

BSI Management Systems Limited Abu Dhabi

August- December 2015

ISO 9001 DIS & ISO 14001 DIS
Transition and New Courses
Now Available

NEW



bsi.



...making excellence a habit.™

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Welcome to the BSI Management Systems Limited Abu Dhabi

We understand business success starts with people. We've assessed thousands of businesses, so we can genuinely benchmark performance. We've also trained many auditors who carry out these assessments so we can take you from beginner, to certification, to expert - quickly.

BSI is proud to have been recognised as one of the UK's strongest B2B brands for the 11th consecutive year - a huge achievement. Superbrands® ranks the most trusted brands across many sectors and industries. Brands need to have established the finest reputation in their field and offer customers significant advantages over their competitors, as well as being judged on their quality, reliability and distinction. Why trust your training to anyone else?

Investors in People is the UK's leading people management standard. It specialised in transforming business performance through people. In 2012, BSI was awarded the Investor in People standard for the first time.



Yahya El Olabi
General Manager
BSI Abu Dhabi
yahya.elolabi@bsigroup.com

BSI provides top quality training and guarantees to turn our experience into your expertise. We create an energetic educational experience incorporating powerful models designed to suit your business and help motivate individuals."



Why train with BSI?

Great businesses need great people

Research shows that when an organization invests in training and development, they reap real rewards:

83% of people feel expertise that staff are the key to maintaining a competitive edge*



45% percent of staff say they'd feel more motivated if their organization invested in **skills training***



Businesses are **2.5 x more likely to fail** if they don't train their staff*



We've shaped the world's **most adopted standards** including ISO 9001, ISO 14001 and BS OHSAS 18001



99.5% of our delegates would recommend us



55% of FTSE 100 companies are BSI clients



In 2013 we trained **90,000** people, from SMEs to global organisations



BSI spend **165,000 days** with clients in a year, so we know what businesses want and understand their needs



Our tutors have **250 years** experience working with management systems between them

Turn our experience in to your expertise

Why training is important

*Source: City of Bristol Benefits of Training article

About BSI

How BSI helps organizations embed excellence

Whether in manufacturing or in services, in the developed world or rising economies, in large companies or small, what all organisations need is someone who can help them make excellence a habit. Our services are designed to align with the steps individual clients need to take to understand what is best practice, how to achieve it and ensure that it remains an ongoing habit.



80,000

Customers worldwide



Training

In 2014, we provided training to 105,000 people



10,000

Industry experts dedicated to your success



Standards

2,500 Standards are published each year



Certification

121,000 business locations certified by BSI globally.



Product Certification

92% of the world's top 25 global medical device manufacturers trust BSI as their notified body

First class learning



By Royal Charter

The history of Royal Charters dates back to the 13th century and are granted by the British Monarch on the recommendation from the UK Privy Council. The original purpose of a Royal Charter was to create public or private corporations (including towns and cities), and to define their specific privileges and purpose.

Our Royal Charter

Today, Royal Charters are given to public service bodies that work for the public interest.

On 22 April 1929, the Engineering Standards Committee was granted a Royal Charter. The Charter was amended in 1931 changing the name to The British Standards Institution. The Royal Charter states our function as a standards body, as well as our ability to offer training, testing and certification services. The Charter also outlines aspects of how we are to be governed, such as; membership, the conduct of General Meetings and the composition of the Board.

Our Approach

Within our training courses we use accelerated learning techniques to help you progress naturally and quickly. We encourage interaction and collaboration because the more involved you are, the more positive the outcome.

We also keep the courses varied and put your learning into context to give you an enjoyable, successful and satisfying experience.

Our Tutors

Turn our experience into your expertise with industry leading professionals. Our tutors are recognized as leaders in their field, offering a first-class learning experience. They are trained to understand and meet your different learning needs, and they have years of industry experience. What's more, our tutors train assessors who look at your organization to keep your learning in line with your company's certification

"If you are talking about BSI, you are talking about professionalism, efficiency and effectiveness. The very right choice on your life will be made when you take the RISK... I took it when I started the first training with BSI. BSI taught me how to overcome my fears."

Aamer Ali, Document Controller, Khidmah, UAE

Our Values

We deliver five star learning at first class venues. These are selected especially to make sure you learn in the best possible environment with great facilities, refreshments and quality accommodation. This way you can focus on and maximize your learning experience.



Our training delivery options

Your organization is unique, so we offer a range of training options to suit you. From public to in-company and distance learning courses, BSI offers training in different formats and languages (English/Arabic—choose the best that suits you or your organizations' needs.

Public training courses

Public training courses are available to employees from any organization, and are perfect when you want to train between one to four people. They are run regularly and provide effective training allowing you to network with peers from different industries.

In-company (in-house/on-site) training

This option means the training is tailored to your organisations' needs and let your people study in the setting where they'll use their skills. Our approach is interactive, combining up-to-date experience with practical application to create the ideal learning situation.

Distance learning

Allows you to study at your own pace and whenever is convenient to you. It's cost effective and puts you in control of your learning.

The BSI Certificate

The BSI Certificate is recognised throughout the world as a mark of expertise, quality and integrity. Where appropriate BSI courses are independently certified by IRCA.

Our Venues

We deliver five star learning at first class venues. These are selected especially to make sure you learn in the best possible environment with great facilities, refreshments and quality accommodation. This way you can focus on and maximize your learning experience. Also, any of our public courses can be tailored to your specific needs and delivered at your premises making it even more convenient for you.

99.5% of course delegates say they would recommend BSI.

Here are some of their reasons for doing so:

- Experience and breadth of training
- Brand association
- Choice of course style
- Ease of booking
- Quality course material
- Learn Plus
- Reputable venues

Certified Courses



IRCA is an auditor training certification body. Over 50,000 students choose to complete IRCA-certified training courses every year in more than 100 countries. IRCA-approved courses are indicated by the IRCA logo.

Public courses Venues:

1. Dubai-UAE
2. Abu Dhabi-UAE
3. Bahrain
4. Riyadh-Saudi Arabia
5. Muscat-Oman
- 6 Kuwait
7. Lagos-Nigeria
8. South Africa



Standard Course Structure

INTRODUCTION COURSES

The Course

Fast-paced, one-day course to help delegates learn the fundamentals and requirements of a specific standard and how it can be applied to improve the effectiveness of business.

Who should attend?

Anyone involved in the development, implementation and maintenance of a management system.

Course content

- * Purpose and intent of the standard
- * Benefits to the organization of adopting the standard
- * Management systems framework
- * Requirements of the standard
- * Importance of the Plan-Do-Check-Act Cycle Assessment and certification procedures

Duration: 1 day

IMPLEMENTATION COURSES

The Course

A two day course to help delegates develop the necessary skills to implement and maintain an effective management system. The course covers the fundamental disciplines and the methods that should be applied to implement a chosen standard.

Who should attend?

Executives and managers responsible, or involved in, implementing or maintaining a management system.

Course content

- * Interpretation of the philosophy and requirements of the standard
- * Structure of a management system
- * Review of current practices and new techniques
- * Objectives and target setting, corrective action and management review
- * Preparing for an assessment
- * Maintenance and continual improvement of the management system

Duration: 2 days / 3 days

INTERNAL AUDITOR COURSES

The Course

Comprehensive two day courses to help delegates develop the skills to conduct effective audits. Attendees will learn how to plan, perform and report on an audit and how the requirements of corrective action are applied.

Who should attend?

Anyone who needs to develop the knowledge and skills to perform internal audits of a management system. Delegates will ideally already possess a good understanding of the standard.

Course content

- * Overview of the standard requirements
- * Planning an audit and setting objectives
- * Establishing audit criteria
- * Performing an audit
- * Human aspects of auditing
- * Reporting audit findings, nonconformity and follow up

Duration: 2 days / 3 days

LEAD AUDITOR COURSES

The Course

Five day courses which deliver practical training for auditing professionals on the principles and practices of effective management system audits in accordance with ISO 19011:2001. Delegates will further their skills and abilities to conduct and lead effective audits and manage the entire audit process.

Who should attend?

Anyone managing internal audit programme or conducting third party audits.

Course content

- * Requirements of the standard in the context of an audit
- * Establishment of scope, duration and resources for audits
- * Understanding of critical auditor competencies
- * Planning and organization of an audit in accordance with ISO 19011:2002
- * Understanding of the duties of a lead auditor within an organization or for a third party

Duration: 5 days

Training at your premises

We believe in delivering the training you want, right to your doorstep.



When you choose BSI In-company Training, you can select a course 'off-the-shelf' from our extensive range. You can then ask us to adapt a course to your specific needs, or you can request a completely bespoke course to be developed for you.

We will take the time to understand your company's learning needs so that we can develop a tailored training solution that satisfies your business objectives. Working with you, we'll help to develop your people, improve processes and enhance your systems.

Whichever option you choose, you can be sure that you will be trained by a tutor who has practical experience under their belt and who understands your marketplace.

If you have a group of people who need to understand or audit your management system, consider in-company training:

- We can provide a management briefing, auditor training, or any of the courses listed within this catalogue
- Receive training in your own confidential surroundings
- We charge by the day, not by the delegate, making it a cost-effective solution for training a group

Request a quote by visiting our website [bsigroup.com/incompany](https://www.bsigroup.com/incompany) or call us on +971 2 443 9660

Benefits to you

Embed your learning

Our aim is to do more than just deliver the course – we want to embed learning and ensure that your people gain long-term benefits from their training, so that you see the return in your investment in your people

You're in control

You can enhance the effectiveness of your training programme by incorporating a real live audit with the assistance of your trainer – making the course more relevant to you and your business, as well as helping you to avoid possible non-compliance at real audit stage, thus saving you time and resources when fixing problems

Flexibility

BSI in-house training is as flexible and adaptable as it is effective – ensuring that you get the best possible learning experience and retain business as usual efficiency

Exclusivity

Each in-house training session is exclusive to your organization. You can introduce company sensitive or market competitive information into sessions, without commercial compromise

Made to measure

From large blue chip organizations to SME businesses and every type of company in-between, our customers have found that in-company training programmes offer them an exceptionally effective, bespoke training solution. These courses are designed based on the development needs of your workforce which will help retain and attract talent over the longer-term

Cost savings

There are clear cost savings to be made – you save on travel, accommodation expenses and employee's time

“Initially, I joined this course ISO 14001:2004 to gain my certification. But the value added to this course by quality of teaching and making students' aware of the world class standards in the Environmental Business in a very pragmatically acceptable way is something great that I think only BSI do in their Training Business. We had a great Tutor who shared her worldwide experience from different organisations. Daily monitoring of classes and students' involvement in project activities gave tremendous outcome from this course.”

Selva Prakash, HSE Coordinator
Dubai-UAE Supply Authority

BSI Certified Auditor/Lead Auditor

The new BSI Certified Auditor/Lead Auditor qualification gives your employer or client complete confidence in you. It lets them know your auditing skills are not just solely based on your experience. They'll be reassured you are regularly evaluated by our leading independent auditing experts.



Step One: Take internal or lead auditor Training

You'll need to complete, or have already completed, internal auditor or lead auditor training. You will then begin to put your training into practice by undertaking management system audits

Step Two: Audit Packs

Send three completed audit packs which our tutors will check and review, looking for evidence of audit planning and effective reporting.

Step Three: Qualifying Review

The final stage is a half day qualifying review where one of our experienced tutors will carefully observe and evaluate your conduct of a live audit.

Benefits to you include:

- CV enhancer
- Detailed feedback on your audits
- Career development
- A professional qualification
- Membership card and use of logo

Continuation

To keep your Certified Auditor qualification, you will need to continue to demonstrate your auditing skills by providing us with three audit packs on an annual basis, and after three years conduct another qualifying review.



“Qualifying as a BSI Certified Auditor was highly enjoyable and provided a valuable evaluation of my auditing skills.”

- Nir Barak, Registered Auditor

Distance Learning

Our distance learning courses give you the option to train for globally recognized qualifications without disrupting your work. Our tutors will support you throughout and make sure you excel in your chosen field.



- **BSI Diploma in Quality Management Systems**

Ideal for those involved at a strategic or operational level in implementing a quality management system, this distance learning based qualification comprises of eleven modules of study, covering ISO 9001, the application of quality management principles and the process of system implementation.

USD 3,135

[Learn more >](#)

- **BSI Certificate in Occupational Health and Safety Management Systems**

This distance learning qualification consists of eight modules of study. It provides an understanding of the structure, requirements and tools needed to implement an occupational health and safety management system.

USD 3,135

[Learn more >](#)

- **BSI Certificate in Environmental Management Systems**

Consisting of six modules of study this distance learning qualification follows the guidelines defined in BS 8555 – a phased approach to Environmental Management System implementation. The course also covers the understanding and application of ISO 14001.

USD 3,135

[Learn more >](#)

Did you know?

400+ training courses offered global

Quality Management ISO 9001:2008

Our ISO 9001 quality management training is designed for organizations of all sizes and sectors. Our courses will help you continually monitor and manage the quality of your performance across all operations.

You'll learn how to achieve and benchmark consistent output by improving infrastructure, performance, work environment and how you meet objectives. By embedding ISO 9001 you will drive positive customer experiences by achieving consistency in your quality of service.



- **ISO 9001:2008 Introduction**

Provides an awareness and understanding of the principles of a quality management system.

DAY	MONTH	LOCATION
9	August	Abu Dhabi, UAE
4	October	Abu Dhabi, UAE
6	December	Abu Dhabi, UAE

Duration: 1 day

USD 795

[Learn more >](#)

- **ISO 9001:2008 Implementation**

It covers the fundamental disciplines needed and the methods that should be applied when implementing Quality Management Systems.

DAY	MONTH	LOCATION
10-11	August	Abu Dhabi, UAE
5-6	October	Abu Dhabi, UAE
7-8	December	Abu Dhabi, UAE

Duration: 2 days

USD 1,425

[Learn more >](#)

- ISO 9001:2008 Internal Auditor

Learn to set objectives for plan and perform a quality standards audit.

DAY	MONTH	LOCATION
12-13	August	Abu Dhabi, UAE
7-8	October	Abu Dhabi, UAE
9-10	December	Abu Dhabi, UAE

Duration: 2 days

USD 1,425

[Learn more >](#)

- ISO 9001:2008 Auditor/Lead Auditor
IRCA accredited  (A17070)

Learn to plan, conduct and lead effective assessment audits.

DAY	MONTH	LOCATION
23-27	August	Abu Dhabi, UAE
13-17	September	Abu Dhabi, UAE
11-15	October	Abu Dhabi, UAE
13-17	December	Abu Dhabi, UAE

Duration: 5 days

USD 3,190

[Learn more >](#)



Adel Farrag Osman

Lead Tutor & Assessor

Adel's experience in exceeds 14 years in Quality, Environment, Occupational Health & Safety Management systems, ranging from awareness, trainings, implementation & auditing. He delivered various training courses related to basic fire safety, hazards at work place, risk assessment, managing safety responsibility, safety audit and inspection, emergency response and incident investigation.

Summary of Experience

- 35 years' work experience
- 14 + years in QHSE awareness, implementation, lead auditor courses
- Conducted over 150 IRCA approved Auditor/Lead Auditor training course
- Conducted more than 300 different training courses conducted across the Middle East and Africa.

NEW

ISO 9001:2015 Transition training courses

These courses are for those quality professionals who have attended the ISO 9001: 2008 version. Evidence of your certificate qualification is required

- **ISO 9001:2015 Transition Requirements**

This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 9001:2008 and ISO 9001:2015.

DAY	MONTH	LOCATION
16	August	Abu Dhabi
6	September	Abu Dhabi
11	October	Abu Dhabi
15	November	Abu Dhabi
13	December	Abu Dhabi

Duration: 1 day

USD 795

[Learn more >](#)

- **ISO 9001:2015 Implementing Changes**

Identify the amended requirements of ISO 9001:2015 DIS and how to implement these changes within your current system.

DAY	MONTH	LOCATION
17-18	August	Abu Dhabi
7-8	September	Abu Dhabi
12-13	October	Abu Dhabi
16-17	November	Abu Dhabi
14-15	December	Abu Dhabi

Duration: 2 days

USD 1,425

[Learn more >](#)

Contact us for more details on ISO 9001:2015 transition training courses.



ISO 9001:2015 Training courses

These courses are for those who have't attended the ISO 9001:2008 version

- **ISO 9001:2015 Requirements**

Gain a thorough understanding of the history and development of ISO 9001:2015, key terms, definitions and the ISO standardized high level structure.

DAY	MONTH	LOCATION
4	October	Abu Dhabi
8	November	Abu Dhabi
6	December	Abu Dhabi

Duration: 1 day

USD 795

[Learn more >](#)

- **ISO 9001:2015 Implementation**

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 9001:2015.

DAY	MONTH	LOCATION
5-6	October	Abu Dhabi
9-10	November	Abu Dhabi
7-8	December	Abu Dhabi

Duration: 2 days

USD 1,425

[Learn more >](#)

- **ISO 9001:2015 Internal Auditor**

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 9001:2015.

DAY	MONTH	LOCATION
7-8	October	Abu Dhabi
11-12	November	Abu Dhabi
9-10	December	Abu Dhabi

Duration: 2 days

USD 1,425

[Learn more >](#)

- **ISO 9001:2015 Auditor/Lead Auditor**

You'll grasp the key principles and practices of effective QMS audits in line with ISO 9001:2015 and ISO 19011 "Guidelines for auditing management systems".

[Contact us for further details >](#)

Contact us for more details on ISO 9001:2015 transition training courses.

Management System Requirements (High Level Structure)

Organizations around the world recognize the value of using management systems (MS) to control business risk and contribute value. Through a balance of formal classroom tutorial, activities, and open forum discussions, delegates will gain awareness of the high level structure, identical core text and common terms and core definitions (for use in Management System Standards); This course is particularly valuable for individuals involved in the planning, implementing, or maintaining of a new MS.



This course will guide you step by step through planning, delivering and reporting on an internal audit, as well as recommending follow up actions.

DAY	MONTH	LOCATION
9	August	Abu Dhabi
13	September	Abu Dhabi
15	November	Abu Dhabi

Duration: 1 days

USD 1,215

[Learn more >](#)

In-house Training

Discuss your product development in confidential surroundings by opting for tailored in-house training

Corrective and Preventive Actions CAPA

This course provides you with a thorough understanding of “Corrective Action” and “Preventive Action.” The Course will teach you how to properly document a corrective (CAR) or preventive (PAR) action request, answer a CAR/PAR, and close out a CAR/PAR. Using a case study with simulated non-conformances, you will identify the problem, detect the root cause of the problem, and develop a corrective action plan.



The objective of this course is to provide delegates with the opportunity to practice their skills during simulated processes. This practical emphasis, along with high tutor to delegate contact hours, allow a substantial degree of individual guidance and tuition.

DAY	MONTH	LOCATION
9-10	August	Abu Dhabi
11-12	October	Abu Dhabi
15-16	November	Abu Dhabi

Duration: 2 days

USD 1,590

[Learn more >](#)

Your training journey to get the best out of your management system:

1

Getting Started

Understand the Standard and its benefits.

2

Implementing

Use best practice tools to implement the Standard.

3

Auditing

Develop your expertise to assess the effectiveness of your system and lead teams of auditors.

4

Improving

Improving performance of your system and advancing your knowledge and skills with full qualifications.

Root Cause Analysis RCA

The course is designed specifically for organizations working within the manufacturing sector. Delegates will practice problem solving methodologies in scenarios crafted around an extensive case study. The focus of the course is on identifying causal factors, root causes, and recommendations for human performance problems and equipment issues.



This course will guide you step by step through planning, delivering and reporting on an internal audit, as well as recommending follow up actions.

DAY	MONTH	LOCATION
12-13	August	Abu Dhabi
14-15	October	Abu Dhabi
16-17	December	Abu Dhabi

Duration: 2 days

USD 1,970

[Learn more >](#)

Did you know?

We trained 105,000 delegates globally in 2014

Aerospace Management AS9100 Series

Effective quality and risk management systems are essential to the Aerospace sector. Learn how to keep pace and remain compliant with our AS9100 Aerospace Management Training Courses, ensuring safety, reliability and compliance with the AS9100c standard – which is often compulsory for successful trade



- **SAE AS9100 Awareness**

Understand the terms, definitions, and concepts of SAE AS9100 Revision C. Recognize the factors that contribute to an effective quality management system. Understand the purpose of SAE AS9100 Revision C and understand the process approach

- **SAE AS9100 Implementing**

Understand quality management definitions, concepts, and guidelines Understand the purpose of the SAE AS9100 standard Understand the requirements of the SAE AS9100 standard Build an efficient and effective quality management system

- **SAE AS9100 Internal Auditor**

Understand the systems that must be in place to satisfy SAE AS9100 Revision C and ISO 19011:2002. Demonstrate effective internal auditing to the SAE AS9100 family of standards. Interpret the differences between SAE AS9100 Revision C and ISO 9001. Understand the principles of effective auditing and the process approach.

All our courses and qualifications can be delivered on an in-house basis. To [request a quote](#) contact us on bsi.me@bsigroup.com

Customer Satisfaction, Complaints ISO 10002:2004

The Customer Satisfaction standard, ISO 10002:2004 – the guideline standard for implementing a complaints management system – helps organizations to identify, manage and understand how successfully they deal with their customers' complaints.



- ISO 10002:2004 Introduction

The standard specifies the key requirements for handling customer complaints successfully and includes complaints management controls to help you address customer dissatisfaction within your business.

- Implementing and Auditing ISO 10002:2004 Guideline for complaints handling in organizations

The course delivers specific information on topics including: Familiarization of elements and clauses of ISO10002:2004 10-step implementation of the guideline Familiarity of auditing management systems as per ISO19011:2011 Planning and conducting different elements of ISO10002:2004 internal audit



Contact us for
customized quote
bsi.me@bsigroup.com

BSI Action Manager.

Powered by the Entropy™ Platform, BSI Action Manager is suitable for managing internal and external audits. Automate all of your corrective action and preventative action (CAPA) findings and action plans in a fully-automated and controlled environment providing visibility and timely follow-up.



Powered by Entropy™



- **Closeout of actions** - automated workflow from root cause analysis to close out of actions
- **Enhanced task management** - automatic notifications and escalations improve actions and task ownerships
- **Visibility into operations** - real-time data on actions and tasks, audit trail history, and version control
- **Resource and time optimization** - on time follow-up ensures effective controls are implemented with time cost savings
- **Effective compliance** - consistent format for corrective actions across people, departments and locations
- **Reporting, monitoring and dashboards** - simple to use dashboards make data analysis and decision making easier, while scorecards give a rapid visibility into problem areas, department or locations
- **Low cost, subscription pricing** - we make it even easier for companies to gain visibility into operational performance

Reduce Costs | Maintain compliance | Analyze trends

Integrated Management PAS 99:2012

Our Integrated Management courses will help you understand how to integrate multiple management systems in your organisation.

Learn how to combine ISO 9001, ISO 14001, OHSAS 18001 and ISO/IEC 27001, as well as easily introduce new management systems. And with PAS 99 in place you can align all processes and procedures, increasing efficiency and effectiveness.



● PAS 99 Implementation

Discover the benefits of streamlining and simplifying all your standards frameworks with PAS 99 to achieve greater transparency across your business. Learn to align ISO 9001 with ISO 14001, BS OHSAS 18001 and more.

DAY	MONTH	LOCATION
16-17	August	Abu Dhabi, UAE
18-19	October	Abu Dhabi, UAE
22-23	November	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

● PAS 99 Internal Auditor

This course will guide you step by step through planning, delivering and reporting on an internal audit, as well as recommending follow up actions.

PAS 99 theory combined with practical auditing exercises will give you the confidence to make sure your integrated management system delivers continual improvement.

DAY	MONTH	LOCATION
18-20	August	Abu Dhabi, UAE
20-22	October	Abu Dhabi, UAE
24-26	November	Abu Dhabi, UAE

Duration: 3 days

USD 2,640

[Learn more >](#)

"The trainer was excellent, confident, mastering the course content. And, I highly recommend him for others. I consider BSI one of my preferable training providers."

Eng. Anas Arafah, IT & Planning Sector Computer Engineer,
Saudi Food & Drug Authority – SFDA, Saudi Arabia

Asset Management ISO 55001:2014

ISO 55001 focuses on helping you develop a proactive lifecycle asset management system. This supports optimization of assets and reduces the overall cost of ownership while helping you to meet the necessary performance and safety requirements.



- **Fundamentals of Asset Management**

This interactive course starts with an overview of asset management, what it is and what it can do for an organization.

DAY	MONTH	Location
13-14	September	Abu Dhabi, UAE
15-16	November	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- **Key Aspects of Auditing ISO 55001**

This innovative, one-day course provides a solid foundation in key aspects of the audit process.

DAY	MONTH	Location
16	September	Abu Dhabi, UAE
18	November	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- **Requirements of ISO 55001**

The course aim is to explain the main requirements of ISO 55001:2014 and its organizational benefits.

DAY	MONTH	Location
15	September	Abu Dhabi, UAE
17	November	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

Laboratory Accreditation ISO/IEC 17025

Laboratory accreditation confirms that you have the correct quality systems in place to manage everything from administration to technical operations. And you can achieve all of this by choosing from our range of ISO/IEC 17025 courses.

We help you demonstrate to customers, regulatory authorities and accreditation bodies that your laboratory complies with ISO/IEC 17025 requirements – starting with an introduction to laboratory accreditation, to implementing and auditing your own system to maintain compliance.



- Introduction, Implementation and Internal Auditor: ISO/IEC 17025

Learn everything you need to know about ISO17025 laboratory accreditation. We'll take you through every stage of the certification journey on our ISO 17025 Introduction, Implementation and Internal Auditor training course.

DAY	MONTH	LOCATION
13-17	September	Abu Dhabi, UAE
15-19	November	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)

- Auditor Team Leader: ISO/IEC 17025

Understand effective quality control and how to achieve certification in your testing or calibration lab. Get in-depth knowledge of the standard to lead your team towards ISO 17025 accreditation, and take on the role of auditor to maintain compliance.

DAY	MONTH	LOCATION
20-24	September	Abu Dhabi, UAE
22-26	November	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)

"I would like to take this opportunity to thank all representatives of BSI who made the process of this course smooth and efficient, especially Mr. Lee Allison for providing us with all valuable information in simple and understandable ways. Over all, very nice course and very nice teacher. Thank you again."

Mohamed Abdulla Alsuraihi, Information Security Engineer, Department of Economic Development

Lean Six Sigma

Lean Six Sigma is a systematic approach to process improvement that focuses on the customer. This process can be applied to Service, Manufacturing and Design. Lean Six Sigma uses statistical tools and techniques to analyse and improve processes. The core of Lean Six Sigma drives continual improvement, a philosophy that is the foundation of all management systems and any business that wants to grow and progress for the future. Six Sigma is the relentless effort to continuously reduce process and product variation.



- **Business Excellence: An Introduction to Lean Six Sigma**

DAY	MONTH	Location
16	August	Abu Dhabi, UAE
6	December	Abu Dhabi, UAE

Duration: 1 days

USD 1,410

[Learn more >](#)

- **Yellow Belt**

DAY	MONTH	Location
16	August	Abu Dhabi-UAE
18	October	Abu Dhabi-UAE
6	December	Abu Dhabi-UAE

Duration: 1 days

USD 1,410

[Learn more >](#)

- **Lean Practitioner**

DAY	MONTH	Location
17-20	August	Abu Dhabi, UAE
7-10	December	Abu Dhabi, UAE

Duration: 4 days

USD 2,505

[Learn more >](#)



Did you know that ?

Using Lean Six Sigma, Etihad Airways improved their business efficiency and guests experience

- Lean Six Sigma Green Belt Manufacturing

DAY	MONTH	Location
15-19 (1)	November	Abu Dhabi, UAE
13-17 (2)	December	Abu Dhabi, UAE

Duration: 10 days

USD 7,545

[Learn more >](#)

- Lean Six Sigma Black Belt (Manufacturing)

DAY	MONTH	Location
15-19	November	Abu Dhabi, UAE
13-17	December	Abu Dhabi, UAE

Duration: 20 days

USD 13,595

[Learn more >](#)

- Lean Six Sigma Black Belt Conversion (Services)

DAY	MONTH	Location
15-19	November	Abu Dhabi, UAE
13-17	December	Abu Dhabi, UAE

Duration: 10 days

USD 7,545

[Learn more >](#)

- Lean Six Sigma Black Belt Conversion (Manufacturing)

DAY	MONTH	Location
15-19	November	Abu Dhabi, UAE
13-17	December	Abu Dhabi, UAE

Duration: 10 days

USD 7,545

[Learn more >](#)

- Lean Six Sigma Green Belt (Services)

DAY	MONTH	Location
15-19 (1)	November	Abu Dhabi, UAE
13-17 (2)	December	Abu Dhabi, UAE

Duration: 10 days

USD 7,545

[Learn more >](#)

- Lean Six Sigma Black Belt (Services)

DAY	MONTH	Location
15-19	November	Abu Dhabi, UAE
13-17	December	Abu Dhabi, UAE

Duration: 20 days

USD 13,595

[Learn more >](#)

Facility Management

The challenges in delivering a high performing, energy efficient building that caters to the needs of the occupiers is central to day to day activities. Learning about the full range of issues you need to complete your role is important, as is receiving acknowledgement of your professional qualifications.



- Reliability Centered Maintenance Facilitator

Reliability Centered Maintenance, often known as RCM, is an industrial improvement approach focused on identifying and establishing the operational, maintenance, and capital improvement policies that will manage the risks of equipment failure most effectively. An engineering framework that enables the definition of a complete maintenance regime.

This program provides knowledge and skills required to facilitate, coordinate and populate the RCM function sheet and RCM analysis sheet and integrate it within the organisation's maintenance regime.

[Learn more >](#)

- Reliability Centered Maintenance Practitioner

Reliability Centered Maintenance, often known as RCM, is an industrial improvement approach focused on identifying and establishing the operational, maintenance, and capital improvement policies that will manage the risks of equipment failure most effectively. An engineering framework that enables the definition of a complete maintenance regime.

This program provides knowledge and skills required to competently apply RCM methodology and processes.

[Learn more >](#)

- BSI Certificate in Facilities Management

This interactive course starts with an overview of facilities management, what it is and how to set up, manage and operate a facilities management system. It shares the latest thinking, processes, methods and tools in management of the assets, operation of the asset and leadership of the people.

[Learn more >](#)

NEW
In-house
Courses

IT Service Management ISO/IEC 20000:2011

Customer satisfaction is at the forefront of efficient IT service management and Information and Communications Technology (ICT) continuity is fundamental to the success of any business reliant on IT services.

We have a range of IT service management training courses to help you develop the systems and expertise needed to keep your business ahead.

- **Introduction: ISO/IEC 20000**

Understand how applying the ISO 20000 standard to your organization can deliver value to your customers and employees - helping to improve performance and meet business objectives.

DAY	MONTH	LOCATION
15	August	Abu Dhabi, UAE
3	October	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- **Implementing: ISO/IEC 20000**

This course can help you find out what it takes to deliver world class IT service management from planning and implementing to monitoring performance

DAY	MONTH	LOCATION
16-18	August	Abu Dhabi, UAE
4-6	October	Abu Dhabi, UAE

Duration: 3 days

USD 2,640

[Learn more >](#)



- **Internal Auditor: ISO/IEC 20000**

This is an intensive two-day course for the Internal Auditor based on the requirements of ISO/IEC 20000 Information Technology – Service Management.

DAY	MONTH	LOCATION
19-20	August	Abu Dhabi, UAE
7-8	October	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- **Auditor/Lead Auditor: ISO/IEC 20000 IRCA accredited  (A17452)**

Take the step up and manage the entire audit process from planning to reporting and gain recognition as a qualified ISO 20000 experts.

DAY	MONTH	LOCATION
16-20	August	Abu Dhabi, UAE
4-8	October	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)

- **ISO/IEC 38500 IT Governance**

Provides guiding principles for directors of organizations on the effective and acceptable use of (IT) within their organizations, which covers the governance of management processes and decisions, relating to the information and communication services within the organizations.

“This is one of the best training courses that I have attended. I learnt a lot about a valuable subject and enjoyed doing it.”

Ayesha Al-Hashmi, Logistical Coordinator, Family Development Foundation

Anti-Bribery BS 10500

An anti-bribery management system (ABMS), based on BS 10500, will provide your organization with a framework for prohibiting, preventing, detecting, reporting and dealing with any bribery that does occur. It takes into account the requirements of the UK Bribery Act 2010 and internationally recognized good practice.

Our BS 10500 training courses have been developed in association with the City of London Police, Economic Crime & Fraud Training Academy and will teach you how to protect your business, defend your reputation and mitigate the risk of bribery and associated costs.



- **Requirements of BS 10500**

Learn the concepts of anti-bribery including the key requirements and context of BS 10500 and understand the benefits of an Anti-bribery Management System (ABMS).

DAY	MONTH	Location
6	September	Abu Dhabi, UAE
1	November	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- **Implementing BS 10500**

Learn how to implement an effective Anti-bribery Management System (ABMS) with practical exercises, group activities and class discussions.

DAY	MONTH	Location
7-8	September	Abu Dhabi, UAE
2-3	November	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- Internal Auditor BS 10500

Learn the knowledge and skills required to undertake an internal audit against the requirements of BS 10500 for an Anti-bribery Management System (ABMS).

DAY	MONTH	Location
9-10	September	Abu Dhabi, UAE
4-5	November	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- Lead Auditor BS 10500

Learn the knowledge and skills required to lead an audit system assessment of an (ABMS); with the emphasis on developing your ability to conduct second party assessments of suppliers and subcontractors.

DAY	MONTH	Location
13-17	September	Abu Dhabi, UAE
8-12	November	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)

- Understanding Bribery & Effective Due Diligence:

Learn about the nature and impact of bribery, its harm, the risk it poses to organizations and the methods used to identify risk through an effective assessment.

DAY	MONTH	Location
7-8	October	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

NEW

Introducing Information Security courses



ISO/IEC 27004:2009
Information security management
Measurement

ISO/IEC 27005:2011
Information security
risk management

Cloud Security

ISO/IEC 27014:2013
Information Technology -
Security Techniques -
Governance of Information
Security

ISO/IEC TR 27015:2012
Information security management
guidelines for financial services

ISO 27799:2008
Health informatics –
Information security
management in health
using ISO/IEC 27002

ISO 19600:2014 Compliance
management systems –
Guidelines (Refer to
Business Continuity)



Cloud Security

- Auditing Cloud Security for Star Certification

Learn how to audit a cloud service provider's cloud security, assessing compliance with the Cloud Security Alliance (CSA) Cloud Control Matrix (CCM) and determining a maturity level for their security controls.

DAY	MONTH	LOCATION
9	August	Abu Dhabi
4	October	Abu Dhabi
15	November	Abu Dhabi

Duration: 1 day

USD 1,215

[Learn more >](#)

NEW

Information Security Courses

27000 family broad scope of coverage addresses information security aspects in the different domains, sectors and industries, as those series provide various requirement of information security depending on its applicability, Given the dynamic nature of information security regardless of the organization shape, size or complexity. The common element will be the identification of risk and the application of controls.

- ISO/IEC 27004:2009 Information security management - Measurement:

ISO/IEC 27004 shows you the measurement processes designed to test the performance of computers and implemented information security management systems (ISMS) and It looks at the development of base and derived measures, as well as indicators. This Standard will help you to understand the information security risks you face by implementing and operating an Information Security Measurement Programme.

- ISO/IEC 27005:2011 Information security risk management:

ISO/IEC 27005 provides organizations with the guidelines for information security risk management, as specified ISO/IEC 27001 based on a risk management approach. It covers the concepts, models, processes and terminologies described in ISO/IEC 27001 and ISO/IEC 27002, helping you to apply and integrate risk management more quickly and easily.

- ISO/IEC 27007:2011 Guidelines for information security management systems auditing.

Provides guidelines for Information Security Management System auditing. Furthermore it provides the necessary tools for you to make informed decisions when planning, implementing and evaluating audits on information security systems within your organization.

- ISO/IEC TR 27015:2012 Information security management guidelines for financial services:

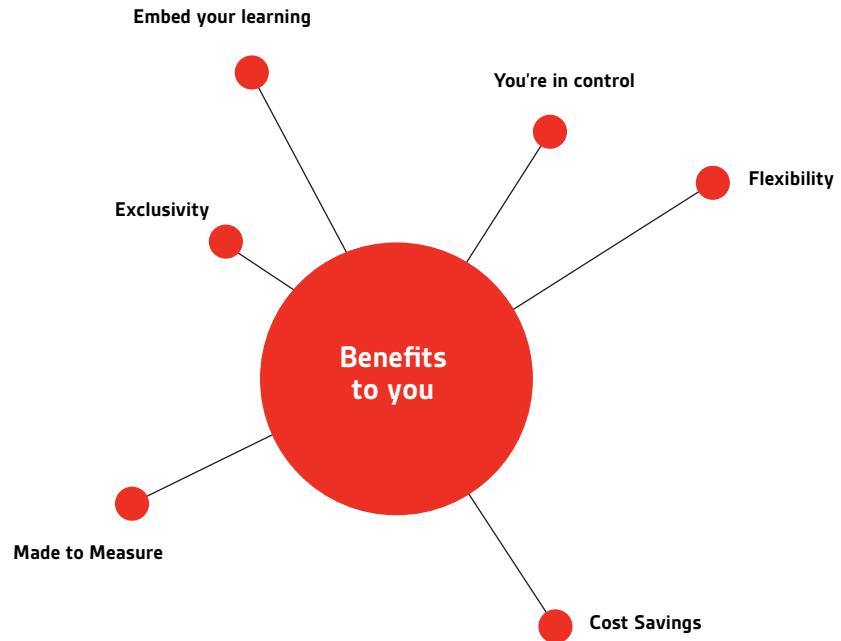
ISO/IEC TR 27015:2012 provides information security guidance for initiating, implementing, maintaining, and improving information security within organizations providing financial services.

- ISO/IEC 27007:2011 Information Technology — Security Techniques — Guidelines for information security management systems auditing

Provides guidelines for Information Security Management System auditing. Furthermore it provides the necessary tools for you to make informed decisions when planning, implementing and evaluating audits on information security systems within your organization.

- ISO 27799:2008 Information security management in health using ISO/IEC 27002

If you work in healthcare, you'll recognize the importance of maintaining confidentiality and integrity of the personal healthcare data in your organization's care. This standard specifies a set of detailed controls for managing health information security and provides health information security best practice guidelines. This standard will help healthcare organizations to ensure the requisite level of security that is appropriate to their organization's circumstances and that will maintain the confidentiality, integrity and availability of personal health information.



These courses are available as In-house.
For more details contact us on
bsi.me@bsigroup.com or
+971 4 336 4917

Information Security ISO/IEC 27001:2013

Threats to valuable customer data and business information are now more prevalent than ever. With our information security management training you'll gain confidence in the protection of your company's data.

You'll learn how to measure and reduce information security risks, and understand the principles of setting up your own information security management systems to deliver customer confidence and reduce your exposure to the implications of breaches.



- Requirements of ISO 27001:2013

Gain an overview of effective information security management systems for managers, IT professionals and those involved with information security.

DAY	MONTH	LOCATION
15	August	Abu Dhabi, UAE
12	September	Abu Dhabi, UAE
3	October	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- Implementing: ISO/IEC 27001:2013

Helps delegates understand the requirements of ISO/IEC 27001. It covers the fundamental disciplines needed and the methods that should be applied when implementing the standard.

DAY	MONTH	LOCATION
16-18	August	Abu Dhabi, UAE
13-15	September	Abu Dhabi, UAE
4-6	October	Abu Dhabi, UAE

Duration: 3 days

USD 2,640

[Learn more >](#)

- **Internal Auditor: ISO/IEC 27001:2013**

Develop a solid foundation in all aspects of the audit process to identify potential and actual security weaknesses.

DAY	MONTH	LOCATION
19-20	August	Abu Dhabi, UAE
16-17	September	Abu Dhabi, UAE
7-8	October	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- **Lead Implementer: ISO/IEC 27001:2013**

Discover more about the methodology and tools to fully lead the implementation of an Information Security Management System.

DAY	MONTH	LOCATION
16-20	August	Abu Dhabi, UAE
13-17	September	Abu Dhabi, UAE
4-8	October	Abu Dhabi, UAE
13-17	December	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)

- **Auditor/Lead Auditor: ISO/IEC 27001:2013 IRCA accredited  (A17287)**

Learn how to conduct and lead audits to enable successful management of an ISO/IEC 27001 management system.

DAY	MONTH	LOCATION
23-27	August	Abu Dhabi, UAE
20-24	September	Abu Dhabi, UAE
11-15	October	Abu Dhabi, UAE
20-24	December	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)

- **Cyber Security**

The course is designed for people who have a good understanding of various types of information security e.g. information security, network, application, internet security.

DAY	MONTH	LOCATION
June	7-8	Abu Dhabi, UAE
August	9-10	Abu Dhabi, UAE
October	4-5	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- **Transition course from ISO/IEC 27001:2005 to ISO/IEC 27001:2013**

Learn what has changed between ISO/IEC 27001:2005 to ISO/IEC 27001:2013 including updated requirements and processes.

DAY	MONTH	LOCATION
19	August	Abu Dhabi, UAE
6	October	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- **Lead Auditor transition from ISO/IEC 27001:2005 to ISO/IEC 27001:2013**

This two day course, is aimed at lead auditors currently consulting, implementing or auditing Information Security Management Systems conforming to ISO/IEC 27001:2005

DAY	MONTH	LOCATION
19-20	August	Abu Dhabi, UAE
7-8	October	Abu Dhabi, UAE

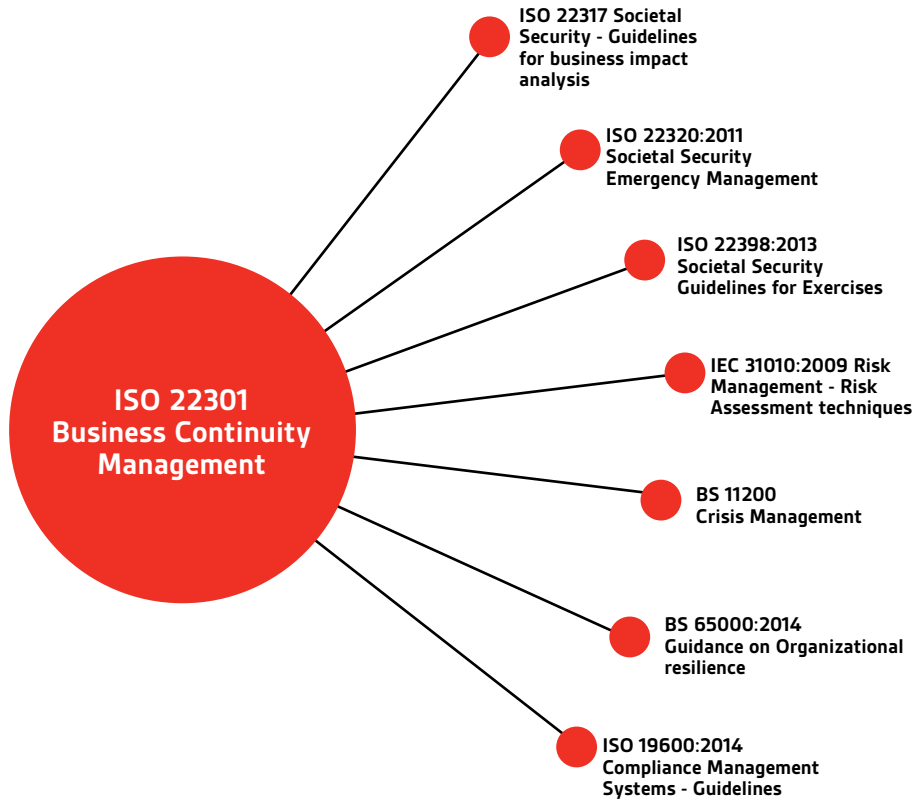
Duration: 2 days

USD 1,970

[Learn more >](#)

NEW

Introducing Business Continuity Courses



Tariq Rayyan Lead Tutor & Assessor

Tariq specializes in Risk Management, Business Continuity, Disaster Recovery, Crisis Management, Information Security, Service Management and quality management systems. His experience exceeds 16 years ranging from awareness, trainings, implementation & auditing.

Summary of Experience

- 16 years work experience.
- 12+ years in Business Continuity, Disaster Recovery, Crisis Management, service and quality management, and Information security awareness, implementation, lead auditor courses.
- Conducted over 100 courses.
- Training more than 2,000 candidates.

Crisis Management BS 11200

By their nature most crisis are abnormal and extreme, often occurring abruptly with little or no warning and they may not be fully covered by existing Business Continuity management planning.

The objective of this course is to provide delegates with a framework that delivers the practical steps to identify potential crisis, mitigate the risks and avoid potentially damaging consequences. This includes policy, crisis management plan, Communication methods, Crisis processes and Crisis decisions etc... The course will provide delegates with a framework for crisis management and operation.

DAY	MONTH	Location
9-10	September	Abu Dhabi, UAE
4-5	November	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

NEW Business Continuity courses

- **ISO 22320:2011 Societal Security- Emergency management:**

This International Standard specifies requirements to: Enables public and private incident response organizations to improve their capabilities in handling all types of emergencies as; Crisis, Disruptions and disasters.

- **ISO 22398:2013 Societal Security Guidelines for exercises**

This International Standard provide a basis for understanding, developing, implementing, improving and assessing an effective exercise programme within an organization and enhance the organization's ability to conduct exercises with internal and external involved parties.

- **Crisis Management Testing**

Based on PD 25666 Crisis-specific training is required for all staff involved in implementing the organization's crisis management arrangements.

- **BS 65000:2014 Guidance on organizational resilience.**

This standard provides clarity and guidance, describing the nature of resilience and ways to build and enhance resilience in your organization, not internally but across networks and in partnership with others.

- **ISO 19600:2014 Compliance management systems -- Guidelines**

Provides guidance for establishing, developing, implementing, evaluating, maintaining and improving an effective and responsive compliance management system within an organization. It helps to recognize the risks of irregular behavior, to understand and react appropriately.

This standard is projected to help businesses and organizations to avoid the abusive behaviors of managers and employees.

These courses are available as In-house.
For more details contact us on
bsi.me@bsigroup.com or
+971 4 336 4917

Business Continuity ISO 22301

Our ISO 22301 business continuity management training will help you prepare your business for the most challenging circumstances.

You'll learn how to put in place the necessary framework to protect critical business functions from the threats most likely to impact your organization, including staff not being able to make it into work in hazardous weather conditions to damage to your premises and IT system failure.



- **Introduction: ISO 22301**

Learn the key concepts of business continuity, understand the main benefits of a Business Continuity Management System (BCMS), and gain an overview of the requirements of ISO 22301.

DAY	MONTH	Location
6	September	Abu Dhabi, UAE
1	November	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- **Implementing: ISO 22301**

Helps delegates understand the requirements of ISO 22301. It covers the fundamental disciplines needed and the methods that should be applied when implementing BCMS.

DAY	MONTH	Location
7-8	September	Abu Dhabi, UAE
2-3	November	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- **Lead Implementer: ISO 22301**

You can bring business continuity management best practice to your organization. Learn how to establish a business continuity management system within your organization and clarify roles and responsibilities during disruption..

DAY	MONTH	Location
13-17	September	Abu Dhabi, UAE
8-12	November	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)

- **Internal Auditor: ISO 22301**


Learn how to conduct an internal audit of your BCMS to the requirements of ISO 22301. Establish the effectiveness of your system and gain valuable insight into the operations of your organization.

DAY	MONTH	Location
9-10	September	Abu Dhabi, UAE
4-5	November	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- **Auditor/Lead Auditor ISO 22301 IRCA accredited:  (A17456)**

Learn how to lead a team to prepare for and conduct an independent audit of a BCMS to the requirements of ISO 22301. Emphasis is placed on independent auditing principles and practices.

DAY	MONTH	Location
23-27	August	Abu Dhabi, UAE
20-24	September	Abu Dhabi, UAE
15-19	November	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)

Risk Management ISO 31000

Organizations that manage risks effectively are more likely to protect themselves and succeed in growing their business. By implementing the principles and guidelines of BS ISO 31000 in your organisation, you'll be able to improve operational efficiency, governance and stakeholder confidence, while minimising losses.

If you are after an understanding of risk management or looking at implementing a risk management framework in your organisation, we have courses scheduled on a public basis and can also deliver in-house training courses, tailored to your requirements.



- **Understanding: ISO 31000**

Understanding risk management will provide the foundation you require to start managing your organization's risks effectively.

DAY	MONTH	LOCATION
19	August	Abu Dhabi, UAE
28	October	Abu Dhabi, UAE
25	November	Abu Dhabi, UAE
16	December	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- **Implementing ISO 31000**

This will guide you through the development of a framework to effectively manage your organization's risks.

DAY	MONTH	LOCATION
20	August	Abu Dhabi, UAE
29	October	Abu Dhabi, UAE
26	November	Abu Dhabi, UAE
17	December	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- **Risk Management Principles and Guidelines: ISO 31000**

This course will provide you with the knowledge and skill to effectively start managing your organization's risks.

DAY	MONTH	LOCATION
19-20	August	Abu Dhabi, UAE
28-29	October	Abu Dhabi, UAE
25-26	November	Abu Dhabi, UAE
16-17	December	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)



Supply Chain Security

Give your business the advantage and win new business

With the growth of international commerce, it has become harder for countries to manage supply chain security on their own. ISO 28000 helps by providing the basis for an overarching security management system, delivering confidence, consistency and a market advantage to your business. We offer various training courses for ISO 28000 and specifically tailored on-site training.

Get in touch with our experts to find out more, Email us on bsi.me@bsigroup.com



ISO 28005:2013
Security Management Systems for the Supply Chain-Electronic Port Clearance

ISO 28000:2007
Specifications for Security management systems for the supply chain

ISO 28007:2012
Ships and marine technology -- Guidelines for Private Maritime Security Companies (PMSC)

ISO 28002:2011
Development of resilience in the supply chain -- Requirements with guidance for use

ISO 19600:2014
Compliance management systems -- Guidelines





Supply Chain Security

- ISO 28000

BS ISO 28000 specifies the requirements for a security management system, including those aspects critical to security assurance of the supply chain aspects include all activities controlled or influenced by organizations that affect supply chain security. This standard enables organization to establish an overall supply chain security management system to ensure adequate security measures are in place and regulatory requirements are complied with.

- ISO 19600:2014 Compliance management systems - Guideliness

Provides guidance for establishing, developing, implementing, evaluating, maintaining and improving an effective and responsive compliance management system within an organization. It helps to recognize the risks of irregular behavior, to understand and react appropriately.

This standard is projected to help businesses and organizations to avoid the abusive behaviors of managers and employees.

- ISO 28002:2011 Development of resilience in the supply chain - Requirements with guidance for use.

This international standard provides a basis for an organization to evaluate both its organizational and supply chain risks and to develop a comprehensive strategy to manage the risks that may disrupt its operations

- ISO 28007:2012 Ships and marine technology -- Guidelines for Private Maritime Security Companies (PMSC).

ISO 28007-1:2015 gives guidelines containing additional sector-specific recommendations, which companies (organizations) who comply with ISO 28000 can implement to demonstrate that they provide Privately Contracted Armed Security Personnel (PCASP) on board ships.



BSI Supply Chain Solutions

BSI Supply Chain Solutions is the leading global provider of supply chain intelligence, auditing services, audit compliance and risk management software solutions, and advisory services.

Our mission is to help corporations, governments and associations identify, manage and mitigate global supply chain risks and maintain world class governance risk and compliance programs.

Our products and solutions are designed to predict and visualize risk, and develop robust risk mitigation and compliance management programs to protect your supply chain, brand and reputation.

To learn more about
BSI's Supply Chain Solutions visit
bsigroup.ae/SupplyChainSolutions



Web based portal with living heat maps to identify country risk for Social, Environmental and Security issues.

-- Your Supplier Countries --



Know your suppliers capacity & capability, who are they?, where are they?, can they be trusted?

-- Your Supplier Profiles --



On-site verifications based on Client specific protocols & checklist or BSI specific standards.

-- Your Key Suppliers --

No. of suppliers

QA spend

Occupational Health & Safety BS OHSAS 18001

Our BS OHSAS 18001 management system training will help you understand the principles of setting up a robust framework to manage all your health and safety needs, whatever the size and nature of your business.

This will help you to build customer, supplier and employee confidence and protect the people you work with everyday.



- **Introduction OHSAS 18001**

Learn the key concepts of BS OHSAS 18001 and how to achieve the highest standard of working environment.

DAY	MONTH	LOCATION
2	August	Abu Dhabi, UAE
4	October	Abu Dhabi, UAE
13	December	Abu Dhabi, UAE

Duration: 1 day

USD 795

[Learn more >](#)

- **Implementing: OHSAS 18001**

This comprehensive course helps delegates understand the requirements of BS OHSAS 18001.

DAY	MONTH	LOCATION
3-4	August	Abu Dhabi, UAE
5-6	October	Abu Dhabi, UAE
14-15	December	Abu Dhabi, UAE

Duration: 2 days

USD 1,425

[Learn more >](#)

- **Internal Auditor: OHSAS 18001**

Learn how to conduct effective audits of the BS OHSAS 18001 Management Systems for those who have a good understanding of health and safety.

DAY	MONTH	LOCATION
5-6	August	Abu Dhabi, UAE
7-8	October	Abu Dhabi, UAE
16-17	December	Abu Dhabi, UAE

Duration: 2 days

USD 1,425

[Learn more >](#)

- **Auditor/Lead Auditor: OHSAS 18001
IRCA accredited  (A17036)**

Learn how to plan, conduct and lead effective audits based on BS OHSAS 18001 to ensure best practice and compliance with health and safety legislation.

DAY	MONTH	LOCATION
9-13	August	Abu Dhabi, UAE
6-10	September	Abu Dhabi, UAE
11-15	October	Abu Dhabi, UAE
20-24	December	Abu Dhabi, UAE

Duration: 5 days

USD 3,190

[Learn more >](#)



Jalal Mardana Lead Tutor & Assessor

Jalal specializes in occupational health, safety, environment, carbon footprint calculation, quality, road traffic safety, asset and compliance management systems. His experience exceeds 14 years ranging from awareness, trainings, implementation & auditing.

Summary of Experience

- 20 years work experience
- 14+ years in ISO MS awareness, implementation, lead auditor courses.
- RCM P&F, CSR, CAPA & RCA
- Conducted over 500 courses
- Training more than 3,000 candidates
- Training conducted in UAE, Qatar, Saudi Arabia, other ME countries including Nigeria, Tanzania and other African countries

Road Traffic Safety Management ISO 39001

The ISO 39001 courses are aimed at organizations of all types and sizes but will be of particular interest to those operating fleets of vehicles, road constructors and maintainers and organizations that create demand for road traffic, such as retailers and public services.



- Introduction ISO 39001

Discover the key features and benefits of Road Traffic Safety (RTS) Management Systems and how it can help your organization achieve RTS results.

DAY	MONTH	LOCATION
2	August	Abu Dhabi, UAE
4	October	Abu Dhabi, UAE
13	December	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- Implementing: ISO 39001

This comprehensive course covers all the fundamental disciplines needed and the methods that should be applied when implementing Road Traffic Safety (RTS) Management Systems.

DAY	MONTH	LOCATION
3-4	August	Abu Dhabi, UAE
5-6	October	Abu Dhabi, UAE
14-15	December	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- Internal Auditor: ISO 39001

This course helps you learn how to conduct effective audits by using appropriate tools and techniques when auditing Road Traffic Safety (RTS) Management Systems.

DAY	MONTH	LOCATION
5-6	August	Abu Dhabi, UAE
7-8	October	Abu Dhabi, UAE
16-17	December	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- Lead Auditor: ISO 39001

Gain the skills and knowledge to conduct and lead effective Road Traffic Safety (RTS) Management Systems audits to the requirements of ISO 39001.

DAY	MONTH	LOCATION
9-13	August	Abu Dhabi, UAE
11-15	October	Abu Dhabi, UAE
8-12	November	Abu Dhabi, UAE
20-24	December	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)



"Indubitable BSI is truly the highest margin others should strive to attain. Auditing Management System has never been smartly communicated in a classroom like what BSI did for me and my colleagues. Attending the OSHAS 18001:2007 and ISO 14001:2004 Lead Auditors with BSI is one of the best thing that could happen to ones career"

Adeyeye Sunday ADEGBOYEGA, Group HSE Dept., NNPC CHQ, Nigeria

Food Safety Management ISO 22000

There has been a continuous increase in consumer demand for safe food.

This has led to the development of numerous food safety standards. The growing number of national standards for food safety management has led to confusion. Consequently, there is a need for international harmonization and ISO aims to meet this need with ISO 22000.

ISO 22000 is intended to define the requirements for companies that desire to exceed the regulatory requirements for food safety.

- **Introduction: ISO 22000**

A detailed overview of the clauses of ISO 22000 and illustrates how the standard can help you effectively maintain a food safety management system.

DAY	MONTH	LOCATION
2	August	Abu Dhabi, UAE
4	October	Abu Dhabi, UAE
13	December	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- **Implementation: ISO 22000**

Learn how to apply the standard to your organization and discover the business benefits of better communication and hazard control across your supply chain.

DAY	MONTH	LOCATION
3-4	August	Abu Dhabi, UAE
5-6	October	Abu Dhabi, UAE
14-15	December	Abu Dhabi, UAE

Duration: 2 day

USD 1,970

[Learn more >](#)



- **Internal Auditor: ISO 22000**

This advanced course provides a thorough understanding of the definitions, concepts, requirements, and guidelines of ISO 22000, ISO/TS 22003, and ISO 19011, the HACCP principles based on Codex Alimentarius, and the national and international food safety legislation.

DAY	MONTH	LOCATION
5-6	August	Abu Dhabi, UAE
7-8	October	Abu Dhabi, UAE
16-17	December	Abu Dhabi, UAE

Duration: 2 day

USD 1,970

[Learn more >](#)

- **Auditor/Lead Auditor: ISO 22000**
IRCA accredited  (A17416)

This advanced course will enable you to consolidate existing skills in planning, conducting and reporting on audits, and gain new confidence in leading opening and closing meetings, carrying out interviews and managing a team of auditors.

DAY	MONTH	LOCATION
9-13	August	Abu Dhabi, UAE
11-15	October	Abu Dhabi, UAE
20-24	December	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)

- **Effective Food Safety Auditing**

This course will equip food industry professionals with the skills to plan and conduct effective internal and supplier audit processes that enable them to meet requirements and identify opportunities for continual improvement.

DAY	MONTH	LOCATION
5-6	August	Abu Dhabi, UAE
7-8	October	Abu Dhabi, UAE
16-17	December	Abu Dhabi, UAE

Duration: 2 day

USD 1,970

[Learn more >](#)

Hazard Analysis Critical Control Point HACCP

HACCP is a risk management tool recognized internationally for use in the proactive management of food safety issues. A HACCP system helps you to focus on the hazards that affect food safety through hazard identification and to establish critical control limits at critical points during your production process.

HACCP is relevant to all organizations in the food industry regardless of sector, size or country of origin. If you are a primary producer, manufacturer, processor or food service operator and want to demonstrate your compliance with national or international food safety legislation requirements, then HACCP is applicable to you.



- **Understanding Hazard Analysis Critical Control Point (HACCP)**

This one-day course provides a detailed overview of the 7 Principles of HACCP and how implementing a HACCP program can help organizations build in the basic fundamentals to achieve the provision of safe food.

DAY	MONTH	LOCATION
20	September	Abu Dhabi-UAE
15	November	Abu Dhabi-UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- **Advanced Hazard Analysis Critical Control Point (HACCP)**

This 3 days course provides a detailed overview of the 7 Principles of HACCP, the twelve steps for implementation.

DAY	MONTH	LOCATION
21-23	September	Abu Dhabi-UAE
16-18	November	Abu Dhabi-UAE

Duration: 3 days

USD 2,640

[Learn more >](#)

Environmental Management ISO 14001:2004

Training puts environmental best practice at the heart of your operations. It enables your business to grow and succeed while reducing its impact on the environment.

You will learn how to meet the latest EMS policy requirements and benefit from a structured approach to achieving environmental objectives.



- **Introduction to ISO 14001:2004**

Discover the key features and benefits of Environmental Management Systems (EMS) and how it can help your business.

DAY	MONTH	LOCATION
2	August	Abu Dhabi, UAE
4	October	Abu Dhabi, UAE
6	December	Abu Dhabi, UAE

Duration: 1 days

USD 795

[Learn more >](#)

- **Implementing: 14001:2004**

This comprehensive course helps delegates understand the requirements of ISO 14001.

DAY	MONTH	LOCATION
3-4	August	Abu Dhabi, UAE
5-6	October	Abu Dhabi, UAE
7-8	December	Abu Dhabi, UAE

Duration: 2 days

USD 1,425

[Learn more >](#)

NEW**ISO 14001:2015 Transition training courses**

These courses are for those environmental professionals who have attended the ISO 14001:2004 version. Evidence of your certificate qualification is required

- **ISO 14001:2015 Transitions**

This comprehensive 1 day course introduces you to the new ISO high level structure for management system standards and explores the changes between ISO 14001:2004 and ISO 14001:2015.

DAY	MONTH	LOCATION
9	August	Abu Dhabi
6	September	Abu Dhabi
4	October	Abu Dhabi
8	November	Abu Dhabi
6	December	Abu Dhabi

Duration: 1 day**USD 795**[Learn more >](#)

- **Internal Auditor: 14001:2004**

Learn auditing tools and techniques for Environmental Management systems.

DAY	MONTH	LOCATION
5-6	August	Abu Dhabi, UAE
7-8	October	Abu Dhabi, UAE
9-10	December	Abu Dhabi, UAE

Duration: 2 days**USD 1,425**[Learn more >](#)

- **Auditor/Lead Auditor: ISO 14001:2004 IRCA accredited  (A17714)**

Specifically for environmental professionals who want to plan, conduct and lead effective audit.

DAY	MONTH	LOCATION
9-13	August	Abu Dhabi, UAE
20-24	September	Abu Dhabi, UAE
11-15	October	Abu Dhabi, UAE
13-17	December	Abu Dhabi, UAE

Duration: 5 days**USD 3,190**[Learn more >](#)



ISO 14001:2015 training courses

These courses are for those who haven't attended the ISO 14001:2004 version.

- **ISO 14001:2015 Implementing Changes**

This two days course combines the 1-day 'ISO 14001:2015 DIS Transition' course with an extra day of implementation activities.

DAY	MONTH	LOCATION
10-11	August	Abu Dhabi
7-8	September	Abu Dhabi
5-6	October	Abu Dhabi
9-10	November	Abu Dhabi
7-8	December	Abu Dhabi

Duration: 2 days

USD 1,425

[Learn more >](#)

- **ISO 14001:2015 Requirements**

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2015, and how the standard can help your organization to better meet its environmental obligations and commitments.

DAY	MONTH	LOCATION
11	October	Abu Dhabi
15	November	Abu Dhabi
13	December	Abu Dhabi

Duration: 1 day

USD 795

[Learn more >](#)

Contact us for more details on ISO 14001:2015 transition training courses.

- **ISO 14001:2015 Implementation**

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 14001:2015.

DAY	MONTH	LOCATION
12-13	October	Abu Dhabi
16-17	November	Abu Dhabi
14-15	December	Abu Dhabi

Duration: 2 days

USD 1,425

[Learn more >](#)

- **ISO 14001:2015 Internal Auditor**

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 14001:2015.

DAY	MONTH	LOCATION
14-15	October	Abu Dhabi
18-19	November	Abu Dhabi
16-17	December	Abu Dhabi

Duration: 2 days

USD 1,425

[Learn more >](#)

- **ISO 14001:2015 Auditor/Lead Auditor**

Over 5 days, you'll gain the knowledge and skills required to undertake and lead a successful environmental management systems audit.

[Contact us for further details >](#)

Contact us for more details on ISO 14001:2015 transition training courses.

Energy Management ISO 50001

Our ISO 50001 energy management systems training will help you understand how to use, develop and manage policies and procedures to improve your energy efficiency, achieve targets, and reduce costs.

We can help you create awareness and embed a culture of best practice when managing energy across your organisation, allowing you to reduce your impact on the environment.



- **Introduction: ISO 50001**

Gain an overview of the concepts, requirements and benefits of using an Energy Management System (EnMS) based on ISO 50001.

DAY	MONTH	LOCATION
2	August	Abu Dhabi, UAE
4	October	Abu Dhabi, UAE
13	December	Abu Dhabi, UAE

Duration: 1 day

USD 1,215

[Learn more >](#)

- **Implementing: ISO 50001**

Using a step-by-step process, this two-day course provides guidance on how to implement an ISO 50001 EnMS

DAY	MONTH	LOCATION
3-4	August	Abu Dhabi, UAE
5-6	October	Abu Dhabi, UAE
14-15	December	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- Internal Auditor ISO 50001

During this two-day course, you'll be guided through the elements of an energy management internal audit based on ISO 50001.

DAY	MONTH	LOCATION
5-6	August	Abu Dhabi, UAE
7-8	October	Abu Dhabi, UAE
16-17	December	Abu Dhabi, UAE

Duration: 2 days

USD 1,970

[Learn more >](#)

- Lead Auditor ISO 50001

Gain the skills and knowledge to conduct and lead effective EnMS audits to the requirements of ISO 5000

DAY	MONTH	LOCATION
9-13	August	Abu Dhabi, UAE
11-15	October	Abu Dhabi, UAE
22-26	November	Abu Dhabi, UAE
20-24	December	Abu Dhabi, UAE

Duration: 5 days

USD 3,525

[Learn more >](#)



Benefits of in-company training:

- Cost Effective
- Delivered at a venue of your choice
- Tailored to suit your specific needs
- Ideal for training a larger group
- Flexibility

ISO 20121 Sustainable Events Management

ISO 20121 lays out a management system that helps you improve the sustainability of events. It has been designed to help you manage sustainability throughout the entire event management cycle.

Our climate is changing with potentially substantial implications for governments and industries. The events industry is no exception. Anyone involved in organizing and managing events needs to understand these trends, the implications on their businesses and then implement strategies to allow their business to respond in a more sustainable way.



- Introduction

Understand and define sustainability and environmental management and the requirements of the ISO 20121 standard. Evaluate the importance of achieving and maintaining the standard

Draw links between ISO 20121 and ISO 14001 environmental management

- Implementing ISO 20121

Identify and scope resources required to implement ISO 20121. Be able to project manage ISO 20121 implementation. Draw links with ISO 14001, ISO 9001 and BS OHSAS 18001. Monitor and measure your ISO 20121 sustainability management system

- Internal Auditor ISO 20121

Understand the ISO 20121 audit model and role of the auditor, to plan and perform a ISO 20121 audit and report on the audit and lead on corrective action. Draw links between ISO 20121, ISO 14001, ISO 9000 and BS OHSAS 18001.

- Auditor Conversion ISO 14001 to ISO 20121

Plan, implement and manage an audit to BS 8901 standards. Monitor and measure sustainability management events. Lead on audit reporting and corrective action

To book your course
contact us on
bsi.me@bsigroup.com

General Information

Get in touch with us!

Our training experts will be happy to discuss your needs. Call:

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Abu Dhabi-UAE: **+971 2 443 9660**

or email bsi.me@bsigroup.com

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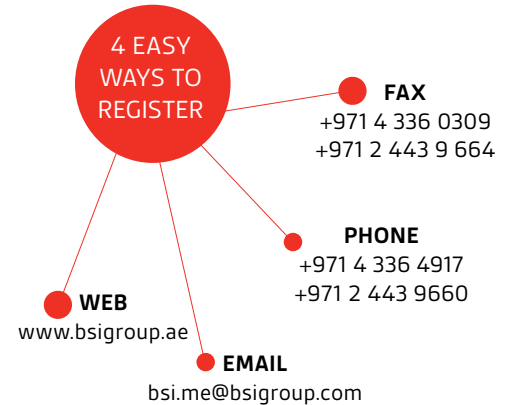
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Terms & conditions

Payment:

Payment for public course offerings is due upon registration. You may pay by cheque or online payment (payable to BSI Management Systems) or bank transfer as per our invoice details. Course registration is not completed until payment has been received. Prices listed in this catalogue are subject to change at any time.

Travel Arrangements:

Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held if possible at a special rate under "BSI Management Systems" but only up to one month prior to a course date. After that date, the hotel may charge a higher rate consistent with their prevailing rate schedule. It is therefore important to book hotel rooms immediately as rooms may sell out quickly.

Course Confirmation:

- A confirmation letter of your registration on the course will only be sent to you when payment/LPO has been received by BSI.
- All courses are conducted in English unless otherwise Specified.
- Hard copies of course study materials shall only be sent upon advance request prior to the course after receiving the payment in BSI bank account.
- On receipt of the signed booking form, an invoice will be sent to you for immediate payment by Cheque, Bank transfer, or issue of Signed and Sealed LPO from your company. Please specify mode of payment.

Cancellation/Transfer Policy:

You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses once only. All cancellation must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course, then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you cancel distance learning, blended learning or e-learning courses, no matter when cancellation is made. In the unlikely event and for unforeseen reasons, BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.

Please note: Course dates and prices are subject to change. Call us or check our website for the latest information.

Customer Service

hours 9:00am - 5:00pm

Visit our website

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