dubai-UAI
16-17	December	Dubai-UAI

Duration: 2 day USD 1,970

# Hazard Analysis Critical Control Point HACCP

HACCP is a risk management tool recognized internationally for use in the proactive management of food safety issues. A HACCP system helps you to focus on the hazards that affect food safety through hazard identification and to establish critical control limits at critical points during your production process.

HACCP is relevant to all organizations in the food industry regardless of sector, size or country of origin. If you are a primary producer, manufacturer, processor or food service operator and want to demonstrate your compliance with national or international food safety legislation requirements, then HACCP is applicable to you.



# Understanding Hazard Analysis Critical Control Point (HACCP)

This one-day course provides a detailed overview of the 7 Principles of HACCP and how implementing a HACCP program can help organizations build in the basic fundamentals to achieve the provision of safe food.

DAY	MONTH	LOCATION
24	May	Dubai-UAE
19	July	Dubai-UAE
20	September	Dubai-UAE
15	November	Dubai-UAE

Duration: 1 day USD 1.215

Learn more >

# Advanced Hazard Analysis Critical Control Point (HACCP)

This 3 days course provides a detailed overview of the 7 Principles of HACCP, the twelve steps for implementation.

DAY	MONTH	LOCATION
25-27	May	Dubai-UAE
20-22	July	Dubai-UAE
21-23	September	Dubai-UAE
16-18	November	Dubai-UAE

**Duration: 3 days** USD 2.640

# Environmental Management ISO 14001:2004

Training puts environmental best practice at the heart of your operations. It enables your business to grow and succeed while reducing its impact on the environment.

You will learn how to meet the latest EMS policy requirements and benefit from a structured approach to achieving environmental objectives.



#### Introduction to ISO 14001:2004

Discover the key features and benefits of Environmental Management Systems (EMS) and how it can help your business.

DAY	MONTH	LOCATION
10	May	Dubai-UAE
17	May	Bahrain
7	June	Dubai-UAE
14	June	Dubai-UAE
12	July	Dubai-UAE
19	July	Saudi Arabia
2	August	Dubai-UAE
9	August	Dubai-UAE
6	September	Oman
20	September	Dubai-UAE
4	October	Dubai-UAE
18	October	Dubai-UAE
1	November	Bahrain
15	November	Dubai-UAE
6	December	Dubai-UAE
13	December	Dubai-UAE

Duration: 1 days

Learn more >

## • Implementing: 14001:2004

This comprehensive course helps delegates understand the requirements of ISO 14001.

DAY	MONTH	LOCATION
11-12	May	Dubai-UAE
18-19	May	Bahrain
8-9	June	Dubai-UAE
15-16	June	Dubai-UAE
13-14	July	Dubai-UAE
20-21	July	Saudi Arabia
3-4	August	Dubai-UAE
10-11	August	Dubai-UAE
7-8	September	Oman
21-22	September	Dubai-UAE
5-6	October	Dubai-UAE
19-20	October	Dubai-UAE
2-3	November	Bahrain
16-17	November	Dubai-UAE
7-8	December	Dubai-UAE
14-15	December	Dubai-UAE

Duration: 2 days USD 1,425

Learn more >

**USD 795** 

**NEW** 

#### Internal Auditor: 14001:2004

Learn auditing tools and techniques for Environmental Management systems.

DAY	MONTH	LOCATION
15-16	July	Dubai-UAE
22-23	July	Saudi Arabia
5-6	August	Dubai-UAE
12-13	August	Dubai-UAE
9-10	September	Oman
23-24	September	Dubai-UAE
7-8	October	Dubai-UAE
21-22	October	Dubai-UAE
4-5	November	Bahrain
18-19	November	Dubai-UAE
9-10	December	Dubai-UAE
16-17	December	Dubai-UAE

**Duration: 2 days** USD 1,425

Learn more >

# Auditor/Lead Auditor: ISO 14001:2004 IRCA accredited (A17714)

Specifically for environmental professionals who want to plan, conduct and lead effective audit...

DAY	MONTH	LOCATION
19-23	July	Dubai-UAE
26-30	July	Saudi Arabia
9-13	August	Dubai-UAE
16-20	August	Dubai-UAE
13-17	September	Oman
Oct 1 - 27	September	Dubai-UAE
11-15	October	Dubai-UAE
25-29	October	Dubai-UAE
8-12	November	Bahrain
22-26	November	Dubai-UAE
13-17	December	Dubai-UAE
20-24	December	Dubai-UAE

**Duration: 5 days** USD 3,190

Learn more >

# ISO 14001:2015 Transition training courses

These courses are for those environmental professionals who have attended the ISO 14001: 2004 version. Evidence of your certificate qualification is required

#### ISO 14001:2015 Transitions

This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 14001:2004 and ISO 14001:2015.

DAY	MONTH	LOCATION
16	August	Dubai-UAE
13	September	Dubai-UAE
11	October	Dubai-UAE
15	November	Dubai-UAE
13	December	Dubai-UAE

Duration: 1 day **USD 795** 

# NEW

This two days course combines the 1-day 'ISO 14001:2015 DIS Transition' course with an extra day of implementation activities.

ISO 14001:2015 Implementing

DAY	MONTH	LOCATION
17-18	August	Dubai-UAE
14-15	September	Dubai-UAE
12-13	October	Dubai-UAE
16-17	November	Dubai-UAE
14-15	December	Dubai-UAE

Duration: 2 days USD 1.425

Learn more >

Changes

# ISO 14001:2015 Auditor/Lead Auditor Transition

This course is ideal for existing auditors as it combines the 1-day 'ISO 14001:2015 Transition' course with an additional day of auditing activities. So, not only will you learn how ISO 14001:2015 is different to ISO 14001:2004, but you'll also get to apply this practically in order to build your ISO 14001:2015 auditing skill.

DAY	MONTH	LOCATION
19-20	August	Dubai-UAE
16-17	September	Dubai-UAE
14-15	October	Dubai-UAE
18-19	November	Dubai-UAE
16-17	December	Dubai-UAE

**Duration: 2 days** USD 1.425

Learn more >

# ISO 14001:2015 (Draft International Standard) training courses

These courses are for those who haven't attended the ISO 14001: 2008 version

#### ISO 14001:2015 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015, and how the standard can help your organization to better meet its environmental obligations and commitments.

DAY	MONTH	LOCATION
9	August	Dubai-UAE
6	September	Dubai-UAE
4	October	Dubai-UAE
8	November	Dubai-UAE
6	December	Dubai-UAE

Duration: 1 day **USD 795** 

Learn more >

Contact us for more details on +971 4 336 4917 or bsi.me@bsigroup.com

# ISO 14001:2015 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 14001:2015.

DAY	MONTH	LOCATION
10-11	August	Dubai-UAE
7-8	September	Dubai-UAE
5-6	October	Dubai-UAE
9-10	November	Dubai-UAE
7-8	December	Dubai-UAE

Duration: 2 days USD 1,425

Learn more >

#### ISO 14001:2015 Deep Dive

Explore the topics of: Lifecycle Perspective, Risk Associated with Threats and Opportunities, External Provision and Leadership within the content of the organization in order to develop your ability to tackle them successfully.

DAY	MONTH	LOCATION
23-24	August	Dubai-UAE
20-21	September	Dubai-UAE

Duration: 2 days USD 1,425

Learn more >

#### ISO 14001:2015 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 14001:2015.

DAY	MONTH	LOCATION
12-13	August	Dubai-UAE
9-10	September	Dubai-UAE
7-8	October	Dubai-UAE
11-12	November	Dubai-UAE
9-10	December	Dubai-UAE

Duration: 2 days USD 1,425

Learn more >

#### ISO 14001:2015 Auditor/Lead Auditor

Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful environmental management systems audit.

DAY	MONTH	LOCATION
16-20	August	Dubai-UAE
13-17	September	Dubai-UAE

Duration: 5 days USD 3,190

Learn more >

Contact us for more details on +971 4 336 4917 or bsi.me@bsigroup.com

# Energy Management ISO 50001

Our ISO 50001 energy management systems training will help you understand how to use, develop and manage policies and procedures to improve your energy efficiency, achieve targets, and reduce costs.

We can help you create awareness and embed a culture of best practice when managing energy across your organisation, allowing you to reduce your impact on the environment.



#### Introduction: ISO 50001

Gain an overview of the concepts, requirements and benefits of using an Energy Management System (EnMS) based on ISO 50001.

MONTH	LOCATION
May	Dubai-UAE
June	Dubai-UAE
July	Dubai-UAE
August	Dubai-UAE
August	Dubai-UAE
September	Dubai-UAE
October	Dubai-UAE
October	Dubai-UAE
November	Dubai-UAE
December	Dubai-UAE
	May June July August August September October October November

Duration: 1 day USD 1,215

Learn more >

### Implementing: ISO 50001

Using a step-by-step process, this two-day course provides guidance on how to implement an ISO 50001 EnMS

DAY	MONTH	LOCATION
25-26	May	Dubai-UAE
15-16	June	Dubai-UAE
20-21	July	Dubai-UAE
3-4	August	Dubai-UAE
24-25	August	Dubai-UAE
21-22	September	Dubai-UAE
5-6	October	Dubai-UAE
19-20	October	Dubai-UAE
16-17	November	Dubai-UAE
14-15	December	Dubai-UAE

Duration: 2 days

USD 1,970

#### Internal Auditor ISO 50001

During this two-day course, you'll be guided through the elements of an energy management internal audit based on ISO 50001.

DAY	MONTH	LOCATION
27-28	May	Dubai-UAE
17-18	June	Dubai-UAE
22-23	July	Dubai-UAE
5-6	August	Dubai-UAE
26-27	August	Dubai-UAE
23-24	September	Dubai-UAE
7-8	October	Dubai-UAE
21-22	October	Dubai-UAE
18-19	November	Dubai-UAE
16-17	December	Dubai-UAE

Duration: 2 days USD 1,970



#### Lead Auditor ISO 50001

Gain the skills and knowledge to conduct and lead effective EnMS audits to the requirements of ISO 5000

DAY	MONTH	LOCATION
June 4 - 31	May	Dubai-UAE
21-25	June	Dubai-UAE
26-30	July	Dubai-UAE
9-13	August	Dubai-UAE
Sep 3 - 30	August	Dubai-UAE
Oct 1 - 27	September	Dubai-UAE
11-15	October	Dubai-UAE
25-29	October	Dubai-UAE
22-26	November	Dubai-UAE
13-17	December	Dubai-UAE
20-24	December	Dubai-UAE

Duration: 5 days USD 3,525





# Benefits of in-company training:

- Cost Effective
- Delivered at a venue of your choice
- Tailored to suit your specific needs
- Ideal for training a larger group
- Flexibility

# Get in touch with us!

Our training experts will be happy to discuss your needs. Call:

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Abu Dhabi-UAE: +971 2 443 9660

Doha-Qatar: +974 40 29 9001

or email bsi.me@bsigroup.com

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# Certificates and examination team:

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## Terms & conditions

#### Payment:

Payment for public course offerings is due upon registration. You may pay by cheque or online payment (payable to BSI Management Systems) or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices listed in this catalogue are subject to change at any time.

## Travel Arrangements:

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held if possible at a special rate under "BSI Management Systems" but only up to one month prior to a course date. After that date, the hotel may charge a higher rate consistent with their prevailing rate schedule. It is therefore important to book hotel rooms immediately as rooms may sell out quickly.

#### Course Confirmation:

- A confirmation letter of your registration on the course will only be sent to you when payment/LPO has been received by BSI.
- All courses are conducted in English unless otherwise Specified.
- Hard copies of course study materials shall only be sent upon advance request prior to the course after receiving the payment in BSI bank account.
- On receipt of the signed booking form, an invoice will be sent to you for immediate payment by Cheque, Bank transfer, or issue of Signed and Seeled LPO from your company. Please specify mode of payment.

#### Cancellation/Transfer Policy:

You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses once only. All cancellation must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course. then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you cancel distance learning, blended learning or e-learning courses, no matter when cancellation is made. In the unlikely event and for unforeseen reasons ,BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.

Customer Service hours 9:00am - 5:00pm Visit our website www.bsigroup.com/en-ae

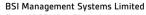
Please note: Course dates and prices are subject to change. Call us or check our website for the latest information





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