

BSI Kitemark™ for window and door installation



Deliver quality installations with a BSI Kitemark and you can:

- Increase your business potential
- Gain the edge over your competitors
- Enhance your company name and reputation
- Communicate your company's high quality of customer service
- Make your company attractive to specifiers and clients

Based on the recognized industry standard, the BSI Kitemark is only awarded to installers who meet the rigorous third-party audited processes repeated on a regular basis. It includes the assessment of the critical elements of the surveying and installation practice.

As a BSI Kitemark approved installer you can demonstrate that the quality of your installations and the processes you follow have been rigorously and independently checked by BSI, the British Standards Institution. Established in 1903, the BSI Kitemark has been reassuring consumers and businesses that products and services meet quality and safety requirements which go over and above the minimum standards. And we don't check a product or service just once. Integral to BSI Kitemark are continual assessments, to make sure that standards don't slip over time.

Want to find out more?

Please visit

bsigroup.com/windowinstallers

Discover BSI Kitemark™

bsigroup.com/kitemark

bsi.

...making excellence a habit.™



What does a BSI Kitemark for window installations mean?

Based on the British Standard, BS 8213-4, (Windows, doors and rooflights. Code of practice for the survey and installation of windows and external doorsets), the BSI Kitemark for window and door installation is an independent mark of quality, and proves that installation of windows or door have met critical quality requirements, not just Building Regulations Compliance. It includes:

- **Design** – ensuring windows and doors are correct for intended use
- **Surveying** – risk assessment, correct selection of door and window size, design and function
- **Installation practice** – including the safe removal of old windows and doors
- **Staff training** – all staff are properly trained and competent
- **Property care** – to avoid damage to furniture and floor coverings
- **Building regulations compliance** – including fire, thermal efficiency and safety glazing
- **Material quality** – all materials must meet the required quality standards
- **Inspection** – installations are checked to see that they have been installed to meet the requirements of the British Standard, BS 8213-4 and the system designer recommendations.

What can the BSI Kitemark do for you

As an installer you can use the BSI Kitemark as a powerful selling tool to give reassurance to your customers that you deliver a premium service. An independent mark of quality, use it on all promotional literature, as a proof point in conversation, as part of your company livery, or anywhere which can help you demonstrate that your installation service is trustworthy.

The BSI Kitemark has been recognised by businesses and consumers for years as an independent confirmation of quality that they can rely on to deliver complete peace of mind. An independent survey conducted in 2010 confirmed that 72% of consumers trust the BSI Kitemark and believe it shows a reputable company.*

Discover more about the
BSI Kitemark for window installation

Call our team on **0845 0765 606**
email: product.certification@bsigroup.com
or visit: bsigroup.com/windowinstallers

* GfK NOP Business Survey, Dec 2010

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