# Auditing to ISO 9001 Quality Management Systems

# What is it?

Your ISO 9001 quality management system allows you to monitor and manage quality across all operations. Now you have established a framework to achieve and benchmark consistent output, you can continually improve infrastructure, performance and the way you meet objectives by auditing your system. This means you can maximize the benefits of ISO 9001, maintain compliance and keep up-to-date with the latest quality management developments. This is the next stage of your ISO 9001 journey to ensure that quality remains a priority.



## Why do I need it?

Auditing is critical to maintaining compliance and continually improving your ISO 9001 quality management system. Once you have a certified system in place, you will need to monitor its performance to make sure it remains effective. To do this you will need specialized auditing skills that you can learn on this course – allowing you to confidently assess your ISO 9001 quality management system and benefit from the improvements you make.

#### How will I benefit?

An ISO 9001 quality management system helps you become a consistent competitor in your market place. And by auditing this system to maintain compliance, you can also maintain your competitive strength – staying up-to-date with the latest ISO 9001 requirements. You will continue to operate in a way that cuts costs, increases revenue and improves operational performance. Your staff will also remain confident that they can meet the ISO 9001 standard, while your customers will continue to trust the quality of your services.

#### What will I learn?

This three-day course equips you with effective auditing skills to help keep your ISO 9001 quality management system on track. You will review how much you already know about the standard and close gaps in your knowledge – allowing you to consider ISO 9001 requirements in the context of an audit. Learn how to plan, perform and report on the audit, understanding how your findings inform action to improve your quality management system. You will also identify the key roles and responsibilities in maintaining ISO 9001 compliance so you can share this knowledge with your staff.

You can book now online by visiting **bsigroup.co.uk/training** or call us on **+44 845 086 9000** today



#### How will I learn?

Quickly. We use accelerated learning techniques that encourage interaction and collaboration, keep the course varied and put your learning in context. Your tutors are the best in their field and will make sure your learning needs are met. You can choose between public or in-company courses tailored to your business — whatever delivers the most positive and successful outcome for you.

#### What is Learn Plus?

With Learn Plus, you'll get regular webinars and e-learning resources that support your continual learning. We recognise that after you complete your course, your learning doesn't automatically stop. That's why we take care of it so you can concentrate on putting it into practice.

#### Where will I learn?

You won't have to travel far to our first class venues. These include Cranage Hall in rural Cheshire, the peaceful Eastwood Hall in Nottingham

and Walton Hall Hotel and Spa set in 65 acres of Warwickshire countryside. You can also learn in Cardiff, Glasgow, London, Manchester and more.

#### Who are we?

As the world's first National Standards body, our expertise in shaping business standards spans more than a century. Our tutors are skilled in transferring knowledge contained within each standard to help you embed excellence within your organization. With over 65,000 clients in 150 countries world-wide, you can trust BSI to help you perform better, reduce risk and grow sustainably.

#### Why train with us?

We've trained and audited thousands of businesses using the same standards so we can genuinely benchmark performance. And we can take you from beginner to certification quickly then support you with follow-up courses and webinars — and all this for the price of your course.

### Did you know?

More than one million companies are already certified to the ISO 9001 Quality Management standard.

## What our customers say

"The tutor was excellent and enhanced the course and my experience."

"I have come away confident to carry out audits within my company. I had no knowledge at all of ISO 9001 auditing before the course."

"Very well delivered and presented in a way that will help me remember the content."

# Next step

To book this course, call one of our dedicated training experts on **+44 845 086 9000** or book online at **bsigroup.co.uk/training** 

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